

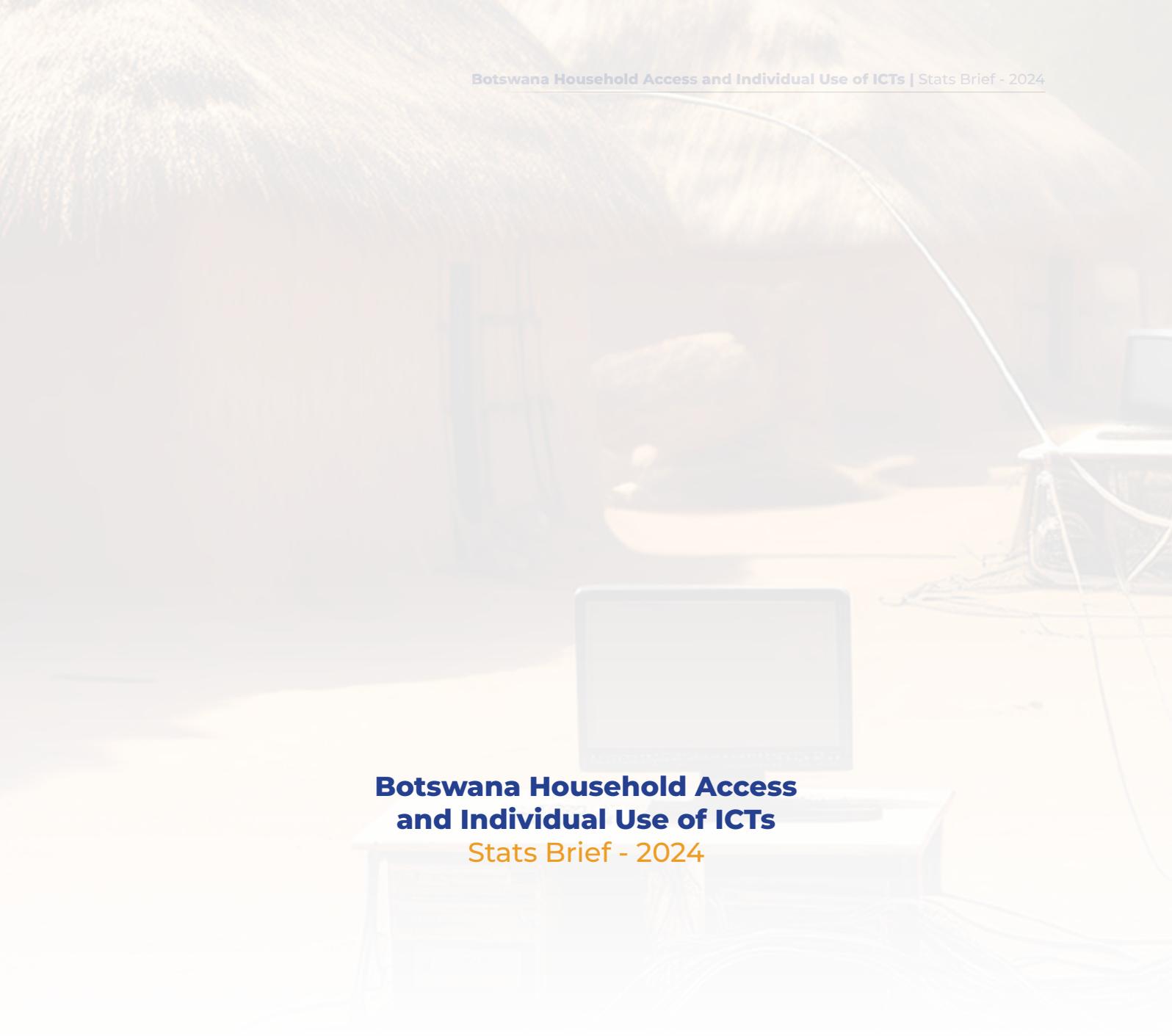


Botswana Household Access and Individual Use of ICTs

Stats Brief - 2024



STATISTICS BOTSWANA



**Botswana Household Access
and Individual Use of ICTs**
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Preface

This Brief presents the 2024 ICT Household Survey results. The results are provisional and subject to adjustment pending the completion of the data analysis process. More detailed information will be released later in the main statistical report.

The Survey was conducted with the following objectives:

- to produce ICT access and use indicators at the household and individual level to support the monitoring and evaluation of performance indicators in national, regional and international frameworks;
- to produce ICT indicators for international comparisons and ICT international benchmarking indices;
- To produce critical data on ICT demand towards improvement of service delivery as well as growth of potential markets in the digital economy;
- To update ICT household indicators produced in the previous survey

Statistics Botswana is grateful for the assistance and cooperation of individuals, households and organizations which participated towards the successful execution of the 2024 ICT Survey.

For more information and further enquiries, contact the Directorate of Stakeholder Relations on +267 367 1300. This publication, and all other Statistics Botswana outputs/publications are available on the website at (<http://www.statsbots.org.bw>) and at the Statistics Botswana Information Resource Centre (Head-Office, Gaborone).



Dr Lucky Mokgatlhe
Ag Statistician General
August 2025

Executive Summary

1. Introduction

The inherent power of Information and Communication Technologies (ICTs) to stimulate value added and productivity in other sectors through innovation calls for the availability of up-to-date ICT indicators to drive new business models and programmes towards the realization of economic diversification. It is therefore imperative that the stock of the level of ICT development and use in Botswana is regularly undertaken.

To respond to this, the ICT supply side in Botswana is measured through the use of administrative data and published quarterly in the ICT Stats Brief. The demand-side statistics, sourced through user-targeted household surveys, are produced through sequenced surveys conducted every five years. The first ICT Household Survey was conducted in 2014 and was followed up by the ICT Household Survey Module in the Quarterly Multi-Topic Survey in 2019; and now the 2024 ICT Household Survey.

The 2024 ICT Household Survey covered the whole country. In addition to assessing ICT penetration in the country, the survey also looked at demographic characteristics of the target population that facilitate access, use and ownership of ICT facilities and equipment. These included age, sex, household size and composition, education and employment. As the key driver in ICT development and maintenance, the availability of electricity was also assessed to establish the extent to which it affects the penetration of ICT in the country.

The use of ICTs information was collected from individuals aged 5 years and over while that on household access was collected at household level from all the selected households. Indicators produced and methodology employed are as recommended by International Telecommunication Union and Partners.

Topics covered by the survey included the following:

- Household Access to ICTs
- Protection of Children Online
- ICT E-Waste
- Individual Use of ICTs (mobile telephone, computer, internet, e-commerce, e-government)
- E-Skills
- ICT Usage in Education
- Security and Privacy in Individual Use of ICTs
- Use of Content And Print Media

2. Household Access to ICTs

This section presents the key findings of the 2024 ICT Household Survey in respect to household access to ICT equipment and services. For a household to be considered as having access to ICT equipment or services, the equipment should be in a working condition at the time of interview and ICT services should be actively in use. In addition, the equipment/service should generally be available for use by all members of the household at any time, regardless of whether it is actually used. The ICT equipment may or may not be owned by the household.

Figure 2.1: Households With Access To ICTs By ICT Type - 2014, 2019 & 2024

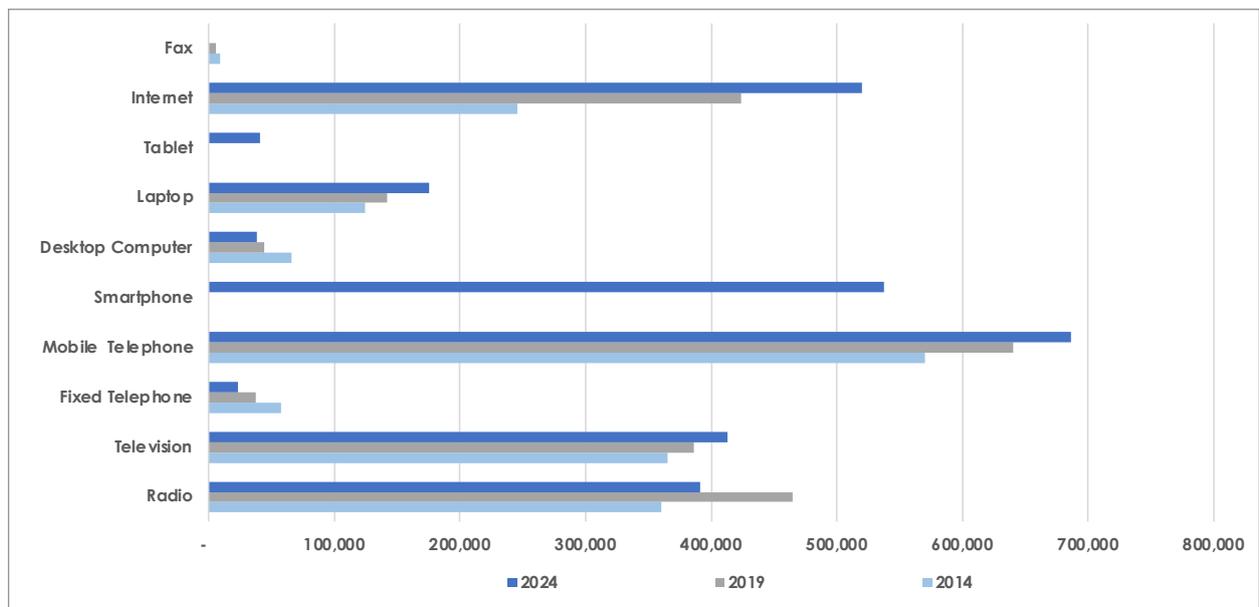
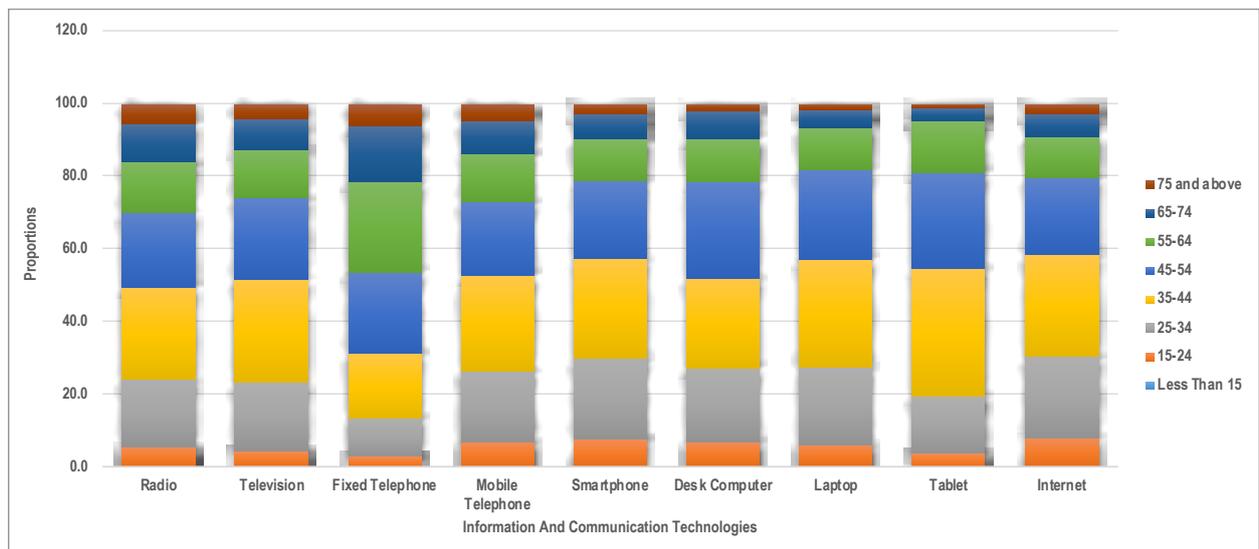


Figure 2.2: The Proportion of Households With Access To ICTs By Type And Age Group of The Head of Household, 2024



2.1 Household Access to Internet

The majority of households (68.9 percent) had access to internet in 2024, up by 28.3 percentage points from the proportion recorded in 2014. The proportion of households with access to the internet at home, as indicated by [Figure 2.1](#) & [Figure 2.2](#) above, and [Table 1](#) in [Appendix 1](#), has been steadily increasing over the years. Household internet access was mainly through a Mobile Broadband Network via a Handset (86.1 percent); [Tables 6](#) and [17](#) in [Appendix 1](#).

Looking at internet access on a regional basis, household internet connectivity was highest in Urban areas (79.2 percent), compared with Rural areas (20.8 percent). See [Table 5](#) in [Appendix 1](#).

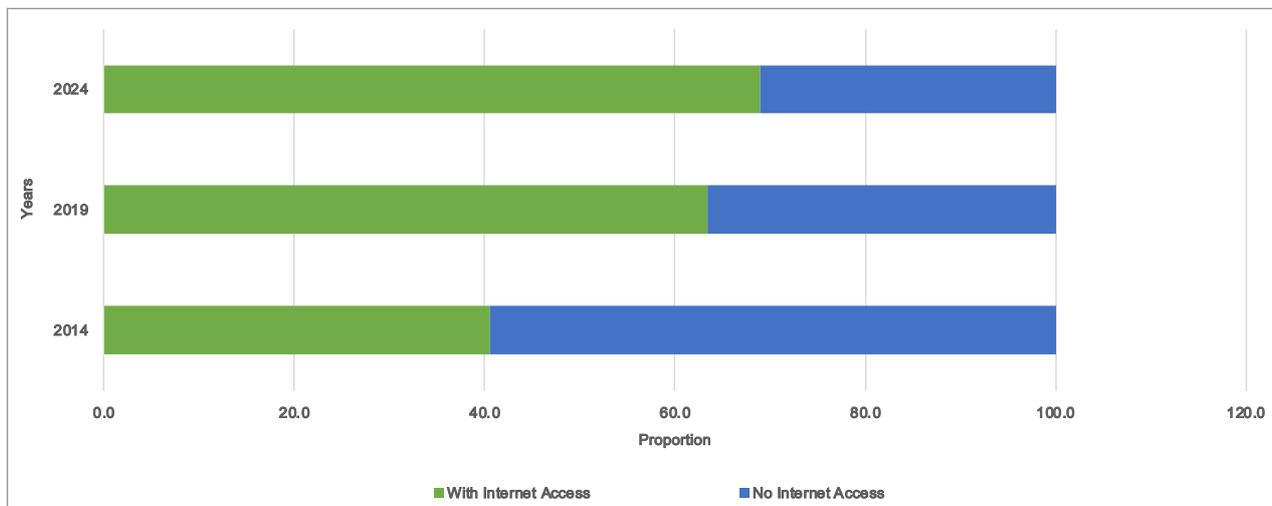
Male headed households with internet made up 52.2 percent while Female headed ones made up 47.8 percent of all households. With respect to Household Size, one-person households made up 32.3 percent of all households with internet followed by two-person and three-person households at 19.5 and 16.0 percent respectively. See [Table 2](#) & [5](#) in [Appendix 1](#).

For households with children aged under 15 years, 73.9 percent had access to the internet compared with 66.4 percent of households without children under 15. Refer to [Tables 4](#) in [Appendix 1](#).

Households headed by those within the age groups 25-54 years dominated in households with internet connectivity. In addition, most households with access to internet were headed by those with tertiary and secondary school education; [Tables 7](#) and [8](#) in [Appendix 1](#).

2.2 Households with No Access to Internet

Figure 2.3: Household Internet Connectivity - 2014, 2019 & 2024



Households with no access to internet in 2024 made up 31.1 percent of total households as compared to 59.4 percent in 2014. Of households with no internet access, the most common reason given (34.3 percent) was that the cost of internet equipment was too high, followed by lack of skills or knowledge (32.4 percent) and the high cost of internet service provided (28.7 percent). Just above a quarter (25.5 percent) of these households with no internet access stated that they did not have electricity. Refer to [Figure 2.3](#) above and [Table 18](#) in [Appendix 1](#).

2.3 Household Access to a Computer

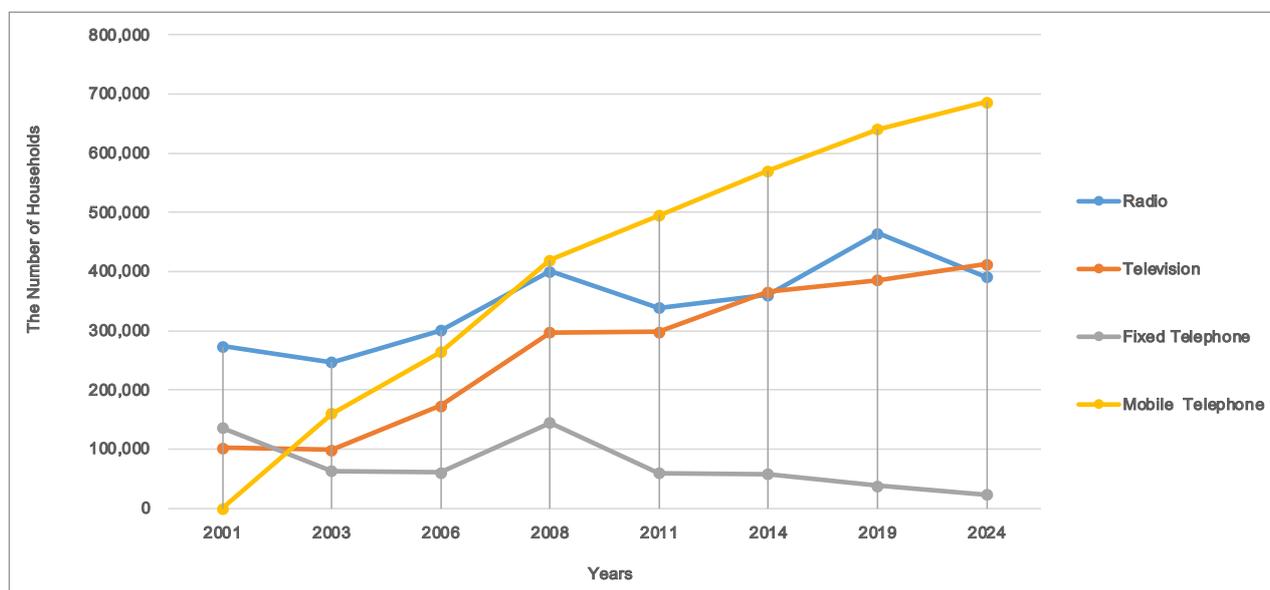
Few households (25.8 percent) had access to computers in 2024. Households with access to laptops made up 23.2 percent of all households while those with access to desktop computers and tablets constituted 5.1 and 5.4 percent of the total respectively. Households with laptops slightly increased by 2.7 percentage points from the proportion registered in 2014 while those with desktop computers reduced by 5.8 percentage points. See [Tables 1](#) and [12](#) in [Appendix 1](#).

The majority of households headed by individuals aged 25-54 years had access to computers, households headed by those with tertiary education also dominated in households with access to computers. This is shown in [Tables 7](#) and [8](#) in [Appendix 1](#).

2.4 Household Access to a Telephone

[Figure 2.4](#) below depicts the trend of households with access to telephone, radio and television over the period 2001 to 2024. The number of households with access to mobile telephones has risen while that of households with access to fixed telephones has drastically reduced.

Figure 2.4: Households With Access To ICTs, 2001-2024



Proportionately, households with access to fixed telephones has reduced from 9.5 percent of total households recorded in 2014 to 3.1 percent in 2024. Likewise, the proportion of households with mobile telephones in 2024 has gone down; from 94.0 percent of the total households recorded in 2014 to 91.0 percent in 2024. See [Figure 2.4](#) above and [Tables 1](#) and [12](#) in [Appendix 1](#).

2.5 Household Access to Mass Media (Television and Radio)

The 2024 ICT Household Survey shows that the proportion of households with access to a radio and television has gone down. Households with access to a radio stood at 51.8 percent of total households in 2024, compared with 59.4 percent in 2014. With regard to households with access to a television, they made up 54.8 percent of the total; down by 5.5 percentage points from 60.3 percent recorded in 2014. Refer to [Figure 2.4](#) above and [Tables 1-5](#) and [9-12](#) in [Appendix 1](#).

3. Household Protection of Children Online

The digital revolution, especially the Internet, has altered how people interact, learn, play and communicate. While this has provided great opportunities, it also carries a spectrum of safety and security risks to which all are more vulnerable – especially children. An increasing number of children are now using the Internet. They start using it through a variety of devices at a younger age ‘as a channel for their education, creativity and self-expression’ and as such spending more time online.

To safeguard and protect children in the cyberspace, most countries have started 'incorporating regulatory, self-regulatory, and other effective policies and frameworks to protect children and young people from abuse and exploitation through ICTs into national plans of action and e-strategies'. Consequently, Children Online Protection Statistical Indicators are now in demand for policy formulation and monitoring.

In Botswana, the assessment of the Protection of Children Online as part of ICT Statistics was conducted for the first time in the 2024 ICT Household Survey; it was not covered in the 2014 Survey and the 2019 Module. Questions relating to this assessment were addressed to households with children under 15 years of age who use the internet.

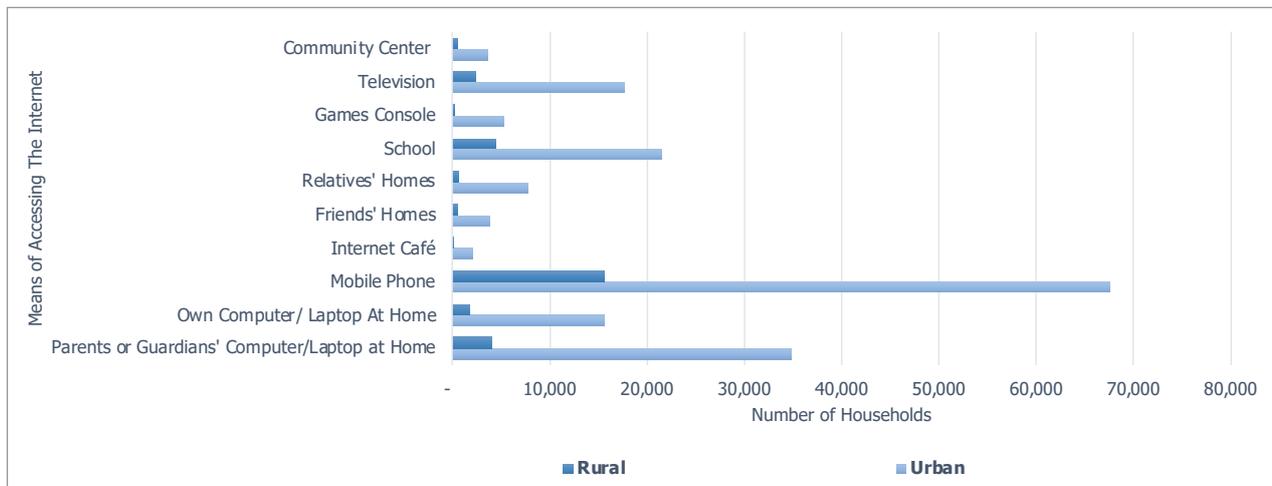
3.1 Households With Children Under 15 Years Who Used Internet

In 2024, Botswana had a total of 753,862 households. The survey indicated that 253,080 households (33.6 percent) had children aged under 15 years, and of these, 186,969 (73.9 percent) had internet access. Furthermore, of all households with children aged under 15 years and had access to internet, only 45.9 percent (116, 257) of them had children who were using the internet. See [Table 19](#) in [Appendix 1](#) for details.

The vast majority (80.8 percent) of households with the under 15 year olds that had access to internet and had children who used internet were in urban areas.

3.2 Households With Children Under 15 Years Who Used Internet and the Children's Means of Accessing The Internet

Figure 3.1: Households With Children Aged Under 15 Years Who Used Internet By Children's Means of Accessing The Internet, 2024

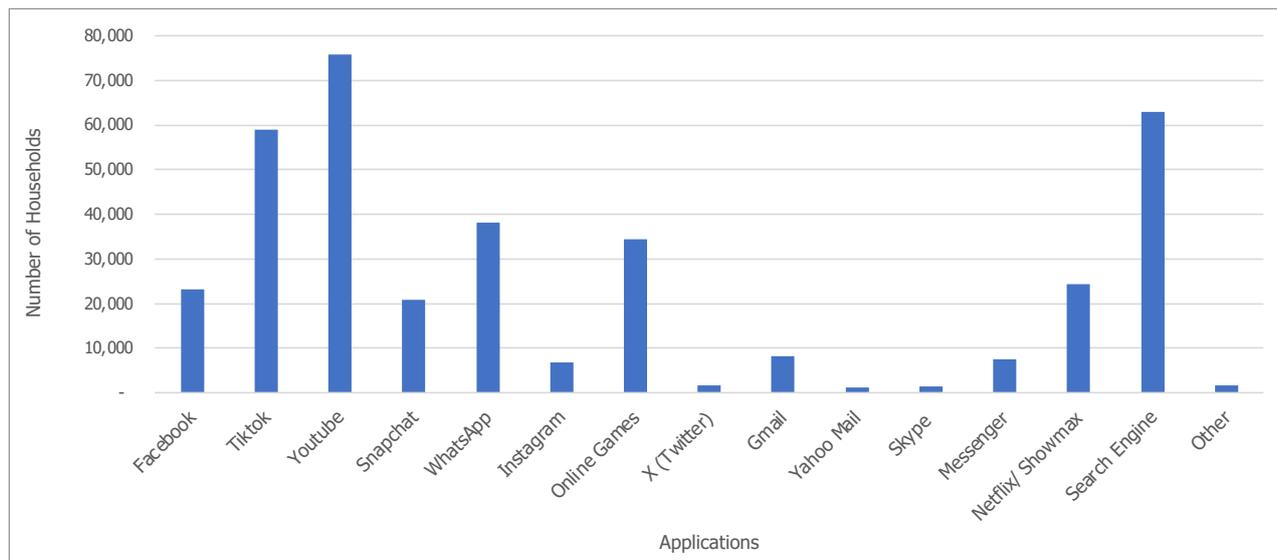


The vast majority (71.5 percent) of all households with the under 15 year olds who used internet in 2024 indicated that their children accessed internet through mobile telephones. Households with children who accessed internet through their parents or guardians' computers or laptops at home and those with children who accessed it at their schools made up 33.4 and 22.3 percent of the total respectively. This is depicted by [Figure 3.1](#) above and [Table 19](#) in [Appendix 1](#).

3.3 Households With Children Under 15 Years Who Used Internet By Type of Internet Applications Children Used

You-tube, followed by Search Engines and Tiktok were the most commonly used internet based applications among children in households with internet users under the age of 15. Households with children who used You-tube made up 65.2 percent of the total while those with children who used Search Engines and Tiktok constituted 54.2 and 50.6 percent of total households respectively. Refer to [Figure 3.2](#) below and [Table 20](#) in [Appendix 1](#).

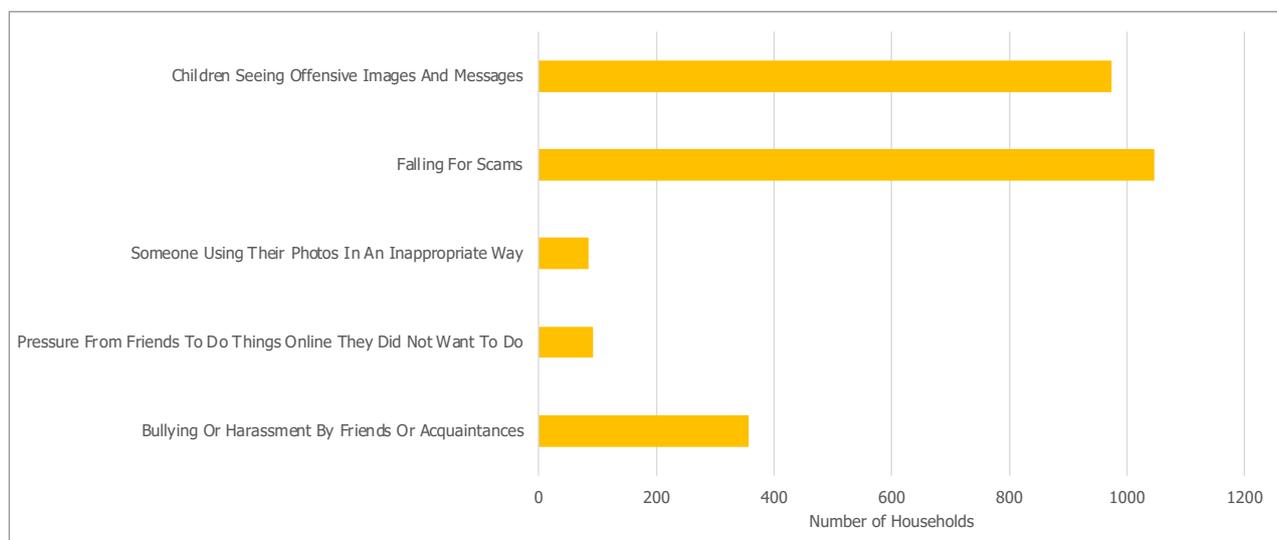
Figure 3.2: Households With The Under 15 Year Olds Who Used Internet By Type of Applications Children Used, 2024



3.4 Households with Children Under 15 Years Who Used Internet By Type of Internet Security Incidents Children Experienced When Using the Internet

Out of a total of 116,257 households with the under 15 year olds children who use internet, 2,512 (2.2 percent) of them had children who were reported to have had security incidents/threats while using the internet. Of this total (2,512 households), the survey revealed that 1,047 (41.7 percent) of them had children who were scammed; 974 (38.8 percent) households had children who saw offensive images and messages; 356 (14.2 percent) households had children who were bullied or harassed by their friends or acquaintances; 93 (3.7 percent) households had children who were pressurized by their friends to do things online which they did not want to do and 85 (3.4 percent) households had children whose photos were used inappropriately. See **Figure 3.3** below and **Table 21** of **Appendix 1**.

Figure 3.3: Households With Children Aged Under 15 Years Who Used Internet By Type of Incidents Children Experienced When Using The Internet, 2024



4. ICT E-Waste

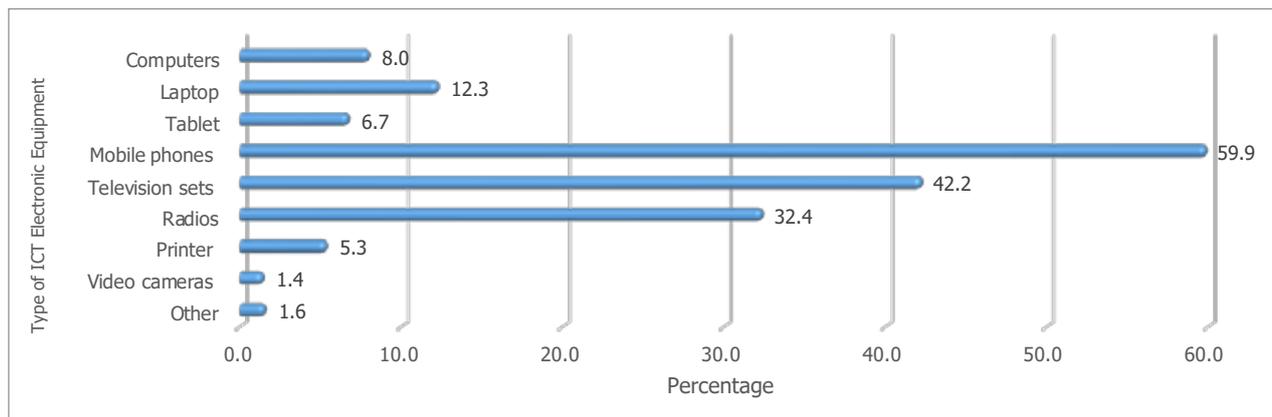
Electronic waste (E-waste), refers to discarded electrical or electronic devices and includes a wide range of products. On this note, ICT E-waste refers to discarded information and communication technology (ICT) equipment which includes devices and infrastructure used for computing, networking, telecommunications, and data management.

Household ICT E-waste in the survey was focused on whether households ever had any electronic equipment which were no longer in use, how and why they were disposed-off as well as household awareness on the harmfulness of the equipment to human health and the environment. Another important aspect considered was household awareness of proper disposal method of ICT electronic equipment. ICT electronic equipment is composed of metals and hazardous substances which are dangerous not only to human life but to the environment as well. Therefore the correct disposal of ICT e-waste (obsolete and unused ICT equipment) is of utmost importance.

4.1 Households with ICT E-Waste By Type of ICT Electronic Equipment

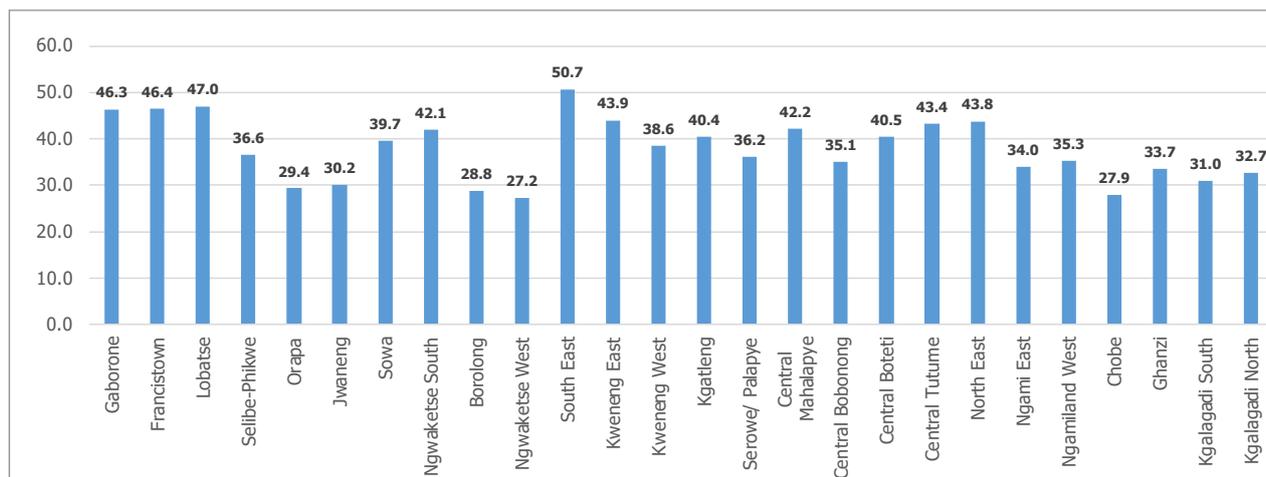
The survey revealed that out of a total of 753,862 households in Botswana in 2024, about 308,598 (40.9 percent) of them had ICT e-waste. Of these, majority (59.9 percent) reported that their waste was mainly composed of mobile telephones. Those with their waste mainly composing of television and radio made up 42.2 and 32.4 percent of the total respectively. See [Figure 4.1](#) below and [Table 24](#) in [Appendix 1](#).

Figure 4.1: Percentage of Households With ICT E-Waste By Type of ICT Electronic Equipment, 2024



[Figure 4.2](#) below shows the proportion of households with ICT e-waste in each District. The survey showed that South East District had the highest proportion of households with ICT e-waste, with 50.7 percent of all its households. Amongst the cities and towns, Lobatse had more households with ICT e-waste, with 47.0 percent. Francistown and Gaborone followed with 46.4 percent and 46.3 percent respectively. The District with the least proportion of households with ICT e-waste was Ngwaketse West District, with 27.2 percent of all its households. Refer to [Table 24](#) in [Appendix 1](#).

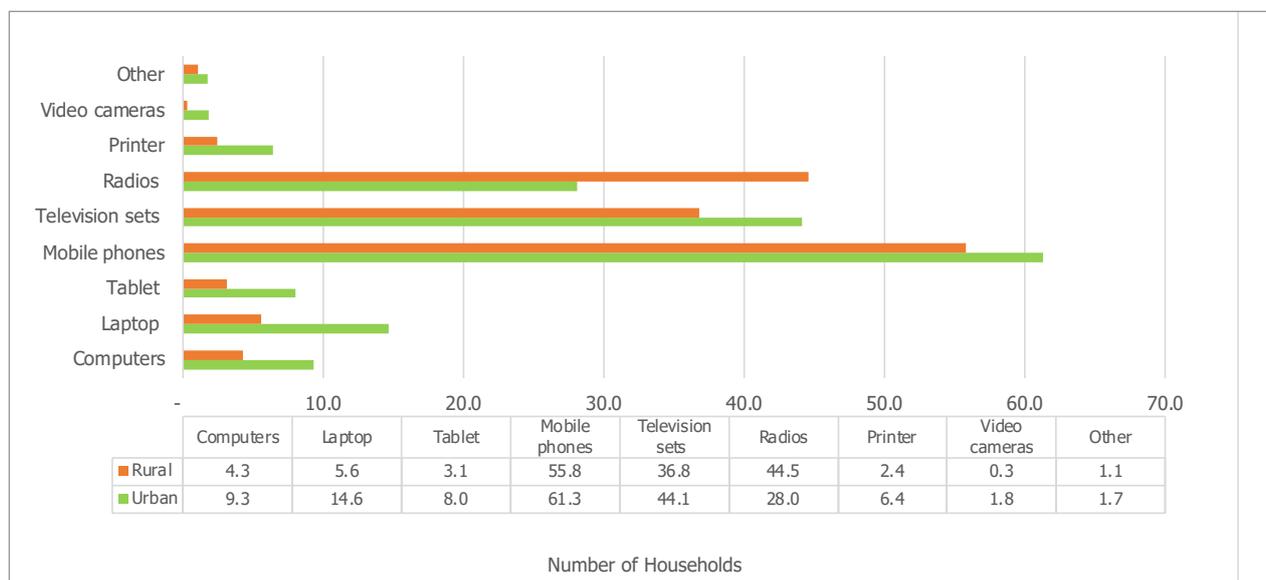
Figure 4.2: Percentage of Households With ICT E-Waste By District, 2024



Of all households with ICT e-waste in urban areas, the 2024 ICT Survey showed that 61.3 percent of them had mobile telephone waste, 44.1 percent had television waste while 28.1 percent had waste composing of radio sets.

In rural areas, 55.8 percent of households with ICT waste had their waste composing of mobile telephones while 44.5 percent had their waste being radio sets. Households with waste composing of television sets made up 36.8 percent of the total. Details are in **Figure 4.3** below and **Table 11** in **Appendix 1**.

Figure 4.3: The Number of Households With ICT E-Waste By Location and Type of ICT Electronic Equipment, 2024

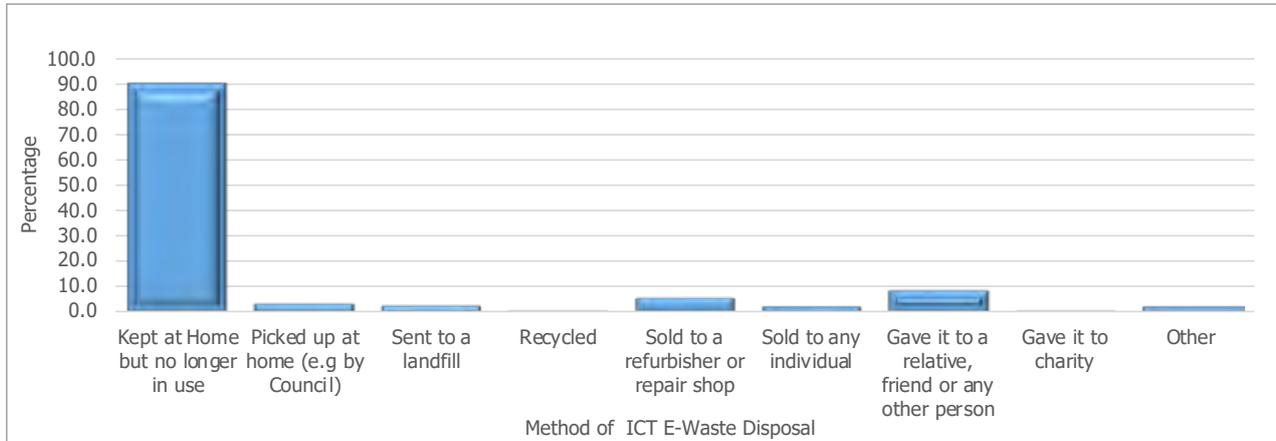


4.2 Households with ICT E-Waste By Type of ICT Electronic Equipment Disposal Method

It is important for households to dispose ICT e-waste safely as they contain substances which may be harmful or hazardous to human health and the environment. However, in the 2024 ICT survey, most of the households (90.5 percent) reported the method they used to dispose ICT e-waste as being, 'Kept at home but not in use'. This shows that the majority of households simply store ICT e-waste at home without using it, indicating a lack of awareness or resources for proper disposal or recycling.

A slight portion of households (8.6 percent) indicated that they disposed their unused ICT equipment by giving them to their relatives, friends, or other persons. Some households (5.7 percent) reported that they sold theirs to refurbishing or repair shops and a small percentage (0.3 percent) gave them to charity. See [Figure 4.4](#) below and [Table 25](#) in [Appendix 1](#).

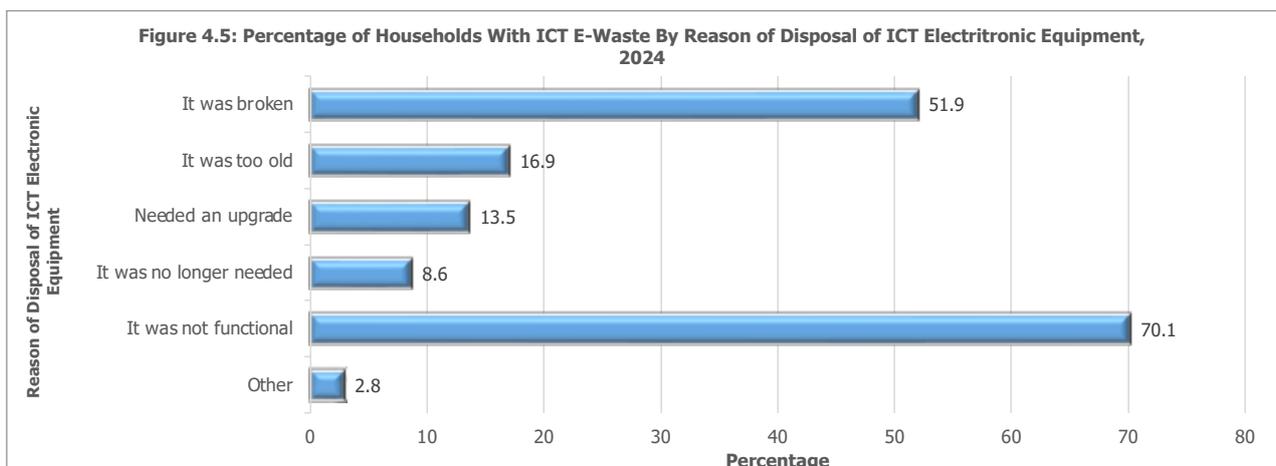
Figure 4.4: Percentage of Households With ICT E-Waste By Type of Disposal Method, 2024.



4.3 Households with ICT E-Waste By Reasons of Disposal of ICT Electronic Equipment

The 2024 ICT Survey revealed that majority of households, representing 70.1 percent of all households with ICT e-waste, reported that the reason for disposing their electronic equipment was that they were not functional, indicating that many devices ceased to operate effectively, due to malfunctioning parts or degraded performance. Additionally, about 51.9 percent of households revealed that they disposed ICT equipment because they were broken, highlighting that even though the equipment was damaged and still usable it was not worth repairing it as the cost would be more than the cost of procuring a new one, more so that ICT technology changes frequently. Other reasons given by very few households were that the equipment was too old (reported by 16.9 percent of households) or it needed an upgrade (reported by 13.5 percent of households). Refer to [Figure 4.5](#) below and [Table 26](#) in [Appendix 1](#).

Figure 4.5: Percentage of Households With ICT E-Waste By Reason of Disposal of ICT Electronic Equipment, 2024



4.4 Households Awareness of Harmfulness and Disposal Means of ICT E-Waste

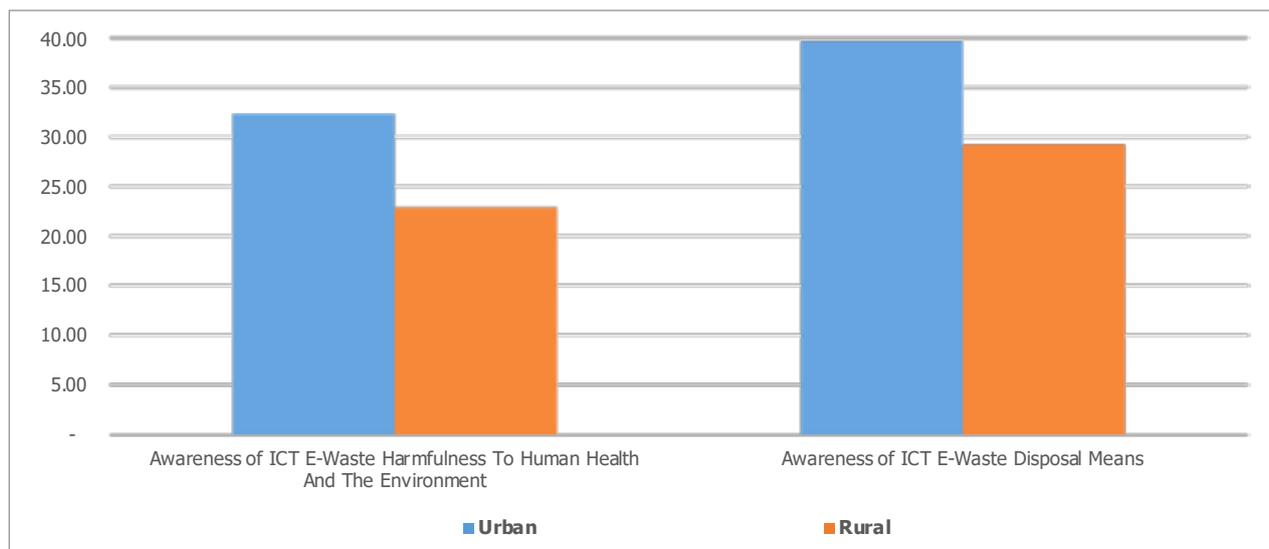
In overall, the 2024 ICT Survey indicate a low awareness of both harmfulness and proper disposal of ICT e-waste. It is therefore crucial that consumers are educated on these.

In 2024, urban populations were more aware of the harmful effects of ICT e-waste on human health and the environment compared to rural populations. In urban areas, 32.4 percent of households recognized the dangers of ICT e-waste, while in rural areas, the awareness was lower, with only 22.9 percent of households acknowledging its harmful impact.

Similarly to awareness of harmfulness, urban populations were more aware of the importance of disposing ICT e-waste separately from other waste than those in rural areas. The proportion of households in urban areas which were aware of not mixing ICT e-waste with other waste when disposing it made up 39.7 percent of all households whilst in rural areas they made only 29.2 percent of the total in 2024.

Urban areas showed better awareness of both the harmfulness of e-waste and the disposal methods, while rural areas were lagging behind. There is a clear need for more targeted education and the development of accessible disposal infrastructure in rural regions to bridge these gaps. Details in [Figure 4.6](#) below and [Table 27](#) in [Appendix 1](#).

Figure 4.6: Percentage of Household With Awareness of ICT E-Waste Harmfulness and Disposal Means By Location (Urban-Rural), 2024



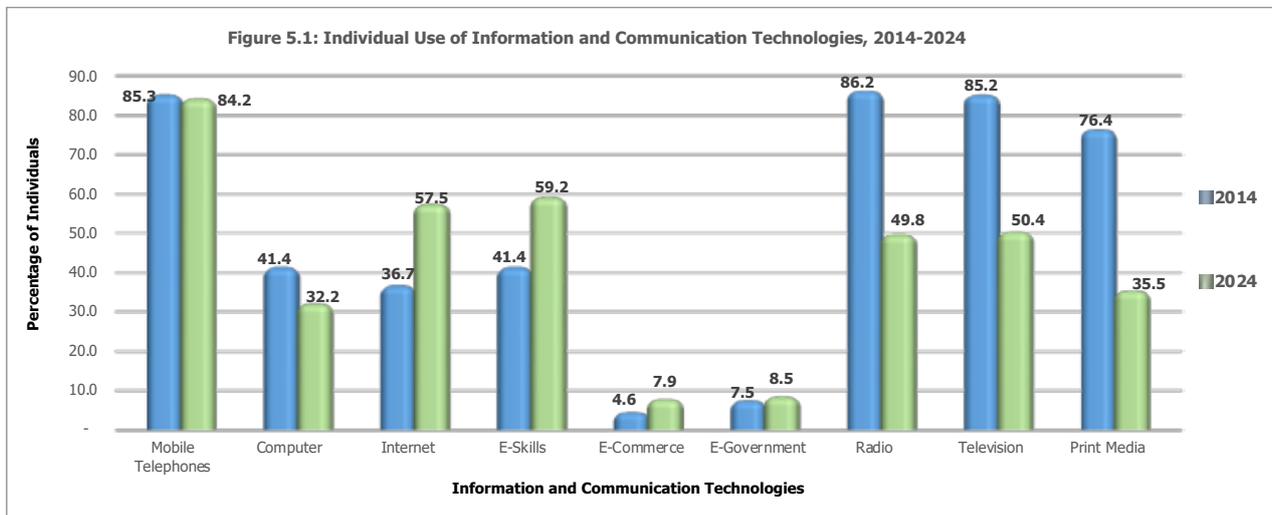
5. Individual Use of Information and Communication Technologies

Information and Communication Technologies (ICTs) have become an integral part of modern life, transforming how individuals communicate, access information, learn, work, and entertain themselves. ICTs encompass a wide range of technologies, including mobile telephones, computers, the internet, e-commerce and other forms. At the individual level, the use of ICTs has empowered people to connect with others globally, access vast amounts of information, and participate in the digital economy.

The survey highlights the widespread adoption of ICTs over the past decade (2014-2024), with mobile telephones and the internet emerging as the most prevalent technologies, primarily utilized for communication, accessing information, and entertainment.

In addition, the survey reveals a shift from the use of traditional broadcasting and content media (i.e. radio, television and print media) to digital ICT tools, reflecting the growth in digital transformation.

Figure 5.1: Individual Use of Information and Communication Technologies, 2014-2024



Key statistics from the 2024 Botswana Information and Communication Technology Survey which are shown in [Table 28 of Appendix 2](#) and [Figure 5.1](#) above are as follows:

- The proportion of mobile telephone users constituted 84.2 percent of the total population in 2024, a 1.1 percentage points fall from 85.3 percent in 2014.
- Computer users made up 32.2 percent of the population
- Majority of individuals used internet in 2024, at 57.5 percent of the population
- Individuals with e-skills increased from 556,688 (41.4 percent) in 2014 to 1,071,314 (59.2 percent) in 2024.
- E-Commerce adoption in Botswana is still minimal, only 7.9 percent of all individuals used it in 2024 as compared to 4.6 percent in 2014.
- Majority of individuals in Botswana are still not accessing and utilizing government services online as E-Government is still very low; only 8.5 percent of all individuals in Botswana used e-government in 2024 compared with 7.5 percent in 2014.
- Radio listenership dropped from 86.2 percent of all individuals in 2014 to 49.8 percent in 2024.
- Television users made up 50.4 percent of all individuals in 2024 as compared to 85.2 percent in 2014
- Print Media usage fell by 37.5 percent, from 1,026,682 individuals in 2014 to 641,575 individuals in 2024.

5.1 Individual Mobile Telephone Use

In 2024, the majority of individuals aged 5 years and over in Botswana (84.2 percent) used mobile telephones; of which a higher adoption was amongst females who made up 53.9 percent (819,809) compared to males with 46.1 percent (701,991). The number of individuals who used mobile telephones rose from 1,145,725 users in 2014 to 1,521,800 users in 2024, an increase of 32.8 percent. This is shown in [Table 5.1](#) below and [Table 29](#) in [Appendix 2](#).

Table 5.1: Individual Mobile Telephone Use By Gender And Activities Performed, 2014 - 2024

| Computer Usage | Individual Computer Use | | | |
|--|-------------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Individuals Who Used Mobile Telephones | 1,145,725 | 85.3 | 1,521,800 | 84.2 |
| Males | 506,865 | 44.2 | 701,991 | 46.1 |
| Females | 638,860 | 55.8 | 819,809 | 53.9 |
| Individuals Who Used Smartphones | ... | ... | 1,098,321 | 60.7 |
| Males | ... | ... | 506,459 | 46.1 |
| Females | ... | ... | 591,862 | 53.9 |
| Individuals Who Used Mobile Telephones By Activities Performed | | | | |
| Communicating/Chatting | 1,124,807 | 98.2 | 1,443,139 | 94.8 |
| Sending or Receiving Short Messages (SMS) | 958,071 | 83.6 | 1,209,725 | 79.5 |
| Sending or Receiving Emails | 186,941 | 16.3 | 457,252 | 30.0 |
| Surfing the Internet, Social networks. | 375,614 | 32.8 | 919,969 | 60.5 |
| Playing Radio/Music/Video Downloads | 582,877 | 50.9 | 911,685 | 59.9 |
| Taking Pictures/Video | 485,708 | 42.4 | 958,951 | 63.0 |
| Voice Recording | 251,528 | 22.0 | 716,479 | 47.1 |
| Mobile Banking | 243,547 | 21.3 | 472,007 | 31.0 |
| Sending or Receiving Money(e.g. e-wallet, my zaka, smega, orange money, etc) | 125,974 | 11.0 | 885,109 | 58.2 |
| Paying Bills/Buying Utilities | 239,316 | 20.9 | 573,349 | 37.7 |
| Receiving Official Information or Examination Results | 110,773 | 9.7 | 322,522 | 21.2 |
| Producing or Saving or Transferring Documents | 59,718 | 5.2 | 433,838 | 28.5 |
| Other Activities | 13,998 | 1.2 | 66,682 | 4.4 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "..." denotes no data

As it was observed in 2014, the majority of mobile telephone users spend most of their time communicating or chatting, as well as sending and receiving short messages as in 2024. Compared to 2014, some of the activities performed using the mobile telephone increased significantly in 2024. Most users spent their time taking pictures or videos, surfing the internet (on social networks), playing radio, music or on video downloads as well as sending or receiving money.

In 2024, mobile telephone use was prominent in urban areas where 71.1 percent of individuals used them. Kweneng East had the largest proportion of mobile telephone users, at 16.1 percent. Gaborone and Central Serowe Districts followed with 12.3 and 8.6 percent respectively. Details are in [Table 29a](#), [29b](#), [Tables 33a](#) and [33b](#) in [Appendix 2](#).

When analyzing mobile telephone users by their age groups, the 2024 ICT Survey shows that individuals aged between 35 and 44 years had the highest usage, at 19.5 percent of the total. Those aged 25 to 34 years followed at 19.2 percent and the least usage was amongst individuals aged 75 years and over who made up 2.4 percent of the total. See [Tables 30a](#) and [30b](#) in [Appendix 2](#).

With regards to education attainment of mobile telephone users in 2024, the survey showed that those with Lower Secondary education dominated in mobile telephone use – making 31.5 percent of the total. The least usage was revealed among individuals with Technical or Vocational Training who constituted 3.1 percent of the total. More details in [Tables 31a](#), and [31b](#) in [Appendix 2](#).

When categorizing mobile telephone users by their labor force status, employees paid in cash constituted the most users at 38.9 percent of the total while the least mobile telephone users were employees paid in kind (0.1 percent). Details in [Tables 32a](#) and [32b](#) in [Appendix 2](#).

5.2 Individual Computer Use

Computer usage rose in 2024, with 581,789 users compared to 556,688 in 2014. However, despite this 4.5 percentage increase in the number of individual users over the ten year period, proportionately computer users have declined; from 41.1 percent of all individuals recorded in 2014 to 32.2 percent in 2024, down by 8.9 percentage points. As it was observed in 2014, females dominated in the use of computers in 2024, constituting 51.0 percent of total computer users while males constituted 49.0 percent.

Of the three types of computers used in Botswana, laptops were shown to be the most popular device, followed by desktops and then tablets. Laptops had 414,002 users (71.2 percent), equally split between genders but concentrated in urban areas at 87.0 percent. Desktop computers were used by 316,059 (54.3 percent) individuals with 85.3 percent of them in urban areas. Tablets were the least used, with 99,398 users (17.1 percent), and its female adoption was slightly higher at 54.2 percent. See [Table 5.2](#) below and [Table 29a](#) and [29b](#) in [Appendix 2](#) for more details.

Table 5.2: Individual Computer Use By Gender, Frequency and Place of Use, 2014 - 2024

| Computer Usage | Individual Computer Use | | | |
|---|-------------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Individuals who Used Computers | 556,688 | 41.4 | 581,789 | 32.2 |
| Males | 260,468 | 46.8 | 285,366 | 49.0 |
| Females | 296,220 | 53.2 | 296,423 | 51.0 |
| Desktop | ... | ... | 316,059 | 54.3 |
| Males | ... | ... | 153,467 | 48.6 |
| Females | ... | ... | 162,593 | 51.4 |
| Laptop | ... | ... | 414,002 | 71.2 |
| Males | ... | ... | 208,809 | 50.4 |
| Females | ... | ... | 205,193 | 49.6 |
| Tablet | ... | ... | 99,398 | 17.1 |
| Males | ... | ... | 45,501 | 45.8 |
| Females | ... | ... | 53,897 | 54.2 |
| Individuals Who Used Computers By Frequency | | | | |
| At least once a day | 252,922 | 45.4 | 291,467 | 50.1 |
| At least once a week but not every day | 174,905 | 31.4 | 226,988 | 39.0 |
| Less than once a month | 38,188 | 6.9 | 63,334 | 10.9 |
| Individuals who Used Computers By Location | | | | |
| At Home | 273,043 | 49.0 | 357,041 | 61.4 |
| At Place of Work (other than home) | 200,514 | 36.0 | 220,315 | 37.9 |
| At Place of Education | 193,307 | 34.7 | 135,380 | 23.3 |
| At Another Person's Home | 76,226 | 13.7 | 60,843 | 10.5 |
| Facility open to the public (e.g. telecentres, internet cafes, restaurants or shopping malls) | 51,798 | 9.3 | 49,528 | 8.5 |
| Community Internet access facility (e.g. Post office or Public library) | 28,160 | 5.1 | 18,243 | 3.1 |
| Other locations | ... | ... | 8,482 | 1.5 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "..." denotes no data

The 2024 ICT Survey further reveals that the daily and weekly computer usage has grown, indicating that computers remain an integral part of daily life for many individuals. Individuals who used computers at least once a day constituted 50.1 percent of all users. See [Table 5.2](#) above.

Computer usage dominated in urban areas with 84.8 percent of total computer users. Gaborone had the largest proportion of computer users in 2024, with 20.6 percent of the total. It was followed by Kweneng East District with 16.7 percent. Sowa Town continued to have the least proportion of computer users after registering 0.2 percent only. More details are in [Table 29a](#), [Table 29b](#), [Tables 33a](#) and [33b](#) in [Appendix 2](#).

Computer users with tertiary education constituted the largest proportion of individuals who use computers in 2024, at 41.0 percent of the total. Individuals aged 15 to 24 years had the highest computer usage, constituting 24.5 percent of the total. Employees paid in cash continued to be the prevalent users of computers at 44.4 percent in 2024. Further details are in the following tables in [Appendix 2](#), [Tables 30a](#), [30b](#), [31a](#), [31b](#), [32a](#) and [32b](#).

5.3 Individual Internet Use

The 2024 ICT Survey reveals that the percentage of individuals aged 5 years and over who used the internet from any location grew significantly, it made up 57.5 percent (1,038,962) of all individuals compared to 36.7 percent (493,784) in 2014.

Internet adoption has grown substantially over the decade, with females slightly outpacing males in usage. In 2024, internet female users made up 53.7 percent of all individuals as compared to 51.2 percent in 2014. Male users on the other hand constituted 46.3 percent compared to 48.8 percent in 2014. More details in [Table 5.3a](#) below and [Table 29a](#) and [29b](#) in [Appendix 2](#).

Table 5.3a: Individual Internet Use By Gender, Frequency, Place of Use And Devices Used, 2014 - 2024

| Internet Usage | Individual Internet Use | | | |
|---|-------------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Total Individuals Who Used Internet | 493,784 | 36.7 | 1,038,962 | 57.5 |
| Males | 240,871 | 48.8 | 481,494 | 46.3 |
| Females | 252,913 | 51.2 | 557,468 | 53.7 |
| Individuals Who Used Internet By Frequency | | | | |
| At least once a day | 273,195 | 55.3 | 730,992 | 70.4 |
| At least once a week but not every day | 126,753 | 25.7 | 262,848 | 25.3 |
| Less than once a month | 37,064 | 7.5 | 45,123 | 4.3 |
| Individuals who Used Internet By Location | | | | |
| At Home | 337,134 | 68.3 | 950,700 | 91.5 |
| At Place of Work (other than home) | 167,207 | 33.9 | 346,056 | 33.3 |
| At Place of Education | 93,763 | 19.0 | 111,179 | 10.7 |
| At Another Person's Home | 48,924 | 9.9 | 139,464 | 13.4 |
| Facility open to the public (e.g. telecentres, internet cafes, restaurants or shopping malls) | 77,740 | 15.7 | 100,640 | 9.7 |
| Community Internet access facility (e.g. Post office or Public library) | 30,437 | 6.2 | 100,292 | 9.7 |
| While commuting, in transport or walking | ... | ... | 86,881 | 8.4 |
| Other locations | 2,992 | 0.6 | 25,616 | 2.5 |
| Individuals who Used Internet By Type of Device Used | | | | |
| A mobile phone via the cellular networks | 381,674 | 77.3 | 906,102 | 87.2 |
| A mobile phone via other wireless networks (e.g. Wi-Fi) | 72,564 | 14.7 | 696,761 | 67.1 |
| A tablet via the cellular networks, using USB key or SIM card | ... | ... | 19,976 | 1.9 |
| A tablet via other wireless networks (e.g. Wi-Fi) | ... | ... | 73,517 | 7.1 |
| A portable computer via the cellular networks, using USB key or SIM card | 212,231 | 43.0 | 47,301 | 4.6 |
| A portable computer via other wireless networks (e.g. Wi-Fi) | 91,727 | 18.6 | 353,908 | 34.1 |
| Other portable devices (e.g. portable games consoles, watches, e-book readers etc.) | 5,462 | 1.1 | 22,425 | 2.2 |

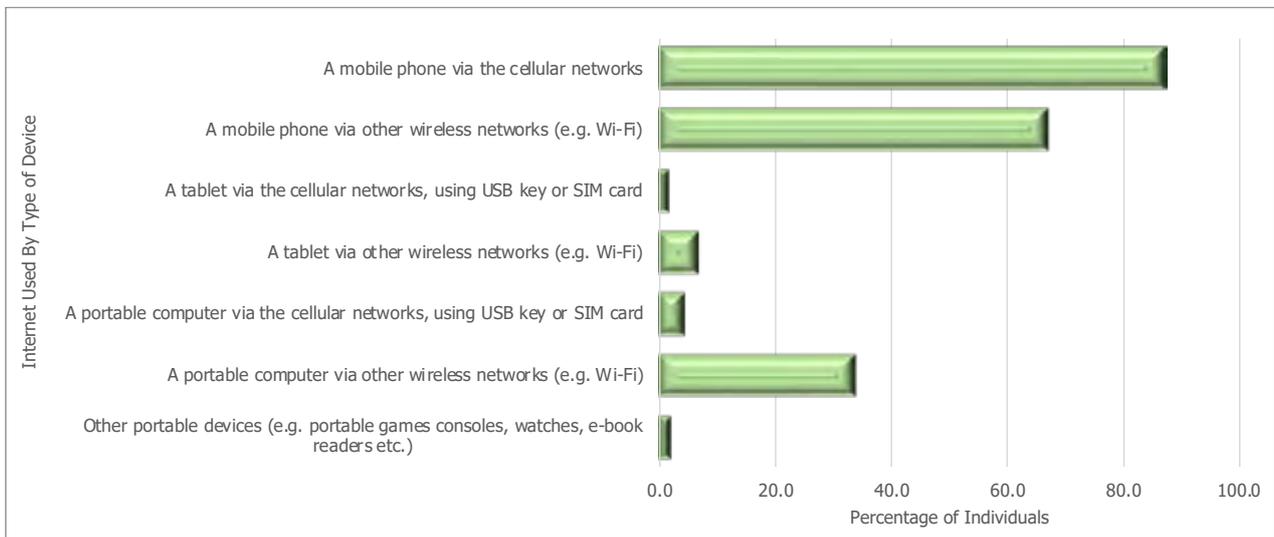
Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "..." denotes no data

Internet use has become more frequent, with the majority of users accessing it daily, reflecting its integration into daily life. The proportion of individuals who used the internet at least once a day increased from 55.3 percent of total internet users in 2014 to 70.4 percent in 2024. Those individuals who used internet at least once a week but not every day, increased slightly to 262,848 from 126,753 persons in 2014. The vast majority of internet users, as it was observed in 2014, used it at home – they constituted 91.5 percent of the total in 2024. See [Tables 5.3a](#) above.

The 2024 ICT Survey revealed that mobile phones, particularly those using cellular networks, have become the primary devices for internet access, surpassing portable computers. The number of individuals who used mobile phones via cellular networks to access the internet grew significantly, from 381,674 (77.3 percent) in 2014 to 906,102 (87.2 percent) in 2024. It was also observed that individuals who used mobile phones via other wireless networks (e.g. Wi-Fi) has also increased significantly, from 14.7 percent of total internet users in 2014 to 67.1 percent. However, individual internet use through portable computers via cellular networks has declined drastically in 2024 - from 212,231 individuals (43.0 percent) in 2014 to 47,301 (4.6 percent) in 2024. Details in [Table 5.3a](#) above and [Figure 5.2](#) below.

Figure 5.2: Percentage of Individuals Who Used Internet By Type of Device, 2024



Individuals who use internet are more in urban areas than in rural areas, amounting to 79.9 percent of total internet users in 2024. Kweneng East continued to be the leading district with the largest proportion of internet users in 2024, having 16.7 percent of total internet users. Gaborone and Central Serowe Districts followed at 16.4 and 7.8 percent respectively, and Sowa Towa continued to have the least proportion of internet users. Details are in [Table 29a](#), [29b](#), [Tables 33a](#) and [33b](#) in [Appendix 2](#).

When categorizing internet users by age groups, the 25 to 34 year olds dominated in internet use, with 242,546 (23.3 percent) individuals. Those aged 15 to 24 years followed while the group with the least internet usage were those aged 75 years and above. Internet usage was highest among individuals with Lower Secondary education (334,848 users). In addition, employees paid in cash remained to be constant users of internet constituting 43.0 percent of internet users in 2024. Further details in [Appendix 2](#), [Tables 30a](#), [30b](#), [31a](#), [31b](#), [32a](#) and [32b](#).

Both the 2014 and 2024 ICT Surveys indicated that the majority of internet users were engaged in social networking. The proportion of individuals who used the internet for this activity remained constant in both the years, at 78.4 percent. See [Table 5.3b](#) below and [Table 35](#) in [Appendix 2](#).

Table 5.3b: Individual Internet Use By Gender And Activities Performed, 2014 - 2024

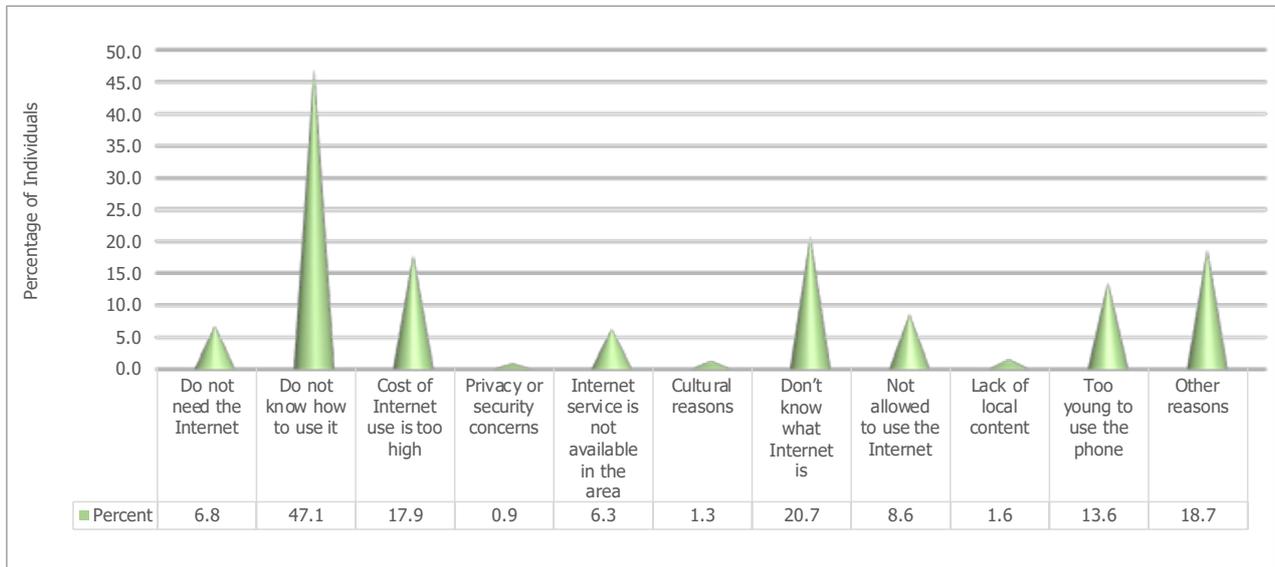
| Internet Usage | Individual Internet Use | | | |
|---|-------------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Total Individuals Who Used Internet | 493,784 | 36.7 | 1,038,962 | 57.5 |
| Males | 240,871 | 48.8 | 481,494 | 46.3 |
| Females | 252,913 | 51.2 | 557,468 | 53.7 |
| Individuals Who Used Internet By Activities Performed | | | | |
| Getting information about goods or services | 163,537 | 33.1 | 548,981 | 52.8 |
| Seeking health-related information (e.g. on injury, disease, nutrition, improving health, etc.) | 187,310 | 37.9 | 389,119 | 37.5 |
| Getting information from general government Organizations | 104,276 | 21.1 | 308,318 | 29.7 |
| Using services related to travel or travel-related magazines, accommodation | 33,979 | 6.9 | 153,464 | 14.8 |
| Downloading software or applications | 94,236 | 19.1 | 501,155 | 48.2 |
| Reading or downloading online newspapers or magazines, electronic books | 279,376 | 56.6 | 433,976 | 41.8 |
| Sending or receiving e-mail | 250,879 | 50.8 | 445,981 | 42.9 |
| Making calls (telephoning over the Internet/VoIP, using Skype, iTalk, etc.; includes video calls viawebcam) | 47,834 | 9.7 | 732,854 | 70.5 |
| Participating in social networks | 386,921 | 78.4 | 814,201 | 78.4 |
| Making an appointment with a health practitioner via a website | ... | ... | 73,504 | 7.1 |
| Interacting with general government organizations | 51,152 | 10.4 | 154,164 | 14.8 |
| Taking part in online consultations or voting to define civic or political issues | 23,789 | 4.8 | 33,489 | 3.2 |
| Accessing or posting opinions on chat sites, blogs, newsgroups or online discussions | 95,698 | 19.4 | 208,668 | 20.1 |
| Purchasing or ordering goods or services | 36,695 | 7.4 | 143,057 | 13.8 |
| Selling goods or services (Via eBay, Alibaba, Facebook etc.) | 15,386 | 3.1 | 97,809 | 9.4 |
| Internet banking | 42,308 | 8.6 | 279,229 | 26.9 |
| Doing a formal online course (in any subject) | 31,528 | 6.4 | 75,882 | 7.3 |
| Consulting wikis (Wikipedia etc.), online encyclopedias or other websites for formal learning purposes | 160,460 | 32.5 | 243,592 | 23.4 |
| Looking for a job or sending/ submitting a job application | 116,778 | 23.6 | 275,622 | 26.5 |
| Participating in professional networks | 47,146 | 9.5 | 129,916 | 12.5 |
| Listening to web radio | 48,132 | 9.7 | 60,863 | 5.9 |
| Watching web television | 97,722 | 19.8 | 98,691 | 9.5 |
| Streaming or downloading images, movies, videos or music; playing or downloading games | 220,551 | 44.7 | 582,726 | 56.1 |
| Uploading self/user-created content to a website to be shared (E.g. Text, images, photos, videos, music, software, etc.) | ... | ... | 319,790 | 30.8 |
| Using storage space on the Internet to save documents, pictures, music, video or other files (e.g. Google Drive, Dropbox, Windows SkyDrive, iCloud, Amazon Cloud Drive) | ... | ... | 332,101 | 32.0 |
| Using software run over the Internet for editing text documents, spreadsheets or presentations | ... | ... | 110,614 | 10.6 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "..." denotes no data

In the 2024 ICT Survey, individuals stated several reasons for having not used internet in the three months before the survey. A sizeable number of them, 362,317 (47.1 percent) out of 769,202 individuals, indicated their hindrance to internet use as being that they 'Do not know how to use it'. The other prominent reasons which were given by individuals were: 'don't know what Internet is' and 'Cost (service charges, etc.) of internet use is too high', given by 20.7 and 17.9 percent of those who did not use internet respectively. Details in [Figure 5.3](#) below and [Table 41](#) in [Appendix 2](#).

Figure 5.3: Percentage of Individuals Who Did Not Use Internet By Reasons Given, 2024



5.4 Individual Use of E-Commerce

The 2024 ICT Survey revealed that the absorption of Electronic Commerce (E-Commerce) in Botswana is still relatively low. The number of individuals who used e-commerce in 2024 stood at 142,721 individuals, constituting only 7.9 percent of total individuals which is an increase of only 3.3 percentage points from 4.6 percent observed in 2014.

Females are shown to have overtaken males in the adoption of e-commerce within the 10 year period between 2014 and 2024; use of e-commerce by females increased from 46.8 percent in 2014 to 53.7 percent in 2024 while that of males decreased from 53.2 percent in 2014 to 46.3 percent. Details in [Table 5.4a](#) below and [Table 29a](#) and [29b](#) in [Appendix 2](#).

The majority (71.7 percent) of e-commerce users purchased Clothing, Footwear, Sporting Goods, or Accessories in 2024. Online purchasing of Food, Groceries, Alcohol, or Tobacco is shown to have also increased in 2024, done by 31.7 percent of e-commerce users as compared to 3.6 percent in 2014. Purchasing of Books, Magazines, and Newspapers dropped from 20.4 percent in 2014 to 14.3 percent in 2024. See [Table 5.4a](#) below.

Table 5.4a: Individual E-Commerce By The Type of Good/Services Purchased, Method of Payment And Method of Delivery Of Good/Services Purchased or Ordered, 2014 - 2024

| E-Commerce Usage | Individual E-Commerce Use | | | |
|--|---------------------------|---------|-----------|---------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Total Individuals Who Used E-Commerce | 61,562 | 4.6 | 142,721 | 7.9 |
| Males | 32,766 | 53.2 | 66,047 | 46.3 |
| Females | 28,796 | 46.8 | 76,674 | 53.7 |
| Individuals Who Used E-Commerce By Goods/Services Purchased | | | | |
| Books, magazines, newspapers (including e-books) | 12,568 | 20.4 | 20,348 | 14.3 |
| Clothing, footwear, sporting goods or accessories | 19,909 | 32.3 | 102,323 | 71.7 |
| Computer equipment or parts (including peripheral equipment) | 6,897 | 11.2 | 14,387 | 10.1 |
| Computer or video games | 2,192 | 3.6 | 8,554 | 6.0 |
| Computer software (including accessories such as printer, modem, mouse, scanner) | 9,263 | 15.0 | 15,568 | 10.9 |
| Computer hardware (includes upgrades and paid apps; not games) | 10,101 | 16.4 | 12,625 | 8.8 |
| Cosmetics | ... | ... | 27,443 | 19.2 |
| Financial products (including shares and insurance) | 814 | 1.3 | 7,060 | 4.9 |
| Food, groceries, alcohol or tobacco | 2,231 | 3.6 | 45,312 | 31.7 |
| Household goods (e.g. furniture, toys, etc.; excluding consumer electronics) | 11,993 | 19.5 | 20,252 | 14.2 |
| ICT services (excluding software) | 2,592 | 4.2 | 13,892 | 9.7 |
| Medicine | 1,574 | 2.6 | 7,974 | 5.6 |
| Movies, short films or images | 1,580 | 2.6 | 14,098 | 9.9 |
| Music products | 2,370 | 3.8 | 14,453 | 10.1 |
| Electronic equipment (including cameras) | 11,347 | 18.4 | 19,591 | 13.7 |
| Tickets or bookings for entertainment events (sports, theatre, concerts, etc.) | 3,590 | 5.8 | 25,814 | 18.1 |
| Travel products (travel tickets, accommodation, vehicle hire, transport services etc.) | - | - | 28,499 | 20.0 |
| Vehicles or vehicle parts | - | - | 17,690 | 12.4 |
| Agricultural inputs and implements | ... | ... | 5,562 | 3.9 |
| Other goods | 8,432 | 13.7 | 4,674 | 3.3 |
| Individuals Who Used E-Commerce by Method of Payment For The Goods/Services | | | | |
| Cash on delivery | ... | ... | 43,037 | 30.2 |
| Credit card online | ... | ... | 54,356 | 38.1 |
| Debit card or electronic bank transfer online | ... | ... | 58,582 | 41.0 |
| Mobile money account (account connected to the mobile number) | ... | ... | 21,292 | 14.9 |
| Online payment service (e.g. PayPal, Google Checkout) | ... | ... | 17,490 | 12.3 |
| Prepaid gift card or online voucher | ... | ... | 2,497 | 1.7 |
| Points from rewards or redemption program (e.g. Air Miles) | ... | ... | 2,002 | 1.4 |
| Other (e.g. cash or cheque by post, etc.) | ... | ... | 2,605 | 1.8 |
| Individuals Who Used E-Commerce by Method of Delivery For The Goods/Services | | | | |
| Delivery directly to the buyer using regular postal services or other forms of delivery | ... | ... | 109,933 | 77.0 |
| Picked up from point of sale or service point | ... | ... | 54,474 | 38.2 |
| Online/ electronic delivery by downloading from a website or through an application, software or other device (e.g. in-app purchases, streaming services etc.) | ... | ... | 15,164 | 10.6 |
| Other Methods | ... | ... | 6,713 | 4.7 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "... " denotes no data

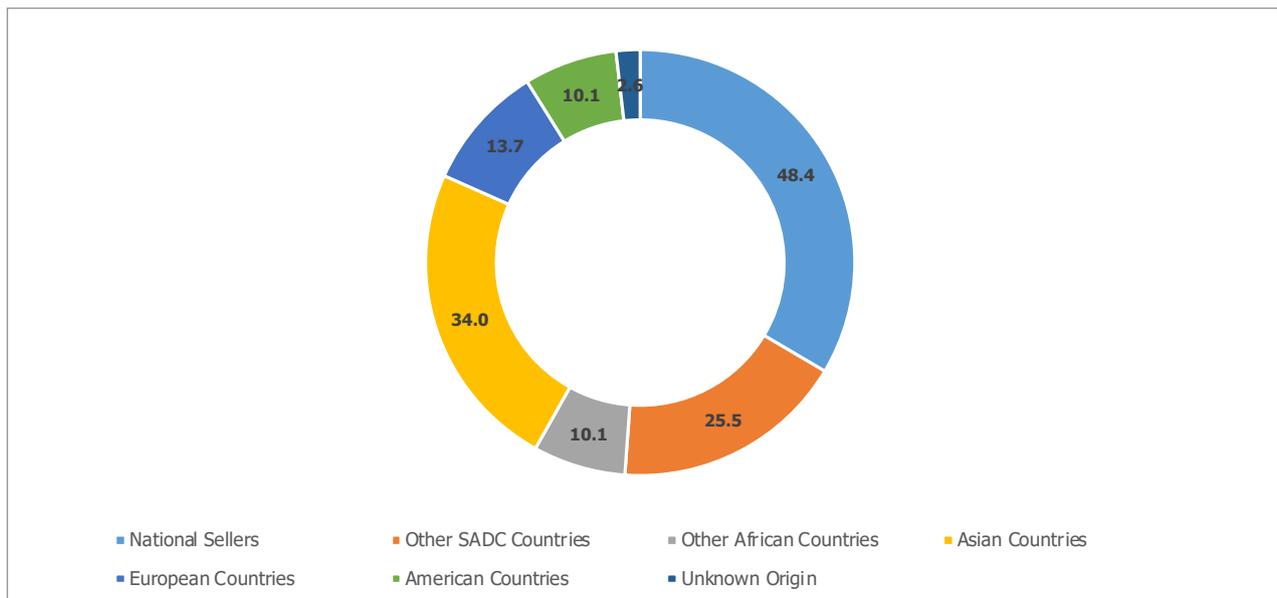
E-commerce was common in urban areas as those who were engaged in it in 2024 made up 86.9 percent of the total as compared to 13.1 percent in rural areas. The City of Gaborone had the highest number of e-commerce users, with 36,619 (25.7 percent) individuals. Kweneng East followed with 22,963 users while minimal adoption of e-commerce was in Ngwaketse West (355 users) and Kgalagadi North (476 users) Districts. More details are in [Table 29a](#), [29b](#), [Tables 33a](#) and [33b](#) in [Appendix 2](#).

Of the 142,721 individuals who used e-commerce in 2024, those aged 25–34 years were shown to have the highest adoption (47,795 individuals). This group was followed by the 35-44 year olds. The survey showed that e-commerce adoption by individuals decreased after age 44, indicating potential barriers amongst the elderly.

Individuals with tertiary education led in e-commerce use (93,659 individuals); constituting 65.6 percent of the total. Employees Paid in Cash were also shown as consumers of e-commerce, at 60.3 percent of total users. Details in [Appendix 2](#), [Tables 30a](#), [30b](#), [31a](#), [31b](#), [32a](#) and [32b](#).

Payment for e-commerce transactions was mostly done through the Debit Card or Electronic Bank Transfers Online and goods/services were delivered directly to buyers using regular postal services or other forms of delivery. See [Table 5.4a](#) above for more details.

Figure 5.4: The Percentage of Individuals Who Purchased Online By Countries of Origin of Goods and Services Purchased, 2024



Preference of National sellers by e-commerce users grew tremendously between 2014 and 2024. Individuals who bought goods/services locally constituted 48.4 percent of e-commerce users in 2024 as compared to 8.4 percent in 2014, which reflects the growth in local e-commerce businesses. Asian sellers have also gained significant market share at 34.0 percent while SADC and European sellers have seen a decline in the market share in 2024. Details in [Figure 5.4](#) above and [Table 5.4b](#) below.

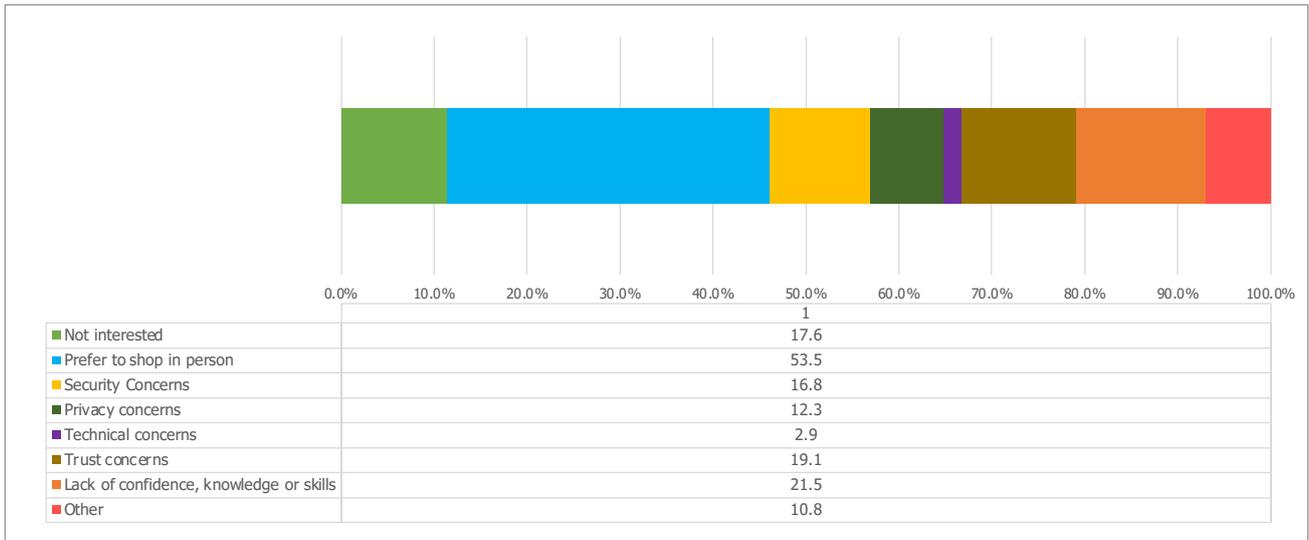
Table 5.4b: Individual E-Commerce By Frequency, The Period In Which Goods/ Services Were Last Purchased, Location of Sellers And Financial Activities Carried Out Over The Internet, 2014 - 2024

| E-Commerce Usage | Individual E-Commerce Use | | | |
|--|---------------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Individuals Who Used E-Commerce | 61,562 | 4.6 | 142,721 | 7.9 |
| Males | 32,766 | 53.2 | 66,047 | 46.3 |
| Females | 28,796 | 46.8 | 76,674 | 53.7 |
| Individuals Who Used E-Commerce By Frequency | | | | |
| Daily | ... | ... | 2,338 | 1.6 |
| At least Once a Week or Weekly | ... | ... | 9,219 | 6.5 |
| Once a Month or Monthly | ... | ... | 45,591 | 31.9 |
| Once in a While | ... | ... | 85,573 | 60.0 |
| Individuals Who Used E-Commerce By The Period In Which Goods/Services Were Last Purchased | | | | |
| Within the last 3 months | ... | ... | 76,800 | 53.8 |
| Between 3 months and a year ago | ... | ... | 38,967 | 27.3 |
| More than 1 year ago | ... | ... | 26,954 | 18.9 |
| Individuals Who Used E-Commerce By The Country Of Origin Of Sellers | | | | |
| National Sellers | 5,173 | 8.4 | 69,117 | 48.4 |
| Sellers from other SADC Countries | 22,828 | 37.1 | 36,337 | 25.5 |
| Sellers from other African Countries | 1,042 | 1.7 | 14,385 | 10.1 |
| Sellers from Asian Countries | 10,660 | 17.3 | 48,591 | 34.0 |
| Sellers from European Countries | 22,132 | 36.0 | 19,553 | 13.7 |
| Sellers from American Countries | 12,649 | 20.5 | 14,480 | 10.1 |
| Country of Origin of Sellers is Not Known | 149 | 0.2 | 3,729 | 2.6 |
| Individuals Who Used E-Commerce By Financial Activities Carried Out Over The Internet | | | | |
| Buying or selling shares, bonds, funds or other investment services | ... | ... | 17,042 | 11.9 |
| Buying or renewing existing insurance policies including those offered as a package together with another service (e.g. travel insurance offered together with a plane ticket) | ... | ... | 20,169 | 14.1 |
| Taking out a loan or mortgage or arranging credit from banks or other financial providers | ... | ... | 11,919 | 8.4 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "..." denotes no data

Figure 5.5: The Percentage of Individuals Who Did Not Use E-Commerce By Their Reasons For Not Using It, 2024



The majority of individuals who did not use e-commerce stated that the reason for that was because, they prefer to shop in person; constituting 53.5 percent of the total.. See **Figure 5.5** above, **Table 41a** cont. and **41b** cont. in **Appendix 2** for more details.

5.5 Individual Use of E-Government

Individual utilization of E-Government services in Botswana has remained constant over the decade, 2014-2024. E-government users constituted 8.5 percent of total individuals in 2024, an increase of only 1.0 percentage points from 7.5 percent recorded in 2014.

Gender distribution of e-government users revealed that 73,232 (47.6 percent) males used e-government services in 2024 compared to 55,541 (54.8 percent) in 2014, showing a decline in the proportion of male users. In respect to female e-government users, the survey shows that in 2024 they made up 52.4 percent of the total compared to 45.2 percent in 2014, indicating a rise in female adoption of e-government services. Details are shown in **Table 5.5** below and **Table 29a** and **29b** in **Appendix 2**.

Table 5.5: Individual E-Government Use By Gender, Information/Service Sought, Specific Activities Done, And Views With The Service Provided, 2014 - 2024

| E-Government Usage | Individual E-Government Use | | | |
|---|-----------------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Individuals Who Used E-Government | 101,355 | 7.5 | 153,944 | 8.5 |
| Males | 55,541 | 54.8 | 73,232 | 47.6 |
| Females | 45,814 | 45.2 | 80,712 | 52.4 |
| Individuals Who Through E-Government | | | | |
| Obtained information from public authorities' websites | 81,182 | 80.1 | 132,755 | 86.2 |
| Downloaded Official Forms | 56,859 | 56.1 | 124,346 | 80.8 |
| Submitted Completed Forms | 30,118 | 29.7 | 105,932 | 68.8 |
| Individuals Who Used E-Government By Specific Activities Performed | | | | |
| Income tax declaration (e.g. filing of tax return) | ... | ... | 55,831 | 36.3 |
| Application for Government scholarship | ... | ... | 31,794 | 20.7 |
| Browsing and enquiring about Government programs (e.g. Youth Fund, ISPAAD, etc.) | ... | ... | 85,089 | 55.3 |
| Online financial management (e.g. paying various Government bills and/or charges such as rates, postal services, tax, water bills, etc.) | ... | ... | 47,668 | 31.0 |
| Online appointment booking or license/certificate applications (e.g. appointment bookings for road tests and vehicle examinations, renewing driving and vehicle licenses) | ... | ... | 34,057 | 22.1 |
| Online job search and recruitment (e.g. searching for job vacancies, registering job vacancies and searching for suitable candidates) | ... | ... | 58,119 | 37.8 |
| Online purchase of Government publications and Government statistical publications | ... | ... | 14,165 | 9.2 |
| Individuals Who Used E-Government By Their Views On The Service Provided | | | | |
| Ease of finding information | ... | ... | 132,466 | 86.0 |
| Usefulness of the information available | ... | ... | 130,157 | 84.5 |
| The information provided on the progress, follow-up of request | ... | ... | 92,291 | 60.0 |
| Ease of using the website (the website being user-friendly) | ... | ... | 118,879 | 77.2 |

Source: Statistics Botswana, Information & Communication Technology Statistics

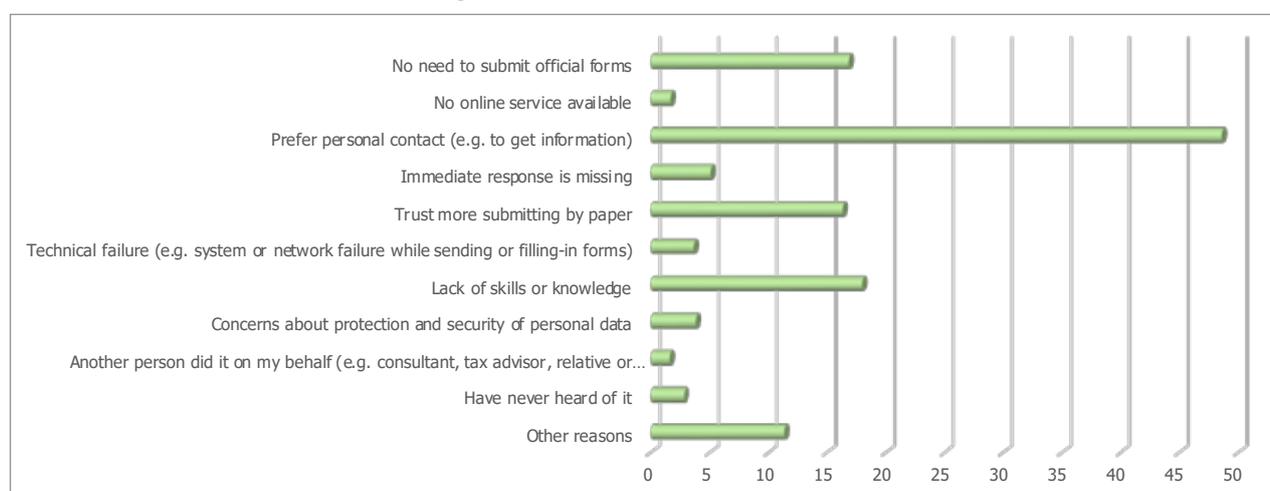
Note: "..." denotes no data

The most common activity done through E-Government, as was the case in 2014, was obtaining information from public authorities' websites in 2024. About 86.2 percent (132,755 individuals) used e-government for this purpose in 2024 as compared to 80.1 percent (81,182 individuals) in 2014. E-government users also mainly downloaded official forms when using e-government. Details are as shown in [Table 5.5](#) above.

E-government users follow a similar trend with users of other ICTs by being concentrated in urban areas as compared to rural areas. They made up 83.5 percent in urban areas while in rural areas they constituted 16.5 percent of total e-government users. Use of e-government was more in Gaborone with 23.9 percent of e-government users followed by Kweneng East District with 13.0 percent. Details are in [Table 29a](#), [29b](#), [Tables 33a](#) and [33b](#) in [Appendix 2](#).

Usage of e-government services was prominent among the 25–34 age group individuals and those with tertiary education (99,315 users) as well as individuals who were Employees Paid in Cash in 2024. More details in [Appendix 2](#), [Tables 30a](#), [30b](#), [31a](#), [31b](#), [32a](#) and [32b](#).

Figure 5.6: Percentage Distribution of Individuals Who Did Not Use E-Government By Reasons For Not Using It, 2024



The 2024 ICT Survey revealed that of all the 454,165 individuals aged 15 years and above who did not use e-government services, the most given reasons for not using it was that people prefer personal contact (e.g. to get information); registering 48.6 percent. The least proportion of the individuals noted that another person did it on their behalf for example a consultant, tax advisor, relative or family member, at 1.6 percent. Refer to [Figure 5.6](#) above and [Table 41 cont.](#) in [Appendix 2](#) for details.

5.6 E-Skills

The number of individuals with e-skills increased from 556,688 (41.4 percent) in 2014 to 1,071,314 (59.2 percent) in 2024. Gender distribution remains stable, with females slightly outpacing males in e-skill acquisition.

Formal education remains the dominant source of e-skills but has declined slightly from 55.4 percent in 2014 to 52.4 percent in 2024. Self-study saw a major increase from 50.7 percent to 63.3 percent, showing a shift towards independent learning. Short training courses saw strong growth (from 2.8 percent to 6.4 percent), indicating increased employer investment in digital skills. Family/friend instruction remained stable (45.7 percent to 43.2 percent), showing continued informal knowledge-sharing. Details are as shown in [Table 5.6a](#) below and [Table 29a](#) and [29b](#) in [Appendix 2](#).

Table 5.6a: Individual With E-Skills By Gender, Place of Attainment of E-Skills And Type of E-Skills, 2014 - 2024

| E-Skills Usage | Individual E-Skills Use | | | |
|---|-------------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Individuals With E-Skills | 556,688 | 41.4 | 1,071,314 | 59.2 |
| Males | 260,468 | 46.8 | 497,850 | 46.5 |
| Females | 296,220 | 53.2 | 573,465 | 53.5 |
| Individuals by Where or How Computer and/or Internet Related E-Skills Were Obtained | | | | |
| Formal education (school, college, university) | 308,555 | 55.4 | 561,359 | 52.4 |
| Non-formal education | 17,447 | 3.1 | 24,626 | 2.3 |
| Short training courses (self-training or by the employer) | 15,344 | 2.8 | 68,693 | 6.4 |
| Free online training or self-guided learning (using books, CD-ROMs, online courses, wikis, online discussion forum etc.) | 89,362 | 16.1 | 18,212 | 1.7 |
| Self-study in the sense of learning-by-doing | 282,142 | 50.7 | 678,187 | 63.3 |
| Instruction from friends, family or colleagues | 254,254 | 45.7 | 462,547 | 43.2 |
| Individuals By Type of Computer-Related Skills | | | | |
| Using copy and paste tools to duplicate or move data, information and content in digital environments (e.g. within a document, between devices, on the cloud) | 420,233 | 75.5 | 467,691 | 43.7 |
| Sending messages (e.g. e-mail, messaging service, SMS) with attached files (e.g. document, picture, video) | ... | ... | 414,903 | 38.7 |
| Using basic arithmetic formulas in a spreadsheet | 264,170 | 47.5 | 262,142 | 24.5 |
| Connecting and installing new devices (For example, a modem, camera, printer) | 258,676 | 46.5 | 321,010 | 30.0 |
| Finding, downloading, installing and configuring software | 88,013 | 15.8 | 258,251 | 24.1 |
| Creating electronic presentations with presentation software (Including text, images, sound, video or charts) | 156,178 | 28.1 | 203,565 | 19.0 |
| Transferring files or applications between a computer and other devices | 317,466 | 57.0 | 424,470 | 39.6 |
| Setting up effective security measures (e.g. strong passwords, log-in attempt notification) to protect devices and online accounts | ... | ... | 351,253 | 32.8 |
| Changing privacy settings on your device, account or app to limit the sharing of personal data and information (e.g. name, contact information, photos) | ... | ... | 304,626 | 28.4 |
| Verifying the reliability of information found online | 61,034 | 11.0 | 227,052 | 21.2 |
| Writing a computer program using a specialized programming language (Programming or coding in digital environments e.g. computer software, app development) | 64,053 | 11.5 | 54,242 | 5.1 |
| Other activities | 37,069 | 6.7 | 65,686 | 6.1 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "... " denotes no data

Overall digital literacy has increased, but traditional office-related e-skills (e.g., spreadsheets, presentations) have declined. Security awareness has improved, with more people focusing on privacy settings and account protection. Self-learning and employer-sponsored training are becoming more common, while online training platforms have lost popularity.

Table 5.6b: Individuals With E-Skills By Gender And Type of E-Skills, 2014 - 2024

| E-Skills Usage | Individual E-Skills Use | | | |
|---|-------------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Individuals With E-Skills | 556,688 | 41.4 | 1,071,314 | 59.2 |
| Males | 260,468 | 46.8 | 497,850 | 46.5 |
| Females | 296,220 | 53.2 | 573,465 | 53.5 |
| Individuals By Type of Internet-Related Skills | | | | |
| Using a search engine to find information | 418,515 | 75.2 | 867,187 | 80.9 |
| Sending e-mails with attached files (documents, pictures, etc.) | 267,717 | 48.1 | 507,567 | 47.4 |
| Posting messages to chat rooms, newsgroups or an online discussion forum (e.g. on websites for social networking) | 299,320 | 53.8 | 443,365 | 41.4 |
| Using the Internet to make telephone calls | 59,433 | 10.7 | 809,924 | 75.6 |
| Using peer-to-peer file sharing for exchanging movies, music, etc | 75,965 | 13.6 | 512,442 | 47.8 |
| Creating a web page | 50,674 | 9.1 | 82,979 | 7.7 |
| Uploading text, games, images, films or music to websites (e.g. to web-sites for social networking) | 173,505 | 31.2 | 430,639 | 40.2 |
| Modifying the security settings of internet browsers | 49,644 | 8.9 | 179,455 | 16.8 |
| Using word processing software | ... | ... | 482,530 | 45.0 |
| Using spreadsheet advanced functions to organise and analyse data, such sorting, filtering, using formulas, creating charts | ... | ... | 241,792 | 22.6 |
| Computer programming using a specialised language | ... | ... | 58,752 | 5.5 |
| Installing or replacing an operating system | ... | ... | 156,164 | 14.6 |
| Other activities | 5,774 | 1.0 | 46,278 | 4.3 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "..." denotes no data

Growth in Internet-Related Skills

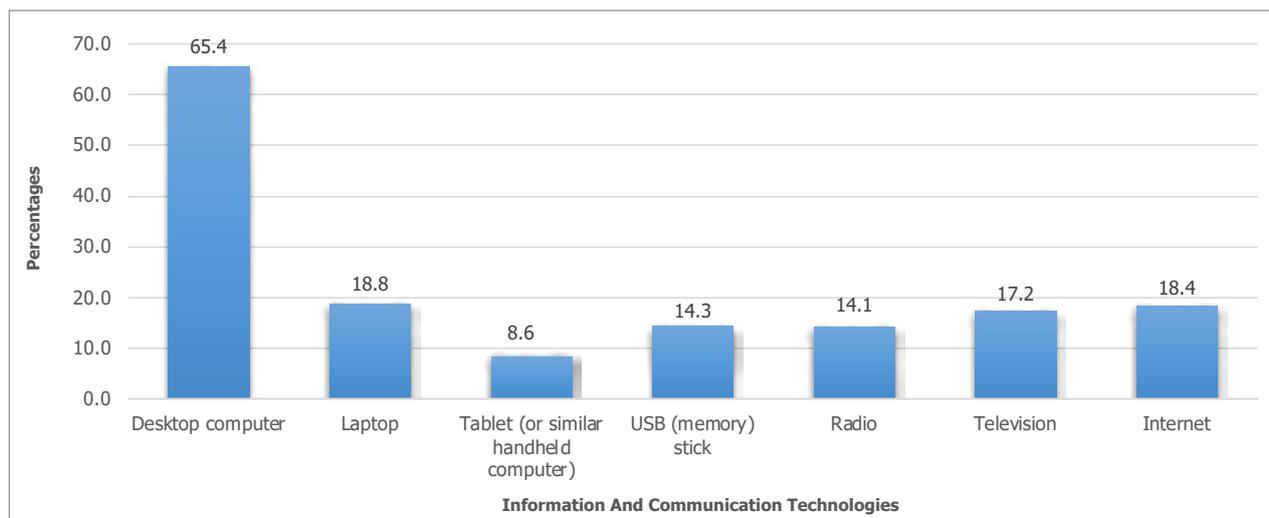
The proportion of individuals who used a search engine grew from 75.2 percent in 2014 to 80.9 percent in 2024, indicating improved ability to find information online. The proportion of individuals who used the internet to make telephone calls saw a significant growth from 10.7 percent in 2014 to 75.6 percent, showing growing familiarity with digital communication. See these changes on [Table 5.6b](#) above.

Furthermore online discussions (chat rooms, forums, social media groups) grew from 27.9 percent to 41.4 percent, suggesting increased engagement in digital conversations. Using the Internet for calls (VoIP, Skype, WhatsApp, Zoom, etc.) skyrocketed from 5.5 percent to 75.6 percent, reflecting the rise of internet-based communication. Peer-to-peer file sharing (e.g., exchanging music, movies) increased from 7.1 percent to 47.8 percent. Uploading content (text, images, music, and games) to websites surged from 16.2 percent to 40.2 percent, showing increased participation in online content creation. Modifying browser security settings grew from 4.6 percent to 16.8 percent, suggesting a greater awareness of cybersecurity.

5.7 ICT Usage in Education (E-education)

The importance of ICTs in education cannot be overstated. In an era where digital technologies are transforming various aspects of society, business and culture, it is widely believed that ICTs in education can significantly enhance access to learning opportunities. It is believed that ICTs can help enhance the quality of education with advanced teaching methods, improve learning outcomes and enable reform or better management of education systems. Hence the need for E-Education indicators to assist countries to measure themselves in regard to reforming their education systems. The assessment of ICT in Education on the demand side has as a result been included for the first time in the 2024 ICT Household Survey to expand ICT indicators in Botswana.

Figure 5.7: Proportion of School Going Children By Type Of ICTs They Use At School, 2024



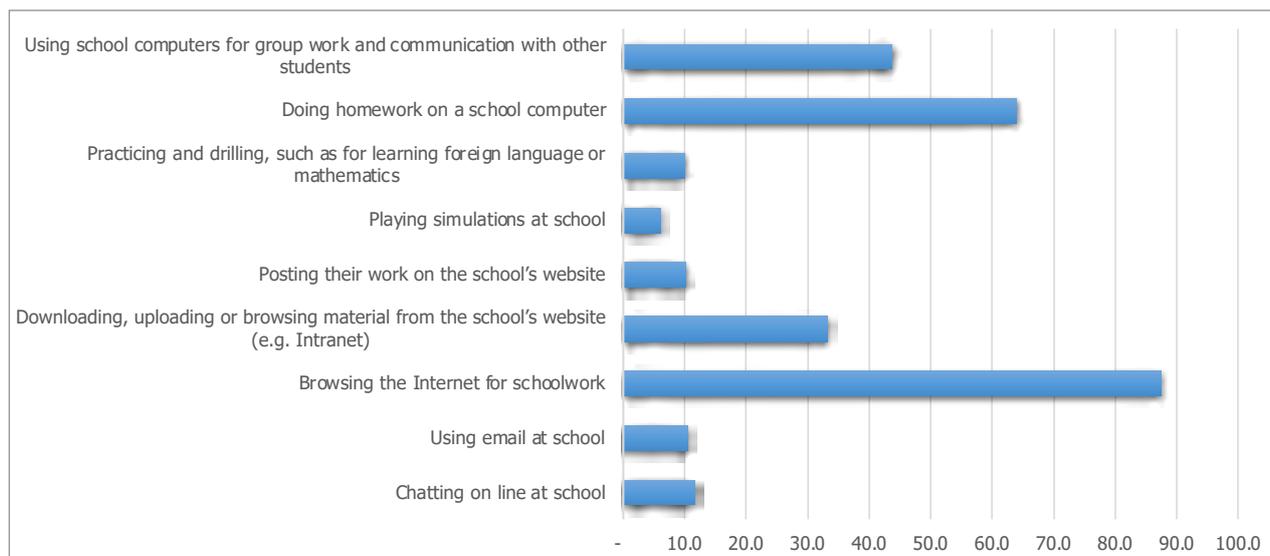
As depicted by **Figure 5.7** above, the majority of school going children who are aged 5 years and above do not use information and communication technologies at school. The survey also shows that 65.4 percent of school going children used desktop computers at school, while 18.8 percent used laptops. The survey further shows that 18.4 percent of them use internet in their schools. More details shown in **Table 5.7** below and **Table 37a** and **37b** in **Appendix 2**.

Table 5.7: School Going Children By Gender, ICT Tools Used At School, Internet Based Activities Done At School And Frequency of Using The Internet At School, 2024

| School Going Children And ICT Tools Used At School | Individuals | |
|---|-------------|---------|
| | Number | Percent |
| School Going Children (5 Years And Over) | 484,849 | 100.0 |
| Males | 239,742 | 49.4 |
| Females | 245,107 | 50.6 |
| School Going Children Who Used ICTs At School | 173,815 | 35.8 |
| Males | 82,766 | 47.6 |
| Females | 91,049 | 52.4 |
| School Going Children Who Use ICT Tools At School By Type of ICT Tools Used | | |
| Desktop computer | 113,723 | 65.4 |
| Laptop | 32,592 | 18.8 |
| Tablet (or similar handheld computer) | 14,864 | 8.6 |
| USB (memory) stick | 24,807 | 14.3 |
| Radio | 24,552 | 14.1 |
| Television | 29,961 | 17.2 |
| School Going Children Who Used The Internet At School | 89,007 | 18.4 |
| Males | 41,821 | 47.0 |
| Females | 47,186 | 53.0 |
| School Going Children Who Used The Internet By Internet Based Activities Done At School | | |
| Chatting on line at school | 10,335 | 11.6 |
| Using email at school | 9,321 | 10.5 |
| Browsing the Internet for schoolwork | 77,904 | 87.5 |
| Downloading, uploading or browsing material from the school's website (e.g. Intranet) | 29,582 | 33.2 |
| Posting your work on the school's website | 9,031 | 10.1 |
| Playing simulations at school | 5,382 | 6.0 |
| Practicing and drilling, such as for foreign language learning or mathematics | 8,955 | 10.1 |
| Doing homework on a school computer | 56,946 | 64.0 |
| Using school computers for group work and communication with other students | 38,874 | 43.7 |
| School Going Children Who Used The Internet By Frequency of Using The Internet At School | | |
| Every day | 14,798 | 16.6 |
| Once a week | 53,768 | 60.4 |
| Several times a week but not daily | 12,464 | 14.0 |
| Once in a while | 7,977 | 9.0 |

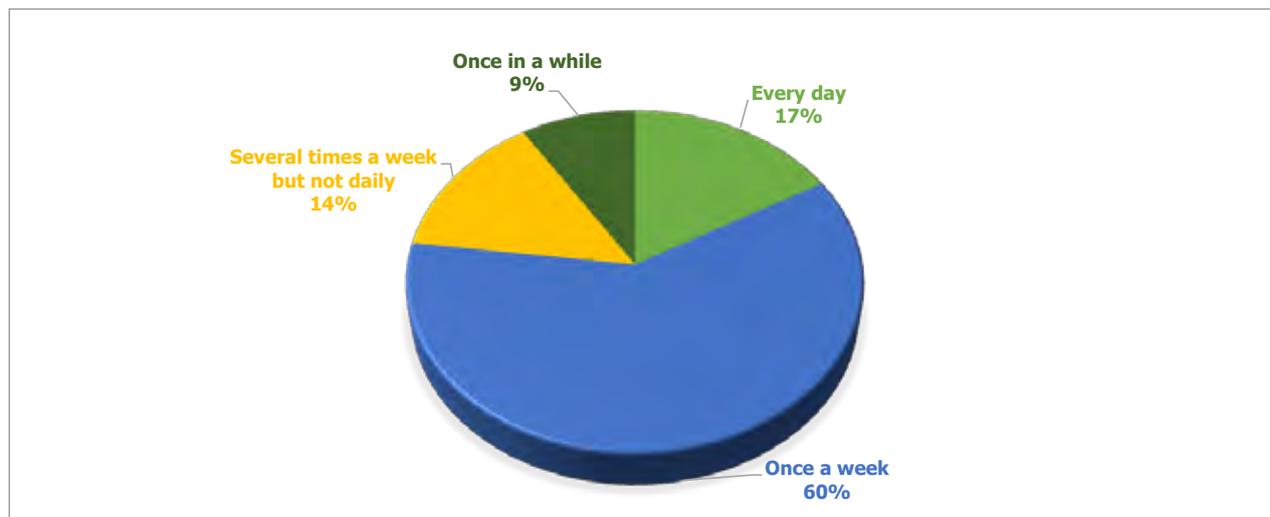
Source: Statistics Botswana, Information & Communication Technology Statistics

Figure 5.8: The Proportion of School Going Children Who Used Internet By Internet Based Activities Done At School, 2024



The vast majority (80.9 percent) of school going children who use internet are in urban areas. Furthermore, school going children mostly use internet once a week in their schools and in most cases they use internet for school work. See [Figure 5.8](#) above, [Figure 5.9](#) below and [Table 38](#) in [Appendix 2](#).

Figure 5.9: The Proportion of School Going Children By The Frequency Of Using Internet At School, 2024



5.8 Security and Privacy in Individual Use of ICTs

The growing use of information and communication technologies has brought about several challenges. Some of these relate to privacy and protection of personal data. Websites and applications collect a lot of information to build digital profile of internet users. There is also a lot of information on different internet based platforms, some true and some not, which requires further evaluation and investigation before it is consumed. As such, internet security is important to safeguard user's privacy and protect them from fraud and viruses. In the 2024 ICT Household Survey, internet users were investigated on how they protect themselves and their information in the internet and their experiences in the use of internet.

Figure 5.10: Individuals Who Used Internet Protection Tools in Their Devices By Type of Internet Protection Tools, 2024

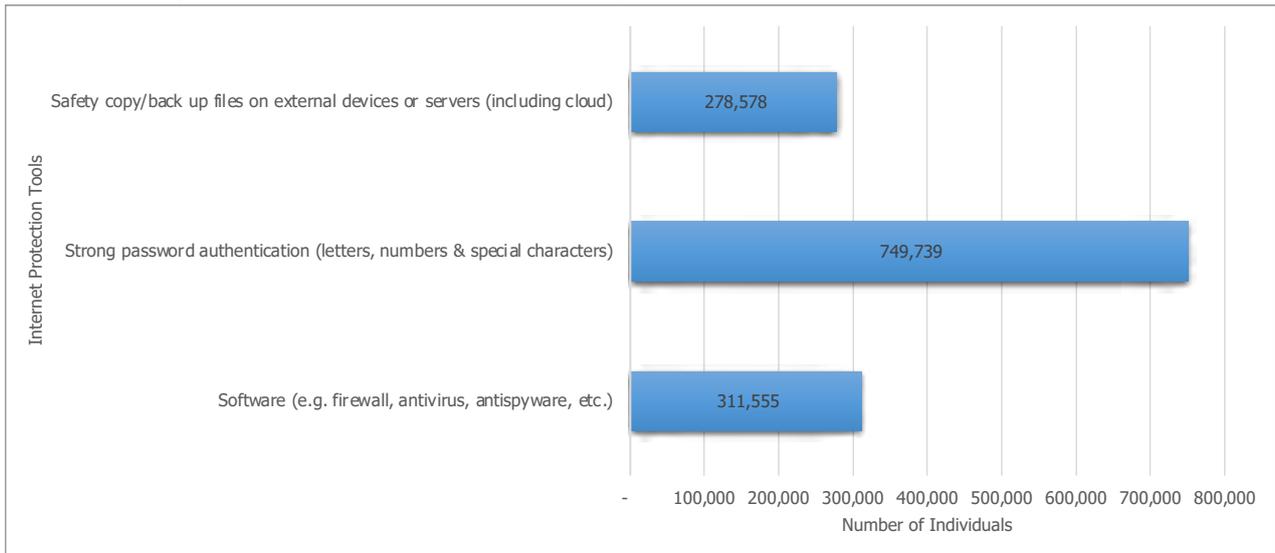


Table 5.8a: Individuals Who Use Internet Protection Tools By Gender, Type of Internet Protection Tools, Actions Taken To Ensure Optimim Functionality of Protection Tools And Frequency of Using Internet Protection Tools, 2024

| Internet Protection Tools | Individuals | |
|---|------------------|--------------|
| | Number | Percent |
| Total Individuals | 1,808,164 | 100.0 |
| Individuals Who Used Internet Protection Tools | 766,919 | 42.4 |
| Males | 355,905 | 46.4 |
| Females | 411,014 | 53.6 |
| Individuals Who Use Internet Protection Tools By Type of Internet Protection Tools | | |
| Software (e.g. firewall, antivirus, antispysware, etc.) | 311,555 | 40.6 |
| Strong password authentication (letters, numbers & special characters) | 749,739 | 97.8 |
| Safety copy/ back up files on external devices or servers (including cloud) | 278,578 | 36.3 |
| Individuals Who Used Internet Protection Tools By Actions Taken To Ensure Their Optimum Funtionalty | | |
| Enable automatic updates on your operating systems | 419,839 | 54.7 |
| Manually update your operating systems on a regular basis | 328,507 | 42.8 |
| Use additional cyber security measures beyond the default software e.g., Norton, McAfee, Avast, Virtual Private Network | 148,944 | 19.4 |
| Changing device password | 594,172 | 77.5 |
| Individuals Who Used Internet Protection Tools By Frequency of Using Them | | |
| Frequently | 104,030 | 13.6 |
| Sometimes/ Rarely | 576,070 | 75.1 |
| Never | 86,818 | 11.3 |

Source: Statistics Botswana, Information & Communication Technology Statistics

The survey showed that 766,919 (42.4 percent) individuals used internet protection tools to safeguard personal information and for their security in the web. Of this total (766,919 individuals), 749,739 (97.8 percent) of them stated that they used Strong Passwords in their devices, 311,555 (40.6 percent) used Antiviruses and AntiSpyWare software while 278,578 (36.3 percent) backed up or copied their files to external hard drives or servers.

On being queried on the frequency of updating or changing protection tools, the survey showed that 13.6 percent of individuals who use protection tools stated that they do that frequently. The majority, 75.1 percent, of individuals rarely updated or changed their internet protection tools while 11.3 percent stated that they never update nor change their protection tools. Refer to **Figure 5.10**, **Table 5.8a** above and **Table 39** in **Appendix 2**.

Regarding cybersecurity incidents encountered while using the internet, 137,274 individuals out of 1,038,962 reported experiencing such issues. Nearly half (43.4 percent) of those who faced cybersecurity incidents stated that their accounts were hacked, and fraudulent messages were sent from their accounts. About the same proportion (41.8 percent) stated that they received fraudulent emails. A significant proportion, 15.3 percent, mentioned that they caught viruses or other computer infections (e.g. worm or Trojan) resulting in loss of information, time or their devices being damaged. Details in **Figure 5.11**, **Table 5.8b** below and **Table 40** in **Appendix 2**.

Figure 5.11: The Proportion of Individuals Who Encountered Cyber Security Incidents When Using Internet By Type of Incidents, 2024

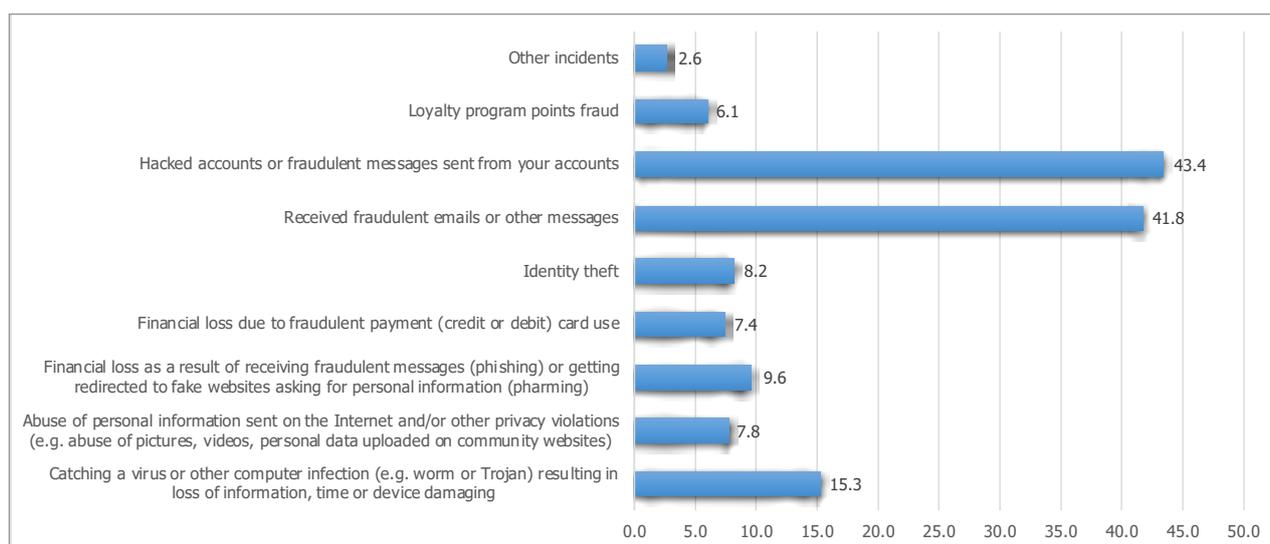


Table 5.8b: Individuals Who Experienced Cyber Security Incidents When Using the Internet By Type of Security Incidents Encountered And Actions Taken Following Those Incidents, 2024

| Cyber Security Incidents | Individuals | |
|---|------------------|--------------|
| | Number | Percent |
| Total Individuals Who Used Internet | 1,038,962 | 100.0 |
| Males | 481,494 | 46.3 |
| Females | 557,468 | 53.7 |
| Individuals Who Experienced Cyber Security Incidents When Using the Internet | 137,273 | 13.2 |
| Males | 72,560 | 52.9 |
| Females | 64,714 | 47.1 |
| Individuals Who Experienced Cyber Security Incidents By Type of Security Incidents Encountered | | |
| Catching a virus or other computer infection (e.g. worm or Trojan) resulting in loss of information, time or device damaging | 20,997 | 15.3 |
| Abuse of personal information sent on the Internet and/or other privacy violations (e.g. abuse of pictures, videos, personal data uploaded on community websites) | 10,647 | 7.8 |
| Financial loss as a result of receiving fraudulent messages (phishing) or getting redirected to fake websites asking for personal information (pharming) | 13,185 | 9.6 |
| Financial loss due to fraudulent payment (credit or debit) card use | 10,131 | 7.4 |
| Identity theft | 11,238 | 8.2 |
| Received fraudulent emails or other messages | 57,364 | 41.8 |
| Hacked accounts or fraudulent messages sent from your accounts | 59,572 | 43.4 |
| Loyalty program points fraud | 8,314 | 6.1 |
| Other incidents | 3,590 | 2.6 |
| Individuals Who Experienced Cyber Security Incidents By Actions Taken Following Those Incidents | | |
| Notified the incident to a governmental authority (e.g. Police, data protection authority) | 13,596 | 9.9 |
| Notified the incident to my Internet Service Provider (ISP) | 17,576 | 12.8 |
| Changed my ISP (where the incident was due to the ISP) | 5,566 | 4.1 |
| Installed, upgraded or subscribed to a protection software | 15,833 | 11.5 |
| Changed passwords more frequently | 40,369 | 29.4 |
| Stopped providing personal information at online social networks | 23,975 | 17.5 |
| Started reading carefully the terms and conditions before subscribing online services or installing software or applications | 9,249 | 6.7 |
| Deleted accounts associated with the security incidents | 42,110 | 30.7 |
| Changed credit or debit card number associated with the incidents | 4,878 | 3.6 |
| Did not take any measure | 32,309 | 23.5 |
| Other actions | 9,115 | 6.6 |

Source: Statistics Botswana, Information & Communication Technology Statistics

5.9 Individual Use of a Radio

The majority of individuals interviewed during the 2024 ICT Survey had access to radio. Out of 1,808,164 individuals, 49.8 percent of them listened to the radio. In 2024, listenership was nearly even, with males at 50.1 percent and females at 49.9 percent. Refer to [Table 5.9a](#) below and [Table 29a](#) and [29b](#) in [Appendix 2](#).

Table 5.9a: Individuals Who Listened to The Radio By Gender, Devices Used, Frequency, Time of Listening And Where They Listened To The Radio, 2014 - 2024

| Radio Usage | Individual Radio Use | | | |
|--|----------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Individuals Who Listened to The Radio | 1,158,477 | 86.2 | 900,136 | 49.8 |
| Males | 531,324 | 45.9 | 451,041 | 50.1 |
| Females | 627,153 | 54.1 | 449,095 | 49.9 |
| Individuals Who Listened to The Radio By Devices Used | | | | |
| Home Radio | 933,834 | 80.6 | 631,668 | 70.2 |
| Car Radio | 283,258 | 24.5 | 285,711 | 31.7 |
| Mobile phone | 468,938 | 40.5 | 275,420 | 30.6 |
| Computer/ Laptop/ Tablet | ... | ... | 14,967 | 1.7 |
| TV Decoder | 8,975 | 0.8 | 30,056 | 3.3 |
| Individuals Who Listened to The Radio By Frequency of Listening To It | | | | |
| At least once a day | 721,368 | 62.3 | 582,109 | 64.7 |
| At least once a week but not every day | 244,326 | 21.1 | 274,315 | 30.5 |
| Less than once a month | 30,679 | 2.6 | 43,711 | 4.9 |
| Individuals Who Listened to The Radio By Time of Listening To It | | | | |
| Early morning | ... | ... | 453,223 | 50.4 |
| Late morning | ... | ... | 319,720 | 35.5 |
| Afternoon | ... | ... | 469,909 | 52.2 |
| Late afternoon | ... | ... | 363,234 | 40.4 |
| Early evening | ... | ... | 454,402 | 50.5 |
| Late night | ... | ... | 99,449 | 11.0 |
| Individuals Who Listened to The Radio By Where They Listened To It | | | | |
| When I commute to work | ... | ... | 102,087 | 11.3 |
| When traveling in a car | ... | ... | 242,508 | 26.9 |
| When traveling on public transport | ... | ... | 89,492 | 9.9 |
| While walking | ... | ... | 39,618 | 4.4 |
| While exercising/ at the gym | ... | ... | 5,656 | 0.6 |
| While at work | 108,638 | 9.4 | 88,904 | 9.9 |
| While at school/ college | 23,564 | 2.0 | 3,812 | 0.4 |
| While at home | 981,531 | 84.7 | 731,218 | 81.2 |
| While at another person's home | 288,489 | 24.9 | 111,085 | 12.3 |
| While at private service offering facility (e.g. restaurants, shops, hospitals, airports etc.) | 39,574 | 3.4 | 21,453 | 2.4 |

Source: *Statistics Botswana, Information & Communication Technology Statistics*

Note: "..." denotes no data

Preferred Time of Listening

Most popular times for radio listening (2024):

- Afternoon (52.2 percent)
- Early evening (50.5 percent)
- Early morning (50.4 percent)
- Late afternoon (40.4 percent)

Language Preferences in Aired Programs

Setswana remains the most preferred language, with individuals who prefer it having increased from 91.8 percent in 2014 to 94.3 percent in 2024. English preference rose from 57.2 percent to 71.8 percent, showing a growing demand for English-language content. Other languages also saw an increase from 1.7 percent to 4.1 percent, which may indicate a rise in multicultural or regional broadcasts. Refer to [Table 5.9b](#) below.

Table 5.9b: Individuals Who Listened to The Radio By Language Preferred, Stations Listened To And Reasons For Listening To The Radio, 2014 - 2024

| Radio Usage | Individual Radio Use | | | |
|--|----------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Individuals Who Listened to The Radio | 1,158,477 | 86.2 | 900,136 | 49.8 |
| Males | 531,324 | 45.9 | 451,041 | 50.1 |
| Females | 627,153 | 54.1 | 449,095 | 49.9 |
| Individuals Who Listened to The Radio By Language Preferred In Aired Programmes | | | | |
| Setswana | 1,063,593 | 91.8 | 848,438 | 94.3 |
| English | 662,272 | 57.2 | 646,289 | 71.8 |
| Other Languages | 19,944 | 1.7 | 37,000 | 4.1 |
| Individuals Who Listened to The Radio By Reasons For Listening To The Radio | | | | |
| To keep up to date with current affairs (incl. News) | 1,049,908 | 90.6 | 820,757 | 91.2 |
| To help me discover new music/ artists | 949,436 | 82.0 | 371,687 | 41.3 |
| To listen to sports | 774,428 | 66.8 | 375,601 | 41.7 |
| To listen to funeral programmes | 522,826 | 45.1 | 221,948 | 24.7 |
| To hear about government programmes and policies | 579,123 | 50.0 | 443,604 | 49.3 |
| To keep up to date with health issues | 630,828 | 54.5 | 319,202 | 35.5 |
| To listen to religious programmes | 652,851 | 56.4 | 292,062 | 32.4 |
| I follow a particular show/ presenter | ... | ... | 291,801 | 32.4 |
| To relax or pass time or for entertainment | ... | ... | 546,864 | 60.8 |
| To learn something new | ... | ... | 380,080 | 42.2 |
| Other reasons | 28,621 | 2.5 | 13,590 | 1.5 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "... denotes no data

Reasons for Listening to the Radio

News and Current Affairs are still the top reasons for listening to the radio, rising from 90.6 percent in 2014 to 91.2 percent in 2024. Music & Artists Discovery witnessed a sharp decline from 82.0 percent to 41.3 percent, suggesting that younger audiences are shifting to other platforms. Sports listening decreased from 66.8 percent to 41.7 percent. Government Programs & Policies experienced a slight decline from 50.0 percent to 49.3 percent. Despite this drop, government programs remain a significant reason for listening to the radio. Refer to [Table 5.9b](#) above for further details.

5.10 Individual Use of a Television

The proportion of individuals who watch TV dropped from 85.2 percent in 2014 to 50.4 percent in 2024. This decline suggests a shift away from traditional television.

The proportion of males and females watching TV remains fairly balanced in both years. In 2024, females (54.6 percent) watched TV slightly more than males (45.4 percent), reflecting a trend similar to that observed in 2014. TV sets dominated (98.8 percent), showing that traditional TV screens are still the preferred medium. Mobile phone (6.3 percent) and computer/laptop/tablet (4.9 percent) usage for TV watching is low, suggesting that Botswana's population still prefers standard TV viewing. Refer to [Table 5.10a](#) below.

Table 5.10a: Individuals Who Watched Television By Gender, Devices Used, Frequency, Time of Watching Television And Where They Watched It, 2014 - 2024

| Television Usage | Individual Television Use | | | |
|---|---------------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Individuals Who Watched Television | 1,144,779 | 85.2 | 911,651 | 50.4 |
| Males | 512,121 | 44.7 | 414,053 | 45.4 |
| Females | 632,658 | 55.3 | 497,598 | 54.6 |
| Individuals Who Watched Television By Devices Used | | | | |
| TV set | ... | ... | 900,908 | 98.8 |
| Computer/ Laptop/ Tablet | ... | ... | 44,267 | 4.9 |
| Mobile phone | ... | ... | 57,303 | 6.3 |
| Individuals Who Watched Television By Frequency of Watching It | | | | |
| At least once a day | 780,035 | 68.1 | 616,892 | 67.7 |
| At least once a week but not every day | 171,779 | 15.0 | 250,395 | 27.5 |
| Less than once a month | 33,591 | 2.9 | 44,365 | 4.9 |
| Individuals Who Watched Television By Time of Watching It | | | | |
| Morning | ... | ... | 209,528 | 23.0 |
| Afternoon | ... | ... | 376,266 | 41.3 |
| Evening | ... | ... | 795,745 | 87.3 |
| Late night | ... | ... | 201,422 | 22.1 |
| Individuals Who Watched Television By Where They Watched It | | | | |
| At home | 815,452 | 71.2 | 770,573 | 84.5 |
| At place of work (other than home) | 52,284 | 4.6 | 33,959 | 3.7 |
| At place of education | 22,838 | 2.0 | 4,814 | 0.5 |
| At another person's home | 441,994 | 38.6 | 192,765 | 21.1 |
| Private Service offering facility (e.g. hospitals, places of entertainment, airports, restaurants etc.) | 74,862 | 6.5 | 53,557 | 5.9 |
| Public Service offering facility (e.g. library, school, at offices, etc.) | 1,394 | 0.1 | 9,694 | 1.1 |
| Other locations | 9,518 | 0.8 | 12,400 | 1.4 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "..." denotes no data

Language Preferences in TV Programs

English-language programs are growing in popularity, rising from 70.4 percent (2014) to 91.7 percent (2024). Setswana-language programs dropped from 87.0 percent to 77.6 percent, indicating a shift towards English content. Other languages increased significantly from 1.5 percent to 9.8 percent, suggesting greater diversity in content offerings.

Table 5.10b: Individuals Who Watched Television By Language Preferred, Stations Watched And Reasons For Watching Television, 2014 - 2024

| Television Usage | Individual Television Use | | | |
|---|---------------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Individuals Who Watched Television | 1,144,779 | 85.2 | 911,651 | 50.4 |
| Males | 512,121 | 44.7 | 414,053 | 45.4 |
| Females | 632,658 | 55.3 | 497,598 | 54.6 |
| Individuals Who Watched Television By Language Preferred In Aired Programmes | | | | |
| Setswana | 995,881 | 87.0 | 707,669 | 77.6 |
| English | 806,220 | 70.4 | 836,105 | 91.7 |
| Other Languages | 17,725 | 1.5 | 89,040 | 9.8 |
| Individuals Who Watched Television By Reasons For Watching Television | | | | |
| It is a well-accessible source of current affairs (incl. News) | 1,036,623 | 90.6 | 603,667 | 66.2 |
| To watch sports games | 836,632 | 73.1 | 735,572 | 80.7 |
| To help me discover new music/artists | 51,027 | 4.5 | 425,441 | 46.7 |
| For government programmes and policies | 606,037 | 52.9 | 435,561 | 47.8 |
| To keep up to date with health issues | 600,651 | 52.5 | 203,222 | 22.3 |
| To watch religious programmes | 654,632 | 57.2 | 305,030 | 33.5 |
| I follow a particular show/ presenter | ... | ... | 304,753 | 33.4 |
| To relax or pass time or for entertainment | ... | ... | 197,995 | 21.7 |
| It promotes family time | ... | ... | 474,872 | 52.1 |
| To learn something new | ... | ... | 433,087 | 47.5 |
| To save money | ... | ... | 83,523 | 9.2 |
| Other reasons | 31,242 | 2.7 | 12,863 | 1.4 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "..." denotes no data

5.11 Individual Use of Print Media

The 2024 ICT Survey revealed that the percentage of individuals who read print media significantly decreased from 76.4 percent in 2014 to 35.5 percent in 2024. Of these individuals, both males (44.1 percent to 48.2 percent) and females (55.9 percent to 51.8 percent) saw a decline in print media usage. However, the male readership proportion slightly increased, suggesting a relatively sharper decline among females. Refer to [Table 5.11](#) below.

Table 5.11: Individuals Who Read Print Media By Gender, Frequency, Time of Reading It, How It Was Obtained And Newspapers Read, 2014 - 2024

| Print Media Usage | Individual Print Media Use | | | |
|--|----------------------------|--------------|------------------|--------------|
| | 2014 | | 2024 | |
| | Number | Percent | Number | Percent |
| Total Individuals | 1,343,822 | 100.0 | 1,808,164 | 100.0 |
| Individuals Who Read Print Media | 1,026,682 | 76.4 | 641,575 | 35.5 |
| Males | 453,221 | 44.1 | 308,980 | 48.2 |
| Females | 573,461 | 55.9 | 332,595 | 51.8 |
| Individuals Who Read Print Media By Frequency of Reading It | | | | |
| Daily | 324,559 | 31.6 | 150,959 | 23.5 |
| Weekly | 343,536 | 33.5 | 329,827 | 51.4 |
| Monthly | 87,232 | 8.5 | 140,814 | 21.9 |
| Bi-Monthly | ... | ... | 13,209 | 2.1 |
| Quarterly | ... | ... | 6,766 | 1.1 |
| Individuals Who Read Print Media By Time of The Day of Reading It | | | | |
| Morning | ... | ... | 194,874 | 30.4 |
| Afternoon | ... | ... | 431,553 | 67.3 |
| Evening | ... | ... | 338,335 | 52.7 |
| Late night | ... | ... | 46,866 | 7.3 |
| Individuals Who Read Print Media By How The Print Media Was Obtained | | | | |
| Bought one at place of sale (e.g. supermarket, fuelling station, bookshop etc.) | 495,760 | 48.3 | 157,393 | 24.5 |
| Borrowed from someone else | 497,885 | 48.5 | 161,118 | 25.1 |
| Reading over the internet | 192,681 | 18.8 | 354,470 | 55.3 |
| Private Service offering facility (e.g. hospitals, bars, airports, restaurants, hotels etc.) | 68,525 | 6.7 | 43,357 | 6.8 |
| Public Service offering facility (e.g. library, school, at offices, etc.) | 579,608 | 56.5 | 238,059 | 37.1 |
| Individuals Who Read Print Media By Reasons For Reading Print Media | | | | |
| To keep up to date with current affairs (incl. News) | ... | ... | 567,880 | 88.5 |
| To read about and political issues | ... | ... | 277,684 | 43.3 |
| To read sports news | ... | ... | 272,610 | 42.5 |
| To read about government programmes and policies | ... | ... | 300,950 | 46.9 |
| To learn about cooking, gardening, property, interior design, travel, home DIY | ... | ... | 128,640 | 20.1 |
| For research | ... | ... | 210,034 | 32.7 |
| To enrich my vocabulary, language and writing skills | ... | ... | 143,005 | 22.3 |
| For leisure or to pass time | ... | ... | 334,482 | 52.1 |
| To learn new things and be well informed | ... | ... | 362,931 | 56.6 |
| It feels relevant to our society and the times we live in | ... | ... | 165,555 | 25.8 |
| Other reasons | ... | ... | 18,691 | 2.9 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "..." denotes no data

The most popular times for reading print media are noted as follows: afternoon (67.3 percent) and evening (52.7 percent). Morning readership stands at 30.4 percent, while late-night reading is minimal (7.3 percent).

The overall decline in print media readership reflects the growing preference for digital content. While news and current affairs remain top priorities, print magazines and newspapers are struggling to retain readership. See [Table 5.11](#) above.



**Appendix 1:
Household Access to Information
and Communication Technologies Tables**

Table 1: Households With Access To ICTs By Type of ICT, 2001 - 2024

| Type of ICT | Households With Access To Information And Communication Technologies (ICTs) | | | | | | | |
|-------------------------|---|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| | 2001 | 2003 | 2006 | 2008 | 2011 | 2014 | 2019 | 2024 |
| | Number | | | | | | | |
| Radio | 273,382 | 246,814 | 300,388 | 399,896 | 338,758 | 359,984 | 464,741 | 390,835 |
| Television | 101,713 | 98,568 | 173,327 | 297,233 | 297,971 | 365,650 | 385,910 | 412,760 |
| Fixed Telephone | 135,546 | 63,084 | 60,583 | 144,446 | 59,672 | 57,302 | 37,686 | 23,315 |
| Mobile Telephone | ... | 159,680 | 264,468 | 419,598 | 494,344 | 569,991 | 640,099 | 686,346 |
| Smartphone | ... | ... | ... | ... | ... | ... | ... | 537,435 |
| Desktop Computer | 16,155 | ... | 32,172 | ... | 53,027 | 66,015 | 43,962 | 38,247 |
| Laptop | ... | ... | ... | ... | 61,869 | 124,766 | 141,821 | 175,211 |
| Tablet | ... | ... | ... | ... | ... | ... | ... | 40,572 |
| Internet | ... | ... | ... | ... | ... | 245,941 | 424,120 | 519,613 |
| Fax | ... | ... | ... | ... | ... | 8,798 | 5,972 | ... |
| Total Households | 404,706 | 394,272 | 415,432 | 523,088 | 550,919 | 606,071 | 668,387 | 753,862 |
| | Percentage | | | | | | | |
| Radio | 67.55 | 62.60 | 72.31 | 76.45 | 61.49 | 59.40 | 69.53 | 51.84 |
| Television | 25.13 | 25.00 | 41.72 | 56.82 | 54.09 | 60.33 | 57.74 | 54.75 |
| Fixed Telephone | 33.49 | 16.00 | 14.58 | 27.61 | 10.83 | 9.45 | 5.64 | 3.09 |
| Mobile Telephone | ... | 40.50 | 63.66 | 80.22 | 89.73 | 94.05 | 95.77 | 91.04 |
| Smartphone | ... | ... | ... | ... | ... | ... | ... | 71.29 |
| Desktop Computer | 3.99 | ... | 7.74 | ... | 9.63 | 10.89 | 6.58 | 5.07 |
| Laptop | ... | ... | ... | ... | 11.23 | 20.59 | 21.22 | 23.24 |
| Tablet | ... | ... | ... | ... | ... | ... | ... | 5.38 |
| Internet | ... | ... | ... | ... | ... | 40.58 | 63.45 | 68.93 |
| Fax | ... | ... | ... | ... | ... | 1.45 | 0.89 | ... |
| Total Households | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "..." denotes no data

Table 2: Households With Access To ICTs By Type of ICT and Household Size, 2024

| Type of ICT | Households With Access To ICTs | | | | | | |
|-------------------------|--------------------------------|----------------|----------------|----------------|---------------|---------------|---------------|
| | Total | Household Size | | | | | |
| | | 1 | 2 | 3 | 4 | 5 | above 5 |
| | Number | | | | | | |
| Radio | 390,835 | 133,863 | 73,474 | 63,759 | 45,643 | 29,364 | 44,732 |
| Television | 412,760 | 113,329 | 81,145 | 73,260 | 60,071 | 36,978 | 47,978 |
| Fixed Telephone | 23,315 | 5,780 | 4,992 | 5,170 | 3,479 | 1,010 | 2,884 |
| Mobile Telephone | 686,346 | 238,694 | 130,501 | 106,392 | 80,173 | 51,351 | 79,236 |
| Smartphone | 537,435 | 175,611 | 103,111 | 86,375 | 66,778 | 42,409 | 63,150 |
| Desk Computer | 38,247 | 9,443 | 7,545 | 7,512 | 6,127 | 4,017 | 3,602 |
| Laptop | 175,211 | 51,471 | 36,002 | 31,447 | 25,939 | 14,655 | 15,697 |
| Tablet | 40,572 | 8,488 | 6,967 | 8,005 | 8,679 | 4,400 | 4,035 |
| Internet | 519,613 | 167,754 | 101,378 | 83,237 | 65,492 | 41,919 | 59,833 |
| Total Households | 753,862 | 268,835 | 142,401 | 115,296 | 86,547 | 55,170 | 85,613 |
| | Percentage | | | | | | |
| Radio | 100.00 | 34.25 | 18.80 | 16.31 | 11.68 | 7.51 | 11.45 |
| Television | 100.00 | 27.46 | 19.66 | 17.75 | 14.55 | 8.96 | 11.62 |
| Fixed Telephone | 100.00 | 24.79 | 21.41 | 22.17 | 14.92 | 4.33 | 12.37 |
| Mobile Telephone | 100.00 | 34.78 | 19.01 | 15.50 | 11.68 | 7.48 | 11.54 |
| Smartphone | 100.00 | 32.68 | 19.19 | 16.07 | 12.43 | 7.89 | 11.75 |
| Desk Computer | 100.00 | 24.69 | 19.73 | 19.64 | 16.02 | 10.50 | 9.42 |
| Laptop | 100.00 | 29.38 | 20.55 | 17.95 | 14.80 | 8.36 | 8.96 |
| Tablet | 100.00 | 20.92 | 17.17 | 19.73 | 21.39 | 10.84 | 9.95 |
| Internet | 100.00 | 32.28 | 19.51 | 16.02 | 12.60 | 8.07 | 11.51 |
| Total Households | 100.00 | 35.66 | 18.89 | 15.29 | 11.48 | 7.32 | 11.36 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “...” denotes no data

Table 4: Households With Access To ICTs By Type of ICT, Household Composition And Location, 2024

| Type of ICT | Households With Access To ICTs | | | | | | |
|-------------------------|--------------------------------|-----------------------|----------------|---------------|---------------------------------|----------------|-------------------|
| | Total | Household Composition | | | | | |
| | | Has Children Under 15 | | | Does Not Have Children Under 15 | | |
| | | Total | Urban | Rural | Total | Urban | Rural |
| | | | | | | | Number |
| Radio | 390,835 | 129,547 | 93,961 | 35,586 | 261,288 | 179,277 | 82,012 |
| Television | 412,760 | 164,889 | 131,655 | 33,234 | 247,871 | 205,368 | 42,502 |
| Fixed Telephone | 23,315 | 9,650 | 9,025 | 625 | 13,665 | 12,266 | 1,399 |
| Mobile Telephone | 686,346 | 235,691 | 166,766 | 68,925 | 450,655 | 316,164 | 134,491 |
| Smartphone | 537,435 | 192,469 | 147,831 | 44,638 | 344,966 | 270,042 | 74,924 |
| Desk Computer | 38,247 | 15,509 | 14,055 | 1,454 | 22,738 | 20,572 | 2,166 |
| Laptop | 175,211 | 66,793 | 58,906 | 7,887 | 108,418 | 93,381 | 15,037 |
| Tablet | 40,572 | 20,274 | 18,378 | 1,896 | 20,299 | 17,354 | 2,945 |
| Internet | 519,613 | 186,969 | 145,584 | 41,385 | 332,644 | 266,129 | 66,515 |
| Total Households | 753,862 | 253,080 | 177,525 | 75,555 | 500,782 | 342,289 | 158,493 |
| | | | | | | | Percentage |
| Radio | 100.00 | 33.15 | 72.53 | 27.47 | 66.85 | 68.61 | 31.39 |
| Television | 100.00 | 39.95 | 79.84 | 20.16 | 60.05 | 82.85 | 17.15 |
| Fixed Telephone | 100.00 | 41.39 | 93.52 | 6.48 | 58.61 | 89.76 | 10.24 |
| Mobile Telephone | 100.00 | 34.34 | 70.76 | 29.24 | 65.66 | 70.16 | 29.84 |
| Smartphone | 100.00 | 35.81 | 76.81 | 23.19 | 64.19 | 78.28 | 21.72 |
| Desk Computer | 100.00 | 40.55 | 90.62 | 9.38 | 59.45 | 90.47 | 9.53 |
| Laptop | 100.00 | 38.12 | 88.19 | 11.81 | 61.88 | 86.13 | 13.87 |
| Tablet | 100.00 | 49.97 | 90.65 | 9.35 | 50.03 | 85.49 | 14.51 |
| Internet | 100.00 | 35.98 | 77.87 | 22.13 | 64.02 | 80.00 | 20.00 |
| Total Households | 100.00 | 33.57 | 70.15 | 29.85 | 66.43 | 68.35 | 31.65 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “...” denotes no data

Table 5: Households With Access To ICTs By Type, Location And Gender of The Head of Household, 2024

| Type of ICT | Households With Access To ICTs | | | | | | | | |
|-------------------------|--------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| | Gender of Household Head | | | Location | | | | | |
| | Total | Male | Female | Urban | | | Rural | | |
| | | | | Total | Male | Female | Total | Male | Female |
| | Number | | | | | | | | |
| Radio | 390,835 | 220,566 | 170,269 | 273,237 | 148,035 | 125,203 | 117,598 | 72,532 | 45,066 |
| Television | 412,760 | 214,378 | 198,382 | 337,024 | 176,746 | 160,277 | 75,736 | 37,632 | 38,104 |
| Fixed Telephone | 23,315 | 11,722 | 11,594 | 21,292 | 10,419 | 10,873 | 2,024 | 1,303 | 721 |
| Mobile Telephone | 686,346 | 360,413 | 325,934 | 482,930 | 247,121 | 235,809 | 203,416 | 113,292 | 90,125 |
| Smartphone | 537,435 | 279,091 | 258,343 | 417,873 | 216,961 | 200,911 | 119,562 | 62,130 | 57,432 |
| Desk Computer | 38,247 | 27,165 | 11,082 | 34,627 | 25,108 | 9,520 | 3,620 | 2,058 | 1,562 |
| Laptop | 175,211 | 102,326 | 72,885 | 152,287 | 88,891 | 63,396 | 22,924 | 13,435 | 9,488 |
| Tablet | 40,572 | 22,297 | 18,275 | 35,732 | 19,328 | 16,404 | 4,840 | 2,969 | 1,871 |
| Internet | 519,613 | 271,450 | 248,163 | 411,713 | 216,261 | 195,452 | 107,900 | 55,188 | 52,711 |
| Total Households | 753,862 | 399,026 | 354,835 | 519,814 | 266,505 | 253,310 | 234,047 | 132,522 | 101,526 |
| | Percentage | | | | | | | | |
| Radio | 100.00 | 56.43 | 43.57 | 69.91 | 54.18 | 45.82 | 30.09 | 61.68 | 38.32 |
| Television | 100.00 | 51.94 | 48.06 | 81.65 | 52.44 | 47.56 | 18.35 | 49.69 | 50.31 |
| Fixed Telephone | 100.00 | 50.28 | 49.73 | 91.32 | 48.93 | 51.07 | 8.68 | 64.38 | 35.62 |
| Mobile Telephone | 100.00 | 52.51 | 47.49 | 70.36 | 51.17 | 48.83 | 29.64 | 55.69 | 44.31 |
| Smartphone | 100.00 | 51.93 | 48.07 | 77.75 | 51.92 | 48.08 | 22.25 | 51.96 | 48.04 |
| Desk Computer | 100.00 | 71.03 | 28.97 | 90.54 | 72.51 | 27.49 | 9.46 | 56.85 | 43.15 |
| Laptop | 100.00 | 58.40 | 41.60 | 86.92 | 58.37 | 41.63 | 13.08 | 58.61 | 41.39 |
| Tablet | 100.00 | 54.96 | 45.04 | 88.07 | 54.09 | 45.91 | 11.93 | 61.34 | 38.66 |
| Internet | 100.00 | 52.24 | 47.76 | 79.23 | 52.53 | 47.47 | 20.77 | 51.15 | 48.85 |
| Total Households | 100.00 | 52.93 | 47.07 | 68.95 | 51.27 | 48.73 | 31.05 | 56.62 | 43.38 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “...” denotes no data

Table 6: Households With Access To Internet By Type of Service, Location And Gender of The Head of Household, 2024

| Type of Internet Service | Households With Access To Internet | | | | | | | | | |
|--|------------------------------------|---------|---------|----------|---------|---------|---------|--------|--------|--------|
| | Gender of Household Head | | | Location | | | | | | |
| | Total | Male | Female | Urban | | Rural | | Total | Male | Female |
| | Number | | | | | | | | | |
| Households With Access To Internet | 519,613 | 271,450 | 248,163 | 411,713 | 216,261 | 195,452 | 107,900 | 55,188 | 52,711 | |
| Fixed narrowband network, at speed below 256 kbit/s | 37,311 | 19,126 | 18,184 | 33,126 | 17,447 | 15,679 | 4,185 | 1,679 | 2,505 | |
| Fixed broadband network, at speed of at least 256 kbit/s | 29,834 | 17,332 | 12,502 | 26,852 | 15,446 | 11,406 | 2,982 | 1,886 | 1,096 | |
| Terrestrial fixed broadband network, at speed of at least 256 kbit/s | 100,983 | 59,257 | 41,726 | 87,737 | 51,750 | 35,987 | 13,246 | 7,507 | 5,739 | |
| Satellite broadband network at speed of at least 256 kbit/s | 4,225 | 2,253 | 1,971 | 3,699 | 1,728 | 1,971 | 525 | 525 | - | |
| Mobile broadband network via a handset | 447,397 | 231,042 | 216,356 | 347,106 | 179,702 | 167,404 | 100,292 | 51,340 | 48,952 | |
| Mobile broadband network via a card | 11,580 | 6,105 | 5,475 | 9,980 | 5,473 | 4,507 | 1,600 | 632 | 968 | |
| Not Known | 511 | 271 | 240 | 511 | 271 | 240 | - | - | - | |
| | Percentage | | | | | | | | | |
| Households With Access To Internet | 100.00 | 52.24 | 47.76 | 100.00 | 52.53 | 47.47 | 100.00 | 51.15 | 48.85 | |
| Fixed narrowband network, at speed below 256 kbit/s | 100.00 | 51.26 | 48.74 | 100.00 | 52.67 | 47.33 | 100.00 | 40.13 | 59.87 | |
| Fixed broadband network, at speed of at least 256 kbit/s | 100.00 | 58.09 | 41.91 | 100.00 | 57.52 | 42.48 | 100.00 | 63.24 | 36.76 | |
| Terrestrial fixed broadband network, at speed of at least 256 kbit/s | 100.00 | 58.68 | 41.32 | 100.00 | 58.98 | 41.02 | 100.00 | 56.68 | 43.32 | |
| Satellite broadband network at speed of at least 256 kbit/s | 100.00 | 53.34 | 46.66 | 100.00 | 46.71 | 53.29 | 100.00 | 100.00 | - | |
| Mobile broadband network via a handset | 100.00 | 51.64 | 48.36 | 100.00 | 51.77 | 48.23 | 100.00 | 51.19 | 48.81 | |
| Mobile broadband network via a card | 100.00 | 52.72 | 47.28 | 100.00 | 54.84 | 45.16 | 100.00 | 39.51 | 60.49 | |
| Not Known | 100.00 | 53.01 | 46.99 | 100.00 | 53.01 | 46.99 | 100.00 | - | - | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes no data

Table 7: Households With Access To ICTs By Type And Age Group of The Head of Household, 2024

| Type of ICT | Households With Access To ICTs | | | | | | | | |
|-------------------------|--------------------------------|---------------------------------|---------------|----------------|----------------|----------------|---------------|---------------|---------------|
| | Total | Age Group of The Household Head | | | | | | | |
| | | Less Than 15 | 15-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65-74 | 75 and above |
| | Number | | | | | | | | |
| Radio | 390,835 | 145 | 20,915 | 73,107 | 98,348 | 80,966 | 53,566 | 41,174 | 22,615 |
| Television | 412,760 | 300 | 17,963 | 77,629 | 116,559 | 92,537 | 54,593 | 35,915 | 17,263 |
| Fixed Telephone | 23,315 | - | 656 | 2,499 | 4,109 | 5,195 | 5,818 | 3,620 | 1,418 |
| Mobile Telephone | 686,346 | 412 | 46,593 | 134,166 | 178,697 | 142,128 | 89,834 | 60,673 | 33,845 |
| Smartphone | 537,435 | 361 | 40,409 | 118,856 | 149,372 | 114,012 | 62,008 | 36,244 | 16,174 |
| Desk Computer | 38,247 | 61 | 2,527 | 7,814 | 9,414 | 10,172 | 4,521 | 2,998 | 740 |
| Laptop | 175,211 | 300 | 10,510 | 36,897 | 52,116 | 43,438 | 20,410 | 8,234 | 3,306 |
| Tablet | 40,572 | - | 1,429 | 6,447 | 14,269 | 10,704 | 5,821 | 1,379 | 523 |
| Internet | 519,613 | 361 | 39,889 | 116,686 | 146,115 | 110,423 | 58,389 | 32,390 | 15,362 |
| Total Households | 753,862 | 412 | 53,312 | 147,687 | 195,589 | 153,455 | 96,892 | 67,985 | 38,530 |
| | Percentage | | | | | | | | |
| Radio | 100.00 | 0.04 | 5.35 | 18.71 | 25.16 | 20.72 | 13.71 | 10.53 | 5.79 |
| Television | 100.00 | 0.07 | 4.35 | 18.81 | 28.24 | 22.42 | 13.23 | 8.70 | 4.18 |
| Fixed Telephone | 100.00 | 0.00 | 2.82 | 10.72 | 17.63 | 22.28 | 24.95 | 15.52 | 6.08 |
| Mobile Telephone | 100.00 | 0.06 | 6.79 | 19.55 | 26.04 | 20.71 | 13.09 | 8.84 | 4.93 |
| Smartphone | 100.00 | 0.07 | 7.52 | 22.12 | 27.79 | 21.21 | 11.54 | 6.74 | 3.01 |
| Desk Computer | 100.00 | 0.16 | 6.61 | 20.43 | 24.61 | 26.60 | 11.82 | 7.84 | 1.93 |
| Laptop | 100.00 | 0.17 | 6.00 | 21.06 | 29.74 | 24.79 | 11.65 | 4.70 | 1.89 |
| Tablet | 100.00 | 0.00 | 3.52 | 15.89 | 35.17 | 26.38 | 14.35 | 3.40 | 1.29 |
| Internet | 100.00 | 0.07 | 7.68 | 22.46 | 28.12 | 21.25 | 11.24 | 6.23 | 2.96 |
| Total Households | 100.00 | 0.05 | 7.07 | 19.59 | 25.94 | 20.36 | 12.85 | 9.02 | 5.11 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “...” denotes no data

Table 8: Households With Access To ICTs By Type And Education Level of The Head of Household, 2024

| Type of ICT | Households With Access To ICTs | | | | | |
|-------------------------|--------------------------------|---------------------------------------|-----------------|-----------------|-------------------------------|--------------------|
| | Total | Education Level of The Household Head | | | | |
| | | Primary or Lower | Lower Secondary | Upper Secondary | Technical/Vocational Training | Tertiary education |
| | Number | | | | | |
| Radio | 390,835 | 76,814 | 100,911 | 68,821 | 18,438 | 88,293 |
| Television | 412,760 | 60,446 | 92,391 | 76,404 | 22,223 | 141,059 |
| Fixed Telephone | 23,315 | 2,608 | 3,492 | 4,288 | 958 | 11,314 |
| Mobile Telephone | 686,346 | 128,284 | 183,979 | 117,507 | 29,871 | 166,148 |
| Smartphone | 537,435 | 68,209 | 134,668 | 108,560 | 27,967 | 172,629 |
| Desk Computer | 38,247 | 2,308 | 4,077 | 5,765 | 2,800 | 22,614 |
| Laptop | 175,211 | 8,117 | 18,710 | 24,664 | 9,978 | 110,408 |
| Tablet | 40,572 | 1,717 | 3,348 | 4,009 | 2,196 | 28,748 |
| Internet | 519,613 | 61,044 | 128,665 | 108,385 | 27,552 | 172,328 |
| Total Households | 753,862 | 139,996 | 202,174 | 128,746 | 31,506 | 177,426 |
| | Percentage | | | | | |
| Radio | 100.00 | 19.65 | 25.82 | 17.61 | 4.72 | 22.59 |
| Television | 100.00 | 14.64 | 22.38 | 18.51 | 5.38 | 34.17 |
| Fixed Telephone | 100.00 | 11.19 | 14.98 | 18.39 | 4.11 | 48.53 |
| Mobile Telephone | 100.00 | 18.69 | 26.81 | 17.12 | 4.35 | 24.21 |
| Smartphone | 100.00 | 12.69 | 25.06 | 20.20 | 5.20 | 32.12 |
| Desk Computer | 100.00 | 6.03 | 10.66 | 15.07 | 7.32 | 59.13 |
| Laptop | 100.00 | 4.63 | 10.68 | 14.08 | 5.69 | 63.01 |
| Tablet | 100.00 | 4.23 | 8.25 | 9.88 | 5.41 | 70.86 |
| Internet | 100.00 | 11.75 | 24.76 | 20.86 | 5.30 | 33.16 |
| Total Households | 100.00 | 18.57 | 26.82 | 17.08 | 4.18 | 23.54 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “...” denotes no data

Table 10: Households With Access To ICTs By Type And Occupation of The Head of Household, 2024

| Type of ICT | Households With Access To ICTs | | | | | | | | | | Occupation Not Stated or Not Classifiable | |
|-------------------------|----------------------------------|---------------|---------------|---------------------------------------|---------------------------|--------------------------|--|--------------------------------|--|------------------------|---|--------------------------|
| | Occupation of The Household Head | | | | | | | | | | | |
| | Total | Managers | Professionals | Technicians & Associate Professionals | Clerical Support Services | Services & Sales Workers | Skilled Agricultural, Forestry & Fishery Workers | Craft & Related Trades Workers | Plant & Machine Operators and Assemblers | Elementary Occupations | | Armed Forces Occupations |
| | | Number | | | | | | | | | | |
| Radio | 390,835 | 24,020 | 24,218 | 24,290 | 9,705 | 53,421 | 21,374 | 37,826 | 20,420 | 71,132 | 2,825 | - |
| Television | 412,760 | 36,489 | 44,190 | 37,060 | 10,863 | 57,522 | 12,801 | 41,285 | 24,770 | 47,025 | 4,929 | - |
| Fixed Telephone | 23,315 | 4,538 | 3,454 | 1,956 | 109 | 1,979 | 979 | 819 | 640 | 1,733 | 206 | - |
| Mobile Telephone | 686,346 | 43,215 | 48,444 | 45,380 | 15,006 | 90,004 | 32,028 | 66,311 | 34,192 | 136,066 | 4,774 | - |
| Smartphone | 537,435 | 41,044 | 51,593 | 45,569 | 15,258 | 81,797 | 17,709 | 55,073 | 29,568 | 80,924 | 5,144 | - |
| Desk Computer | 38,247 | 6,848 | 8,821 | 3,872 | 862 | 2,531 | 1,382 | 4,143 | 1,377 | 2,030 | 638 | - |
| Laptop | 175,211 | 22,315 | 40,321 | 26,747 | 5,113 | 20,023 | 3,565 | 10,835 | 6,736 | 8,736 | 2,195 | - |
| Tablet | 40,572 | 7,327 | 12,230 | 4,987 | 1,008 | 2,866 | 875 | 2,199 | 1,112 | 2,529 | 804 | - |
| Internet | 519,613 | 40,412 | 51,823 | 45,106 | 14,934 | 80,029 | 16,197 | 54,553 | 28,844 | 74,458 | 5,144 | - |
| Total Households | 753,862 | 46,229 | 52,451 | 47,123 | 16,472 | 96,565 | 34,863 | 71,227 | 35,685 | 157,525.39 | 51,444.45 | - |
| | | Percentage | | | | | | | | | | |
| Radio | 100.00 | 6.15 | 6.20 | 6.21 | 2.48 | 13.67 | 5.47 | 9.68 | 5.22 | 18.20 | 0.72 | - |
| Television | 100.00 | 8.84 | 10.71 | 8.98 | 2.63 | 13.94 | 3.10 | 10.00 | 6.00 | 11.39 | 1.19 | - |
| Fixed Telephone | 100.00 | 19.46 | 14.81 | 8.39 | 0.47 | 8.49 | 4.20 | 3.51 | 2.74 | 7.43 | 0.88 | - |
| Mobile Telephone | 100.00 | 6.30 | 7.06 | 6.61 | 2.19 | 13.11 | 4.67 | 9.66 | 4.98 | 19.82 | 0.70 | - |
| Smartphone | 100.00 | 7.64 | 9.60 | 8.48 | 2.84 | 15.22 | 3.30 | 10.25 | 5.50 | 15.06 | 0.96 | - |
| Desk Computer | 100.00 | 17.90 | 23.06 | 10.12 | 2.25 | 6.62 | 3.61 | 10.83 | 3.60 | 5.31 | 1.67 | - |
| Laptop | 100.00 | 12.74 | 23.01 | 15.27 | 2.92 | 11.43 | 2.03 | 6.18 | 3.84 | 4.99 | 1.25 | - |
| Tablet | 100.00 | 18.06 | 30.14 | 12.29 | 2.48 | 7.06 | 2.16 | 5.42 | 2.74 | 6.23 | 1.98 | - |
| Internet | 100.00 | 7.78 | 9.97 | 8.68 | 2.87 | 15.40 | 3.12 | 10.50 | 5.55 | 14.33 | 0.99 | - |
| Total Households | 100.00 | 6.13 | 6.96 | 6.25 | 2.18 | 12.81 | 4.62 | 9.45 | 4.73 | 20.90 | 0.68 | - |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes no data

Table 11: Households With ICT E-Waste By Location and Type of ICT Electronic Equipment, 2024

| Type of ICT Electronic Equipment | Households With ICT E-Waste | |
|----------------------------------|-----------------------------|---------------|
| | Location | |
| | Urban | Rural |
| | Number | |
| Computers | 21,154 | 3,438 |
| Laptop | 33,338 | 4,500 |
| Tablet | 18,184 | 2,522 |
| Mobile phones | 139,798 | 44,926 |
| Television sets | 100,677 | 29,606 |
| Radios | 63,979 | 35,856 |
| Printer | 14,543 | 1,947 |
| Video cameras | 4,095 | 255 |
| Other | 3,935 | 856 |
| Total Households | 228,101 | 80,497 |
| | Percentage | |
| Computers | 9.27 | 4.27 |
| Laptop | 14.62 | 5.59 |
| Tablet | 7.97 | 3.13 |
| Mobile phones | 61.29 | 55.81 |
| Television sets | 44.14 | 36.78 |
| Radios | 28.05 | 44.54 |
| Printer | 6.38 | 2.42 |
| Video cameras | 1.80 | 0.32 |
| Other | 1.72 | 1.06 |
| Total Households | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “...” denotes no data

Table 12a: Households With Access To ICTs by District and Type of ICT, 2024

| District | Total Households | Households With Access To Electricity | Households With Access To ICTs | | | | | | | | |
|-------------------|------------------|---------------------------------------|--|----------------|-----------------|------------------|-----------------|------------------|----------------|---------------|----------------|
| | | | Type of Information And Communication Technologies | | | | | | | | |
| | | | Radio | Television | Fixed Telephone | Mobile Telephone | Smart Telephone | Desktop Computer | Laptop | Tablet | Internet |
| Gaborone | 90,108 | 83,657 | 40,258 | 66,857 | 7,912 | 82,894 | 79,739 | 10,146 | 41,414 | 14,813 | 79,768 |
| Francistown | 36,625 | 32,369 | 20,839 | 25,839 | 1,606 | 35,235 | 30,949 | 2,322 | 9,112 | 2,748 | 30,164 |
| Lobatse | 10,879 | 9,240 | 5,957 | 6,303 | 185 | 9,772 | 8,419 | 468 | 2,651 | 386 | 8,020 |
| Selibe-Phikwe | 13,914 | 12,232 | 7,925 | 9,440 | 558 | 13,091 | 10,500 | 789 | 3,187 | 665 | 10,297 |
| Orapa | 2,940 | 2,940 | 1,292 | 2,255 | 202 | 2,940 | 2,837 | 303 | 1,843 | 649 | 2,589 |
| Jwaneng | 7,130 | 7,047 | 3,258 | 5,299 | 447 | 7,130 | 6,722 | 109 | 2,595 | 445 | 6,471 |
| Sowa | 997 | 997 | 457 | 881 | - | 997 | 971 | 54 | 372 | 41 | 971 |
| Ngwaketse South | 39,653 | 29,322 | 21,082 | 20,531 | 490 | 37,803 | 24,850 | 845 | 5,819 | 704 | 23,764 |
| Borolong | 18,743 | 14,834 | 10,791 | 8,759 | 179 | 17,355 | 13,393 | 428 | 4,645 | 737 | 12,351 |
| Ngwaketse West | 6,433 | 4,824 | 3,394 | 2,615 | 88 | 5,342 | 4,194 | 88 | 730 | 357 | 3,561 |
| South East | 37,353 | 33,847 | 18,954 | 21,679 | 1,322 | 33,243 | 31,253 | 3,259 | 12,071 | 2,464 | 30,233 |
| Kweneng East | 118,883 | 100,507 | 65,256 | 70,216 | 2,969 | 105,279 | 87,489 | 7,570 | 29,595 | 5,690 | 88,396 |
| Kweneng West | 12,150 | 4,512 | 4,125 | 2,076 | - | 9,972 | 4,431 | 155 | 421 | 65 | 4,016 |
| Kgatleng | 40,824 | 33,405 | 20,343 | 23,618 | 1,293 | 38,210 | 31,210 | 3,458 | 11,313 | 2,744 | 29,866 |
| Serowe/ Palapye | 65,046 | 48,091 | 36,059 | 31,190 | 2,057 | 59,148 | 43,411 | 2,273 | 10,888 | 2,114 | 41,229 |
| Central Mahalapye | 40,084 | 26,668 | 21,489 | 16,284 | 1,147 | 35,662 | 22,671 | 988 | 4,980 | 958 | 21,236 |
| Central Bobonong | 24,181 | 14,241 | 11,078 | 8,875 | 73 | 22,158 | 12,315 | 426 | 2,896 | 590 | 11,134 |
| Central Boteti | 25,789 | 16,090 | 13,180 | 8,909 | 182 | 22,010 | 15,452 | 622 | 3,659 | 94 | 15,003 |
| Central Tutume | 46,833 | 36,035 | 24,151 | 25,846 | 590 | 43,048 | 30,243 | 1,309 | 6,379 | 1,042 | 27,077 |
| North East | 21,770 | 20,076 | 12,639 | 15,108 | 636 | 21,375 | 17,046 | 720 | 4,800 | 1,468 | 16,538 |
| Ngami East | 35,673 | 25,555 | 19,481 | 16,472 | 430 | 34,001 | 24,572 | 1,072 | 7,007 | 1,139 | 23,753 |
| Ngamiland West | 17,330 | 10,627 | 7,879 | 6,064 | 68 | 13,662 | 9,469 | 294 | 2,326 | 68 | 9,007 |
| Chobe | 11,154 | 9,245 | 5,704 | 6,021 | 332 | 10,543 | 8,433 | 352 | 3,037 | 219 | 8,520 |
| Ghanzi | 11,525 | 8,298 | 6,782 | 5,286 | 467 | 10,042 | 7,439 | 78 | 1,538 | 228 | 7,054 |
| Kgalagadi South | 12,405 | 8,386 | 5,880 | 4,763 | 83 | 10,406 | 6,209 | 122 | 1,372 | 94 | 5,638 |
| Kgalagadi North | 5,438 | 3,542 | 2,582 | 1,574 | - | 5,029 | 3,217 | - | 563 | 51 | 2,956 |
| Total | 753,862 | 596,587 | 390,835 | 412,760 | 23,315 | 686,346 | 537,435 | 38,247 | 175,211 | 40,572 | 519,613 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 12b: Percentage of Households With Access to ICTs by District and Type of ICT, 2024

| District | Total Households | Households With Access To Electricity | Households With Access To ICTs | | | | | | | | |
|-------------------|------------------|---------------------------------------|--|--------------|-----------------|------------------|-----------------|------------------|--------------|-------------|--------------|
| | | | Type of Information And Communication Technologies | | | | | | | | |
| | | | Radio | Television | Fixed Telephone | Mobile Telephone | Smart Telephone | Desktop Computer | Laptop | Tablet | Internet |
| Gaborone | 100.00 | 92.84 | 44.68 | 74.20 | 8.78 | 91.99 | 88.49 | 11.26 | 45.96 | 16.44 | 88.52 |
| Francistown | 100.00 | 88.38 | 56.90 | 70.55 | 4.38 | 96.20 | 84.50 | 6.34 | 24.88 | 7.50 | 82.36 |
| Lobatse | 100.00 | 84.93 | 54.76 | 57.94 | 1.70 | 89.83 | 77.39 | 4.30 | 24.36 | 3.55 | 73.72 |
| Selibe-Phikwe | 100.00 | 87.91 | 56.95 | 67.84 | 4.01 | 94.08 | 75.46 | 5.67 | 22.90 | 4.78 | 74.00 |
| Orapa | 100.00 | 100.00 | 43.93 | 76.70 | 6.86 | 100.00 | 96.51 | 10.29 | 62.70 | 22.08 | 88.07 |
| Jwaneng | 100.00 | 98.84 | 45.69 | 74.32 | 6.27 | 100.00 | 94.27 | 1.52 | 36.39 | 6.25 | 90.76 |
| Sowa | 100.00 | 100.00 | 45.82 | 88.37 | 0.00 | 100.00 | 97.47 | 5.38 | 37.28 | 4.10 | 97.47 |
| Ngwaketse South | 100.00 | 73.94 | 53.17 | 51.78 | 1.24 | 95.33 | 62.67 | 2.13 | 14.67 | 1.78 | 59.93 |
| Borolong | 100.00 | 79.15 | 57.58 | 46.74 | 0.96 | 92.60 | 71.45 | 2.28 | 24.78 | 3.93 | 65.90 |
| Ngwaketse West | 100.00 | 74.99 | 52.75 | 40.65 | 1.37 | 83.04 | 65.20 | 1.37 | 11.35 | 5.55 | 55.36 |
| South East | 100.00 | 90.61 | 50.74 | 58.04 | 3.54 | 89.00 | 83.67 | 8.73 | 32.31 | 6.60 | 80.94 |
| Kweneng East | 100.00 | 84.54 | 54.89 | 59.06 | 2.50 | 88.56 | 73.59 | 6.37 | 24.89 | 4.79 | 74.36 |
| Kweneng West | 100.00 | 37.13 | 33.95 | 17.08 | 0.00 | 82.08 | 36.47 | 1.27 | 3.46 | 0.54 | 33.05 |
| Kgatlang | 100.00 | 81.83 | 49.83 | 57.85 | 3.17 | 93.59 | 76.45 | 8.47 | 27.71 | 6.72 | 73.16 |
| Serowe/ Palapye | 100.00 | 73.93 | 55.44 | 47.95 | 3.16 | 90.93 | 66.74 | 3.49 | 16.74 | 3.25 | 63.38 |
| Central Mahalapye | 100.00 | 66.53 | 53.61 | 40.62 | 2.86 | 88.97 | 56.56 | 2.46 | 12.42 | 2.39 | 52.98 |
| Central Bobonong | 100.00 | 58.89 | 45.81 | 36.70 | 0.30 | 91.64 | 50.93 | 1.76 | 11.98 | 2.44 | 46.05 |
| Central Boteti | 100.00 | 62.39 | 51.11 | 34.54 | 0.70 | 85.35 | 59.92 | 2.41 | 14.19 | 0.36 | 58.18 |
| Central Tutume | 100.00 | 76.94 | 51.57 | 55.19 | 1.26 | 91.92 | 64.58 | 2.79 | 13.62 | 2.23 | 57.82 |
| North East | 100.00 | 92.22 | 58.06 | 69.40 | 2.92 | 98.19 | 78.30 | 3.31 | 22.05 | 6.74 | 75.97 |
| Ngami East | 100.00 | 71.64 | 54.61 | 46.17 | 1.21 | 95.31 | 68.88 | 3.01 | 19.64 | 3.19 | 66.58 |
| Ngamiland West | 100.00 | 61.32 | 45.46 | 34.99 | 0.39 | 78.83 | 54.64 | 1.70 | 13.42 | 0.39 | 51.97 |
| Chobe | 100.00 | 82.88 | 51.14 | 53.98 | 2.98 | 94.52 | 75.61 | 3.16 | 27.23 | 1.96 | 76.38 |
| Ghanzi | 100.00 | 72.00 | 58.85 | 45.86 | 4.05 | 87.13 | 64.55 | 0.67 | 13.34 | 1.97 | 61.20 |
| Kgalagadi South | 100.00 | 67.60 | 47.40 | 38.40 | 0.67 | 83.88 | 50.05 | 0.98 | 11.06 | 0.75 | 45.45 |
| Kgalagadi North | 100.00 | 65.15 | 47.48 | 28.95 | 0.00 | 92.48 | 59.16 | 0.00 | 10.36 | 0.94 | 54.37 |
| Total | 100.00 | 79.14 | 51.84 | 54.75 | 3.09 | 91.04 | 71.29 | 5.07 | 23.24 | 5.38 | 68.93 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "." denotes zero

Table 12c: The Percentage of Households With Access To ICTs by District and Type of ICT, 2024

| District | Total Households | Households With Access To Electricity | Households With Access To ICTs | | | | | | | | | |
|-------------------|------------------|---------------------------------------|--|---------------|-----------------|------------------|-----------------|------------------|---------------|---------------|---------------|--|
| | | | Type of Information And Communication Technologies | | | | | | | | | |
| | | | Radio | Television | Fixed Telephone | Mobile Telephone | Smart Telephone | Desktop Computer | Laptop | Tablet | Internet | |
| Gaborone | 11.95 | 14.02 | 10.30 | 16.20 | 33.93 | 12.08 | 14.84 | 26.53 | 23.64 | 36.51 | 15.35 | |
| Francistown | 4.86 | 5.43 | 5.33 | 6.26 | 6.89 | 5.13 | 5.76 | 6.07 | 5.20 | 6.77 | 5.81 | |
| Lobatse | 1.44 | 1.55 | 1.52 | 1.53 | 0.80 | 1.42 | 1.57 | 1.22 | 1.51 | 0.95 | 1.54 | |
| Selibe-Phikwe | 1.85 | 2.05 | 2.03 | 2.29 | 2.39 | 1.91 | 1.95 | 2.06 | 1.82 | 1.64 | 1.98 | |
| Orapa | 0.39 | 0.49 | 0.33 | 0.55 | 0.87 | 0.43 | 0.53 | 0.79 | 1.05 | 1.60 | 0.50 | |
| Jwaneng | 0.95 | 1.18 | 0.83 | 1.28 | 1.92 | 1.04 | 1.25 | 0.28 | 1.48 | 1.10 | 1.25 | |
| Sowa | 0.13 | 0.17 | 0.12 | 0.21 | - | 0.15 | 0.18 | 0.14 | 0.21 | 0.10 | 0.19 | |
| Ngwaketse South | 5.26 | 4.91 | 5.39 | 4.97 | 2.10 | 5.51 | 4.62 | 2.21 | 3.32 | 1.74 | 4.57 | |
| Borolong | 2.49 | 2.49 | 2.76 | 2.12 | 0.77 | 2.53 | 2.49 | 1.12 | 2.65 | 1.82 | 2.38 | |
| Ngwaketse West | 0.85 | 0.81 | 0.87 | 0.63 | 0.38 | 0.78 | 0.78 | 0.23 | 0.42 | 0.88 | 0.69 | |
| South East | 4.95 | 5.67 | 4.85 | 5.25 | 5.67 | 4.84 | 5.82 | 8.52 | 6.89 | 6.07 | 5.82 | |
| Kweneng East | 15.77 | 16.85 | 16.70 | 17.01 | 12.73 | 15.34 | 16.28 | 19.79 | 16.89 | 14.03 | 17.01 | |
| Kweneng West | 1.61 | 0.76 | 1.06 | 0.50 | - | 1.45 | 0.82 | 0.40 | 0.24 | 0.16 | 0.77 | |
| Kgatleng | 5.42 | 5.60 | 5.20 | 5.72 | 5.54 | 5.57 | 5.81 | 9.04 | 6.46 | 6.76 | 5.75 | |
| Serowe/ Palapye | 8.63 | 8.06 | 9.23 | 7.56 | 8.82 | 8.62 | 8.08 | 5.94 | 6.21 | 5.21 | 7.93 | |
| Central Mahalapye | 5.32 | 4.47 | 5.50 | 3.95 | 4.92 | 5.20 | 4.22 | 2.58 | 2.84 | 2.36 | 4.09 | |
| Central Bobonong | 3.21 | 2.39 | 2.83 | 2.15 | 0.31 | 3.23 | 2.29 | 1.11 | 1.65 | 1.45 | 2.14 | |
| Central Boteti | 3.42 | 2.70 | 3.37 | 2.16 | 0.78 | 3.21 | 2.88 | 1.63 | 2.09 | 0.23 | 2.89 | |
| Central Tutume | 6.21 | 6.04 | 6.18 | 6.26 | 2.53 | 6.27 | 5.63 | 3.42 | 3.64 | 2.57 | 5.21 | |
| North East | 2.89 | 3.37 | 3.23 | 3.66 | 2.73 | 3.11 | 3.17 | 1.88 | 2.74 | 3.62 | 3.18 | |
| Ngami East | 4.73 | 4.28 | 4.98 | 3.99 | 1.85 | 4.95 | 4.57 | 2.80 | 4.00 | 2.81 | 4.57 | |
| Ngamiland West | 2.30 | 1.78 | 2.02 | 1.47 | 0.29 | 1.99 | 1.76 | 0.77 | 1.33 | 0.17 | 1.73 | |
| Chobe | 1.48 | 1.55 | 1.46 | 1.46 | 1.42 | 1.54 | 1.57 | 0.92 | 1.73 | 0.54 | 1.64 | |
| Ghanzi | 1.53 | 1.39 | 1.74 | 1.28 | 2.00 | 1.46 | 1.38 | 0.20 | 0.88 | 0.56 | 1.36 | |
| Kgalagadi South | 1.65 | 1.41 | 1.50 | 1.15 | 0.35 | 1.52 | 1.16 | 0.32 | 0.78 | 0.23 | 1.09 | |
| Kgalagadi North | 0.72 | 0.59 | 0.66 | 0.38 | - | 0.73 | 0.60 | - | 0.32 | 0.13 | 0.57 | |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 13a: Households With Access To ICTs by District, Gender of Head of Household and Type of ICT, 2024

| District | Total Households | | Households With Access To ICTs | | | | | | | | | | | | | | | | | | | | | | | |
|-------------------|------------------|----------------|---|----------------|----------------|----------------|-----------------|---------------|------------------|----------------|-----------------|----------------|----------------|---------------|---------------|----------------|---------------|---------------|---------------|----------------|----------------|--|--|--|--|--|
| | | | Type of Information And Communication Technologies And Gender of The Household Head | | | | | | | | | | | | | | | | | | | | | | | |
| | | | Radio | | Television | | Fixed Telephone | | Mobile Telephone | | Smart Telephone | | Desktop | | Laptop | | Tablet | | Internet | | | | | | | |
| | | | M | F | M | F | M | F | M | F | M | F | M | F | M | F | M | F | M | F | | | | | | |
| Gaborone | 90,108 | 50,812 | 39,296 | 24,413 | 15,845 | 39,066 | 27,790 | 3,876 | 4,035 | 45,743 | 37,151 | 44,945 | 34,794 | 7,048 | 3,098 | 24,872 | 16,542 | 8,559 | 6,254 | 45,138 | 34,630 | | | | | |
| Francistown | 36,625 | 18,069 | 18,556 | 10,927 | 9,912 | 12,388 | 13,451 | 1,050 | 555 | 17,325 | 17,909 | 14,662 | 16,287 | 16,777 | 6,645 | 4,747 | 4,365 | 1,480 | 1,269 | 14,613 | 15,551 | | | | | |
| Lobatse | 10,879 | 6,116 | 4,763 | 3,347 | 2,610 | 3,631 | 2,673 | - | 185 | 5,516 | 4,256 | 5,090 | 3,329 | 185 | 282 | 1,198 | 1,453 | 93 | 293 | 4,784 | 3,236 | | | | | |
| Selibe-Phikwe | 13,914 | 6,825 | 7,090 | 4,136 | 3,788 | 4,788 | 4,651 | 267 | 291 | 6,421 | 6,670 | 5,418 | 5,082 | 588 | 201 | 2,094 | 1,093 | 396 | 269 | 5,211 | 5,085 | | | | | |
| Orapa | 2,940 | 1,507 | 1,433 | 948 | 344 | 1,473 | 782 | 120 | 81 | 1,507 | 1,433 | 1,507 | 1,331 | 303 | - | 1,255 | 589 | 465 | 184 | 1,507 | 1,083 | | | | | |
| Jwaneng | 7,130 | 4,338 | 2,792 | 2,001 | 1,257 | 3,168 | 2,131 | 278 | 169 | 4,338 | 2,792 | 4,038 | 2,684 | 109 | - | 1,379 | 1,216 | 361 | 85 | 3,788 | 2,684 | | | | | |
| Sowa | 997 | 694 | 302 | 364 | 92 | 630 | 251 | - | - | 694 | 302 | 681 | 290 | 40 | 14 | 279 | 92 | 41 | - | 681 | 290 | | | | | |
| Ngwaketse South | 39,653 | 18,653 | 21,001 | 10,615 | 10,468 | 9,402 | 11,129 | 327 | 163 | 17,877 | 19,926 | 10,991 | 13,859 | 476 | 369 | 2,832 | 2,987 | 419 | 286 | 10,394 | 13,370 | | | | | |
| Borolong | 18,743 | 9,686 | 9,056 | 5,902 | 4,889 | 4,689 | 4,071 | 152 | 27 | 8,877 | 8,478 | 6,723 | 6,670 | 428 | - | 2,891 | 1,753 | 506 | 231 | 6,098 | 6,253 | | | | | |
| Ngwaketse West | 6,433 | 2,959 | 3,474 | 1,614 | 1,780 | 1,279 | 1,336 | 88 | - | 2,582 | 2,760 | 1,796 | 2,399 | 88 | - | 640 | 90 | 269 | 88 | 1,440 | 2,121 | | | | | |
| South East | 37,353 | 20,166 | 17,188 | 10,817 | 8,137 | 11,663 | 10,016 | 539 | 782 | 18,022 | 15,221 | 16,517 | 14,737 | 2,301 | 958 | 6,583 | 5,487 | 1,703 | 760 | 16,390 | 13,843 | | | | | |
| Kweneng East | 118,883 | 64,243 | 54,639 | 37,347 | 27,909 | 36,281 | 33,935 | 1,418 | 1,551 | 56,660 | 48,619 | 46,918 | 40,571 | 5,509 | 2,061 | 17,542 | 12,054 | 2,350 | 3,340 | 48,201 | 40,194 | | | | | |
| Kweneng West | 12,150 | 6,855 | 5,295 | 2,674 | 1,451 | 1,146 | 930 | - | - | 5,873 | 4,099 | 2,059 | 2,372 | 65 | 89 | 323 | 98 | 65 | - | 1,818 | 2,198 | | | | | |
| Kgatleng | 40,824 | 24,399 | 16,425 | 13,368 | 6,975 | 12,868 | 10,750 | 817 | 475 | 22,262 | 15,948 | 17,501 | 13,708 | 2,559 | 898 | 7,208 | 4,104 | 2,010 | 734 | 16,571 | 13,295 | | | | | |
| Serowe/Palapye | 65,046 | 33,671 | 31,375 | 19,800 | 16,259 | 15,038 | 16,151 | 891 | 1,166 | 29,662 | 29,486 | 21,913 | 21,498 | 1,851 | 422 | 5,682 | 5,206 | 1,017 | 1,096 | 20,656 | 20,573 | | | | | |
| Central Mahalapye | 40,084 | 19,908 | 20,176 | 12,202 | 9,287 | 6,425 | 9,859 | 399 | 749 | 17,660 | 18,002 | 9,639 | 13,032 | 683 | 305 | 2,294 | 2,686 | 376 | 581 | 8,920 | 12,316 | | | | | |
| Central Bobonong | 24,181 | 11,599 | 12,582 | 5,266 | 5,812 | 3,531 | 5,344 | 73 | - | 10,286 | 11,872 | 4,815 | 7,501 | 101 | 325 | 1,261 | 1,635 | 202 | 388 | 4,160 | 6,975 | | | | | |
| Central Boteti | 25,789 | 14,343 | 11,446 | 7,745 | 5,435 | 4,346 | 4,563 | 96 | 85 | 11,987 | 10,023 | 7,706 | 7,746 | 347 | 276 | 2,510 | 1,150 | - | 94 | 7,473 | 7,530 | | | | | |
| Central Tutume | 46,833 | 22,136 | 24,697 | 12,084 | 12,068 | 12,612 | 13,234 | 333 | 258 | 20,622 | 22,426 | 15,470 | 14,773 | 846 | 463 | 3,752 | 2,627 | 449 | 593 | 14,502 | 12,575 | | | | | |
| North East | 21,770 | 10,478 | 11,291 | 6,868 | 5,771 | 7,005 | 8,103 | 371 | 265 | 10,157 | 11,218 | 8,205 | 8,842 | 543 | 177 | 3,188 | 1,613 | 628 | 839 | 8,025 | 8,513 | | | | | |
| Ngami East | 35,673 | 19,491 | 16,182 | 10,904 | 8,577 | 8,795 | 7,677 | 279 | 151 | 18,251 | 15,750 | 12,517 | 12,055 | 757 | 315 | 4,094 | 2,913 | 409 | 729 | 12,079 | 11,674 | | | | | |
| Ngamiland West | 17,330 | 8,307 | 9,023 | 4,134 | 3,745 | 3,156 | 2,908 | 68 | - | 6,906 | 6,755 | 4,722 | 4,747 | 294 | - | 1,392 | 934 | - | 68 | 4,571 | 4,436 | | | | | |
| Chobe | 11,154 | 7,551 | 3,623 | 3,847 | 1,857 | 4,193 | 1,828 | 39 | 293 | 7,010 | 3,534 | 5,821 | 2,612 | 228 | 124 | 2,193 | 844 | 219 | - | 5,899 | 2,621 | | | | | |
| Chanzhi | 11,525 | 7,295 | 4,230 | 4,447 | 2,335 | 3,461 | 1,824 | 240 | 228 | 6,336 | 3,706 | 4,663 | 2,776 | 78 | - | 1,302 | 235 | 228 | - | 4,307 | 2,746 | | | | | |
| Kgalagadi South | 12,405 | 6,182 | 6,223 | 3,274 | 2,606 | 2,530 | 2,233 | - | 83 | 5,097 | 5,309 | 3,118 | 3,091 | 61 | 61 | 540 | 832 | - | 94 | 2,788 | 2,850 | | | | | |
| Kgalagadi North | 5,438 | 2,762 | 2,675 | 1,522 | 1,060 | 813 | 761 | - | - | 2,743 | 2,286 | 1,657 | 1,560 | - | - | 275 | 288 | 51 | - | 1,435 | 1,521 | | | | | |
| Total | 753,862 | 399,026 | 354,835 | 220,566 | 170,269 | 214,378 | 198,382 | 11,722 | 11,594 | 360,413 | 325,934 | 279,091 | 258,343 | 27,165 | 11,082 | 102,326 | 72,885 | 22,297 | 18,276 | 271,450 | 248,163 | | | | | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 13b: Percentage of Households With Access To ICTs by District, Gender of Head of Household and Type of ICT, 2024

| District | Households With Access To ICTs | | | | | | | | | | | | | | | | | | | | | | | |
|-------------------|--------------------------------|---------------|----------------|---------------|---------------|---------------|---------------|---------------|-----------------|---------------|------------------|---------------|-----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| | Total Households | | Household Head | | Radio | | Television | | Fixed Telephone | | Mobile Telephone | | Smart Telephone | | Desktop | | Laptop | | Tablet | | Internet | | | |
| | M | F | M | F | M | F | M | F | M | F | M | F | M | F | M | F | M | F | M | F | M | F | | |
| | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | |
| Gaborone | 11.95 | 11.07 | 12.73 | 11.07 | 33.07 | 34.81 | 12.69 | 11.40 | 16.10 | 13.47 | 25.95 | 27.95 | 24.31 | 22.70 | 38.39 | 34.22 | 16.63 | 13.95 | | | | | | |
| Francistown | 4.86 | 4.95 | 4.53 | 5.23 | 8.96 | 4.79 | 4.81 | 5.49 | 5.25 | 6.30 | 6.17 | 5.82 | 4.64 | 5.99 | 6.64 | 6.94 | 5.38 | 6.27 | | | | | | |
| Lobatse | 1.44 | 1.52 | 1.53 | 1.34 | - | 1.60 | 1.53 | 1.31 | 1.82 | 1.29 | 0.68 | 2.55 | 1.17 | 1.99 | 0.42 | 1.60 | 1.76 | 1.30 | | | | | | |
| Selibe-Phikwe | 1.85 | 1.88 | 1.71 | 2.00 | 2.28 | 2.51 | 1.78 | 2.05 | 1.94 | 1.97 | 2.16 | 1.81 | 2.05 | 1.50 | 1.78 | 1.47 | 1.92 | 2.05 | | | | | | |
| Orapa | 0.39 | 0.43 | 0.38 | 0.40 | 1.03 | 0.70 | 0.42 | 0.44 | 0.54 | 0.52 | 1.11 | - | 1.23 | 0.81 | 2.09 | 1.01 | 0.56 | 0.44 | | | | | | |
| Jwaneng | 0.95 | 0.91 | 1.09 | 0.79 | 2.37 | 1.46 | 1.20 | 0.86 | 1.45 | 1.04 | 0.40 | - | 1.35 | 1.67 | 1.62 | 0.46 | 1.40 | 1.08 | | | | | | |
| Sowa | 0.13 | 0.17 | 0.17 | 0.09 | - | - | 0.19 | 0.09 | 0.24 | 0.11 | 0.15 | 0.12 | 0.27 | 0.13 | 0.18 | - | 0.25 | 0.12 | | | | | | |
| Ngwaketse South | 5.26 | 4.81 | 4.67 | 5.92 | 2.79 | 1.41 | 4.96 | 6.11 | 3.94 | 5.36 | 1.75 | 3.33 | 2.77 | 4.10 | 1.88 | 1.56 | 3.83 | 5.39 | | | | | | |
| Borolong | 2.49 | 2.68 | 2.43 | 2.55 | 1.30 | 0.23 | 2.46 | 2.60 | 2.41 | 2.58 | 1.58 | - | 2.83 | 2.41 | 2.27 | 1.26 | 2.25 | 2.52 | | | | | | |
| Ngwaketse West | 0.85 | 0.73 | 0.74 | 0.98 | 0.75 | - | 0.72 | 0.85 | 0.64 | 0.93 | 0.32 | - | 0.63 | 0.12 | 1.21 | 0.48 | 0.53 | 0.85 | | | | | | |
| South East | 4.95 | 4.90 | 5.05 | 4.84 | 4.60 | 6.75 | 5.00 | 4.67 | 5.92 | 5.70 | 8.47 | 8.64 | 6.43 | 7.53 | 7.64 | 4.16 | 6.04 | 5.58 | | | | | | |
| Kweneng East | 15.77 | 16.93 | 16.10 | 15.40 | 12.10 | 13.38 | 15.72 | 14.92 | 16.81 | 15.70 | 20.28 | 18.60 | 17.14 | 16.54 | 10.54 | 18.28 | 17.76 | 16.20 | | | | | | |
| Kweneng West | 1.61 | 1.21 | 1.72 | 1.49 | - | - | 1.63 | 1.26 | 0.74 | 0.92 | 0.24 | 0.81 | 0.32 | 0.13 | 0.29 | - | 0.67 | 0.89 | | | | | | |
| Kgatleng | 5.42 | 6.06 | 6.11 | 4.63 | 6.97 | 4.10 | 6.18 | 4.89 | 6.27 | 5.31 | 9.42 | 8.11 | 7.04 | 5.63 | 9.01 | 4.01 | 6.10 | 5.36 | | | | | | |
| Serowe/Palapye | 8.63 | 8.98 | 8.44 | 8.84 | 7.60 | 10.06 | 8.23 | 9.05 | 7.85 | 8.32 | 6.81 | 3.80 | 5.55 | 7.14 | 4.56 | 6.00 | 7.61 | 8.29 | | | | | | |
| Central Mahalapye | 5.32 | 5.53 | 4.99 | 5.69 | 3.40 | 6.46 | 4.90 | 5.52 | 3.45 | 5.04 | 2.52 | 2.75 | 2.24 | 3.69 | 1.69 | 3.18 | 3.29 | 4.96 | | | | | | |
| Central Bobonong | 3.21 | 2.39 | 2.91 | 3.55 | 0.63 | - | 2.85 | 3.64 | 1.73 | 2.90 | 0.37 | 2.93 | 1.23 | 2.24 | 0.91 | 2.12 | 1.53 | 2.81 | | | | | | |
| Central Boteti | 3.42 | 3.51 | 3.59 | 3.23 | 0.82 | 0.74 | 3.33 | 3.08 | 2.76 | 3.00 | 1.28 | 2.49 | 2.45 | 1.58 | - | 0.51 | 2.75 | 3.03 | | | | | | |
| Central Tutume | 6.21 | 5.48 | 5.55 | 6.96 | 2.84 | 2.22 | 5.72 | 6.88 | 5.54 | 5.72 | 3.11 | 4.18 | 3.67 | 3.60 | 2.01 | 3.25 | 5.34 | 5.07 | | | | | | |
| North East | 2.89 | 3.11 | 2.63 | 3.18 | 3.16 | 2.29 | 2.82 | 3.44 | 2.94 | 3.42 | 2.00 | 1.60 | 3.12 | 2.21 | 2.82 | 4.59 | 2.96 | 3.43 | | | | | | |
| Ngami East | 4.73 | 4.94 | 4.88 | 4.56 | 2.38 | 1.31 | 5.06 | 4.83 | 4.49 | 4.67 | 2.79 | 2.85 | 4.00 | 4.00 | 1.84 | 3.99 | 4.45 | 4.70 | | | | | | |
| Ngamiland West | 2.30 | 1.87 | 2.08 | 2.54 | 0.58 | - | 1.92 | 2.07 | 1.69 | 1.84 | 1.08 | - | 1.36 | 1.28 | - | 0.37 | 1.68 | 1.79 | | | | | | |
| Chobe | 1.48 | 1.74 | 1.89 | 1.02 | 0.34 | 2.52 | 1.94 | 1.08 | 2.09 | 1.01 | 0.84 | 1.12 | 2.14 | 1.16 | 0.98 | - | 2.17 | 1.06 | | | | | | |
| Ghanzi | 1.53 | 2.02 | 1.83 | 1.19 | 2.04 | 1.96 | 1.76 | 1.14 | 1.67 | 1.07 | 0.29 | - | 1.27 | 0.32 | 1.02 | - | 1.59 | 1.11 | | | | | | |
| Kgalagadi South | 1.65 | 1.48 | 1.55 | 1.75 | - | 0.71 | 1.41 | 1.63 | 1.12 | 1.20 | 0.22 | 0.55 | 0.53 | 1.14 | - | 0.51 | 1.03 | 1.15 | | | | | | |
| Kgalagadi North | 0.72 | 0.69 | 0.69 | 0.75 | - | - | 0.76 | 0.70 | 0.59 | 0.60 | - | - | 0.27 | 0.40 | 0.23 | - | 0.53 | 0.61 | | | | | | |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 14a: Male Headed Households With Access To ICTs by District And Type of ICT, 2024

| District | Total Male Headed Households | Male Headed Households With Access To Electricity | Male Headed Households With Access To ICTs | | | | | | | | | |
|-------------------|------------------------------|---|--|----------------|-----------------|------------------|-----------------|------------------|----------------|---------------|----------------|--|
| | | | Type of Information And Communication Technologies | | | | | | | | | |
| | | | Radio | Television | Fixed Telephone | Mobile Telephone | Smart Telephone | Desktop Computer | Laptop | Tablet | Internet | |
| Gaborone | 50,812 | 47,402 | 24,413 | 39,066 | 3,876 | 45,743 | 44,945 | 7,048 | 24,872 | 8,559 | 45,138 | |
| Francistown | 18,069 | 15,401 | 10,927 | 12,388 | 1,050 | 17,325 | 14,662 | 1,677 | 4,747 | 1,480 | 14,613 | |
| Lobatse | 6,116 | 5,469 | 3,347 | 3,631 | - | 5,516 | 5,090 | 185 | 1,198 | 93 | 4,784 | |
| Selibe-Phikwe | 6,825 | 6,336 | 4,136 | 4,788 | 267 | 6,421 | 5,418 | 588 | 2,094 | 396 | 5,211 | |
| Orapa | 1,507 | 1,507 | 948 | 1,473 | 120 | 1,507 | 1,507 | 303 | 1,255 | 465 | 1,507 | |
| Jwaneng | 4,338 | 4,255 | 2,001 | 3,168 | 278 | 4,338 | 4,038 | 109 | 1,379 | 361 | 3,788 | |
| Sowa | 694.22 | 694 | 364 | 630 | - | 694 | 681 | 40 | 279 | 41 | 681 | |
| Ngwaketse South | 18652.51 | 13,321 | 10,615 | 9,402 | 327 | 17,877 | 10,991 | 476 | 2,832 | 419 | 10,394 | |
| Borolong | 9686.34 | 7,472 | 5,902 | 4,689 | 152 | 8,877 | 6,723 | 428 | 2,891 | 506 | 6,098 | |
| Ngwaketse West | 2959.42 | 2,150 | 1,614 | 1,279 | 88 | 2,582 | 1,796 | 88 | 640 | 269 | 1,440 | |
| South East | 20,166 | 17,562 | 10,817 | 11,663 | 539 | 18,022 | 16,517 | 2,301 | 6,583 | 1,703 | 16,390 | |
| Kweneng East | 64,243 | 53,321 | 37,347 | 36,281 | 1,418 | 56,660 | 46,918 | 5,509 | 17,542 | 2,350 | 48,201 | |
| Kweneng West | 6,855 | 2,174 | 2,674 | 1,146 | - | 5,873 | 2,059 | 65 | 323 | 65 | 1,818 | |
| Kgatlang | 24,399 | 18,812 | 13,368 | 12,868 | 817 | 22,262 | 17,501 | 2,559 | 7,208 | 2,010 | 16,571 | |
| Serowe/ Palapye | 33,671 | 23,607 | 19,800 | 15,038 | 891 | 29,662 | 21,913 | 1,851 | 5,682 | 1,017 | 20,656 | |
| Central Mahalapye | 19,908 | 11,589 | 12,202 | 6,425 | 399 | 17,660 | 9,639 | 683 | 2,294 | 376 | 8,920 | |
| Central Bobonong | 11,599 | 5,061 | 5,266 | 3,531 | 73 | 10,286 | 4,815 | 101 | 1,261 | 202 | 4,160 | |
| Central Boteti | 14,343 | 8,756 | 7,745 | 4,346 | 96 | 11,987 | 7,706 | 347 | 2,510 | - | 7,473 | |
| Central Tutume | 22,136 | 16,289 | 12,084 | 12,612 | 333 | 20,622 | 15,470 | 846 | 3,752 | 449 | 14,502 | |
| North East | 10,478 | 9,656 | 6,868 | 7,005 | 371 | 10,157 | 8,205 | 543 | 3,188 | 628 | 8,025 | |
| Ngami East | 19,491 | 13,707 | 10,904 | 8,795 | 279 | 18,251 | 12,517 | 757 | 4,094 | 409 | 12,079 | |
| Ngamiland West | 8,307 | 5,423 | 4,134 | 3,156 | 68 | 6,906 | 4,722 | 294 | 1,392 | - | 4,571 | |
| Chobe | 7,531 | 6,108 | 3,847 | 4,193 | 39 | 7,010 | 5,821 | 228 | 2,193 | 219 | 5,899 | |
| Chanzi | 7,295 | 5,078 | 4,447 | 3,461 | 240 | 6,336 | 4,663 | 78 | 1,302 | 228 | 4,307 | |
| Kgalagadi South | 6,182 | 3,968 | 3,274 | 2,530 | - | 5,097 | 3,118 | 61 | 540 | - | 2,788 | |
| Kgalagadi North | 2,762 | 1,999 | 1,522 | 813 | - | 2,743 | 1,657 | - | 275 | 51 | 1,435 | |
| Total | 399,026 | 307,118 | 220,566 | 214,378 | 11,722 | 360,413 | 279,091 | 27,165 | 102,326 | 22,297 | 271,450 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 14b: Percentage of Male Headed Households With Access To ICTs by District And Type of ICT, 2024

| District | Total Male Headed Households | Male Headed Households With Access To Electricity | Male Headed Households With Access To ICTs | | | | | | | | | |
|-------------------|------------------------------|---|--|---------------|-----------------|------------------|-----------------|------------------|---------------|---------------|---------------|--|
| | | | Type of Information And Communication Technologies | | | | | | | | | |
| | | | Radio | Television | Fixed Telephone | Mobile Telephone | Smart Telephone | Desktop Computer | Laptop | Tablet | Internet | |
| Gaborone | 12.73 | 15.43 | 11.07 | 18.22 | 33.07 | 12.69 | 16.10 | 25.95 | 24.31 | 38.39 | 16.63 | |
| Francistown | 4.53 | 5.01 | 4.95 | 5.78 | 8.96 | 4.81 | 5.25 | 6.17 | 4.64 | 6.64 | 5.38 | |
| Lobatse | 1.53 | 1.78 | 1.52 | 1.69 | - | 1.53 | 1.82 | 0.68 | 1.17 | 0.42 | 1.76 | |
| Selibe-Phikwe | 1.71 | 2.06 | 1.88 | 2.23 | 2.28 | 1.78 | 1.94 | 2.16 | 2.05 | 1.78 | 1.92 | |
| Orapa | 0.38 | 0.49 | 0.43 | 0.69 | 1.03 | 0.42 | 0.54 | 1.11 | 1.23 | 2.09 | 0.56 | |
| Jwaneng | 1.09 | 1.39 | 0.91 | 1.48 | 2.37 | 1.20 | 1.45 | 0.40 | 1.35 | 1.62 | 1.40 | |
| Sowa | 0.17 | 0.23 | 0.17 | 0.29 | - | 0.19 | 0.24 | 0.15 | 0.27 | 0.18 | 0.25 | |
| Ngwaketse South | 4.67 | 4.34 | 4.81 | 4.39 | 2.79 | 4.96 | 3.94 | 1.75 | 2.77 | 1.88 | 3.83 | |
| Borolong | 2.43 | 2.43 | 2.68 | 2.19 | 1.30 | 2.46 | 2.41 | 1.58 | 2.83 | 2.27 | 2.25 | |
| Ngwaketse West | 0.74 | 0.70 | 0.73 | 0.60 | 0.75 | 0.72 | 0.64 | 0.32 | 0.63 | 1.21 | 0.53 | |
| South East | 5.05 | 5.72 | 4.90 | 5.44 | 4.60 | 5.00 | 5.92 | 8.47 | 6.43 | 7.64 | 6.04 | |
| Kweneng East | 16.10 | 17.36 | 16.93 | 16.92 | 12.10 | 15.72 | 16.81 | 20.28 | 17.14 | 10.54 | 17.76 | |
| Kweneng West | 1.72 | 0.71 | 1.21 | 0.53 | - | 1.63 | 0.74 | 0.24 | 0.32 | 0.29 | 0.67 | |
| Kgatleng | 6.11 | 6.13 | 6.06 | 6.00 | 6.97 | 6.18 | 6.27 | 9.42 | 7.04 | 9.01 | 6.10 | |
| Serowe/Palapye | 8.44 | 7.69 | 8.98 | 7.01 | 7.60 | 8.23 | 7.85 | 6.81 | 5.55 | 4.56 | 7.61 | |
| Central Mahalapye | 4.99 | 3.77 | 5.53 | 3.00 | 3.40 | 4.90 | 3.45 | 2.52 | 2.24 | 1.69 | 3.29 | |
| Central Bobonong | 2.91 | 1.65 | 2.39 | 1.65 | 0.63 | 2.85 | 1.73 | 0.37 | 1.23 | 0.91 | 1.53 | |
| Central Boteti | 3.59 | 2.85 | 3.51 | 2.03 | 0.82 | 3.33 | 2.76 | 1.28 | 2.45 | - | 2.75 | |
| Central Tutume | 5.55 | 5.30 | 5.48 | 5.88 | 2.84 | 5.72 | 5.54 | 3.11 | 3.67 | 2.01 | 5.34 | |
| North East | 2.63 | 3.14 | 3.11 | 3.27 | 3.16 | 2.82 | 2.94 | 2.00 | 3.12 | 2.82 | 2.96 | |
| Ngami East | 4.88 | 4.46 | 4.94 | 4.10 | 2.38 | 5.06 | 4.49 | 2.79 | 4.00 | 1.84 | 4.45 | |
| Ngamiland West | 2.08 | 1.77 | 1.87 | 1.47 | 0.58 | 1.92 | 1.69 | 1.08 | 1.36 | - | 1.68 | |
| Chobe | 1.89 | 1.99 | 1.74 | 1.96 | 0.34 | 1.94 | 2.09 | 0.84 | 2.14 | 0.98 | 2.17 | |
| Ghanzi | 1.83 | 1.65 | 2.02 | 1.61 | 2.04 | 1.76 | 1.67 | 0.29 | 1.27 | 1.02 | 1.59 | |
| Kgalagadi South | 1.55 | 1.29 | 1.48 | 1.18 | - | 1.41 | 1.12 | 0.22 | 0.53 | - | 1.03 | |
| Kgalagadi North | 0.69 | 0.65 | 0.69 | 0.38 | - | 0.76 | 0.59 | - | 0.27 | 0.23 | 0.53 | |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 15a: Female Headed Households With Access To ICTs by District And Type of ICT, 2024

| District | Total Female Headed Households | Female Headed Households With Access To Electricity | Female Headed Households With Access To ICTs | | | | | | | | | |
|-------------------|--------------------------------|---|--|----------------|-----------------|------------------|-----------------|------------------|---------------|---------------|----------------|--|
| | | | Type of Information And Communication Technologies | | | | | | | | | |
| | | | Radio | Television | Fixed Telephone | Mobile Telephone | Smart Telephone | Desktop Computer | Laptop | Tablet | Internet | |
| Gaborone | 39,296 | 36,255 | 15,845 | 27,790 | 4,035 | 37,151 | 34,794 | 3,098 | 16,542 | 6,254 | 34,630 | |
| Francistown | 18,556 | 16,968 | 9,912 | 13,451 | 555 | 17,909 | 16,287 | 645 | 4,365 | 1,269 | 15,551 | |
| Lobatse | 4,763 | 3,770 | 2,610 | 2,673 | 185 | 4,256 | 3,329 | 282 | 1,453 | 293 | 3,236 | |
| Selibe-Phikwe | 7,090 | 5,896 | 3,788 | 4,651 | 291 | 6,670 | 5,082 | 201 | 1,093 | 269 | 5,085 | |
| Orapa | 1,433 | 1,433 | 344 | 782 | 81 | 1,433 | 1,331 | - | 589 | 184 | 1,083 | |
| Jwaneng | 2,792 | 2,792 | 1,257 | 2,131 | 169 | 2,792 | 2,684 | - | 1,216 | 85 | 2,684 | |
| Sowa | 302,33 | 302 | 92 | 251 | - | 302 | 290 | 14 | 92 | - | 290 | |
| Ngwaketse South | 21,001 | 16,000 | 10,468 | 11,129 | 163 | 19,926 | 13,859 | 369 | 2,987 | 286 | 13,370 | |
| Borolong | 9,056 | 7,362 | 4,889 | 4,071 | 27 | 8,478 | 6,670 | - | 1,753 | 231 | 6,253 | |
| Ngwaketse West | 3,474 | 2,674 | 1,780 | 1,356 | - | 2,760 | 2,399 | - | 90 | 88 | 2,121 | |
| South East | 17,188 | 16,285 | 8,137 | 10,016 | 782 | 15,221 | 14,737 | 958 | 5,487 | 760 | 13,843 | |
| Kweneng East | 54,639 | 47,187 | 27,909 | 33,935 | 1,551 | 48,619 | 40,571 | 2,061 | 12,054 | 3,340 | 40,194 | |
| Kweneng West | 5,295 | 2,337 | 1,451 | 930 | - | 4,099 | 2,372 | 89 | 98 | - | 2,198 | |
| Kgatlang | 16,425 | 14,594 | 6,975 | 10,750 | 475 | 15,948 | 13,708 | 898 | 4,104 | 734 | 13,295 | |
| Serowe/ Palapye | 31,375 | 24,485 | 16,259 | 16,151 | 1,166 | 29,486 | 21,498 | 422 | 5,206 | 1,096 | 20,573 | |
| Central Mahalapye | 20,176 | 15,078 | 9,287 | 9,859 | 749 | 18,002 | 13,032 | 305 | 2,686 | 581 | 12,316 | |
| Central Bobonong | 12,582 | 9,180 | 5,812 | 5,344 | - | 11,872 | 7,501 | 325 | 1,635 | 388 | 6,975 | |
| Central Boteti | 11,446 | 7,334 | 5,435 | 4,563 | 85 | 10,023 | 7,746 | 276 | 1,150 | 94 | 7,530 | |
| Central Tutume | 24,697 | 19,746 | 12,068 | 13,234 | 258 | 22,426 | 14,773 | 463 | 2,627 | 593 | 12,575 | |
| North East | 11,291 | 10,420 | 5,771 | 8,103 | 265 | 11,218 | 8,842 | 177 | 1,613 | 839 | 8,513 | |
| Ngami East | 16,182 | 11,847 | 8,577 | 7,677 | 151 | 15,750 | 12,055 | 315 | 2,913 | 729 | 11,674 | |
| Ngamiland West | 9,023 | 5,204 | 3,745 | 2,908 | - | 6,755 | 4,747 | - | 934 | 68 | 4,436 | |
| Chobe | 3,623 | 3,137 | 1,857 | 1,828 | 293 | 3,534 | 2,612 | 124 | 844 | - | 2,621 | |
| Ghanzi | 4,230 | 3,221 | 2,335 | 1,824 | 228 | 3,706 | 2,776 | - | 235 | - | 2,746 | |
| Kgalagadi South | 6,223 | 4,418 | 2,606 | 2,233 | 83 | 5,309 | 3,091 | 61 | 832 | 94 | 2,850 | |
| Kgalagadi North | 2,675 | 1,543 | 1,060 | 761 | - | 2,286 | 1,560 | - | 288 | - | 1,521 | |
| Total | 354,835 | 289,470 | 170,269 | 198,382 | 11,594 | 325,934 | 258,343 | 11,082 | 72,885 | 18,276 | 248,163 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 15b: Percentage of Female Headed Households With Access To ICTs by District And Type of ICT, 2024

| District | Total Female Headed Households | Female Headed Households With Access To Electricity | Female Headed Households With Access To ICTs | | | | | | | | | |
|-------------------|--------------------------------|---|--|---------------|-----------------|------------------|-----------------|------------------|---------------|---------------|---------------|--|
| | | | Type of Information And Communication Technologies | | | | | | | | | |
| | | | Radio | Television | Fixed Telephone | Mobile Telephone | Smart Telephone | Desktop Computer | Laptop | Tablet | Internet | |
| Gaborone | 11.07 | 12.52 | 9.31 | 14.01 | 34.81 | 11.40 | 13.47 | 27.95 | 22.70 | 34.22 | 13.95 | |
| Francistown | 5.23 | 5.86 | 5.82 | 6.78 | 4.79 | 5.49 | 6.30 | 5.82 | 5.99 | 6.94 | 6.27 | |
| Lobatse | 1.34 | 1.30 | 1.53 | 1.35 | 1.60 | 1.31 | 1.29 | 2.55 | 1.99 | 1.60 | 1.30 | |
| Selibe-Phikwe | 2.00 | 2.04 | 2.22 | 2.34 | 2.51 | 2.05 | 1.97 | 1.81 | 1.50 | 1.47 | 2.05 | |
| Orapa | 0.40 | 0.50 | 0.20 | 0.39 | 0.70 | 0.44 | 0.52 | - | 0.81 | 1.01 | 0.44 | |
| Jwaneng | 0.79 | 0.96 | 0.74 | 1.07 | 1.46 | 0.86 | 1.04 | - | 1.67 | 0.46 | 1.08 | |
| Sowa | 0.09 | 0.10 | 0.05 | 0.13 | - | 0.09 | 0.11 | 0.12 | 0.13 | - | 0.12 | |
| Ngwaketse South | 5.92 | 5.53 | 6.15 | 5.61 | 1.41 | 6.11 | 5.36 | 3.33 | 4.10 | 1.56 | 5.39 | |
| Borolong | 2.55 | 2.54 | 2.87 | 2.05 | 0.23 | 2.60 | 2.58 | - | 2.41 | 1.26 | 2.52 | |
| Ngwaketse West | 0.98 | 0.92 | 1.05 | 0.67 | - | 0.85 | 0.93 | - | 0.12 | 0.48 | 0.85 | |
| South East | 4.84 | 5.63 | 4.78 | 5.05 | 6.75 | 4.67 | 5.70 | 8.64 | 7.53 | 4.16 | 5.58 | |
| Kweneng East | 15.40 | 16.30 | 16.39 | 17.11 | 13.38 | 14.92 | 15.70 | 18.60 | 16.54 | 18.28 | 16.20 | |
| Kweneng West | 1.49 | 0.81 | 0.85 | 0.47 | - | 1.26 | 0.92 | 0.81 | 0.13 | - | 0.89 | |
| Kgatleng | 4.63 | 5.04 | 4.10 | 5.42 | 4.10 | 4.89 | 5.31 | 8.11 | 5.63 | 4.01 | 5.36 | |
| Serowe/ Palapye | 8.84 | 8.46 | 9.55 | 8.14 | 10.06 | 9.05 | 8.32 | 3.80 | 7.14 | 6.00 | 8.29 | |
| Central Mahalapye | 5.69 | 5.21 | 5.45 | 4.97 | 6.46 | 5.52 | 5.04 | 2.75 | 3.69 | 3.18 | 4.96 | |
| Central Bobonong | 3.55 | 3.17 | 3.41 | 2.69 | - | 3.64 | 2.90 | 2.93 | 2.24 | 2.12 | 2.81 | |
| Central Boteti | 3.23 | 2.53 | 3.19 | 2.30 | 0.74 | 3.08 | 3.00 | 2.49 | 1.58 | 0.51 | 3.03 | |
| Central Tutume | 6.96 | 6.82 | 7.09 | 6.67 | 2.22 | 6.88 | 5.72 | 4.18 | 3.60 | 3.25 | 5.07 | |
| North East | 3.18 | 3.60 | 3.39 | 4.08 | 2.29 | 3.44 | 3.42 | 1.60 | 2.21 | 4.59 | 3.43 | |
| Ngami East | 4.56 | 4.09 | 5.04 | 3.87 | 1.31 | 4.83 | 4.67 | 2.85 | 4.00 | 3.99 | 4.70 | |
| Ngamiland West | 2.54 | 1.80 | 2.20 | 1.47 | - | 2.07 | 1.84 | - | 1.28 | 0.37 | 1.79 | |
| Chobe | 1.02 | 1.08 | 1.09 | 0.92 | 2.52 | 1.08 | 1.01 | 1.12 | 1.16 | - | 1.06 | |
| Ghanzi | 1.19 | 1.11 | 1.37 | 0.92 | 1.96 | 1.14 | 1.07 | - | 0.32 | - | 1.11 | |
| Kgalagadi South | 1.75 | 1.53 | 1.53 | 1.13 | 0.71 | 1.63 | 1.20 | 0.55 | 1.14 | 0.51 | 1.15 | |
| Kgalagadi North | 0.75 | 0.53 | 0.62 | 0.38 | - | 0.70 | 0.60 | - | 0.40 | - | 0.61 | |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 16a: Households With Access To Television By District and Type of Television Service, 2024

| District | Total Households | Households With Access To Television | | | |
|-------------------|------------------|--------------------------------------|---|-----------------------------|------------------------------|
| | | Households With Television | Type of Television Service | | |
| | | | Direct-to-home (DTH) satellite services | Internet-protocol TV (IPTV) | Digital terrestrial TV (DTT) |
| Gaborone | 90,108 | 66,857 | 55,760 | 16,587 | 1,237 |
| Francistown | 36,625 | 25,839 | 23,345 | 832 | 211 |
| Lobatse | 10,879 | 6,303 | 5,401 | 308 | 77 |
| Selibe-Phikwe | 13,914 | 9,440 | 8,295 | 385 | - |
| Orapa | 2,940 | 2,255 | 2,110 | 291 | - |
| Jwaneng | 7,130 | 5,299 | 4,664 | - | - |
| Sowa | 997 | 881 | 815 | 170 | - |
| Ngwaketse South | 39,653 | 20,531 | 19,704 | 302 | 428 |
| Borolong | 18,743 | 8,759 | 8,668 | 325 | - |
| Ngwaketse West | 6,433 | 2,615 | 2,338 | - | - |
| South East | 37,353 | 21,679 | 19,000 | 2,246 | 356 |
| Kweneng East | 118,883 | 70,216 | 61,312 | 9,215 | 1,374 |
| Kweneng West | 12,150 | 2,076 | 2,076 | - | 24 |
| Kgatleng | 40,824 | 23,618 | 21,741 | 1,864 | 362 |
| Serowe/ Palapye | 65,046 | 31,190 | 28,510 | 965 | 114 |
| Central Mahalapye | 40,084 | 16,284 | 14,805 | 714 | 87 |
| Central Bobonong | 24,181 | 8,875 | 8,580 | 202 | - |
| Central Boteti | 25,789 | 8,909 | 8,909 | - | - |
| Central Tutume | 46,833 | 25,846 | 24,191 | 545 | 199 |
| North East | 21,770 | 15,108 | 14,917 | - | - |
| Ngami East | 35,673 | 16,472 | 15,428 | 755 | 95 |
| Ngamiland West | 17,330 | 6,064 | 5,551 | 634 | - |
| Chobe | 11,154 | 6,021 | 5,508 | 447 | - |
| Ghanzi | 11,525 | 5,286 | 4,658 | 95 | 29 |
| Kgalagadi South | 12,405 | 4,763 | 4,614 | - | - |
| Kgalagadi North | 5,438 | 1,574 | 1,489 | - | - |
| Total | 753,862 | 412,760 | 372,387 | 36,883 | 4,591 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 16b: Percentage of Households With Access To Television By District and Type of Television Service, 2024

| District | Total Households | Households With Access To Television | | | |
|-------------------|------------------|--------------------------------------|---|-----------------------------|------------------------------|
| | | Households With Television | Type of Television Service | | |
| | | | Direct-to-home (DTH) satellite services | Internet-protocol TV (IPTV) | Digital terrestrial TV (DTT) |
| Gaborone | 11.95 | 16.20 | 14.97 | 44.97 | 26.95 |
| Francistown | 4.86 | 6.26 | 6.27 | 2.26 | 4.59 |
| Lobatse | 1.44 | 1.53 | 1.45 | 0.83 | 1.67 |
| Selibe-Phikwe | 1.85 | 2.29 | 2.23 | 1.04 | - |
| Orapa | 0.39 | 0.55 | 0.57 | 0.79 | - |
| Jwaneng | 0.95 | 1.28 | 1.25 | - | - |
| Sowa | 0.13 | 0.21 | 0.22 | 0.46 | - |
| Ngwaketse South | 5.26 | 4.97 | 5.29 | 0.82 | 9.33 |
| Borolong | 2.49 | 2.12 | 2.33 | 0.88 | - |
| Ngwaketse West | 0.85 | 0.63 | 0.63 | - | - |
| South East | 4.95 | 5.25 | 5.10 | 6.09 | 7.75 |
| Kweneng East | 15.77 | 17.01 | 16.46 | 24.99 | 29.94 |
| Kweneng West | 1.61 | 0.50 | 0.56 | - | 0.52 |
| Kgatleng | 5.42 | 5.72 | 5.84 | 5.05 | 7.88 |
| Serowe/ Palapye | 8.63 | 7.56 | 7.66 | 2.62 | 2.47 |
| Central Mahalapye | 5.32 | 3.95 | 3.98 | 1.93 | 1.89 |
| Central Bobonong | 3.21 | 2.15 | 2.30 | 0.55 | - |
| Central Boteti | 3.42 | 2.16 | 2.39 | - | - |
| Central Tutume | 6.21 | 6.26 | 6.50 | 1.48 | 4.33 |
| North East | 2.89 | 3.66 | 4.01 | - | - |
| Ngami East | 4.73 | 3.99 | 4.14 | 2.05 | 2.06 |
| Ngamiland West | 2.30 | 1.47 | 1.49 | 1.72 | - |
| Chobe | 1.48 | 1.46 | 1.48 | 1.21 | - |
| Ghanzi | 1.53 | 1.28 | 1.25 | 0.26 | 0.62 |
| Kgalagadi South | 1.65 | 1.15 | 1.24 | - | - |
| Kgalagadi North | 0.72 | 0.38 | 0.40 | - | - |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 17a: Households With Access To Internet By District and Type of Internet Service, 2024

| District | Total Households | Households With Access To Internet | | | | | | Households With Access To Internet | Type of Internet Service | | | | Not Known | | |
|-------------------|------------------|---|---------------|--|--------------|--|---------------|------------------------------------|---|--|--|--|-----------|-------------------------------------|--|
| | | Fixed narrowband network, at speed below 256 kbit/s | | Fixed broadband network, at speed of at least 256 kbit/s | | Terrestrial fixed broadband network, at speed of at least 256 kbit/s | | | Satellite broadband network at speed of at least 256 kbit/s | | Mobile broadband network via a handset | | | Mobile broadband network via a card | |
| | | | | | | | | | | | | | | | |
| Gaborone | 90,108 | 10,986 | 12,445 | 21,801 | 1,391 | 59,235 | 4,158 | 511 | | | | | | | |
| Francistown | 36,625 | 2,166 | 1,462 | 5,567 | 217 | 25,568 | 177 | - | | | | | | | |
| Lobatse | 10,879 | 371 | 93 | 1,803 | - | 7,465 | 1,294 | - | | | | | | | |
| Selibe-Phikwe | 13,914 | 905 | - | 2,933 | - | 8,395 | 96 | - | | | | | | | |
| Orapa | 2,940 | - | 347 | 1,425 | 39 | 1,683 | - | - | | | | | | | |
| Jwaneng | 7,130 | 2,117 | 213 | 1,573 | - | 3,910 | - | - | | | | | | | |
| Sowa | 997 | 133 | 121 | 212 | 12 | 813 | 64 | - | | | | | | | |
| Ngwaketse South | 39,653 | 2,404 | - | 1,988 | - | 22,917 | 98 | - | | | | | | | |
| Borolong | 18,743 | 383 | - | 2,399 | 117 | 11,556 | - | - | | | | | | | |
| Ngwaketse West | 6,433 | 357 | - | 190 | - | 3,561 | - | - | | | | | | | |
| South East | 37,353 | 2,311 | 1,642 | 7,663 | 489 | 25,384 | 1,321 | - | | | | | | | |
| Kweneng East | 118,883 | 4,609 | 8,206 | 12,899 | 427 | 79,360 | 1,330 | - | | | | | | | |
| Kweneng West | 12,150 | - | - | 181 | - | 3,950 | - | - | | | | | | | |
| Kgatleng | 40,824 | 3,600 | 524 | 6,076 | 215 | 23,504 | 399 | - | | | | | | | |
| Serowe/Palapye | 65,046 | 375 | 459 | 10,672 | 461 | 34,905 | 232 | - | | | | | | | |
| Central Mahalapye | 40,084 | 199 | 1,011 | 2,916 | - | 20,595 | - | - | | | | | | | |
| Central Bobonong | 24,181 | 861 | 117 | 770 | - | 10,248 | 273 | - | | | | | | | |
| Central Boteti | 25,789 | 183 | 953 | 2,880 | - | 14,013 | 256 | - | | | | | | | |
| Central Tutume | 46,833 | 2,455 | 572 | 3,336 | - | 24,474 | 733 | - | | | | | | | |
| North East | 21,770 | 970 | 342 | 2,015 | 291 | 14,780 | 509 | - | | | | | | | |
| Ngami East | 35,673 | 913 | 168 | 4,922 | 447 | 21,191 | 212 | - | | | | | | | |
| Ngamiland West | 17,330 | - | 381 | 1,633 | - | 8,073 | 63 | - | | | | | | | |
| Chobe | 11,154 | - | - | 2,830 | - | 7,605 | - | - | | | | | | | |
| Ghanzi | 11,525 | - | 140 | 1,781 | 23 | 6,672 | 181 | - | | | | | | | |
| Kgalagadi South | 12,405 | 943 | 587 | 285 | 95 | 4,889 | - | - | | | | | | | |
| Kgalagadi North | 5,438 | 70 | 52 | 234 | - | 2,650 | 184 | - | | | | | | | |
| Total | 753,862 | 37,311 | 29,834 | 100,983 | 4,225 | 447,397 | 11,580 | 511 | | | | | | | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 17b: Percentage of Households With Access to Internet By District and Type of Internet Service, 2024

| District | Total Households | Households With Access To Internet | | | | | | | Not Known | |
|-------------------|------------------|------------------------------------|---|--|--|---|---------------|--|---------------|-------------------------------------|
| | | Households With Access To Internet | Type of Internet Service | | | | | Mobile broadband network via a handset | | Mobile broadband network via a card |
| | | | Fixed narrowband network, at speed below 256 kbit/s | Fixed broadband network, at speed of at least 256 kbit/s | Terrestrial fixed broadband network, at speed of at least 256 kbit/s | Satellite broadband network at speed of at least 256 kbit/s | | | | |
| Gaborone | 11.95 | 15.35 | 29.44 | 41.72 | 21.59 | 32.92 | 13.24 | 35.91 | 100.00 | |
| Francistown | 4.86 | 5.81 | 5.80 | 4.90 | 5.51 | 5.14 | 5.71 | 1.53 | - | |
| Lobatse | 1.44 | 1.54 | 0.99 | 0.31 | 1.79 | - | 1.67 | 11.17 | - | |
| Selibe-Phikwe | 1.85 | 1.98 | 2.43 | - | 2.90 | - | 1.88 | 0.83 | - | |
| Orapa | 0.39 | 0.50 | - | 1.16 | 1.41 | 0.92 | 0.38 | - | - | |
| Jwaneng | 0.95 | 1.25 | 5.67 | 0.71 | 1.56 | - | 0.87 | - | - | |
| Sowa | 0.13 | 0.19 | 0.36 | 0.40 | 0.21 | 0.29 | 0.18 | 0.56 | - | |
| Ngwaketse South | 5.26 | 4.57 | 6.44 | - | 1.97 | - | 5.12 | 0.85 | - | |
| Borolong | 2.49 | 2.38 | 1.03 | - | 2.38 | 2.76 | 2.58 | - | - | |
| Ngwaketse West | 0.85 | 0.69 | 0.96 | - | 0.19 | - | 0.80 | - | - | |
| South East | 4.95 | 5.82 | 6.19 | 5.50 | 7.59 | 11.57 | 5.67 | 11.41 | - | |
| Kweneng East | 15.77 | 17.01 | 12.35 | 27.51 | 12.77 | 10.10 | 17.74 | 11.48 | - | |
| Kweneng West | 1.61 | 0.77 | - | - | 0.18 | - | 0.88 | - | - | |
| Kgatleng | 5.42 | 5.75 | 9.65 | 1.76 | 6.02 | 5.08 | 5.25 | 3.45 | - | |
| Serowe/ Palapye | 8.63 | 7.93 | 1.01 | 1.54 | 10.57 | 10.92 | 7.80 | 2.00 | - | |
| Central Mahalapye | 5.32 | 4.09 | 0.53 | 3.39 | 2.89 | - | 4.60 | - | - | |
| Central Bobonong | 3.21 | 2.14 | 2.31 | 0.39 | 0.76 | - | 2.29 | 2.36 | - | |
| Central Boteti | 3.42 | 2.89 | 0.49 | 3.19 | 2.85 | - | 3.13 | 2.21 | - | |
| Central Tutume | 6.21 | 5.21 | 6.58 | 1.92 | 3.30 | - | 5.47 | 6.33 | - | |
| North East | 2.89 | 3.18 | 2.60 | 1.15 | 2.00 | 6.90 | 3.30 | 4.39 | - | |
| Ngami East | 4.73 | 4.57 | 2.45 | 0.56 | 4.87 | 10.59 | 4.74 | 1.83 | - | |
| Ngamiland West | 2.30 | 1.73 | - | 1.28 | 1.62 | - | 1.80 | 0.55 | - | |
| Chobe | 1.48 | 1.64 | - | - | 2.80 | - | 1.70 | - | - | |
| Ghanzi | 1.53 | 1.36 | - | 0.47 | 1.76 | 0.55 | 1.49 | 1.56 | - | |
| Kgalagadi South | 1.65 | 1.09 | 2.53 | 1.97 | 0.28 | 2.25 | 1.09 | - | - | |
| Kgalagadi North | 0.72 | 0.57 | 0.19 | 0.17 | 0.23 | - | 0.59 | 1.59 | - | |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 18a: Households With No Access To Internet by District And Reasons For Not Having Access, 2024

| District | Total Households | Households With Access To Electricity | Households With No Access To Internet | | | | | | | | | | | | | | | |
|-------------------|------------------|---------------------------------------|---------------------------------------|-----------------------------------|---|-----------------------------------|---------------------------------|------------------------------|---|---|---|-----------------------------|----------------|---------------------|---------------|---------------|--------------|---------------|
| | | | Households With No Access To Internet | Have Access To Internet Elsewhere | Don't Need Internet (Not Useful, Not Interesting etc) | Cost Of The Equipment Is Too High | Cost Of The Service Is Too High | Privacy or security concerns | Internet Service is Not Available In The Area | Internet Service is Available But It Does Not Correspond To Household Needs (e.g. Quality, Speed) | Cultural Reasons (e.g. Exposure To Harmful Content) | No Electricity in Household | Lack of skills | Physical Disability | Other Reasons | | | |
| Gaborone | 90,108 | 83,657 | 10,340 | 1,488 | 801 | 2,752 | 2,769 | - | 293 | - | - | - | - | 120 | 1,678 | 2,888 | - | 1,771 |
| Francistown | 36,625 | 32,369 | 6,462 | 1,070 | 306 | 1,330 | 1,109 | 107 | 609 | - | - | - | - | - | 643 | 1,449 | - | 2,563 |
| Lobatse | 10,879 | 9,240 | 2,859 | 97 | 415 | 1,124 | 1,504 | - | - | - | - | - | - | - | 414 | 836 | - | 366 |
| Selibe-Phikwe | 13,914 | 12,232 | 3,618 | 287 | 111 | 395 | 656 | - | - | - | - | - | - | - | 1,004 | 1,613 | 206 | 601 |
| Orapa | 2,940 | 2,940 | 351 | 33 | - | 33 | - | - | - | - | - | - | - | - | - | 41 | - | 243 |
| Jwaneng | 7,130 | 7,047 | 659 | 85 | - | 491 | 83 | - | - | - | - | - | - | - | - | - | - | - |
| Sowa | 997 | 997 | 25 | - | - | 13 | 25 | - | - | - | - | - | - | - | - | - | - | - |
| Ngwaketse South | 39,653 | 29,322 | 15,889 | 527 | 1,126 | 5,822 | 4,940 | - | 1,625 | 98 | 557 | 3,736 | 4,165 | 271 | 3,439 | 3,439 | 271 | 3,439 |
| Borolong | 18,743 | 14,834 | 6,392 | 369 | 404 | 2,692 | 1,346 | - | 186 | - | - | 1,193 | 2,168 | 100 | 1,193 | 2,168 | 100 | 626 |
| Ngwaketse West | 6,433 | 4,824 | 2,872 | 178 | - | 1,342 | 830 | - | - | - | - | 1,135 | 1,075 | - | 1,135 | 1,075 | - | 555 |
| South East | 37,353 | 33,847 | 7,121 | 688 | 659 | 2,016 | 2,397 | - | 491 | - | - | 1,732 | 1,758 | 162 | 1,732 | 1,758 | 162 | 1,093 |
| Kweneng East | 118,883 | 100,507 | 30,487 | 1,523 | 2,910 | 11,640 | 9,401 | 823 | 3,706 | 116 | 210 | 7,066 | 11,237 | 788 | 7,066 | 11,237 | 788 | 5,787 |
| Kweneng West | 12,150 | 4,512 | 8,134 | 53 | 1,331 | 3,767 | 3,282 | - | 233 | - | - | 4,426 | 2,216 | 113 | 4,426 | 2,216 | 113 | 1,953 |
| Kgatlang | 40,824 | 33,405 | 10,958 | 445 | 1,294 | 2,721 | 2,125 | - | 2,139 | - | 107 | 3,262 | 3,246 | - | 3,262 | 3,246 | - | 1,483 |
| Serowe/ Palapye | 65,046 | 48,091 | 23,817 | 866 | 1,441 | 7,630 | 8,047 | 203 | 2,758 | 443 | 423 | 6,334 | 9,221 | 81 | 6,334 | 9,221 | 81 | 2,659 |
| Central Mahalapye | 40,084 | 26,668 | 18,848 | 175 | 1,706 | 4,452 | 3,477 | 108 | 1,297 | - | 538 | 4,776 | 6,140 | 82 | 4,776 | 6,140 | 82 | 6,384 |
| Central Bobonong | 24,181 | 14,241 | 13,046 | 492 | 2,190 | 4,194 | 2,569 | - | 1,332 | - | - | 3,461 | 3,149 | 73 | 3,461 | 3,149 | 73 | 1,853 |
| Central Boteti | 25,789 | 16,090 | 10,786 | 213 | 422 | 1,686 | 1,892 | - | 953 | - | - | 4,301 | 4,415 | - | 4,301 | 4,415 | - | 1,289 |
| Central Tutume | 46,833 | 36,035 | 19,756 | 1,106 | 2,400 | 10,121 | 8,907 | - | 2,322 | - | 94 | 4,537 | 5,576 | 183 | 4,537 | 5,576 | 183 | 5,506 |
| North East | 21,770 | 20,076 | 5,232 | 157 | 391 | 1,830 | 1,091 | - | 723 | - | - | 387 | 1,951 | 86 | 387 | 1,951 | 86 | 1,362 |
| Ngami East | 35,673 | 25,555 | 11,920 | 157 | 164 | 4,970 | 4,077 | - | 194 | - | 95 | 3,098 | 2,681 | - | 3,098 | 2,681 | - | 3,719 |
| Ngamiland West | 17,330 | 10,627 | 8,323 | 275 | 210 | 3,348 | 2,751 | - | 269 | - | - | 2,296 | 3,790 | - | 2,296 | 3,790 | - | 131 |
| Chobe | 11,154 | 9,245 | 2,634 | 40 | 135 | 740 | 436 | - | 244 | - | - | 732 | 738 | 97 | 732 | 738 | 97 | 687 |
| Ghanzi | 11,525 | 8,298 | 4,472 | 464 | 63 | 356 | 529 | - | 214 | - | - | 580 | 1,412 | - | 580 | 1,412 | - | 2,591 |
| Kgalagadi South | 12,405 | 8,386 | 6,767 | 244 | 672 | 3,106 | 1,764 | 88 | 475 | - | - | 2,332 | 3,794 | 397 | 2,332 | 3,794 | 397 | 1,852 |
| Kgalagadi North | 5,438 | 3,542 | 2,481 | 52 | 126 | 1,826 | 1,291 | - | 544 | - | - | 717 | 419 | - | 717 | 419 | - | 351 |
| Total | 753,862 | 596,587 | 234,249 | 11,088 | 19,276 | 80,363 | 67,330 | 1,328 | 20,607 | 658 | 2,143 | 59,839 | 75,975 | 2,638 | 59,839 | 75,975 | 2,638 | 48,863 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 18b: Percentage of Households With No Access To Internet by District And Reasons For Not Having Access, 2024

| District | Households With No Access To Internet | | | | | | | | | | | | | | |
|-------------------|---------------------------------------|-----------------------------------|---|-----------------------------------|---------------------------------|------------------------------|---|---|---|-----------------------------|----------------|---------------------|---------------|---------------|---------------|
| | Households With No Access To Internet | Have Access To Internet Elsewhere | Don't Need Internet (Not Useful, Not Interesting etc) | Cost Of The Equipment Is Too High | Cost Of The Service Is Too High | Privacy or security concerns | Internet Service is Not Available In The Area | Internet Service is Available But It Does Not Correspond To Household Needs (e.g. Quality, Speed) | Cultural Reasons (e.g. Exposure To Harmful Content) | No Electricity in Household | Lack of skills | Physical Disability | Other Reasons | | |
| Gaborone | 11.95 | 14.02 | 4.41 | 13.42 | 4.15 | 3.42 | 4.11 | - | 1.42 | - | 5.62 | 2.80 | 3.80 | - | 3.63 |
| Francistown | 4.86 | 5.43 | 2.76 | 9.65 | 1.59 | 1.66 | 1.65 | 8.04 | 2.96 | - | - | 1.07 | 1.91 | - | 5.25 |
| Lobatse | 1.44 | 1.55 | 1.22 | 0.87 | 2.15 | 1.40 | 2.23 | - | - | - | - | 0.69 | 1.10 | - | 0.75 |
| Selibe-Phikwe | 1.85 | 2.05 | 1.54 | 2.59 | 0.57 | 0.49 | 0.97 | - | - | - | - | 1.68 | 2.12 | 7.80 | 1.23 |
| Orapa | 0.39 | 0.49 | 0.15 | 0.30 | - | - | 0.05 | - | - | - | - | - | 0.05 | - | 0.50 |
| Jwaneng | 0.95 | 1.18 | 0.28 | 0.76 | - | 0.61 | 0.12 | - | - | - | - | - | - | - | - |
| Sowa | 0.13 | 0.17 | 0.01 | - | - | 0.02 | 0.04 | - | - | - | - | - | - | - | - |
| Ngwaketse South | 5.26 | 4.91 | 6.78 | 4.75 | 5.84 | 7.24 | 7.34 | - | 7.88 | 14.97 | 26.00 | 6.24 | 5.48 | 10.29 | 7.04 |
| Borolong | 2.49 | 2.49 | 2.73 | 3.33 | 2.10 | 3.35 | 2.00 | - | 0.90 | - | - | 1.99 | 2.85 | 3.79 | 1.28 |
| Ngwaketse West | 0.85 | 0.81 | 1.23 | 1.60 | - | 1.67 | 1.23 | - | - | - | - | 1.90 | 1.42 | - | 1.13 |
| South East | 4.95 | 5.67 | 3.04 | 6.21 | 3.42 | 2.51 | 3.56 | - | 2.38 | - | - | 2.90 | 2.31 | 6.13 | 2.24 |
| Kweneng East | 15.77 | 16.85 | 13.01 | 13.74 | 15.10 | 14.48 | 13.96 | 61.93 | 17.98 | 17.59 | 9.80 | 11.81 | 14.79 | 29.87 | 11.84 |
| Kweneng West | 1.61 | 0.76 | 3.47 | 0.48 | 6.90 | 4.69 | 4.87 | - | 1.13 | - | - | 7.40 | 2.92 | 4.29 | 4.00 |
| Kgatleng | 5.42 | 5.60 | 4.68 | 4.01 | 6.71 | 3.39 | 3.16 | - | 10.38 | - | 4.97 | 5.45 | 4.27 | - | 3.04 |
| Serowe/Palapye | 8.63 | 8.06 | 10.17 | 7.81 | 7.47 | 9.49 | 11.95 | 15.27 | 13.39 | 67.44 | 19.72 | 10.59 | 12.14 | 3.06 | 5.44 |
| Central Mahalapye | 5.32 | 4.47 | 8.05 | 1.58 | 8.85 | 5.54 | 5.16 | 8.10 | 6.30 | - | 25.10 | 7.98 | 8.08 | 3.11 | 13.07 |
| Central Bobonong | 3.21 | 2.39 | 5.57 | 4.44 | 11.36 | 5.22 | 3.82 | - | 6.46 | - | - | 5.78 | 4.14 | 2.75 | 3.79 |
| Central Boteti | 3.42 | 2.70 | 4.60 | 1.92 | 2.19 | 2.10 | 2.81 | - | 4.62 | - | - | 7.19 | 5.81 | - | 2.64 |
| Central Tutume | 6.21 | 6.04 | 8.43 | 9.98 | 12.45 | 12.59 | 13.23 | - | 11.27 | - | 4.37 | 7.58 | 7.34 | 6.94 | 11.27 |
| North East | 2.89 | 3.37 | 2.23 | 1.42 | 2.03 | 2.28 | 1.62 | - | 3.51 | - | - | 0.65 | 2.57 | 3.26 | 2.79 |
| Ngami East | 4.73 | 4.28 | 5.09 | 1.42 | 0.85 | 6.18 | 6.06 | - | 0.94 | - | 4.42 | 5.18 | 3.53 | - | 7.61 |
| Ngamiland West | 2.30 | 1.78 | 3.55 | 2.48 | 1.09 | 4.17 | 4.09 | - | 1.30 | - | - | 3.84 | 4.99 | - | 0.27 |
| Chobe | 1.48 | 1.55 | 1.12 | 0.36 | 0.70 | 0.92 | 0.65 | - | 1.19 | - | - | 1.22 | 0.97 | 3.68 | 1.41 |
| Ghanzi | 1.53 | 1.39 | 1.91 | 4.19 | 0.32 | 0.44 | 0.79 | - | 1.04 | - | - | 0.97 | 1.86 | - | 5.30 |
| Kgalagadi South | 1.65 | 1.41 | 2.89 | 2.20 | 3.49 | 3.86 | 2.62 | 6.66 | 2.31 | - | - | 3.90 | 4.99 | 15.05 | 3.79 |
| Kgalagadi North | 0.72 | 0.59 | 1.06 | 0.47 | 0.65 | 2.27 | 1.92 | - | 2.64 | - | - | 1.20 | 0.55 | - | 0.72 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 19a: Households With Children Under 15 Years Who Use The Internet By District and Means of Accessing The Internet, 2024

| District | Total Households | Households With Children Under 15 Years | Households With Children Under 15 Years Who Use The Internet | | | | | | | | | | | |
|-------------------|------------------|---|--|---|-----------------------------|---------------|---------------|----------------|------------------|---------------|---------------|---------------|------------------|------------|
| | | | Total | Means Of Accessing The Internet | | | | | | | | | | |
| | | | | Parents or Guardians' Computer/Laptop at Home | Own Computer/Laptop At Home | Mobile Phone | Internet Café | Friends' Homes | Relatives' Homes | School | Games Console | Television | Community Center | Other |
| Gaborone | 90,108 | 30,748 | 21,385 | 10,215 | 6,294 | 15,563 | 710 | 1,894 | 4,202 | 8,434 | 3,280 | 7,035 | 899 | - |
| Francistown | 36,625 | 11,619 | 8,217 | 2,472 | 971 | 6,368 | - | 401 | 295 | 588 | - | 693 | 261 | - |
| Lobatse | 10,879 | 3,862 | 2,326 | 1,053 | 371 | 1,895 | 289 | 88 | 169 | 1,227 | - | 478 | 301 | - |
| Selibe-Phikwe | 13,914 | 4,976 | 1,805 | 991 | 577 | 594 | - | - | - | 410 | - | 101 | - | - |
| Orapa | 2,940 | 1,270 | 1,234 | 368 | 646 | 866 | - | 33 | - | 753 | 69 | 791 | 69 | - |
| Jwaneng | 7,130 | 1,766 | 842 | 252 | - | 842 | - | - | - | - | - | 507 | - | - |
| Sowa | 997 | 427 | 144 | 14 | - | 117 | 12 | - | - | 40 | - | 40 | - | - |
| Ngwaketse South | 39,653 | 14,985 | 6,294 | 1,111 | 573 | 4,684 | - | 96 | 96 | 1,735 | - | 587 | 281 | - |
| Borolong | 18,743 | 6,758 | 3,149 | 513 | 151 | 2,716 | - | - | 194 | 718 | - | - | 34 | - |
| Ngwaketse West | 6,433 | 1,535 | 169 | - | - | 169 | - | - | - | - | - | - | - | - |
| South East | 37,353 | 9,109 | 5,315 | 2,178 | 716 | 3,782 | 199 | 217 | 395 | 1,609 | 680 | 1,716 | 614 | - |
| Kweneng East | 118,883 | 35,485 | 17,518 | 5,118 | 2,635 | 12,227 | 346 | 507 | 1,455 | 2,779 | 1,100 | 2,631 | 371 | 44 |
| Kweneng West | 12,150 | 3,709 | 257 | - | - | 233 | - | 65 | - | 24 | - | - | - | - |
| Kgatleng | 40,824 | 12,398 | 7,023 | 3,257 | 681 | 4,820 | 250 | - | 746 | 447 | - | 1,214 | 323 | - |
| Serowe/Palapye | 65,046 | 23,337 | 9,926 | 4,159 | 1,032 | 5,721 | 248 | 199 | 97 | 2,443 | 207 | 472 | 304 | - |
| Central Mahalapye | 40,084 | 12,342 | 2,108 | 1,066 | 272 | 1,552 | - | 112 | 112 | 687 | 81 | 224 | 194 | - |
| Central Bobonong | 24,181 | 6,874 | 1,417 | 457 | 414 | 688 | - | 101 | 101 | 194 | - | 412 | 101 | 77 |
| Central Boteti | 25,789 | 8,629 | 1,688 | 275 | - | 1,400 | - | - | - | - | - | 171 | 99 | - |
| Central Tutume | 46,833 | 20,023 | 6,780 | 1,254 | 439 | 5,096 | 93 | 417 | 106 | 1,398 | - | 1,055 | - | - |
| North East | 21,770 | 9,309 | 5,345 | 983 | 913 | 4,089 | - | 110 | 185 | 531 | - | 757 | - | - |
| Ngami East | 35,673 | 13,934 | 4,358 | 1,742 | 176 | 2,982 | - | - | 84 | 533 | - | 352 | - | 60 |
| Ngamiland West | 17,330 | 6,697 | 3,468 | 408 | - | 2,212 | - | - | 63 | 434 | - | 81 | - | - |
| Chobe | 11,154 | 2,795 | 1,221 | 514 | 331 | 973 | - | - | - | 427 | - | 181 | - | - |
| Chanzhi | 11,525 | 4,797 | 2,498 | 201 | 106 | 1,812 | - | - | - | 187 | - | 581 | 38 | - |
| Kgalagadi South | 12,405 | 3,449 | 988 | 204 | - | 988 | - | - | - | - | - | - | 61 | - |
| Kgalagadi North | 5,438 | 2,245 | 782 | 40 | 6 | 702 | - | - | - | 279 | - | - | 126 | - |
| Total | 753,862 | 253,080 | 116,257 | 38,844 | 17,305 | 83,091 | 2,145 | 4,241 | 8,301 | 25,876 | 5,417 | 20,079 | 4,075 | 180 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 19b: Percentage of Households With Children Under 15 Years Who Use The Internet By District and Means of Accessing The Internet, 2024

| District | Total Households | Households With Children Under 15 Years | Households With Children Under 15 Years Who Use The Internet | | | | | | | | | | | |
|-------------------|------------------|---|--|---|-----------------------------|---------------|---------------|----------------|------------------|---------------|---------------|---------------|------------------|---------------|
| | | | Total | Parents or Guardians' Computer/Laptop at Home | Own Computer/Laptop at Home | Mobile Phone | Internet Café | Friends' Homes | Relatives' Homes | School | Games Console | Television | Community Center | Other |
| Gaborone | 11.95 | 12.15 | 18.39 | 26.30 | 36.37 | 18.73 | 33.08 | 44.66 | 50.62 | 32.59 | 60.55 | 35.04 | 22.05 | - |
| Francistown | 4.86 | 4.59 | 7.07 | 6.36 | 5.61 | 7.66 | - | 9.45 | 3.56 | 2.27 | - | 3.45 | 6.39 | - |
| Lobatse | 1.44 | 1.53 | 2.00 | 2.71 | 2.14 | 2.28 | 13.45 | 2.08 | 2.04 | 4.74 | - | 2.38 | 7.40 | - |
| Selibe-Phikwe | 1.85 | 1.97 | 1.55 | 2.55 | 3.33 | 0.72 | - | - | - | 1.58 | - | 0.50 | - | - |
| Orapa | 0.39 | 0.50 | 1.06 | 0.95 | 3.73 | 1.04 | - | 0.79 | - | 2.91 | 1.28 | 3.94 | 1.70 | - |
| Jwaneng | 0.95 | 0.70 | 0.72 | 0.65 | - | 1.01 | - | - | - | - | - | 2.53 | - | - |
| Sowa | 0.13 | 0.17 | 0.12 | 0.03 | - | 0.14 | 0.58 | - | - | 0.15 | - | 0.20 | - | - |
| Ngwaketse South | 5.26 | 5.92 | 5.41 | 2.86 | 3.31 | 5.64 | - | 2.26 | 1.16 | 6.71 | - | 2.92 | 6.90 | - |
| Borolong | 2.49 | 2.67 | 2.71 | 1.32 | 0.87 | 3.27 | - | - | 2.33 | 2.78 | - | - | 0.84 | - |
| Ngwaketse West | 0.85 | 0.61 | 0.15 | - | - | 0.20 | - | - | - | - | - | - | - | - |
| South East | 4.95 | 3.60 | 4.57 | 5.61 | 4.14 | 4.55 | 9.26 | 5.11 | 4.76 | 6.22 | 12.56 | 8.55 | 15.07 | - |
| Kweneng East | 15.77 | 14.02 | 15.07 | 13.18 | 15.23 | 14.71 | 16.10 | 11.95 | 17.53 | 10.74 | 20.31 | 13.10 | 9.10 | 24.30 |
| Kweneng West | 1.61 | 1.47 | 0.22 | - | - | 0.28 | - | 1.54 | - | 0.09 | - | - | - | - |
| Kgatlang | 5.42 | 4.90 | 6.04 | 8.39 | 3.94 | 5.80 | 11.65 | - | 8.98 | 1.73 | - | 6.05 | 7.93 | - |
| Serowe/Palapye | 8.63 | 9.22 | 8.54 | 10.71 | 5.96 | 6.89 | 11.54 | 4.69 | 1.17 | 9.44 | 3.82 | 2.35 | 7.46 | - |
| Central Mahalapye | 5.32 | 4.88 | 1.81 | 2.75 | 1.57 | 1.87 | - | 2.64 | 1.35 | 2.65 | 1.49 | 1.12 | 4.76 | - |
| Central Bobonong | 3.21 | 2.72 | 1.22 | 1.18 | 2.39 | 0.83 | - | 2.38 | 1.22 | 0.75 | - | 2.05 | 2.48 | 42.51 |
| Central Boteti | 3.42 | 3.41 | 1.45 | 0.71 | - | 1.68 | - | - | - | - | - | 0.85 | 2.42 | - |
| Central Tutume | 6.21 | 7.91 | 5.83 | 3.23 | 2.54 | 6.13 | 4.34 | 9.84 | 1.27 | 5.40 | - | 5.26 | - | - |
| North East | 2.89 | 3.68 | 4.60 | 2.53 | 5.27 | 4.92 | - | 2.60 | 2.23 | 2.05 | - | 3.77 | - | - |
| Ngami East | 4.73 | 5.51 | 3.75 | 4.48 | 1.02 | 3.59 | - | - | 1.02 | 2.06 | - | 1.75 | - | 33.19 |
| Ngamiland West | 2.30 | 2.65 | 2.98 | 1.05 | - | 2.66 | - | - | 0.76 | 1.68 | - | 0.40 | - | - |
| Chobe | 1.48 | 1.10 | 1.05 | 1.32 | 1.91 | 1.17 | - | - | - | 1.65 | - | 0.90 | - | - |
| Ghanzi | 1.53 | 1.90 | 2.15 | 0.52 | 0.61 | 2.18 | - | - | - | 0.72 | - | 2.89 | 0.94 | - |
| Kgalagadi South | 1.65 | 1.36 | 0.85 | 0.53 | - | 1.19 | - | - | - | - | - | - | 1.49 | - |
| Kgalagadi North | 0.72 | 0.89 | 0.67 | 0.10 | 0.04 | 0.84 | - | - | - | 1.08 | - | - | 3.09 | - |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 20a: Households With Children Under 15 Years Who Use The Internet By District and Type of Internet Applications Used, 2024

| District | Total Households | Households With Children Under 15 Years | Households With Children Under 15 Years Who Use The Internet | | | | | | | | | | | | | | | |
|-------------------|------------------|---|--|------------------------------------|---------------|---------------|---------------|---------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|-----------------|----------------|--------------|
| | | | Total | Type of Internet Applications Used | | | | | | | | | | | | | | |
| | | | | Facebook | Tiktok | Youtube | Snapchat | WhatsApp | Instagram | Online Games | X (Twitter) | Gmail | Yahoo Mail | Skype | Messenger | Netflix/Showmax | Search Engines | Other |
| Gaborone | 90,108 | 30,748 | 21,385 | 4,247 | 10,493 | 15,861 | 4,953 | 10,561 | 3,008 | 9,533 | 729 | 4,619 | 440 | 514 | 2,594 | 8,219 | 15,149 | 239 |
| Francistown | 36,625 | 11,619 | 8,217 | 1,955 | 3,762 | 5,815 | 915 | 3,428 | 110 | 1,826 | 128 | 372 | - | - | 269 | 958 | 3,149 | 261 |
| Lobatse | 10,879 | 3,862 | 2,326 | 852 | 1,586 | 1,417 | 671 | 744 | 258 | 653 | 77 | 93 | 77 | - | 355 | 555 | 1,782 | - |
| Selibe-Phikwe | 13,914 | 4,976 | 1,805 | 271 | 950 | 869 | 263 | 807 | 99 | 640 | 99 | 382 | 99 | 99 | 99 | 494 | 1,308 | - |
| Orapa | 2,940 | 1,270 | 1,234 | 119 | 559 | 1,115 | 72 | 425 | 158 | 689 | 39 | 113 | - | - | 80 | 640 | 942 | 39 |
| Jwaneng | 7,130 | 1,766 | 842 | 128 | 759 | 759 | 594 | 509 | 85 | 381 | - | 85 | - | - | - | 340 | 420 | - |
| Sowa | 997 | 427 | 144 | 25 | 77 | 66 | 14 | 39 | 12 | 92 | - | 14 | 14 | - | 27 | 105 | - | - |
| Ngwaketse South | 39,653 | 14,985 | 6,294 | 1,718 | 3,281 | 3,900 | 1,177 | 1,785 | 286 | 985 | - | 190 | - | - | 278 | 574 | 3,014 | 406 |
| Borolong | 18,743 | 6,758 | 3,149 | 447 | 2,234 | 1,730 | 663 | 677 | 118 | 905 | - | 92 | - | - | 210 | 450 | 1,660 | 89 |
| Ngwaketse West | 6,433 | 1,535 | 169 | - | 90 | - | 79 | 79 | - | - | - | - | - | - | - | - | 169 | - |
| South East | 37,353 | 9,109 | 5,315 | 1,695 | 2,607 | 3,576 | 1,293 | 2,551 | 524 | 2,362 | 117 | 512 | 191 | 84 | 669 | 1,413 | 3,792 | 104 |
| Kweneng East | 118,883 | 35,485 | 17,518 | 2,992 | 7,103 | 10,935 | 2,060 | 4,741 | 526 | 4,815 | 232 | 609 | 109 | 177 | 809 | 3,459 | 9,476 | 121 |
| Kweneng West | 12,150 | 3,709 | 257 | 65 | 89 | - | - | - | - | - | - | - | - | - | 65 | - | 144 | - |
| Kgatleng | 40,824 | 12,398 | 7,023 | 1,889 | 3,479 | 4,517 | 2,090 | 2,539 | 218 | 2,491 | 113 | 541 | 230 | 218 | 729 | 2,023 | 3,800 | - |
| Serowe/Palapye | 65,046 | 23,337 | 9,926 | 1,435 | 4,982 | 6,304 | 1,825 | 1,346 | 313 | 3,345 | - | 121 | - | - | 438 | 1,301 | 5,193 | 105 |
| Central Mahalapye | 40,084 | 12,342 | 2,108 | 497 | 907 | 613 | 619 | 1,029 | - | 786 | - | - | - | 92 | - | 602 | 1,428 | - |
| Central Bobonong | 24,181 | 6,874 | 1,417 | 529 | 1,086 | 991 | 439 | 210 | 210 | 295 | - | - | - | - | - | 93 | 688 | - |
| Central Boteti | 25,789 | 8,629 | 1,688 | 555 | 1,128 | 1,000 | 347 | 558 | 96 | 293 | - | 85 | - | - | 96 | 184 | 734 | - |
| Central Tutume | 46,833 | 20,023 | 6,780 | 1,391 | 3,931 | 4,856 | 575 | 1,452 | 260 | 1,051 | 82 | 262 | - | 82 | 345 | 871 | 2,696 | - |
| North East | 21,770 | 9,309 | 5,345 | 477 | 3,092 | 3,682 | 382 | 819 | - | 763 | - | - | - | - | - | 375 | 1,004 | 92 |
| Ngami East | 35,673 | 13,934 | 4,358 | 621 | 2,651 | 3,464 | 632 | 1,291 | 265 | 890 | - | - | - | - | 109 | 590 | 2,356 | 94 |
| Ngamiland West | 17,330 | 6,697 | 3,468 | 223 | 1,530 | 1,050 | 703 | 721 | 81 | 81 | - | - | - | 81 | 81 | 162 | 1,411 | - |
| Chobe | 11,154 | 2,795 | 1,221 | 304 | 525 | 999 | 220 | 429 | 96 | 675 | - | 85 | - | - | 266 | 305 | 878 | - |
| Ghanzi | 11,525 | 4,797 | 2,498 | 339 | 1,126 | 1,181 | 92 | 986 | - | 664 | - | - | - | - | - | 504 | 979 | 38 |
| Kgalagadi South | 12,405 | 3,449 | 988 | 149 | 326 | 808 | 183 | 387 | - | 92 | - | - | - | - | - | 122 | 379 | - |
| Kgalagadi North | 5,438 | 2,245 | 782 | 285 | 519 | 321 | - | 34 | - | 6 | - | - | - | - | - | 41 | 314 | - |
| Total | 753,862 | 253,080 | 116,257 | 23,205 | 58,872 | 75,829 | 20,860 | 38,146 | 6,723 | 34,314 | 1,615 | 8,173 | 1,159 | 1,348 | 7,491 | 24,299 | 62,968 | 1,589 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 20b: Percentage of Households With Children Under 15 Years Who Use The Internet By District and Type of Internet Applications Used, 2024

| District | Total Households | Households With Children Under 15 Years | Households With Children Under 15 Years Who Use The Internet | | | | | | | | | | | | | | | |
|-------------------|------------------|---|--|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|-----------------|----------------|---------------|
| | | | Type of Internet Applications Used | | | | | | | | | | | | | | | |
| | | | Total | Facebook | Tiktok | Youtube | Snapchat | WhatsApp | Instagram | Online Games | X (Twitter) | Gmail | Yahoo Mail | Skype | Messenger | Netflix/Showmax | Search Engines | Other |
| Gaborone | 11.95 | 12.15 | 18.39 | 18.30 | 17.82 | 20.92 | 23.75 | 27.69 | 44.75 | 27.78 | 45.12 | 56.51 | 37.94 | 38.10 | 34.63 | 33.82 | 24.06 | 15.03 |
| Francistown | 4.86 | 4.59 | 7.07 | 8.42 | 6.39 | 7.67 | 4.39 | 8.99 | 1.64 | 5.32 | 7.91 | 4.55 | - | - | 3.59 | 3.94 | 5.00 | 16.42 |
| Lobatse | 1.44 | 1.53 | 2.00 | 3.67 | 2.69 | 1.87 | 3.22 | 1.95 | 3.83 | 1.90 | 4.74 | 1.13 | 6.61 | - | 4.73 | 2.28 | 2.83 | - |
| Selibe-Phikwe | 1.85 | 1.97 | 1.55 | 1.17 | 1.61 | 1.15 | 1.26 | 2.11 | 1.48 | 1.86 | 6.14 | 4.67 | 8.56 | 7.36 | 1.32 | 2.03 | 2.08 | - |
| Orapa | 0.39 | 0.50 | 1.06 | 0.51 | 0.95 | 1.47 | 0.35 | 1.11 | 2.34 | 2.01 | 2.41 | 1.38 | - | - | 1.06 | 2.63 | 1.50 | 2.45 |
| Jwaneng | 0.95 | 0.70 | 0.72 | 0.55 | 1.29 | 1.00 | 2.85 | 1.33 | 1.26 | 1.11 | - | 1.04 | - | - | - | 1.40 | 0.67 | - |
| Sowa | 0.13 | 0.17 | 0.12 | 0.11 | 0.13 | 0.09 | 0.07 | 0.10 | 0.18 | 0.27 | - | 0.17 | 1.17 | - | - | 0.11 | 0.17 | - |
| Ngwaketse South | 5.26 | 5.92 | 5.41 | 7.40 | 5.57 | 5.14 | 5.64 | 4.68 | 4.26 | 2.87 | - | 2.33 | - | - | 3.71 | 2.36 | 4.79 | 25.59 |
| Borolong | 2.49 | 2.67 | 2.71 | 1.92 | 3.79 | 2.28 | 3.18 | 1.78 | 1.75 | 2.64 | - | 1.12 | - | - | 2.80 | 1.85 | 2.64 | 5.59 |
| Ngwaketse West | 0.85 | 0.61 | 0.15 | - | 0.15 | - | 0.38 | 0.21 | - | - | - | - | - | - | - | - | 0.27 | - |
| South East | 4.95 | 3.60 | 4.57 | 7.30 | 4.43 | 4.72 | 6.20 | 6.69 | 7.79 | 6.88 | 7.24 | 6.26 | 16.44 | 6.26 | 8.93 | 5.81 | 6.02 | 6.57 |
| Kweneng East | 15.77 | 14.02 | 15.07 | 12.89 | 12.06 | 14.42 | 9.87 | 12.43 | 7.82 | 14.03 | 14.34 | 7.45 | 9.41 | 13.13 | 10.80 | 14.24 | 15.05 | 7.63 |
| Kweneng West | 1.61 | 1.47 | 0.22 | 0.28 | 0.15 | - | - | - | - | - | - | - | - | - | 0.87 | - | 0.23 | - |
| Kgatleng | 5.42 | 4.90 | 6.04 | 8.14 | 5.91 | 5.96 | 10.02 | 6.65 | 3.25 | 7.26 | 7.01 | 6.62 | 19.87 | 16.20 | 9.73 | 8.32 | 6.03 | - |
| Serowe/ Palapye | 8.63 | 9.22 | 8.54 | 6.18 | 8.46 | 8.31 | 8.75 | 3.53 | 4.65 | 9.75 | - | 1.48 | - | - | 5.85 | 5.35 | 8.25 | 6.63 |
| Central Mahalapye | 5.32 | 4.88 | 1.81 | 2.14 | 1.54 | 0.81 | 2.97 | 2.70 | - | 2.29 | - | - | - | 6.83 | - | 2.48 | 2.27 | - |
| Central Bobonong | 3.21 | 2.72 | 1.22 | 2.28 | 1.84 | 1.31 | 2.11 | 0.55 | 3.12 | 0.86 | - | - | - | - | - | 0.38 | 1.09 | - |
| Central Boteti | 3.42 | 3.41 | 1.45 | 2.39 | 1.92 | 1.32 | 1.66 | 1.46 | 1.43 | 0.85 | - | 1.04 | - | - | 1.28 | 0.76 | 1.17 | - |
| Central Tutume | 6.21 | 7.91 | 5.83 | 5.99 | 6.68 | 6.40 | 2.76 | 3.81 | 3.87 | 3.06 | 5.09 | 3.20 | - | 6.10 | 4.61 | 3.58 | 4.28 | - |
| North East | 2.89 | 3.68 | 4.60 | 2.05 | 5.25 | 4.86 | 1.83 | 2.15 | - | 2.22 | - | - | - | - | - | 1.54 | 1.60 | 5.77 |
| Ngami East | 4.73 | 5.51 | 3.75 | 2.68 | 4.50 | 4.57 | 3.03 | 3.38 | 3.95 | 2.59 | - | - | - | - | 1.45 | 2.43 | 3.74 | 5.90 |
| Ngamiland West | 2.30 | 2.65 | 2.98 | 0.96 | 2.60 | 1.38 | 3.37 | 1.89 | 1.21 | 0.24 | - | - | - | 6.02 | 1.08 | 0.67 | 2.24 | - |
| Chobe | 1.48 | 1.10 | 1.05 | 1.31 | 0.89 | 1.32 | 1.05 | 1.12 | 1.43 | 1.97 | - | 1.04 | - | - | 3.55 | 1.25 | 1.39 | - |
| Ghanzi | 1.53 | 1.90 | 2.15 | 1.46 | 1.91 | 1.56 | 0.44 | 2.58 | - | 1.94 | - | - | - | - | - | 2.07 | 1.55 | 2.42 |
| Kgalagadi South | 1.65 | 1.36 | 0.85 | 0.64 | 0.55 | 1.07 | 0.88 | 1.01 | - | 0.27 | - | - | - | - | - | 0.50 | 0.60 | - |
| Kgalagadi North | 0.72 | 0.89 | 0.67 | 1.23 | 0.88 | 0.42 | - | 0.09 | - | 0.02 | - | - | - | - | - | 0.17 | 0.50 | - |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics
Note: "-" denotes zero

Table 21a: Households With Children Under 15 Years Who Use The Internet By District and Type of Internet Security Incidents Experienced, 2024

| District | Total Households | Households With Children Under 15 Years | Households With Children Under 15 Years Who Use Internet | Households With Children Under 15 Years Who Use The Internet And Have Experienced Internet Security Incidents(Threats) | | | | | | | | |
|-------------------|------------------|---|--|--|---|--|---|--------------------------------|-------------------|---|------------|------------|
| | | | | Total | Pressure From Friends To Do Things Online They Did Not Want To Do | Someone Using Their Photos In An Inappropriate Way | Someone Taking Unwanted Photos Of Them And Circulating Them | Child Solicitation Or Grooming | Falling For Scams | Children Seeing Offensive Images And Messages | Other | |
| Caborone | 90,108 | 30,748 | 21,385 | 1,000 | - | - | - | - | - | 292 | 493 | 120 |
| Francistown | 36,625 | 11,619 | 8,217 | 121 | - | - | - | - | - | - | - | - |
| Lobatse | 10,879 | 3,862 | 2,326 | 93 | 93 | - | - | - | - | - | - | - |
| Selibe-Phikwe | 13,914 | 4,976 | 1,805 | 99 | - | - | - | - | - | - | - | - |
| Orapa | 2,940 | 1,270 | 1,234 | 39 | - | - | - | - | - | 39 | - | - |
| Jwaneng | 7,130 | 1,766 | 842 | 85 | - | 85 | - | - | - | - | - | - |
| Sowa | 997 | 427 | 144 | 14 | - | - | - | - | - | 14 | - | - |
| Ngwaketse South | 39,653 | 14,985 | 6,294 | 100 | - | - | - | - | - | 100 | - | - |
| Borolong | 18,743 | 6,758 | 3,149 | - | - | - | - | - | - | - | - | - |
| Ngwaketse West | 6,433 | 1,535 | 169 | - | - | - | - | - | - | - | - | - |
| South East | 37,353 | 9,109 | 5,315 | 365 | - | - | - | - | - | 212 | 154 | - |
| Kweneng East | 118,883 | 35,485 | 17,518 | 307 | - | - | - | - | - | 178 | 129 | - |
| Kweneng West | 12,150 | 3,709 | 257 | - | - | - | - | - | - | - | - | - |
| Kgatleng | 40,824 | 12,398 | 7,023 | - | - | - | - | - | - | - | - | - |
| Serowe/ Palapye | 65,046 | 23,337 | 9,926 | 121 | - | - | - | - | - | 121 | 121 | - |
| Central Mahalapye | 40,084 | 12,342 | 2,108 | 92 | - | - | - | - | - | 92 | - | - |
| Central Bobonong | 24,181 | 6,874 | 1,417 | - | - | - | - | - | - | - | - | - |
| Central Boteti | 25,789 | 8,629 | 1,688 | - | - | - | - | - | - | - | - | - |
| Central Tlume | 46,833 | 20,023 | 6,780 | - | - | - | - | - | - | - | - | - |
| North East | 21,770 | 9,309 | 5,345 | - | - | - | - | - | - | - | - | - |
| Ngami East | 35,673 | 13,934 | 4,358 | - | - | - | - | - | - | - | - | - |
| Ngamiland West | 17,330 | 6,697 | 3,468 | - | - | - | - | - | - | - | - | - |
| Chobe | 11,154 | 2,795 | 1,221 | - | - | - | - | - | - | - | - | - |
| Ghanzi | 11,525 | 4,797 | 2,498 | 78 | - | - | - | - | - | - | 78 | - |
| Kgalagadi South | 12,405 | 3,449 | 988 | - | - | - | - | - | - | - | - | - |
| Kgalagadi North | 5,438 | 2,245 | 782 | - | - | - | - | - | - | - | - | - |
| Total | 753,862 | 253,080 | 116,257 | 2,512 | 356 | 85 | 93 | 85 | - | 1,047 | 974 | 120 |

Source: Statistics Botswana, Information & Communication Technology Statistics
Note: ". ." denotes zero

Table 21b: Percentage of Households With Children Under 15 Years Who Use The Internet By District and Type of Internet Security Incidents Experienced, 2024

| District | Total Households | Households With Children Under 15 Years | Households With Children Under 15 Years Who Use Internet | Households With Children Under 15 Years Who Use The Internet And Have Experienced Internet Security Incidents(Threats) | | | | | | | | |
|-------------------|------------------|---|--|--|---|--|---|--------------------------------|-------------------|---|---------------|---------------|
| | | | | Type of Internet Security Incident/ Threat Experienced | | | | | | | | |
| | | | | Bullying Or Harassment By Friends Or Acquaintances | Pressure From Friends To Do Things Online They Did Not Want To Do | Someone Using Their Photos In An Inappropriate Way | Someone Taking Unwanted Photos Of Them And Circulating Them | Child Solicitation Or Grooming | Falling For Scams | Children Seeing Offensive Images And Messages | Other | |
| Caborone | 11.95 | 12.15 | 18.39 | 26.55 | - | - | - | - | - | 27.90 | 50.65 | 100.00 |
| Francistown | 4.86 | 4.59 | 7.07 | - | - | - | - | - | - | - | - | - |
| Lobatse | 1.44 | 1.53 | 2.00 | - | 100.00 | - | - | - | - | - | - | - |
| Selibe-Phikwe | 1.85 | 1.97 | 1.55 | 27.88 | - | - | - | - | - | - | - | - |
| Orapa | 0.39 | 0.50 | 1.06 | - | - | - | - | - | - | 3.72 | - | - |
| Jwaneng | 0.95 | 0.70 | 0.72 | 23.79 | - | 100.00 | - | - | - | - | - | - |
| Sowa | 0.13 | 0.17 | 0.12 | - | - | - | - | - | - | 1.29 | - | - |
| Ngwaketse South | 5.26 | 5.92 | 5.41 | - | - | - | - | - | - | 9.53 | - | - |
| Borolong | 2.49 | 2.67 | 2.71 | - | - | - | - | - | - | - | - | - |
| Ngwaketse West | 0.85 | 0.61 | 0.15 | - | - | - | - | - | - | - | - | - |
| South East | 4.95 | 3.60 | 4.57 | - | - | - | - | - | - | 20.21 | 15.76 | - |
| Kweneng East | 15.77 | 14.02 | 15.07 | - | - | - | - | - | - | 17.00 | 13.22 | - |
| Kweneng West | 1.61 | 1.47 | 0.22 | - | - | - | - | - | - | - | - | - |
| Kgatleng | 5.42 | 4.90 | 6.04 | - | - | - | - | - | - | - | - | - |
| Serowe/ Palapye | 8.63 | 9.22 | 8.54 | - | - | - | - | - | - | 11.55 | 12.41 | - |
| Central Mahalapye | 5.32 | 4.88 | 1.81 | - | - | - | - | - | - | 8.80 | - | - |
| Central Bobonong | 3.21 | 2.72 | 1.22 | - | - | - | - | - | - | - | - | - |
| Central Boteti | 3.42 | 3.41 | 1.45 | - | - | - | - | - | - | - | - | - |
| Central Tutume | 6.21 | 7.91 | 5.83 | - | - | - | - | - | - | - | - | - |
| North East | 2.89 | 3.68 | 4.60 | - | - | - | - | - | - | - | - | - |
| Ngami East | 4.73 | 5.51 | 3.75 | - | - | - | - | - | - | - | - | - |
| Ngamiland West | 2.30 | 2.65 | 2.98 | - | - | - | - | - | - | - | - | - |
| Chobe | 1.48 | 1.10 | 1.05 | - | - | - | - | - | - | - | - | - |
| Ghanzi | 1.53 | 1.90 | 2.15 | 21.78 | - | - | - | - | - | - | 7.96 | - |
| Kgalagadi South | 1.65 | 1.36 | 0.85 | - | - | - | - | - | - | - | - | - |
| Kgalagadi North | 0.72 | 0.89 | 0.67 | - | - | - | - | - | - | - | - | - |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics
Note: “-” denotes zero

Table 22a: Households With Children Under 15 Years Who Felt Threatened When Using Internet By District and Who They Informed or Turned To For Help, 2024

| District | Total Households | Households With Children Under 15 Years | Households With Children Under 15 Years Who Used Internet | Households With Children Under 15 Years Who Felt Threatened When Using Internet | | | | | | | | |
|-------------------|------------------|---|---|---|-------------------------|------------|------------|------------|---------------|-------------------------|------------------|----------|
| | | | | Who Children Informed/Turned To For Help | | | | | | | | |
| | | | | Total | Their Parents/Guardians | Siblings | A friend | A Relative | Their Teacher | Social Worker/Counselor | Any Other Person | |
| Gaborone | 90,108 | 30,748 | 21,385 | 1,000 | 905 | 301 | 388 | - | - | - | - | - |
| Francistown | 36,625 | 11,619 | 8,217 | 121 | 121 | - | - | - | - | - | - | - |
| Lobatse | 10,879 | 3,862 | 2,326 | 93 | 93 | - | - | - | - | - | - | - |
| Selibe-Phikwe | 13,914 | 4,976 | 1,805 | 99 | 99 | - | - | - | - | - | - | - |
| Orapa | 2,940 | 1,270 | 1,234 | 39 | 39 | - | - | - | - | - | - | - |
| Jwaneng | 7,130 | 1,766 | 842 | 85 | 85 | 85 | - | - | - | - | - | - |
| Sowa | 997 | 427 | 144 | 14 | 14 | - | - | - | - | - | - | - |
| Ngwaketse South | 39,653 | 14,985 | 6,294 | 100 | - | - | 100 | - | - | - | - | - |
| Borolong | 18,743 | 6,758 | 3,149 | - | - | - | - | - | - | - | - | - |
| Ngwaketse West | 6,433 | 1,535 | 169 | - | - | - | - | - | - | - | - | - |
| South East | 37,353 | 9,109 | 5,315 | 365 | 257 | - | 108 | - | - | - | - | - |
| Kweneng East | 118,883 | 35,485 | 17,518 | 307 | 307 | - | - | - | - | - | - | - |
| Kweneng West | 12,150 | 3,709 | 257 | - | - | - | - | - | - | - | - | - |
| Kgatleng | 40,824 | 12,398 | 7,023 | - | - | - | - | - | - | - | - | - |
| Serowe/ Palapye | 65,046 | 23,337 | 9,926 | 121 | 121 | - | - | - | - | - | - | - |
| Central Mahalapye | 40,084 | 12,342 | 2,108 | 92 | 92 | - | - | - | - | - | - | - |
| Central Bobonong | 24,181 | 6,874 | 1,417 | - | - | - | - | - | - | - | - | - |
| Central Boteti | 25,789 | 8,629 | 1,688 | - | - | - | - | - | - | - | - | - |
| Central Tutume | 46,833 | 20,023 | 6,780 | - | - | - | - | - | - | - | - | - |
| North East | 21,770 | 9,309 | 5,345 | - | - | - | - | - | - | - | - | - |
| Ngami East | 35,673 | 13,934 | 4,358 | - | - | - | - | - | - | - | - | - |
| Ngamiland West | 17,330 | 6,697 | 3,468 | - | - | - | - | - | - | - | - | - |
| Chobe | 11,154 | 2,795 | 1,221 | - | - | - | - | - | - | - | - | - |
| Chanzi | 11,525 | 4,797 | 2,498 | 78 | 78 | - | - | - | - | - | - | - |
| Kgalagadi South | 12,405 | 3,449 | 988 | - | - | - | - | - | - | - | - | - |
| Kgalagadi North | 5,438 | 2,245 | 782 | - | - | - | - | - | - | - | - | - |
| Total | 753,862 | 253,080 | 116,257 | 2,512 | 2,209 | 386 | 596 | - | - | - | - | - |

Source: Statistics Botswana, Information & Communication Technology Statistics
Note: “-” denotes zero

Table 22b: Percentage of Households With Children Under 15 Years Who Felt Threatened When Using Internet By District and Who They Informed or Turned To For Help, 2024

| District | Total Households | Households With Children Under 15 Years | Households With Children Under 15 Years Who Used Internet | Households With Children Under 15 Years Who Felt Threatened When Using Internet | | | | | | | | |
|-------------------|------------------|---|---|---|--------------------------|---------------|---------------|---------------|---------------|--------------------------|------------------|---------------|
| | | | | Who Children Informed/ Turned To For Help | | | | | | | | |
| | | | | Total | Their Parents/ Guardians | Siblings | A friend | A Relative | Their Teacher | Social Worker/ Counselor | Any Other Person | |
| Gaborone | 11.95 | 12.15 | 18.39 | 39.80 | 40.98 | 78.07 | 65.10 | - | - | - | - | - |
| Francistown | 4.86 | 4.59 | 7.07 | 4.81 | 5.47 | - | - | - | - | - | - | - |
| Lobatse | 1.44 | 1.53 | 2.00 | 3.69 | 4.20 | - | - | - | - | - | - | - |
| Selibe-Phikwe | 1.85 | 1.97 | 1.55 | 3.95 | 4.49 | - | - | - | - | - | - | - |
| Orapa | 0.39 | 0.50 | 1.06 | 1.55 | 1.76 | - | - | - | - | - | - | - |
| Jwaneng | 0.95 | 0.70 | 0.72 | 3.37 | 3.83 | 21.93 | - | - | - | - | - | - |
| Sowa | 0.13 | 0.17 | 0.12 | 0.54 | 0.61 | - | - | - | - | - | - | - |
| Ngwaketse South | 5.26 | 5.92 | 5.41 | 3.97 | - | - | 16.72 | - | - | - | - | - |
| Borolong | 2.49 | 2.67 | 2.71 | - | - | - | - | - | - | - | - | - |
| Ngwaketse West | 0.85 | 0.61 | 0.15 | - | - | - | - | - | - | - | - | - |
| South East | 4.95 | 3.60 | 4.57 | 14.54 | 11.62 | - | 18.17 | - | - | - | - | - |
| Kweneng East | 15.77 | 14.02 | 15.07 | 12.21 | 13.89 | - | - | - | - | - | - | - |
| Kweneng West | 1.61 | 1.47 | 0.22 | - | - | - | - | - | - | - | - | - |
| Kgatleng | 5.42 | 4.90 | 6.04 | - | - | - | - | - | - | - | - | - |
| Serowe/ Palapye | 8.63 | 9.22 | 8.54 | 4.81 | 5.47 | - | - | - | - | - | - | - |
| Central Mahalapye | 5.32 | 4.88 | 1.81 | 3.67 | 4.17 | - | - | - | - | - | - | - |
| Central Bobonong | 3.21 | 2.72 | 1.22 | - | - | - | - | - | - | - | - | - |
| Central Boteti | 3.42 | 3.41 | 1.45 | - | - | - | - | - | - | - | - | - |
| Central Tutume | 6.21 | 7.91 | 5.83 | - | - | - | - | - | - | - | - | - |
| North East | 2.89 | 3.68 | 4.60 | - | - | - | - | - | - | - | - | - |
| Ngami East | 4.73 | 5.51 | 3.75 | - | - | - | - | - | - | - | - | - |
| Ngamiland West | 2.30 | 2.65 | 2.98 | - | - | - | - | - | - | - | - | - |
| Chobe | 1.48 | 1.10 | 1.05 | - | - | - | - | - | - | - | - | - |
| Ghanzi | 1.53 | 1.90 | 2.15 | 3.09 | 3.51 | - | - | - | - | - | - | - |
| Kgalagadi South | 1.65 | 1.36 | 0.85 | - | - | - | - | - | - | - | - | - |
| Kgalagadi North | 0.72 | 0.89 | 0.67 | - | - | - | - | - | - | - | - | - |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics
Note: "-" denotes zero

Table 23a: Households With Children Under 15 Years Who Use The Internet By District and Actions Taken By Their Parents To Protect Them Online, 2024

| District | Total Households | Households With Children Under 15 Years | Households With Children Under 15 Years Who Use The Internet | | | | | | | Total | No actions taken | Other |
|-------------------|------------------|---|--|---|--|---|---|--------------|--------------|--------------|------------------|-------|
| | | | Actions Taken By Parents To Protect Children Online | | | | | | | | | |
| | | | Agreeing house rules about use of the internet (e.g. time and conditions of use) | Installing an internet content filter (parental control software) | Supervising or monitoring child(ren)'s use of the internet (e.g. direct adult presence; checking navigation history, etc.) | Allowing the child(ren) to access the internet only from a public area in the house | Educating child(ren) about safe and appropriate use of the internet (e.g. not make their full names public on social networking sites, etc) | | | | | |
| Gaborone | 90,108 | 30,748 | 15,456 | 5,480 | 16,715 | 7,995 | 11,145 | - | 549 | - | 549 | |
| Francistown | 36,625 | 11,619 | 4,404 | 770 | 5,770 | 1,336 | 2,342 | 698 | 206 | 698 | 206 | |
| Lobatse | 10,879 | 3,862 | 2,039 | 447 | 1,867 | 693 | 1,664 | - | - | - | - | |
| Selibe-Phikwe | 13,914 | 4,976 | 1,036 | 222 | 1,255 | 837 | 674 | 190 | - | 190 | - | |
| Orapa | 2,940 | 1,270 | 946 | 421 | 922 | 637 | 882 | - | - | - | - | |
| Jwaneng | 7,130 | 1,766 | 631 | 507 | 585 | 585 | 631 | - | - | - | - | |
| Sowa | 997 | 427 | 117 | 26 | 64 | 117 | 78 | 14 | - | 14 | - | |
| Ngwaketse South | 39,653 | 14,985 | 2,615 | 399 | 4,236 | 1,738 | 1,692 | 482 | - | 482 | - | |
| Borolong | 18,743 | 6,758 | 2,011 | 117 | 2,042 | 96 | 525 | 494 | - | 494 | - | |
| Ngwaketse West | 6,433 | 1,535 | 169 | - | 169 | 79 | 79 | - | - | - | - | |
| South East | 37,353 | 9,109 | 3,358 | 1,052 | 3,578 | 1,368 | 2,695 | - | 218 | - | 218 | |
| Kweneng East | 118,883 | 35,485 | 11,251 | 3,534 | 10,250 | 6,804 | 5,951 | 239 | 104 | 239 | 104 | |
| Kweneng West | 12,150 | 3,709 | 233 | - | 142 | 181 | 113 | - | - | - | - | |
| Kgatleng | 40,824 | 12,398 | 4,868 | 1,198 | 5,149 | 1,669 | 4,047 | - | - | - | - | |
| Serowe/ Palapye | 65,046 | 23,337 | 5,729 | 1,525 | 7,263 | 2,521 | 3,813 | 810 | - | 810 | - | |
| Central Mahalapye | 40,084 | 12,342 | 2,016 | 613 | 1,255 | 953 | 1,220 | - | - | - | - | |
| Central Bobonong | 24,181 | 6,874 | 871 | - | 961 | 322 | 855 | 101 | - | 101 | - | |
| Central Boteti | 25,789 | 8,629 | 464 | 184 | 547 | 587 | 182 | 369 | 99 | 369 | 99 | |
| Central Tutume | 46,833 | 20,023 | 3,432 | 359 | 4,619 | 1,240 | 1,409 | 979 | - | 979 | - | |
| North East | 21,770 | 9,309 | 2,196 | 550 | 4,305 | 1,140 | 1,494 | 84 | 73 | 84 | 73 | |
| Ngami East | 35,673 | 13,934 | 2,816 | 1,411 | 3,587 | 1,611 | 1,869 | 331 | - | 331 | - | |
| Ngamiland West | 17,330 | 6,697 | 1,778 | 63 | 1,221 | 1,495 | 610 | 349 | - | 349 | - | |
| Chobe | 11,154 | 2,795 | 990 | 296 | 990 | 427 | 646 | 96 | - | 96 | - | |
| Ghanzi | 11,525 | 4,797 | 1,734 | 307 | 1,017 | 530 | 560 | 38 | - | 38 | - | |
| Kgalagadi South | 12,405 | 3,449 | 565 | 61 | 661 | 214 | 226 | 61 | - | 61 | - | |
| Kgalagadi North | 5,438 | 2,245 | 342 | - | 457 | 177 | 412 | 85 | - | 85 | - | |
| Total | 753,862 | 253,080 | 72,069 | 19,542 | 79,627 | 35,353 | 45,813 | 5,420 | 1,249 | 5,420 | 1,249 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 23b: Percentage of Households With Children Under 15 Years Who Use The Internet By District and Actions Taken By Their Parents To Protect Them Online, 2024

| District | Total Households | Households With Children Under 15 Years | Households With Children Under 15 Years Who Use The Internet | | | | | | | Total | Total | Total | Total |
|-------------------|------------------|---|--|---|--|---|---|------------------|---------------|---------------|---------------|---------------|-------|
| | | | Actions Taken By Parents To Protect Children Online | | | | | | | | | | |
| | | | Agreeing house rules about use of the Internet (e.g. time and conditions of use) | Installing an internet content filter (parental control software) | Supervising or monitoring child(ren)'s use of the Internet (e.g. direct adult presence; checking navigation history, etc.) | Allowing the child(ren) to access the internet only from a public area in the house | Educating child(ren) about safe and appropriate use of the Internet (e.g. not make their full names public on social networking sites, etc) | No actions taken | Other | | | | |
| Gaborone | 11.95 | 12.15 | 18.39 | 21.45 | 28.04 | 20.99 | 22.61 | 24.33 | - | 43.96 | | | |
| Francistown | 4.86 | 4.59 | 7.07 | 6.11 | 3.94 | 7.25 | 3.78 | 5.11 | 12.88 | 16.48 | | | |
| Lobatse | 1.44 | 1.53 | 2.00 | 2.83 | 2.29 | 2.34 | 1.96 | 3.63 | - | - | | | |
| Selibe-Phikwe | 1.85 | 1.97 | 1.55 | 1.44 | 1.13 | 1.58 | 2.37 | 1.47 | 3.50 | - | | | |
| Orapa | 0.39 | 0.50 | 1.06 | 1.31 | 2.15 | 1.16 | 1.80 | 1.93 | - | - | | | |
| Jwaneng | 0.95 | 0.70 | 0.72 | 0.88 | 2.60 | 0.74 | 1.66 | 1.38 | - | - | | | |
| Sowa | 0.13 | 0.17 | 0.12 | 0.16 | 0.14 | 0.08 | 0.33 | 0.17 | 0.25 | - | | | |
| Ngwaketse South | 5.26 | 5.92 | 5.41 | 3.63 | 2.04 | 5.32 | 4.92 | 3.69 | 8.90 | - | | | |
| Borolong | 2.49 | 2.67 | 2.71 | 2.79 | 0.60 | 2.56 | 0.27 | 1.15 | 9.11 | - | | | |
| Ngwaketse West | 0.85 | 0.61 | 0.15 | 0.23 | - | 0.21 | 0.22 | 0.17 | - | - | | | |
| South East | 4.95 | 3.60 | 4.57 | 4.66 | 5.38 | 4.49 | 3.87 | 5.88 | - | 17.46 | | | |
| Kweneng East | 15.77 | 14.02 | 15.07 | 15.61 | 18.08 | 12.87 | 19.24 | 12.99 | 4.40 | 8.35 | | | |
| Kweneng West | 1.61 | 1.47 | 0.22 | 0.32 | - | 0.18 | 0.51 | 0.25 | - | - | | | |
| Kgatlang | 5.42 | 4.90 | 6.04 | 6.75 | 6.13 | 6.47 | 4.72 | 8.83 | - | - | | | |
| Serowe/ Palapye | 8.63 | 9.22 | 8.54 | 7.95 | 7.80 | 9.12 | 7.13 | 8.32 | 14.95 | - | | | |
| Central Mahalapye | 5.32 | 4.88 | 1.81 | 2.80 | 3.14 | 1.58 | 2.70 | 2.66 | - | - | | | |
| Central Bobonong | 3.21 | 2.72 | 1.22 | 1.21 | - | 1.21 | 0.91 | 1.87 | 1.86 | - | | | |
| Central Boteti | 3.42 | 3.41 | 1.45 | 0.64 | 0.94 | 0.69 | 1.66 | 0.40 | 6.82 | 7.89 | | | |
| Central Tutume | 6.21 | 7.91 | 5.83 | 4.76 | 1.84 | 5.80 | 3.51 | 3.08 | 18.06 | - | | | |
| North East | 2.89 | 3.68 | 4.60 | 3.05 | 2.81 | 5.41 | 3.23 | 3.26 | 1.55 | 5.86 | | | |
| Ngami East | 4.73 | 5.51 | 3.75 | 3.91 | 7.22 | 4.50 | 4.56 | 4.08 | 6.10 | - | | | |
| Ngamiland West | 2.30 | 2.65 | 2.98 | 2.47 | 0.32 | 1.53 | 4.23 | 1.33 | 6.44 | - | | | |
| Chobe | 1.48 | 1.10 | 1.05 | 1.37 | 1.51 | 1.24 | 1.21 | 1.41 | 1.77 | - | | | |
| Ghanzi | 1.53 | 1.90 | 2.15 | 2.41 | 1.57 | 1.28 | 1.50 | 1.22 | 0.71 | - | | | |
| Kgalagadi South | 1.65 | 1.36 | 0.85 | 0.78 | 0.31 | 0.83 | 0.60 | 0.49 | 1.12 | - | | | |
| Kgalagadi North | 0.72 | 0.89 | 0.67 | 0.47 | - | 0.57 | 0.50 | 0.90 | 1.57 | - | | | |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 24a: Households With ICT E-Waste By District and Type of ICT Electronic Equipment, 2024

| District | Total Households | Households With ICT E-Waste | | | | | | | | | | |
|-------------------|------------------|-----------------------------|----------------------------------|---------------|---------------|----------------|-----------------|---------------|---------------|---------------|--------------|--|
| | | Total | Type of ICT Electronic Equipment | | | | | | | | | |
| | | | Computers | Laptop | Tablet | Mobile phones | Television sets | Radios | Printer | Video cameras | Other | |
| Gaborone | 90,108 | 41,748 | 6,550 | 10,149 | 5,656 | 29,866 | 14,098 | 11,515 | 5,740 | 1,972 | 902 | |
| Francistown | 36,625 | 16,997 | 1,108 | 1436.77 | 1,102 | 10,633 | 8,556 | 3,370 | 409.12 | 120.72 | 121 | |
| Lobatse | 10,879 | 5,108 | 467 | 439 | 386 | 3,325 | 2,184 | 1,188 | - | - | 108 | |
| Selibe-Phikwe | 13,914 | 5,094 | 457 | 491 | 705 | 2,035 | 2,286 | 1,014 | 460 | - | 0 | |
| Orapa | 2,940 | 863 | 222 | 177 | 151 | 362 | 420 | 149 | 139 | 69 | 78 | |
| Jwaneng | 7,130 | 2,150 | 128 | 639 | 213 | 1,065 | 539 | 335 | - | - | 0 | |
| Sowa | 997 | 396 | 40 | 26 | 40 | 264 | 143 | 93 | - | - | 0 | |
| Ngwaketse South | 39,653 | 16,682 | 946 | 1,677 | 807 | 8,553 | 8,199 | 6,530 | 813 | - | 96 | |
| Borolong | 18,743 | 5,407 | 117 | 524 | 100 | 2,117 | 3,003 | 1,842 | 300 | - | 0 | |
| Ngwaketse West | 6,433 | 1,753 | - | 90 | 90 | 1,109 | 375 | 463 | - | - | 0 | |
| South East | 37,353 | 18,942 | 2,068 | 3,860 | 1,541 | 12,593 | 8,260 | 5,220 | 1,721 | 669 | 479 | |
| Kweneng East | 118,883 | 52,144 | 4,795 | 7,158 | 3,232 | 30,296 | 20,168 | 16,255 | 2,828 | 674 | 682 | |
| Kweneng West | 12,150 | 4,685 | 165 | 585 | 139 | 2,602 | 1,908 | 2,765 | 279 | - | 24 | |
| Kgatleng | 40,824 | 16,503 | 1,612 | 2,390 | 1,723 | 11,082 | 6,360 | 4,747 | 938 | 106 | 0 | |
| Serowe/ Palapye | 65,046 | 23,560 | 929 | 1,110 | 1,070 | 12,175 | 11,190 | 9,124 | 787 | 181 | 319 | |
| Central Mahalapye | 40,084 | 16,914 | 1,444 | 1,611 | 1,345 | 9,312 | 7,978 | 7,223 | 621 | 305 | 836 | |
| Central Bobonong | 24,181 | 8,483 | 293 | 515 | 392 | 4,972 | 3,356 | 3,431 | 192 | - | 0 | |
| Central Boteti | 25,789 | 10,450 | 278 | 1,199 | 741 | 5,831 | 3,694 | 3,704 | 182 | 85 | 100 | |
| Central Tutume | 46,833 | 20,313 | 1,363 | 1,308 | 157 | 12,167 | 10,364 | 6,748 | 262 | - | 270 | |
| North East | 21,770 | 9,527 | 379 | 291 | 297 | 5,655 | 4,873 | 2,608 | - | - | 265 | |
| Ngami East | 35,673 | 12,145 | 777 | 1,107 | 503 | 8,001 | 5,688 | 3,927 | 459 | 169 | 354 | |
| Ngamiland West | 17,330 | 6,126 | 73 | 149 | 68 | 3,158 | 1,716 | 3,261 | 78 | - | 0 | |
| Chobe | 11,154 | 3,113 | 124 | 209 | 170 | 2,160 | 907 | 867 | - | - | 0 | |
| Ghanzi | 11,525 | 3,879 | 257 | 412 | 78 | 2,274 | 1,474 | 1,129 | 189 | - | 95 | |
| Kgalagadi South | 12,405 | 3,841 | - | 187 | - | 1,901 | 1,776 | 1,693 | 88 | - | 61 | |
| Kgalagadi North | 5,438 | 1,776 | - | 98 | - | 1,216 | 768 | 633 | 6 | - | 0 | |
| Total | 753,862 | 308,598 | 24,593 | 37,838 | 20,705 | 184,724 | 130,283 | 99,835 | 16,490 | 4,350 | 4,790 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 24b: Percentage of Households With ICT E-Waste By District and Type of ICT Electronic Equipment, 2024

| District | Total Households | Households With ICT E-Waste | | | | | | | | | |
|-------------------|------------------|-----------------------------|----------------------------------|---------------|---------------|---------------|-----------------|---------------|---------------|---------------|---------------|
| | | Total | Type of ICT Electronic Equipment | | | | | | | | |
| | | | Computers | Laptop | Tablet | Mobile phones | Television sets | Radios | Printer | Video cameras | Other |
| Gaborone | 11.95 | 13.53 | 26.63 | 26.82 | 27.32 | 16.17 | 10.82 | 11.53 | 34.81 | 45.33 | 18.84 |
| Francistown | 4.86 | 5.51 | 4.51 | 3.80 | 5.32 | 5.76 | 6.57 | 3.38 | 2.48 | 2.78 | 2.52 |
| Lobatse | 1.44 | 1.66 | 1.90 | 1.16 | 1.86 | 1.80 | 1.68 | 1.19 | 0.00 | 0.00 | 2.25 |
| Selibe-Phikwe | 1.85 | 1.65 | 1.86 | 1.30 | 3.40 | 1.10 | 1.75 | 1.02 | 2.79 | 0.00 | 0.00 |
| Orapa | 0.39 | 0.28 | 0.90 | 0.47 | 0.73 | 0.20 | 0.32 | 0.15 | 0.84 | 1.59 | 1.63 |
| Jwaneng | 0.95 | 0.70 | 0.52 | 1.69 | 1.03 | 0.58 | 0.41 | 0.34 | 0.00 | 0.00 | 0.00 |
| Sowa | 0.13 | 0.13 | 0.16 | 0.07 | 0.19 | 0.14 | 0.11 | 0.09 | 0.00 | 0.00 | 0.00 |
| Ngwaketse South | 5.26 | 5.41 | 3.85 | 4.43 | 3.90 | 4.63 | 6.29 | 6.54 | 4.93 | 0.00 | 2.00 |
| Borolong | 2.49 | 1.75 | 0.47 | 1.38 | 0.48 | 1.15 | 2.31 | 1.85 | 1.82 | 0.00 | 0.00 |
| Ngwaketse West | 0.85 | 0.57 | 0.00 | 0.24 | 0.44 | 0.60 | 0.29 | 0.46 | 0.00 | 0.00 | 0.00 |
| South East | 4.95 | 6.14 | 8.41 | 10.20 | 7.44 | 6.82 | 6.34 | 5.23 | 10.44 | 15.37 | 10.00 |
| Kweneng East | 15.77 | 16.90 | 19.50 | 18.92 | 15.61 | 16.40 | 15.48 | 16.28 | 17.15 | 15.49 | 14.24 |
| Kweneng West | 1.61 | 1.52 | 0.67 | 1.55 | 0.67 | 1.41 | 1.46 | 2.77 | 1.69 | 0.00 | 0.50 |
| Kgatleng | 5.42 | 5.35 | 6.55 | 6.32 | 8.32 | 6.00 | 4.88 | 4.75 | 5.69 | 2.45 | 0.00 |
| Serowe/ Palapye | 8.63 | 7.63 | 3.78 | 2.93 | 5.17 | 6.59 | 8.59 | 9.14 | 4.77 | 4.16 | 6.66 |
| Central Mahalapye | 5.32 | 5.48 | 5.87 | 4.26 | 6.49 | 5.04 | 6.12 | 7.23 | 3.76 | 7.00 | 17.45 |
| Central Bobonong | 3.21 | 2.75 | 1.19 | 1.36 | 1.89 | 2.69 | 2.58 | 3.44 | 1.16 | 0.00 | 0.00 |
| Central Boteti | 3.42 | 3.39 | 1.13 | 3.17 | 3.58 | 3.16 | 2.84 | 3.71 | 1.10 | 1.96 | 2.09 |
| Central Tutume | 6.21 | 6.58 | 5.54 | 3.46 | 0.76 | 6.59 | 7.96 | 6.76 | 1.59 | 0.00 | 5.64 |
| North East | 2.89 | 3.09 | 1.54 | 0.77 | 1.44 | 3.06 | 3.74 | 2.61 | 0.00 | 0.00 | 5.54 |
| Ngami East | 4.73 | 3.94 | 3.16 | 2.93 | 2.43 | 4.33 | 4.37 | 3.93 | 2.78 | 3.88 | 7.39 |
| Ngamiland West | 2.30 | 1.99 | 0.30 | 0.39 | 0.33 | 1.71 | 1.32 | 3.27 | 0.47 | 0.00 | 0.00 |
| Chobe | 1.48 | 1.01 | 0.50 | 0.55 | 0.82 | 1.17 | 0.70 | 0.87 | 0.00 | 0.00 | 0.00 |
| Ghanzi | 1.53 | 1.26 | 1.05 | 1.09 | 0.37 | 1.23 | 1.13 | 1.13 | 1.15 | 0.00 | 1.98 |
| Kgalagadi South | 1.65 | 1.24 | 0.00 | 0.49 | 0.00 | 1.03 | 1.36 | 1.70 | 0.54 | 0.00 | 1.27 |
| Kgalagadi North | 0.72 | 0.58 | 0.00 | 0.26 | 0.00 | 0.66 | 0.59 | 0.63 | 0.04 | 0.00 | 0.00 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 25a: Households With ICT E-Waste By District and Type of Disposal of ICT Electronic Equipment, 2024

| District | Total Households | Households With ICT E-Waste | | | | | | | | | |
|-------------------|------------------|--|------------------------------------|--------------------|--------------|--------------------------------------|------------------------|---|--------------------|--------------|--|
| | | Type of Disposal of ICT Electronic Equipment | | | | | | | | | |
| | | Kept at Home but no longer in use | Picked up at home (e.g by Council) | Sent to a landfill | Recycled | Sold to a refurbisher or repair shop | Sold to any individual | Gave it to a relative, friend or any other person | Gave it to charity | Other | |
| Gaborone | 90,108 | 41,748 | 3,125 | 1,158 | 132 | 4,291 | 1,642 | 8,193 | 611 | 531 | |
| Francistown | 36,625 | 16,997 | 876 | 0 | 294 | 1,134 | 585 | 822 | 0 | 613.5 | |
| Lobatse | 10,879 | 5,108 | - | 184 | - | 108 | 93 | 661 | - | - | |
| Selibe-Phikwe | 13,914 | 5,094 | - | - | - | 99 | - | 111 | - | 94 | |
| Orapa | 2,940 | 863 | - | - | - | 39 | 36 | 145 | - | 78 | |
| Jwaneng | 7,130 | 2,150 | - | - | - | 83 | - | - | - | - | |
| Sowa | 997 | 396 | - | 14 | - | - | - | 13 | - | - | |
| Ngwaketse South | 39,653 | 16,682 | 96 | 487 | 109 | 423 | 202 | 699 | - | 202 | |
| Borolong | 18,743 | 5,407 | - | - | - | 236 | 117 | 253 | - | - | |
| Ngwaketse West | 6,433 | 1,753 | - | - | - | 187 | - | 456 | - | - | |
| South East | 37,353 | 18,942 | 621 | 741 | 174 | 1,398 | 437 | 2,884 | 66 | 823 | |
| Kweneng East | 118,883 | 52,144 | 3,094 | 1,716 | 323 | 2,762 | 1,948 | 3,699 | - | 796 | |
| Kweneng West | 12,150 | 4,685 | - | 65 | - | 229 | - | 199 | - | 48 | |
| Kgatlang | 40,824 | 16,503 | - | 422 | - | 1,076 | 412 | 826 | - | - | |
| Serowe/ Palapye | 65,046 | 23,560 | 288 | 797 | 91 | 1,363 | 212 | 2,540 | 91 | 1,131 | |
| Central Mahalapye | 40,084 | 16,914 | 404 | 1,330 | 118 | 622 | 467 | 1,522 | 166 | 599 | |
| Central Bobonong | 24,181 | 8,483 | 77 | - | - | 428 | 80 | 190 | 73 | - | |
| Central Boteti | 25,789 | 10,450 | 189 | 280 | - | 791 | 85 | 893 | - | - | |
| Central Tutume | 46,833 | 20,313 | 82 | - | - | 909 | - | 1,146 | - | 185 | |
| North East | 21,770 | 9,527 | 106 | 184 | 106 | 356 | 212 | 649 | - | 170 | |
| Ngami East | 35,673 | 12,145 | - | 203 | - | 567 | - | 245 | - | 250 | |
| Ngamiland West | 17,330 | 6,126 | 952 | - | - | 78 | 198 | - | - | - | |
| Chobe | 11,154 | 3,113 | - | - | - | 257 | 50 | - | - | - | |
| Ghanzi | 11,525 | 3,879 | 129 | - | - | 34 | - | 34 | - | 34 | |
| Kgalagadi South | 12,405 | 3,841 | - | - | - | - | - | 292 | - | 83 | |
| Kgalagadi North | 5,438 | 1,776 | - | 51 | - | 6 | - | 126 | 6 | - | |
| Total | 753,862 | 308,598 | 10,038 | 7,633 | 1,347 | 17,475 | 6,774 | 26,600 | 1,014 | 5,637 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “. ” denotes zero

Table 25b: Percentage of Households With ICT E-Waste By District and Type of Disposal of ICT Electronic Equipment, 2024

| District | Total Households | Households With ICT E-Waste | | | | | | | | | | |
|-------------------|------------------|-----------------------------------|------------------------------------|--|---------------|--------------------------------------|------------------------|---------------|---------------|---|--------------------|-------|
| | | Kept at Home but no longer in use | Picked up at home (e.g by Council) | Type of Disposal of ICT Electronic Equipment | | | | | | Gave it to a relative, friend or any other person | Gave it to charity | Other |
| | | | | Sent to a landfill | Recycled | Sold to a refurbisher or repair shop | Sold to any individual | | | | | |
| Gaborone | 11.95 | 13.45 | 31.13 | 15.17 | 9.77 | 24.55 | 24.24 | 30.80 | 60.25 | 9.43 | | |
| Francistown | 4.86 | 5.33 | 8.72 | - | 21.83 | 6.49 | 8.63 | 3.09 | - | 10.88 | | |
| Lobatse | 1.44 | 1.67 | - | 2.41 | - | 0.62 | 1.37 | 2.48 | - | - | | |
| Selibe-Phikwe | 1.85 | 1.79 | - | - | - | 0.57 | - | 0.42 | - | 1.66 | | |
| Orapa | 0.39 | 0.25 | - | - | - | 0.22 | 0.53 | 0.55 | - | 1.38 | | |
| Jwaneng | 0.95 | 0.74 | - | - | - | 0.47 | - | - | - | - | | |
| Sowa | 0.13 | 0.14 | - | 0.18 | - | - | - | 0.05 | - | - | | |
| Ngwaketse South | 5.26 | 5.55 | 0.96 | 6.38 | 8.06 | 2.42 | 2.99 | 2.63 | - | 3.59 | | |
| Borolong | 2.49 | 1.89 | 0.00 | - | - | 1.35 | 1.72 | 0.95 | - | - | | |
| Ngwaketse West | 0.85 | 0.40 | - | - | - | 1.07 | - | 1.71 | - | - | | |
| South East | 4.95 | 5.80 | 6.18 | 9.71 | 12.94 | 8.00 | 6.45 | 10.84 | 6.51 | 14.60 | | |
| Kweneng East | 15.77 | 16.79 | 30.82 | 22.48 | 23.96 | 15.80 | 28.76 | 13.91 | - | 14.11 | | |
| Kweneng West | 1.61 | 1.63 | - | 0.86 | - | 1.31 | - | 0.75 | - | 0.86 | | |
| Kgatleng | 5.42 | 5.54 | - | 5.53 | - | 6.16 | 6.08 | 3.11 | - | - | | |
| Serowe/ Palapye | 8.63 | 7.63 | 2.87 | 10.44 | 6.77 | 7.80 | 3.13 | 9.55 | 8.99 | 20.06 | | |
| Central Mahalapye | 5.32 | 5.03 | 4.03 | 17.42 | 8.79 | 3.56 | 6.90 | 5.72 | 16.38 | 10.62 | | |
| Central Bobonong | 3.21 | 2.93 | 0.76 | - | - | 2.45 | 1.17 | 0.72 | 7.23 | - | | |
| Central Boteti | 3.42 | 3.30 | 1.88 | 3.67 | - | 4.53 | 1.26 | 3.36 | - | - | | |
| Central Tutume | 6.21 | 6.97 | 0.82 | - | - | 5.20 | - | 4.31 | - | 3.29 | | |
| North East | 2.89 | 3.00 | 1.06 | 2.42 | 7.87 | 2.04 | 3.13 | 2.44 | - | 3.01 | | |
| Ngami East | 4.73 | 4.05 | - | 2.67 | - | 3.25 | - | 0.92 | - | 4.43 | | |
| Ngamiland West | 2.30 | 1.99 | 2.12 | - | - | 0.45 | 2.92 | - | - | - | | |
| Chobe | 1.48 | 1.01 | 0.00 | - | - | 1.47 | 0.73 | - | - | - | | |
| Ghanzi | 1.53 | 1.26 | 1.29 | - | - | 0.19 | - | 0.13 | - | 0.60 | | |
| Kgalagadi South | 1.65 | 1.24 | - | - | - | - | - | 1.10 | - | 1.47 | | |
| Kgalagadi North | 0.72 | 0.62 | - | 0.67 | - | 0.04 | - | 0.47 | 0.63 | - | | |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 26a: Households With ICT E-Waste By District and Reason of Disposal of ICT Electronic Equipment, 2024

| District | Total Households | Households With ICT E-Waste | | | | | | |
|-------------------|------------------|-----------------------------|--|----------------|-------------------|-------------------------|-----------------------|--------------|
| | | Total | Reason of Disposal of ICT Electronic Equipment | | | | | Other |
| | | | It was broken | It was too old | Needed an upgrade | It was no longer needed | It was not functional | |
| Gaborone | 90,108 | 41,748 | 23,467 | 11,689 | 10,035 | 8,995 | 26,009 | 601 |
| Francistown | 36,625 | 16,997 | 9,685 | 1,918 | 1,875 | 630 | 11,224 | 705 |
| Lobatse | 10,879 | 5,108 | 2,951 | 1,469 | 1,326 | 1,040 | 3,711 | - |
| Selibe-Phikwe | 13,914 | 5,094 | 1,882 | 908 | 964 | 204 | 3,387 | - |
| Orapa | 2,940 | 863 | 408 | 255 | 216 | 252 | 556 | 39 |
| Jwaneng | 7,130 | 2,150 | 1,016 | - | 430 | 430 | 1,235 | - |
| Sowa | 997 | 396 | 223 | 41 | 80 | 27 | 249 | - |
| Ngwaketse South | 39,653 | 16,682 | 9,265 | 2,142 | 967 | 678 | 12,367 | 98 |
| Borolong | 18,743 | 5,407 | 2,148 | 363 | 374 | 206 | 3,708 | 368 |
| Ngwaketse West | 6,433 | 1,753 | 919 | 88 | - | - | 1,109 | - |
| South East | 37,353 | 18,942 | 11,554 | 3,230 | 2,791 | 1,881 | 14,699 | 540 |
| Kweneng East | 118,883 | 52,144 | 26,202 | 10,413 | 9,053 | 5,799 | 34,456 | 1,064 |
| Kweneng West | 12,150 | 4,685 | 3,621 | 797 | 142 | 196 | 4,506 | 24 |
| Kgatleng | 40,824 | 16,503 | 9,186 | 3,081 | 2,108 | 452 | 11,631 | - |
| Serowe/ Palapye | 65,046 | 23,560 | 11,295 | 3,195 | 1,334 | 1,119 | 16,458 | 2,219 |
| Central Mahalapye | 40,084 | 16,914 | 5,961 | 2,228 | 1,979 | 1,589 | 12,723 | 481 |
| Central Bobonong | 24,181 | 8,483 | 3,590 | 1,708 | 1,268 | 445 | 6,058 | 239 |
| Central Boteti | 25,789 | 10,450 | 4,303 | 86 | 559 | 85 | 8,126 | 1,046 |
| Central Tutume | 46,833 | 20,313 | 10,368 | 3,843 | 3,109 | 722 | 14,803 | 515 |
| North East | 21,770 | 9,527 | 4,901 | 1,516 | 1,048 | 172 | 7,194 | - |
| Ngami East | 35,673 | 12,145 | 7,373 | 1,127 | 822 | 268 | 9,351 | 272 |
| Ngamiland West | 17,330 | 6,126 | 2,952 | 387 | 430 | 113 | 4,843 | - |
| Chobe | 11,154 | 3,113 | 1,657 | 349 | 209 | 256 | 1,530 | - |
| Ghanzi | 11,525 | 3,879 | 2,229 | 299 | 353 | 169 | 2,115 | 119 |
| Kgalagadi South | 12,405 | 3,841 | 2,311 | 702 | 153 | 531 | 2,766 | 95 |
| Kgalagadi North | 5,438 | 1,776 | 762 | 362 | 46 | 138 | 1,401 | 233 |
| Total | 753,862 | 308,598 | 160,227 | 52,195 | 41,670 | 26,400 | 216,214 | 8,656 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 26b: Percentage of Households With ICT E-Waste By District and Reason of Disposal of ICT Electronic Equipment, 2024

| District | Total Households | Households With ICT E-Waste | | | | | | |
|-------------------|------------------|-----------------------------|--|----------------|-------------------|-------------------------|-----------------------|---------------|
| | | Total | Reason of Disposal of ICT Electronic Equipment | | | | | Other |
| | | | It was broken | It was too old | Needed an upgrade | It was no longer needed | It was not functional | |
| Gaborone | 11.95 | 13.53 | 14.65 | 22.40 | 24.08 | 34.07 | 12.03 | 6.94 |
| Francistown | 4.86 | 5.51 | 6.04 | 3.67 | 4.50 | 2.39 | 5.19 | 8.14 |
| Lobatse | 1.44 | 1.66 | 1.84 | 2.81 | 3.18 | 3.94 | 1.72 | 0.00 |
| Selibe-Phikwe | 1.85 | 1.65 | 1.17 | 1.74 | 2.31 | 0.77 | 1.57 | 0.00 |
| Orapa | 0.39 | 0.28 | 0.25 | 0.49 | 0.52 | 0.95 | 0.26 | 0.45 |
| Jwaneng | 0.95 | 0.70 | 0.63 | 0.00 | 1.03 | 1.63 | 0.57 | 0.00 |
| Sowa | 0.13 | 0.13 | 0.14 | 0.08 | 0.19 | 0.10 | 0.12 | 0.00 |
| Ngwaketse South | 5.26 | 5.41 | 5.78 | 4.10 | 2.32 | 2.57 | 5.72 | 1.13 |
| Borolong | 2.49 | 1.75 | 1.34 | 0.70 | 0.90 | 0.78 | 1.71 | 4.25 |
| Ngwaketse West | 0.85 | 0.57 | 0.57 | 0.17 | 0.00 | 0.00 | 0.51 | 0.00 |
| South East | 4.95 | 6.14 | 7.21 | 6.19 | 6.70 | 7.13 | 6.80 | 6.23 |
| Kweneng East | 15.77 | 16.90 | 16.35 | 19.95 | 21.73 | 21.97 | 15.94 | 12.29 |
| Kweneng West | 1.61 | 1.52 | 2.26 | 1.53 | 0.34 | 0.74 | 2.08 | 0.27 |
| Kgatleng | 5.42 | 5.35 | 5.73 | 5.90 | 5.06 | 1.71 | 5.38 | 0.00 |
| Serowe/ Palapye | 8.63 | 7.63 | 7.05 | 6.12 | 3.20 | 4.24 | 7.61 | 25.63 |
| Central Mahalapye | 5.32 | 5.48 | 3.72 | 4.27 | 4.75 | 6.02 | 5.88 | 5.56 |
| Central Bobonong | 3.21 | 2.75 | 2.24 | 3.27 | 3.04 | 1.68 | 2.80 | 2.76 |
| Central Boteti | 3.42 | 3.39 | 2.69 | 0.16 | 1.34 | 0.32 | 3.76 | 12.08 |
| Central Tutume | 6.21 | 6.58 | 6.47 | 7.36 | 7.46 | 2.74 | 6.85 | 5.95 |
| North East | 2.89 | 3.09 | 3.06 | 2.90 | 2.52 | 0.65 | 3.33 | 0.00 |
| Ngami East | 4.73 | 3.94 | 4.60 | 2.16 | 1.97 | 1.01 | 4.32 | 3.15 |
| Ngamiland West | 2.30 | 1.99 | 1.84 | 0.74 | 1.03 | 0.43 | 2.24 | 0.00 |
| Chobe | 1.48 | 1.01 | 1.03 | 0.67 | 0.50 | 0.97 | 0.71 | 0.00 |
| Ghanzi | 1.53 | 1.26 | 1.39 | 0.57 | 0.85 | 0.64 | 0.98 | 1.37 |
| Kgalagadi South | 1.65 | 1.24 | 1.44 | 1.35 | 0.37 | 2.01 | 1.28 | 1.10 |
| Kgalagadi North | 0.72 | 0.58 | 0.48 | 0.69 | 0.11 | 0.52 | 0.65 | 2.69 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 27a: Households Awareness of ICT E-Waste Harmfulness And Disposal Means By District, 2024

| District | Total Households | Households With ICT E-Waste Awareness | |
|-------------------|------------------|--|---|
| | | Awareness of Harmfulness And Disposal Means of ICT E- Waste | |
| | | Awareness of ICT E-Waste Harmfulness To Human Health And The Environment | Awareness of ICT E-Waste Disposal Means |
| Gaborone | 90,108 | 35,914 | 42,295 |
| Francistown | 36,625 | 13,038 | 14,772 |
| Lobatse | 10,879 | 2,896 | 4,104 |
| Selibe-Phikwe | 13,914 | 3,617 | 4,359 |
| Orapa | 2,940 | 1,155 | 1,711 |
| Jwaneng | 7,130 | 2,741 | 3,163 |
| Sowa | 997 | 424 | 476 |
| Ngwaketse South | 39,653 | 11,383 | 13,588 |
| Borolong | 18,743 | 7,239 | 8,329 |
| Ngwaketse West | 6,433 | 3,978 | 4,103 |
| South East | 37,353 | 14,930 | 17,032 |
| Kweneng East | 118,883 | 31,167 | 44,441 |
| Kweneng West | 12,150 | 2,209 | 3,342 |
| Kgatleng | 40,824 | 11,563 | 14,857 |
| Serowe/ Palapye | 65,046 | 16,976 | 21,488 |
| Central Mahalapye | 40,084 | 12,017 | 15,037 |
| Central Bobonong | 24,181 | 4,841 | 5,685 |
| Central Boteti | 25,789 | 7,312 | 7,915 |
| Central Tutume | 46,833 | 11,284 | 15,744 |
| North East | 21,770 | 5,486 | 7,171 |
| Ngami East | 35,673 | 7,564 | 10,371 |
| Ngamiland West | 17,330 | 4,895 | 5,286 |
| Chobe | 11,154 | 2,359 | 1,627 |
| Ghanzi | 11,525 | 2,531 | 2,393 |
| Kgalagadi South | 12,405 | 3,592 | 4,266 |
| Kgalagadi North | 5,438 | 659 | 1,038 |
| Total | 753,862 | 221,770 | 274,594 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 27b: The Percentage of Households With Awareness of ICT E-Waste By District, 2024

| District | Total Households | Households With ICT E-Waste Awareness | |
|-------------------|------------------|--|---|
| | | Awareness of Harmfulness And Disposal Means of ICT E- Waste | |
| | | Awareness of ICT E-Waste Harmfulness To Human Health And The Environment | Awareness of ICT E-Waste Disposal Means |
| Gaborone | 11.95 | 16.19 | 15.40 |
| Francistown | 4.86 | 5.88 | 5.38 |
| Lobatse | 1.44 | 1.31 | 1.49 |
| Selibe-Phikwe | 1.85 | 1.63 | 1.59 |
| Orapa | 0.39 | 0.52 | 0.62 |
| Jwaneng | 0.95 | 1.24 | 1.15 |
| Sowa | 0.13 | 0.19 | 0.17 |
| Ngwaketse South | 5.26 | 5.13 | 4.95 |
| Borolong | 2.49 | 3.26 | 3.03 |
| Ngwaketse West | 0.85 | 1.79 | 1.49 |
| South East | 4.95 | 6.73 | 6.20 |
| Kweneng East | 15.77 | 14.05 | 16.18 |
| Kweneng West | 1.61 | 1.00 | 1.22 |
| Kgatleng | 5.42 | 5.21 | 5.41 |
| Serowe/ Palapye | 8.63 | 7.65 | 7.83 |
| Central Mahalapye | 5.32 | 5.42 | 5.48 |
| Central Bobonong | 3.21 | 2.18 | 2.07 |
| Central Boteti | 3.42 | 3.30 | 2.88 |
| Central Tutume | 6.21 | 5.09 | 5.73 |
| North East | 2.89 | 2.47 | 2.61 |
| Ngami East | 4.73 | 3.41 | 3.78 |
| Ngamiland West | 2.30 | 2.21 | 1.92 |
| Chobe | 1.48 | 1.06 | 0.59 |
| Ghanzi | 1.53 | 1.14 | 0.87 |
| Kgalagadi South | 1.65 | 1.62 | 1.55 |
| Kgalagadi North | 0.72 | 0.30 | 0.38 |
| Total | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero



Appendix 2:
**Individual Use of Information and
Communication Technologies Tables**

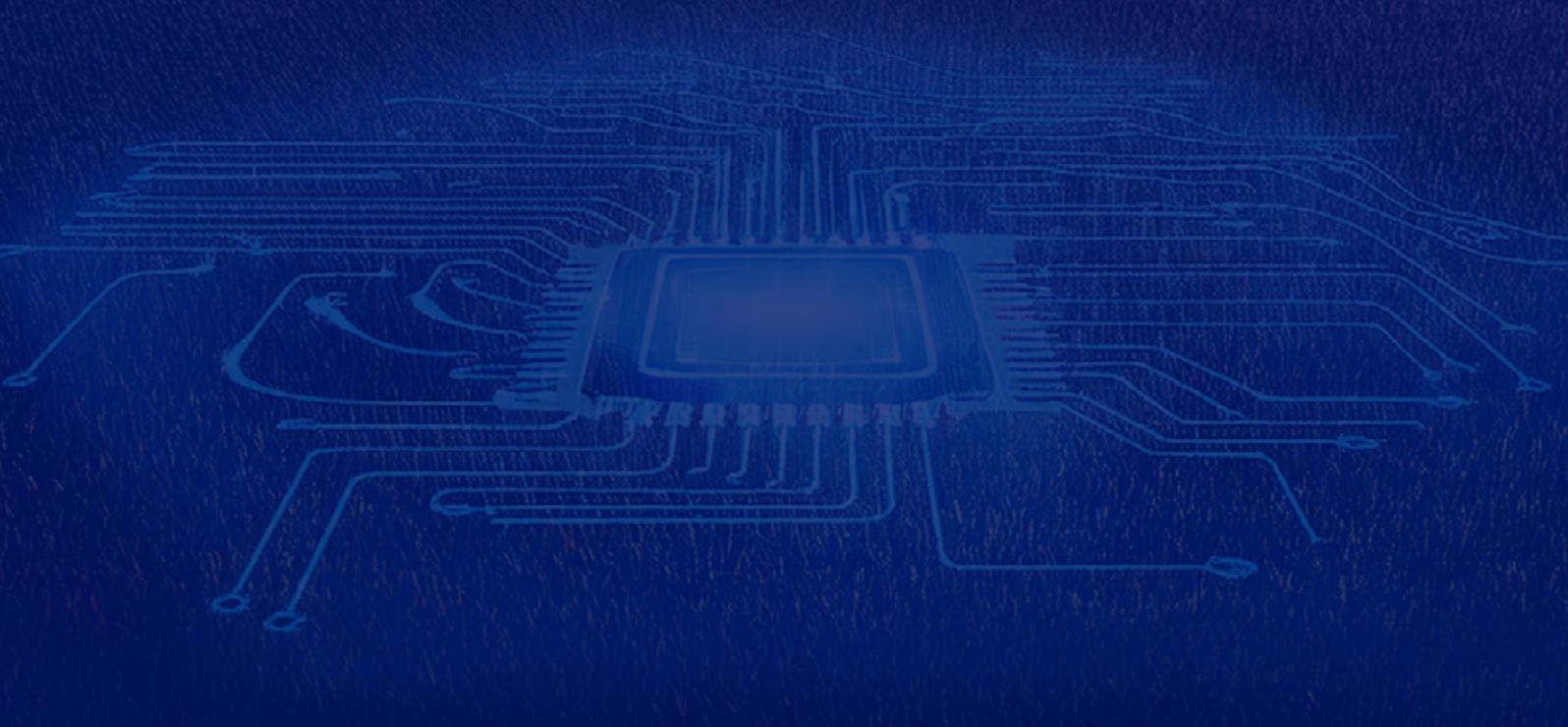


Table 28: Individuals Who Used ICTs by Type of ICT, 2014 - 2024

| Type of ICT | Individuals Who Used ICTs | |
|--|---------------------------|------------------|
| | 2014 | 2024 |
| | Number | |
| Individuals Who Used Mobile Telephones | 1,145,725 | 1,521,800 |
| Individuals Who Used A Computer | 556,688 | 581,789 |
| Individuals Who Used Internet | 493,784 | 1,038,962 |
| Individuals With E-Skills | 556,688 | 1,071,314 |
| Individuals Who Used E-Commerce | 61,562 | 142,721 |
| Individuals Who Used E-Government | 101,355 | 153,944 |
| Individuals Who Used A Radio | 1,158,477 | 900,136 |
| Individuals Who Used Television | 1,144,779 | 911,651 |
| Individuals Who Used Print Media | 1,026,682 | 641,575 |
| Total Individuals | 1,343,822 | 1,808,164 |
| | Percentage | |
| Individuals Who Used Mobile Telephones | 85.26 | 84.16 |
| Individuals Who Used A Computer | 41.43 | 32.18 |
| Individuals Who Used Internet | 36.74 | 57.46 |
| Individuals With E-Skills | 41.43 | 59.25 |
| Individuals Who Used E-Commerce | 4.58 | 7.89 |
| Individuals Who Used E-Government | 7.54 | 8.51 |
| Individuals Who Used A Radio | 86.21 | 49.78 |
| Individuals Who Used Television | 85.19 | 50.42 |
| Individuals Who Used Print Media | 76.40 | 35.48 |
| Total Individuals | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "...” denotes no data

Table 29a: Individuals Who Used ICTs by Type of ICT, Gender And Location, 2024

| Individual ICT Usage And Type of ICT | Gender | | | Location | | | | | |
|--|------------------|----------------|----------------|------------------|----------------|----------------|----------------|----------------|----------------|
| | Total | M | F | Urban | | | Rural | | |
| | | | | Total | M | F | Total | M | F |
| Total Individuals | 1,808,164 | 846,286 | 961,878 | 1,245,035 | 569,482 | 675,553 | 563,129 | 276,804 | 286,325 |
| Individuals Who Used Mobile Telephones | 1,521,800 | 701,991 | 819,809 | 1,081,946 | 488,786 | 593,160 | 439,855 | 213,205 | 226,650 |
| Individuals Who Used Smart Telephones | 1,098,321 | 506,459 | 591,862 | 860,143 | 392,639 | 467,505 | 238,178 | 113,820 | 124,357 |
| Individuals Who Own Mobile Telephones | 1,242,691 | 570,034 | 672,657 | 902,698 | 405,948 | 496,749 | 339,993 | 164,086 | 175,907 |
| Individuals Who Own Smart Telephones | 858,908 | 393,542 | 465,367 | 691,100 | 314,087 | 377,013 | 167,808 | 79,455 | 88,353 |
| Individuals Who Used A Computer | 581,789 | 285,366 | 296,423 | 493,609 | 241,520 | 252,089 | 88,180 | 43,847 | 44,334 |
| Desktop | 316,059 | 153,467 | 162,593 | 269,683 | 131,037 | 138,646 | 46,376 | 22,430 | 23,947 |
| Laptop | 414,002 | 208,809 | 205,193 | 360,294 | 180,098 | 180,196 | 53,708 | 28,711 | 24,997 |
| Tablet | 99,398 | 45,501 | 53,897 | 87,605 | 39,691 | 47,913 | 11,793 | 5,810 | 5,984 |
| Individuals Who Used Internet | 1,038,962 | 481,494 | 557,468 | 830,642 | 383,031 | 447,611 | 208,320 | 98,463 | 109,857 |
| Individuals Who Used Protected Internet-Ready Devices or Internet Protection Tools | 766,919 | 355,905 | 411,014 | 615,500 | 283,557 | 331,943 | 151,419 | 72,348 | 79,071 |
| Individuals Who Used E-Commerce | 142,721 | 66,047 | 76,674 | 124,027 | 58,192 | 65,836 | 18,694 | 7,856 | 10,838 |
| Individuals Who Used E-Government | 153,944 | 73,232 | 80,712 | 128,609 | 61,562 | 67,048 | 25,335 | 11,670 | 13,665 |
| Individuals With E-Skills | 1,071,314 | 497,850 | 573,465 | 852,800 | 393,592 | 459,207 | 218,515 | 104,257 | 114,257 |
| Total School Going Children (5 Years And Over) | 484,849 | 239,742 | 245,107 | 331,195 | 161,088 | 170,106 | 153,654 | 78,654 | 75,000 |
| School Going Children Who Used ICTs At School By Type of ICT | 173,815 | 82,766 | 91,049 | 135,640 | 64,077 | 71,563 | 38,175 | 18,689 | 19,486 |
| Desktop computer | 113,723 | 54,960 | 58,762 | 92,396 | 44,386 | 48,010 | 21,327 | 10,574 | 10,753 |
| Laptop | 32,592 | 15,640 | 16,951 | 27,312 | 12,497 | 14,815 | 5,280 | 3,143 | 2,137 |
| Tablet (or similar handheld computer) | 14,864 | 6,670 | 8,194 | 8,796 | 4,111 | 4,685 | 6,068 | 2,560 | 3,509 |
| USB (memory) stick | 24,807 | 11,878 | 12,929 | 22,287 | 10,483 | 11,804 | 2,520 | 1,395 | 1,125 |
| Radio | 24,552 | 11,022 | 13,529 | 19,360 | 8,710 | 10,649 | 5,192 | 2,312 | 2,880 |
| Television | 29,961 | 12,979 | 16,983 | 22,814 | 9,511 | 13,302 | 7,147 | 3,467 | 3,680 |
| School Going Children (5 Years And Over) Who Used Internet At School | 89,007 | 41,821 | 47,186 | 71,979 | 33,512 | 38,467 | 17,028 | 8,309 | 8,719 |
| Individuals Who Used A Radio | 900,136 | 451,041 | 449,095 | 631,245 | 306,145 | 325,100 | 268,891 | 144,896 | 123,995 |
| Individuals Who Used Television | 911,651 | 414,053 | 497,598 | 717,528 | 322,684 | 394,843 | 194,124 | 91,369 | 102,755 |
| Individuals Who Used Print Media | 641,575 | 308,980 | 332,595 | 489,125 | 233,509 | 255,615 | 152,450 | 75,471 | 76,980 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 29b: Percentage of Individuals Who Used ICTs by Type of ICT, Gender And Location, 2024

| Individual ICT Usage And Type of ICT | Gender | | | Location | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | M | F | Urban | | | Rural | | |
| | | | | Total | M | F | Total | M | F |
| Total Individuals | 100.00 | 46.80 | 53.20 | 68.86 | 31.50 | 37.36 | 31.14 | 15.31 | 15.84 |
| Individuals Who Used Mobile Telephones | 100.00 | 46.13 | 53.87 | 71.10 | 32.12 | 38.98 | 28.90 | 14.01 | 14.89 |
| Individuals Who Used Smart Telephones | 100.00 | 46.11 | 53.89 | 78.31 | 35.75 | 42.57 | 21.69 | 10.36 | 11.32 |
| Individuals Who Own Mobile Telephones | 100.00 | 45.87 | 54.13 | 72.64 | 32.67 | 39.97 | 27.36 | 13.20 | 14.16 |
| Individuals Who Own Smart Telephones | 100.00 | 45.82 | 54.18 | 80.46 | 36.57 | 43.89 | 19.54 | 9.25 | 10.29 |
| Individuals Who Used A Computer | 100.00 | 49.05 | 50.95 | 84.84 | 41.51 | 43.33 | 15.16 | 7.54 | 7.62 |
| Desktop | 100.00 | 48.56 | 51.44 | 85.33 | 41.46 | 43.87 | 14.67 | 7.10 | 7.58 |
| Laptop | 100.00 | 50.44 | 49.56 | 87.03 | 43.50 | 43.53 | 12.97 | 6.93 | 6.04 |
| Tablet | 100.00 | 45.78 | 54.22 | 88.14 | 39.93 | 48.20 | 11.86 | 5.85 | 6.02 |
| Individuals Who Used Internet | 100.00 | 46.34 | 53.66 | 79.95 | 36.87 | 43.08 | 20.05 | 9.48 | 10.57 |
| Individuals Who Used Protected Internet-Ready Devices or Internet Protection Tools | 100.00 | 46.41 | 53.59 | 80.26 | 36.97 | 43.28 | 19.74 | 9.43 | 10.31 |
| Individuals Who Used E-Commerce | 100.00 | 46.28 | 53.72 | 86.90 | 40.77 | 46.13 | 13.10 | 5.50 | 7.59 |
| Individuals Who Used E-Government | 100.00 | 47.57 | 52.43 | 83.54 | 39.99 | 43.55 | 16.46 | 7.58 | 8.88 |
| Individuals With E-Skills | 100.00 | 46.47 | 53.53 | 79.60 | 36.74 | 42.86 | 20.40 | 9.73 | 10.67 |
| Total School Going Children (5 Years And Over) | 100.00 | 49.45 | 50.55 | 68.31 | 33.22 | 35.08 | 31.69 | 16.22 | 15.47 |
| School Going Children Who Used ICTs At School By Type of ICT | 100.00 | 47.62 | 52.38 | 78.04 | 36.87 | 41.17 | 21.96 | 10.75 | 11.21 |
| Desktop computer | 100.00 | 48.33 | 51.67 | 81.25 | 39.03 | 42.22 | 18.75 | 9.30 | 9.46 |
| Laptop | 100.00 | 47.99 | 52.01 | 83.80 | 38.34 | 45.46 | 16.20 | 9.64 | 6.56 |
| Tablet (or similar handheld computer) | 100.00 | 44.87 | 55.13 | 59.18 | 27.66 | 31.52 | 40.82 | 17.22 | 23.61 |
| USB (memory) stick | 100.00 | 47.88 | 52.12 | 89.84 | 42.26 | 47.58 | 10.16 | 5.62 | 4.54 |
| Radio | 100.00 | 44.89 | 55.10 | 78.85 | 35.48 | 43.37 | 21.15 | 9.42 | 11.73 |
| Television | 100.00 | 43.32 | 56.68 | 76.15 | 31.74 | 44.40 | 23.85 | 11.57 | 12.28 |
| School Going Children (5 Years And Over) Who Used Internet At School | 100.00 | 46.99 | 53.01 | 80.87 | 37.65 | 43.22 | 19.13 | 9.34 | 9.80 |
| Individuals Who Used A Radio | 100.00 | 50.11 | 49.89 | 70.13 | 34.01 | 36.12 | 29.87 | 16.10 | 13.78 |
| Individuals Who Used Television | 100.00 | 45.42 | 54.58 | 78.71 | 35.40 | 43.31 | 21.29 | 10.02 | 11.27 |
| Individuals Who Used Print Media | 100.00 | 48.16 | 51.84 | 76.24 | 36.40 | 39.84 | 23.76 | 11.76 | 12.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 30a: Individuals Who Used ICTs by Type of ICT And Age Group, 2024

| Individual ICT Usage And Type of ICT | All Individuals | Age Group of Individuals | | | | | | | |
|--|------------------|--------------------------|----------------|----------------|----------------|----------------|----------------|---------------|---------------|
| | | Less Than 15 | 15-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65-74 | 75 and above |
| Total Individuals | 1,808,164 | 418,175 | 306,127 | 305,017 | 309,441 | 214,645 | 125,563 | 80,756 | 48,439 |
| Individuals Who Used Mobile Telephones | 1,521,800 | 230,454 | 266,759 | 292,864 | 296,830 | 206,608 | 117,840 | 73,381 | 37,063 |
| Individuals Who Used Smart Telephones | 1,098,321 | 189,430 | 221,109 | 239,180 | 224,095 | 139,568 | 58,087 | 22,512 | 4,340 |
| Individuals Who Own Mobile Telephones | 1,242,691 | 39,701 | 217,068 | 282,061 | 288,761 | 201,360 | 113,297 | 68,242 | 32,200 |
| Individuals Who Own Smart Telephones | 858,908 | 35,117 | 176,567 | 224,156 | 211,113 | 134,526 | 55,604 | 19,646 | 2,177 |
| Individuals Who Used A Computer | 581,789 | 99,314 | 142,614 | 130,581 | 117,235 | 64,121 | 23,153 | 4,166 | 606 |
| Desktop | 316,059 | 51,504 | 71,850 | 66,693 | 69,754 | 40,207 | 13,638 | 2,144 | 270 |
| Laptop | 414,002 | 53,144 | 101,382 | 102,490 | 86,781 | 48,969 | 17,788 | 3,043 | 404 |
| Tablet | 99,398 | 26,905 | 17,563 | 19,322 | 20,193 | 9,980 | 4,357 | 954 | 124 |
| Individuals Who Used Internet | 1,038,962 | 145,815 | 233,989 | 242,546 | 221,086 | 129,464 | 49,602 | 14,977 | 1,482 |
| Individuals Who Used Protected Internet-Ready Devices or Internet Protection Tools | 766,919 | - | 181,478 | 216,595 | 195,730 | 114,853 | 43,517 | 13,161 | 1,585 |
| Individuals Who Used E-Commerce | 142,721 | - | 20,827 | 47,795 | 43,439 | 22,244 | 7,111 | 1,304 | - |
| Individuals Who Used E-Government | 153,944 | - | 17,786 | 45,549 | 51,865 | 26,338 | 10,175 | 1,984 | 248 |
| Individuals With E-Skills | 1,071,314 | 163,078 | 243,952 | 244,403 | 222,930 | 130,185 | 50,018 | 15,191 | 1,556 |
| Total School Going Children (5 Years And Over) | 484,849 | 400,021 | 84,828 | - | - | - | - | - | - |
| School Going Children Who Used ICTs At School By Type of ICT | 173,815 | 110,925 | 62,889 | - | - | - | - | - | - |
| Desktop computer | 113,723 | 68,155 | 45,568 | - | - | - | - | - | - |
| Laptop | 32,592 | 10,248 | 22,344 | - | - | - | - | - | - |
| Tablet (or similar handheld computer) | 14,864 | 10,961 | 3,904 | - | - | - | - | - | - |
| USB (memory) stick | 24,807 | 8,803 | 16,004 | - | - | - | - | - | - |
| Radio | 24,552 | 21,399 | 3,153 | - | - | - | - | - | - |
| Television | 29,961 | 23,136 | 6,825 | - | - | - | - | - | - |
| School Going Children (5 Years And Over) Who Used Internet At School | 89,007 | 44,579 | 44,428 | - | - | - | - | - | - |
| Individuals Who Used A Radio | 900,136 | 52,377 | 104,753 | 201,058 | 214,699 | 151,570 | 91,635 | 54,015 | 30,029 |
| Individuals Who Used Television | 911,651 | 71,040 | 142,079 | 210,760 | 213,623 | 140,828 | 73,088 | 42,150 | 18,082 |
| Individuals Who Used Print Media | 641,575 | - | 111,578 | 170,884 | 175,019 | 111,245 | 48,234 | 20,092 | 4,523 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 30b: Percentage of Individuals Who Used ICTs by Type of ICT And Age Group, 2024

| Individual ICT Usage And Type of ICT | All Individuals | Age Group of Individuals | | | | | | | |
|--|-----------------|--------------------------|--------------|--------------|--------------|--------------|-------------|-------------|--------------|
| | | Less Than 15 | 15-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65-74 | 75 and above |
| Total Individuals | 100.00 | 23.13 | 16.93 | 16.87 | 17.11 | 11.87 | 6.94 | 4.47 | 2.68 |
| Individuals Who Used Mobile Telephones | 100.00 | 15.14 | 17.53 | 19.24 | 19.51 | 13.58 | 7.74 | 4.82 | 2.44 |
| Individuals Who Used Smart Telephones | 100.00 | 17.25 | 20.13 | 21.78 | 20.40 | 12.71 | 5.29 | 2.05 | 0.40 |
| Individuals Who Own Mobile Telephones | 100.00 | 3.19 | 17.47 | 22.70 | 23.24 | 16.20 | 9.12 | 5.49 | 2.59 |
| Individuals Who Own Smart Telephones | 100.00 | 4.09 | 20.56 | 26.10 | 24.58 | 15.66 | 6.47 | 2.29 | 0.25 |
| Individuals Who Used A Computer | 100.00 | 17.07 | 24.51 | 22.44 | 20.15 | 11.02 | 3.98 | 0.72 | 0.10 |
| Desktop | 100.00 | 16.30 | 22.73 | 21.10 | 22.07 | 12.72 | 4.32 | 0.68 | 0.09 |
| Laptop | 100.00 | 12.84 | 24.49 | 24.76 | 20.96 | 11.83 | 4.30 | 0.74 | 0.10 |
| Tablet | 100.00 | 27.07 | 17.67 | 19.44 | 20.32 | 10.04 | 4.38 | 0.96 | 0.12 |
| Individuals Who Used Internet | 100.00 | 14.03 | 22.52 | 23.35 | 21.28 | 12.46 | 4.77 | 1.44 | 0.14 |
| Individuals Who Used Protected Internet-Ready Devices or Internet Protection Tools | 100.00 | - | 23.66 | 28.24 | 25.52 | 14.98 | 5.67 | 1.72 | 0.21 |
| Individuals Who Used E-Commerce | 100.00 | - | 14.59 | 33.49 | 30.44 | 15.59 | 4.98 | 0.91 | - |
| Individuals Who Used E-Government | 100.00 | - | 11.55 | 29.59 | 33.69 | 17.11 | 6.61 | 1.29 | 0.16 |
| Individuals With E-Skills | 100.00 | 15.22 | 22.77 | 22.81 | 20.81 | 12.15 | 4.67 | 1.42 | 0.15 |
| Total School Going Children (5 Years And Over) | 100.00 | 82.50 | 17.50 | - | - | - | - | - | - |
| School Going Children Who Used ICTs At School By Type of ICT | 100.00 | 63.82 | 36.18 | - | - | - | - | - | - |
| Desktop computer | 100.00 | 59.93 | 40.07 | - | - | - | - | - | - |
| Laptop | 100.00 | 31.44 | 68.56 | - | - | - | - | - | - |
| Tablet (or similar handheld computer) | 100.00 | 73.74 | 26.26 | - | - | - | - | - | - |
| USB (memory) stick | 100.00 | 35.49 | 64.51 | - | - | - | - | - | - |
| Radio | 100.00 | 87.16 | 12.84 | - | - | - | - | - | - |
| Television | 100.00 | 77.22 | 22.78 | - | - | - | - | - | - |
| School Going Children (5 Years And Over) Who Used Internet At School | 100.00 | 50.09 | 49.91 | - | - | - | - | - | - |
| Individuals Who Used A Radio | 100.00 | 5.82 | 11.64 | 22.34 | 23.85 | 16.84 | 10.18 | 6.00 | 3.34 |
| Individuals Who Used Television | 100.00 | 7.79 | 15.58 | 23.12 | 23.43 | 15.45 | 8.02 | 4.62 | 1.98 |
| Individuals Who Used Print Media | 100.00 | - | 17.39 | 26.64 | 27.28 | 17.34 | 7.52 | 3.13 | 0.70 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 31a: Individuals Who Used ICTs By Type of ICT And Education Level, 2024

| Individual ICT Usage And Type of ICT | All Individuals | Individual Education Level | | | | |
|--|------------------|----------------------------|-----------------|-----------------|-------------------------------|--------------------|
| | | Primary or Lower | Lower Secondary | Upper Secondary | Technical/Vocational Training | Tertiary education |
| Total Individuals | 1,808,164 | 549,388 | 534,018 | 277,169 | 48,056 | 283,797 |
| Individuals Who Used Mobile Telephones | 1,521,800 | 367,580 | 479,790 | 266,428 | 47,277 | 280,690 |
| Individuals Who Used Smart Telephones | 1,098,321 | 207,731 | 335,351 | 228,866 | 42,581 | 271,952 |
| Individuals Who Own Mobile Telephones | 1,242,691 | 192,861 | 405,777 | 251,058 | 47,050 | 280,660 |
| Individuals Who Own Smart Telephones | 858,908 | 68,386 | 264,028 | 208,173 | 41,021 | 270,680 |
| Individuals Who Used A Computer | 581,789 | 65,834 | 134,836 | 117,894 | 23,588 | 238,784 |
| Desktop | 316,059 | 25,796 | 83,256 | 55,732 | 12,500 | 138,670 |
| Laptop | 414,002 | 39,510 | 69,516 | 85,986 | 17,155 | 201,088 |
| Tablet | 99,398 | 21,272 | 15,809 | 12,728 | 2,670 | 46,706 |
| Individuals Who Used Internet | 1,038,962 | 144,406 | 334,848 | 235,330 | 42,502 | 277,012 |
| Individuals Who Used Protected Internet-Ready Devices or Internet Protection Tools | 766,919 | 33,878 | 231,444 | 203,499 | 36,190 | 257,219 |
| Individuals Who Used E-Commerce | 142,721 | 1,316 | 13,931 | 25,650 | 7,774 | 93,659 |
| Individuals Who Used E-Government | 153,944 | 1,130 | 17,929 | 27,050 | 8,288 | 99,315 |
| Individuals With E-Skills | 1,071,314 | 156,045 | 350,831 | 238,735 | 42,971 | 277,677 |
| Total School Going Children (5 Years And Over) | 484,849 | 345,215 | 104,992 | 34,642 | - | - |
| School Going Children Who Used ICTs At School By Type of ICT | 173,815 | 73,379 | 74,442 | 25,993 | - | - |
| Desktop computer | 113,723 | 35,679 | 63,424 | 14,620 | - | - |
| Laptop | 32,592 | 6,568 | 8,911 | 17,113 | - | - |
| Tablet (or similar handheld computer) | 14,864 | 7,766 | 5,295 | 1,804 | - | - |
| USB (memory) stick | 24,807 | 3,456 | 11,843 | 9,507 | - | - |
| Radio | 24,552 | 18,263 | 5,205 | 1,083 | - | - |
| Television | 29,961 | 18,103 | 9,236 | 2,623 | - | - |
| School Going Children (5 Years And Over) Who Used Internet At School | 89,007 | 22,164 | 44,821 | 22,022 | - | - |
| Individuals Who Used A Radio | 900,136 | 132,242 | 302,172 | 172,418 | 37,136 | 197,710 |
| Individuals Who Used Television | 911,651 | 91,997 | 302,998 | 208,692 | 37,947 | 243,464 |
| Individuals Who Used Print Media | 641,575 | 50,698 | 196,863 | 148,152 | 33,563 | 208,466 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 31b: Percentage of Individuals Who Used ICTs By Type of ICT And Education Level, 2024

| Individual ICT Usage And Type of ICT | All Individuals | Individual Education Level | | | | |
|--|-----------------|----------------------------|-----------------|-----------------|-------------------------------|--------------------|
| | | Primary or Lower | Lower Secondary | Upper Secondary | Technical/Vocational Training | Tertiary education |
| Total Individuals | 100.00 | 30.38 | 29.53 | 15.33 | 2.66 | 15.70 |
| Individuals Who Used Mobile Telephones | 100.00 | 24.15 | 31.53 | 17.51 | 3.11 | 18.44 |
| Individuals Who Used Smart Telephones | 100.00 | 18.91 | 30.53 | 20.84 | 3.88 | 24.76 |
| Individuals Who Own Mobile Telephones | 100.00 | 15.52 | 32.65 | 20.20 | 3.79 | 22.58 |
| Individuals Who Own Smart Telephones | 100.00 | 7.96 | 30.74 | 24.24 | 4.78 | 31.51 |
| Individuals Who Used A Computer | 100.00 | 11.32 | 23.18 | 20.26 | 4.05 | 41.04 |
| Desktop | 100.00 | 8.16 | 26.34 | 17.63 | 3.95 | 43.87 |
| Laptop | 100.00 | 9.54 | 16.79 | 20.77 | 4.14 | 48.57 |
| Tablet | 100.00 | 21.40 | 15.90 | 12.81 | 2.69 | 46.99 |
| Individuals Who Used Internet | 100.00 | 13.90 | 32.23 | 22.65 | 4.09 | 26.66 |
| Individuals Who Used Protected Internet-Ready Devices or Internet Protection Tools | 100.00 | 4.42 | 30.18 | 26.53 | 4.72 | 33.54 |
| Individuals Who Used E-Commerce | 100.00 | 0.92 | 9.76 | 17.97 | 5.45 | 65.62 |
| Individuals Who Used E-Government | 100.00 | 0.73 | 11.65 | 17.57 | 5.38 | 64.51 |
| Individuals With E-Skills | 100.00 | 14.57 | 32.75 | 22.28 | 4.01 | 25.92 |
| Total School Going Children (5 Years And Over) | 100.00 | 71.20 | 21.65 | 7.14 | - | - |
| School Going Children Who Used ICTs At School By Type of ICT | 100.00 | 42.22 | 42.83 | 14.95 | - | - |
| Desktop computer | 100.00 | 31.37 | 55.77 | 12.86 | - | - |
| Laptop | 100.00 | 20.15 | 27.34 | 52.51 | - | - |
| Tablet (or similar handheld computer) | 100.00 | 52.25 | 35.62 | 12.14 | - | - |
| USB (memory) stick | 100.00 | 13.93 | 47.74 | 38.32 | - | - |
| Radio | 100.00 | 74.38 | 21.20 | 4.41 | - | - |
| Television | 100.00 | 60.42 | 30.83 | 8.75 | - | - |
| School Going Children (5 Years And Over) Who Used Internet At School | 100.00 | 24.90 | 50.36 | 24.74 | - | - |
| Individuals Who Used A Radio | 100.00 | 14.69 | 33.57 | 19.15 | 4.13 | 21.96 |
| Individuals Who Used Television | 100.00 | 10.09 | 33.24 | 22.89 | 4.16 | 26.71 |
| Individuals Who Used Print Media | 100.00 | 7.90 | 30.68 | 23.09 | 5.23 | 32.49 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 32a: Individuals Who Used ICTs by Type of ICT And Employment Status, 2024

| Individual ICT Usage And Type of ICT | All Individuals | Individual Employment Status | | | | | |
|--|------------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|----------------------------------|
| | | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/Cattle-Post |
| Total Individuals | 1,808,164 | 613,863 | 966 | 159,224 | 29,096 | 4,291 | 29,811 |
| Individuals Who Used Mobile Telephones | 1,521,800 | 592,037 | 966 | 156,385 | 28,043 | 3,970 | 28,026 |
| Individuals Who Used Smart Telephones | 1,098,321 | 454,559 | 316 | 114,737 | 24,664 | 2,765 | 8,206 |
| Individuals Who Own Mobile Telephones | 1,242,691 | 572,231 | 722 | 152,571 | 28,280 | 3,673 | 26,801 |
| Individuals Who Own Smart Telephones | 858,908 | 428,058 | 316 | 108,075 | 24,677 | 2,414 | 7,065 |
| Individuals Who Used A Computer | 581,789 | 258,081 | 92 | 42,237 | 18,084 | 1,099 | 1,592 |
| Desktop | 316,059 | 161,934 | 92 | 17,417 | 10,125 | 784 | 899 |
| Laptop | 414,002 | 189,119 | 92 | 34,114 | 16,047 | 787 | 1,336 |
| Tablet | 99,398 | 42,166 | - | 4,952 | 4,322 | 320 | 93 |
| Individuals Who Used Internet | 1,038,962 | 446,714 | 316 | 111,015 | 24,963 | 2,627 | 6,585 |
| Individuals Who Used Protected Internet-Ready Devices or Internet Protection Tools | 766,919 | 396,491 | 335 | 96,638 | 22,598 | 2,158 | 6,007 |
| Individuals Who Used E-Commerce | 142,721 | 86,048 | - | 20,284 | 9,075 | 246 | 808 |
| Individuals Who Used E-Government | 153,944 | 96,468 | 92 | 18,375 | 8,293 | 50 | 1,171 |
| Individuals With E-Skills | 1,071,314 | 449,499 | 316 | 112,085 | 25,076 | 2,627 | 6,833 |
| Individuals Who Used A Radio | 900,136 | 423,761 | 652 | 113,587 | 19,167 | 2,511 | 24,593 |
| Individuals Who Used Television | 911,651 | 413,063 | 506 | 111,241 | 23,476 | 2,311 | 12,914 |
| Individuals Who Used Print Media | 641,575 | 333,792 | 419 | 82,996 | 19,204 | 1,276 | 9,186 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 32b: Percentage of Individuals Who Used ICTs by Type of ICT And Employment Status, 2024

| Individual ICT Usage And Type of ICT | All Individuals | Individual Employment Status | | | | | |
|--|-----------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|-----------------------------------|
| | | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/ Cattle-Post |
| Total Individuals | 100.00 | 33.95 | 0.05 | 8.81 | 1.61 | 0.24 | 1.65 |
| Individuals Who Used Mobile Telephones | 100.00 | 38.90 | 0.06 | 10.28 | 1.84 | 0.26 | 1.84 |
| Individuals Who Used Smart Telephones | 100.00 | 41.39 | 0.03 | 10.45 | 2.25 | 0.25 | 0.75 |
| Individuals Who Own Mobile Telephones | 100.00 | 46.05 | 0.06 | 12.28 | 2.28 | 0.30 | 2.16 |
| Individuals Who Own Smart Telephones | 100.00 | 49.84 | 0.04 | 12.58 | 2.87 | 0.28 | 0.82 |
| Individuals Who Used A Computer | 100.00 | 44.36 | 0.02 | 7.26 | 3.11 | 0.19 | 0.27 |
| Desktop | 100.00 | 51.24 | 0.03 | 5.51 | 3.20 | 0.25 | 0.28 |
| Laptop | 100.00 | 45.68 | 0.02 | 8.24 | 3.88 | 0.19 | 0.32 |
| Tablet | 100.00 | 42.42 | - | 4.98 | 4.35 | 0.32 | 0.09 |
| Individuals Who Used Internet | 100.00 | 43.00 | 0.03 | 10.69 | 2.40 | 0.25 | 0.63 |
| Individuals Who Used Protected Internet-Ready Devices or Internet Protection Tools | 100.00 | 51.70 | 0.04 | 12.60 | 2.95 | 0.28 | 0.78 |
| Individuals Who Used E-Commerce | 100.00 | 60.29 | - | 14.21 | 6.36 | 0.17 | 0.57 |
| Individuals Who Used E-Government | 100.00 | 62.66 | 0.06 | 11.94 | 5.39 | 0.03 | 0.76 |
| Individuals With E-Skills | 100.00 | 41.96 | 0.03 | 10.46 | 2.34 | 0.25 | 0.64 |
| Individuals Who Used A Radio | 100.00 | 47.08 | 0.07 | 12.62 | 2.13 | 0.28 | 2.73 |
| Individuals Who Used Television | 100.00 | 45.31 | 0.06 | 12.20 | 2.58 | 0.25 | 1.42 |
| Individuals Who Used Print Media | 100.00 | 52.03 | 0.07 | 12.94 | 2.99 | 0.20 | 1.43 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 33a: Individuals Who Used ICTs by District and Type of ICT, 2024

| District | All Individuals | Individuals Who Used Information And Communication Technologies (ICTs) By Type | | | | | | | | | | |
|-------------------|------------------|--|----------------|-------------------|----------------|---------------|------------------|----------------|----------------|----------------|----------------|----------------|
| | | Mobile Telephone | Computer | Desktop Computers | Laptop | Tablet | Internet | E-Commerce | E-Government | Radio | Television | Print Media |
| Gaborone | 202,417 | 187,878 | 119,529 | 65,641 | 98,457 | 35,949 | 170,765 | 36,619 | 36,731 | 108,758 | 131,754 | 91,284 |
| Francistown | 82,942 | 73,475 | 36,287 | 21,311 | 24,537 | 7,378 | 62,357 | 10,678 | 11,163 | 43,412 | 52,640 | 37,743 |
| Lobatse | 24,694 | 21,343 | 11,782 | 6,925 | 7,793 | 999 | 17,424 | 2,061 | 3,235 | 15,304 | 14,078 | 9,784 |
| Selibe-Phikwe | 29,318 | 25,129 | 9,177 | 5,006 | 6,484 | 1,364 | 17,698 | 2,546 | 1,077 | 12,512 | 17,357 | 9,818 |
| Orapa | 6,997 | 6,624 | 5,546 | 3,650 | 4,732 | 1,630 | 6,617 | 1,639 | 1,615 | 2,874 | 4,664 | 3,219 |
| Jwaneng | 13,213 | 13,105 | 5,521 | 1,576 | 4,656 | 361 | 10,605 | 2,174 | 169 | 5,545 | 8,114 | 5,696 |
| Sowa Town | 2,445 | 1,989 | 1,118 | 742 | 697 | 54 | 1,875 | 262 | 328 | 775 | 1,576 | 1,290 |
| Ngwaketse | 105,022 | 88,753 | 24,408 | 13,452 | 14,253 | 1,968 | 48,818 | 4,228 | 6,270 | 51,985 | 48,582 | 31,497 |
| Barolong | 45,414 | 38,257 | 12,273 | 6,298 | 8,624 | 1,908 | 25,775 | 3,078 | 4,659 | 25,448 | 23,050 | 18,632 |
| Ngwaketse West | 11,032 | 9,665 | 2,961 | 1,960 | 1,549 | 179 | 4,974 | 355 | 1,432 | 5,734 | 3,603 | 5,153 |
| South East | 77,642 | 71,207 | 38,841 | 23,103 | 27,775 | 7,932 | 59,021 | 10,649 | 13,003 | 47,434 | 49,613 | 39,465 |
| Kweneng East | 288,811 | 245,138 | 97,398 | 52,284 | 71,678 | 13,173 | 173,777 | 22,963 | 19,929 | 148,335 | 158,777 | 101,096 |
| Kweneng West | 30,159 | 21,182 | 2,814 | 1,914 | 1,300 | 442 | 6,446 | 560 | 761 | 12,166 | 7,729 | 6,862 |
| Kgatleng | 94,794 | 80,805 | 34,644 | 18,936 | 26,009 | 5,690 | 60,364 | 6,653 | 7,480 | 49,832 | 52,442 | 33,673 |
| Central Serowe | 161,789 | 131,190 | 42,484 | 24,149 | 24,301 | 5,150 | 80,915 | 12,302 | 9,634 | 80,737 | 73,599 | 46,437 |
| Central Mahalapye | 93,313 | 75,415 | 19,762 | 9,619 | 14,008 | 1,988 | 38,356 | 3,760 | 7,770 | 46,584 | 41,372 | 26,792 |
| Central Bobonong | 56,590 | 47,532 | 10,363 | 4,618 | 7,666 | 1,267 | 21,716 | 2,577 | 2,410 | 22,900 | 21,337 | 17,770 |
| Central Boteti | 64,661 | 48,659 | 12,434 | 5,539 | 7,902 | 461 | 26,245 | 2,500 | 3,963 | 31,601 | 23,264 | 21,244 |
| Central Tutume | 123,955 | 100,100 | 24,297 | 12,737 | 16,016 | 2,328 | 56,547 | 3,636 | 5,614 | 50,792 | 53,588 | 36,685 |
| North East | 56,122 | 48,501 | 16,112 | 7,427 | 10,807 | 3,249 | 36,294 | 2,806 | 3,744 | 24,584 | 31,253 | 24,220 |
| Ngami East | 91,587 | 71,556 | 23,551 | 13,720 | 13,970 | 3,206 | 47,460 | 3,365 | 3,095 | 45,004 | 39,914 | 28,676 |
| Ngami West | 43,977 | 32,040 | 7,820 | 4,893 | 4,953 | 294 | 17,341 | 1,382 | 2,338 | 18,225 | 13,961 | 12,737 |
| Chobe | 24,005 | 21,776 | 8,335 | 3,816 | 6,578 | 1,117 | 14,490 | 2,417 | 1,905 | 12,853 | 12,961 | 8,561 |
| Ghanzi | 34,018 | 26,639 | 7,601 | 3,387 | 5,422 | 419 | 16,843 | 1,918 | 2,866 | 15,422 | 13,795 | 8,586 |
| Kgalagadi South | 26,865 | 19,971 | 3,475 | 1,370 | 2,652 | 365 | 9,619 | 1,116 | 2,134 | 13,639 | 7,940 | 8,189 |
| Kgalagadi North | 16,382 | 13,869 | 3,255 | 1,988 | 1,182 | 529 | 6,620 | 476 | 620 | 7,682 | 4,687 | 6,466 |
| Total | 1,808,164 | 1,521,800 | 581,789 | 316,059 | 414,002 | 99,398 | 1,038,962 | 142,721 | 153,944 | 900,136 | 911,651 | 641,575 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 33b: Percentage of Individuals Who Used ICTs by District and Type of ICT, 2024

| District | All Individuals | Individuals Who Used Information And Communication Technologies (ICTs) By Type | | | | | | | | | | |
|-------------------|-----------------|--|---------------|-------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| | | Mobile Telephone | Computer | Desktop Computers | Laptop | Tablet | Internet | E-Commerce | E-Government | Radio | Television | Print Media |
| Gaborone | 11.19 | 12.35 | 20.55 | 20.77 | 23.78 | 36.17 | 16.44 | 25.66 | 23.86 | 12.08 | 14.45 | 14.23 |
| Francistown | 4.59 | 4.83 | 6.24 | 6.74 | 5.93 | 7.42 | 6.00 | 7.48 | 7.25 | 4.82 | 5.77 | 5.88 |
| Lobatse | 1.37 | 1.40 | 2.03 | 2.19 | 1.88 | 1.01 | 1.68 | 1.44 | 2.10 | 1.70 | 1.54 | 1.52 |
| Selibe-Phikwe | 1.62 | 1.65 | 1.58 | 1.58 | 1.57 | 1.37 | 1.70 | 1.78 | 0.70 | 1.39 | 1.90 | 1.53 |
| Orapa | 0.39 | 0.44 | 0.95 | 1.15 | 1.14 | 1.64 | 0.64 | 1.15 | 1.05 | 0.32 | 0.51 | 0.50 |
| Jwaneng | 0.73 | 0.86 | 0.95 | 0.50 | 1.12 | 0.36 | 1.02 | 1.52 | 0.11 | 0.62 | 0.89 | 0.89 |
| Sowa Town | 0.14 | 0.13 | 0.19 | 0.23 | 0.17 | 0.05 | 0.18 | 0.18 | 0.21 | 0.09 | 0.17 | 0.20 |
| Ngwaketse | 5.81 | 5.83 | 4.20 | 4.26 | 3.44 | 1.98 | 4.70 | 2.96 | 4.07 | 5.78 | 5.33 | 4.91 |
| Barolong | 2.51 | 2.51 | 2.11 | 1.99 | 2.08 | 1.92 | 2.48 | 2.16 | 3.03 | 2.83 | 2.53 | 2.90 |
| Ngwaketse West | 0.61 | 0.64 | 0.51 | 0.62 | 0.37 | 0.18 | 0.48 | 0.25 | 0.93 | 0.64 | 0.40 | 0.80 |
| South East | 4.29 | 4.68 | 6.68 | 7.31 | 6.71 | 7.98 | 5.68 | 7.46 | 8.45 | 5.27 | 5.44 | 6.15 |
| Kweneng East | 15.97 | 16.11 | 16.74 | 16.54 | 17.31 | 13.25 | 16.73 | 16.09 | 12.95 | 16.48 | 17.42 | 15.76 |
| Kweneng West | 1.67 | 1.39 | 0.48 | 0.61 | 0.31 | 0.44 | 0.62 | 0.39 | 0.49 | 1.35 | 0.85 | 1.07 |
| Kgatleng | 5.24 | 5.31 | 5.95 | 5.99 | 6.28 | 5.72 | 5.81 | 4.66 | 4.86 | 5.54 | 5.75 | 5.25 |
| Central Serowe | 8.95 | 8.62 | 7.30 | 7.64 | 5.87 | 5.18 | 7.79 | 8.62 | 6.26 | 8.97 | 8.07 | 7.24 |
| Central Mahalapye | 5.16 | 4.96 | 3.40 | 3.04 | 3.38 | 2.00 | 3.69 | 2.63 | 5.05 | 5.18 | 4.54 | 4.18 |
| Central Bobonong | 3.13 | 3.12 | 1.78 | 1.46 | 1.85 | 1.27 | 2.09 | 1.81 | 1.57 | 2.54 | 2.34 | 2.77 |
| Central Boteti | 3.58 | 3.20 | 2.14 | 1.75 | 1.91 | 0.46 | 2.53 | 1.75 | 2.57 | 3.51 | 2.55 | 3.31 |
| Central Tutume | 6.86 | 6.58 | 4.18 | 4.03 | 3.87 | 2.34 | 5.44 | 2.55 | 3.65 | 5.64 | 5.88 | 5.72 |
| North East | 3.10 | 3.19 | 2.77 | 2.35 | 2.61 | 3.27 | 3.49 | 1.97 | 2.43 | 2.73 | 3.43 | 3.78 |
| Ngami East | 5.07 | 4.70 | 4.05 | 4.34 | 3.37 | 3.23 | 4.57 | 2.36 | 2.01 | 5.00 | 4.38 | 4.47 |
| Ngami West | 2.43 | 2.11 | 1.34 | 1.55 | 1.20 | 0.30 | 1.67 | 0.97 | 1.52 | 2.02 | 1.53 | 1.99 |
| Chobe | 1.33 | 1.43 | 1.43 | 1.21 | 1.59 | 1.12 | 1.39 | 1.69 | 1.24 | 1.43 | 1.42 | 1.33 |
| Ghanzi | 1.88 | 1.75 | 1.31 | 1.07 | 1.31 | 0.42 | 1.62 | 1.34 | 1.86 | 1.71 | 1.51 | 1.34 |
| Kgalagadi South | 1.49 | 1.31 | 0.60 | 0.43 | 0.64 | 0.37 | 0.93 | 0.78 | 1.39 | 1.52 | 0.87 | 1.28 |
| Kgalagadi North | 0.91 | 0.91 | 0.56 | 0.63 | 0.29 | 0.53 | 0.64 | 0.33 | 0.40 | 0.85 | 0.51 | 1.01 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 34a: Individuals Who Used ICTs by Age Group, Gender and Type of ICT, 2024

| Age Group And Gender | All Individuals | Individuals Who Used Information And Communication Technologies (ICTs) By Type | | | | | | | | | | |
|------------------------|------------------|--|----------------|-------------------|----------------|---------------|------------------|----------------|----------------|----------------|----------------|----------------|
| | | Mobile Telephone | Computer | Desktop Computers | Laptop | Tablet | Internet | E-Commerce | E-Government | Radio | Television | Print Media |
| All Individuals | 1,808,164 | 1,521,800 | 581,789 | 316,059 | 414,002 | 99,398 | 1,038,962 | 142,721 | 153,944 | 900,136 | 911,651 | 641,575 |
| Males | 846,286 | 701,991 | 285,366 | 153,467 | 208,809 | 45,501 | 481,494 | 66,047 | 73,232 | 451,041 | 414,053 | 308,980 |
| Females | 961,878 | 819,809 | 296,423 | 162,593 | 205,193 | 53,897 | 557,468 | 76,674 | 80,712 | 449,095 | 497,598 | 332,595 |
| Less Than 15 | 418,175 | 230,454 | 99,314 | 51,504 | 53,144 | 26,905 | 145,815 | - | - | 52,377 | 71,040 | - |
| Males | 206,414 | 111,545 | 48,340 | 24,248 | 27,220 | 12,636 | 70,633 | - | - | 29,121 | 36,003 | - |
| Females | 211,762 | 118,910 | 50,974 | 27,255 | 25,924 | 14,269 | 75,183 | - | - | 23,255 | 35,037 | - |
| 15 - 24 | 306,127 | 266,759 | 142,614 | 71,850 | 101,382 | 17,563 | 233,989 | 20,827 | 17,786 | 104,753 | 142,079 | 111,578 |
| Males | 156,766 | 135,055 | 72,851 | 37,133 | 53,579 | 8,776 | 117,559 | 11,007 | 10,010 | 58,242 | 72,005 | 56,965 |
| Females | 149,361 | 131,704 | 69,763 | 34,718 | 47,803 | 8,787 | 116,429 | 9,820 | 7,776 | 46,511 | 70,074 | 54,613 |
| 25 - 34 | 305,017 | 292,864 | 130,581 | 66,693 | 102,490 | 19,322 | 242,546 | 47,795 | 45,549 | 201,058 | 210,760 | 170,884 |
| Males | 143,370 | 136,282 | 61,261 | 30,381 | 48,801 | 7,966 | 110,988 | 20,371 | 20,415 | 101,980 | 96,239 | 80,775 |
| Females | 161,647 | 156,581 | 69,321 | 36,312 | 53,688 | 11,356 | 131,558 | 27,424 | 25,134 | 99,078 | 114,521 | 90,109 |
| 35 - 44 | 309,441 | 296,830 | 117,235 | 69,754 | 86,781 | 20,193 | 221,086 | 43,439 | 51,865 | 214,699 | 213,624 | 175,019 |
| Males | 139,706 | 132,478 | 55,358 | 32,731 | 41,776 | 8,467 | 93,859 | 18,649 | 22,296 | 105,051 | 92,669 | 79,312 |
| Females | 169,734 | 164,352 | 61,877 | 37,023 | 45,005 | 11,726 | 127,228 | 24,790 | 29,569 | 109,647 | 120,954 | 95,707 |
| 45 - 54 | 214,645 | 206,608 | 64,121 | 40,207 | 48,969 | 9,980 | 129,464 | 22,244 | 26,338 | 151,570 | 140,828 | 111,245 |
| Males | 97,788 | 93,959 | 33,878 | 20,856 | 26,915 | 4,979 | 60,109 | 11,458 | 14,315 | 74,474 | 64,819 | 55,206 |
| Females | 116,857 | 112,649 | 30,243 | 19,351 | 22,054 | 5,001 | 69,356 | 10,786 | 12,023 | 77,097 | 76,009 | 56,039 |
| 55 - 64 | 125,563 | 117,840 | 23,153 | 13,638 | 17,788 | 4,357 | 49,602 | 7,111 | 10,175 | 91,635 | 73,088 | 48,234 |
| Males | 53,443 | 50,519 | 11,342 | 6,760 | 8,909 | 2,187 | 22,082 | 4,170 | 5,391 | 44,479 | 31,461 | 24,276 |
| Females | 72,120 | 67,321 | 11,811 | 6,877 | 8,879 | 2,171 | 27,520 | 2,941 | 4,784 | 47,156 | 41,627 | 23,958 |
| 65 - 74 | 80,756 | 73,381 | 4,166 | 2,144 | 3,043 | 954 | 14,977 | 1,304 | 1,984 | 54,015 | 42,150 | 20,092 |
| Males | 33,474 | 30,344 | 1,943 | 1,087 | 1,417 | 367 | 5,836 | 392 | 805 | 26,635 | 16,047 | 10,573 |
| Females | 47,282 | 43,038 | 2,223 | 1,057 | 1,627 | 587 | 9,142 | 912 | 1,179 | 27,380 | 26,103 | 9,519 |
| 75 And Above | 48,439 | 37,063 | 606 | 270 | 404 | 124 | 1,482 | - | 248 | 30,029 | 18,082 | 4,523 |
| Males | 15,324 | 11,809 | 394 | 270 | 192 | 124 | 429 | - | - | 11,059 | 4,809 | 1,873 |
| Females | 33,115 | 25,254 | 212 | - | 212 | - | 1,053 | - | 248 | 18,970 | 13,273 | 2,650 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 34b: Percentage of Individuals Who Used ICTs by Age Group, Gender and Type of ICT, 2024

| Age Group And Gender | All Individuals | Individuals Who Used Information And Communication Technologies (ICTs) By Type | | | | | | | | | | | |
|----------------------|-----------------|--|----------|-------------------|--------|--------|----------|------------|--------------|--------|------------|-------------|--------|
| | | Mobile Telephone | Computer | Desktop Computers | Laptop | Tablet | Internet | E-Commerce | E-Government | Radio | Television | Print Media | |
| All Individuals | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |
| Males | 46.80 | 46.13 | 49.05 | 48.56 | 50.44 | 45.78 | 46.34 | 46.28 | 47.57 | 50.11 | 45.42 | 48.16 | |
| Females | 53.20 | 53.87 | 50.95 | 51.44 | 49.56 | 54.22 | 53.66 | 53.72 | 52.43 | 49.89 | 54.58 | 51.84 | |
| Less Than 15 | 23.13 | 15.14 | 17.07 | 16.30 | 12.84 | 27.07 | 14.03 | - | - | 5.82 | 7.79 | - | |
| Males | 11.42 | 7.33 | 8.31 | 7.67 | 6.57 | 12.71 | 6.80 | - | - | 3.24 | 3.95 | - | |
| Females | 11.71 | 7.81 | 8.76 | 8.62 | 6.26 | 14.36 | 7.24 | - | - | 2.58 | 3.84 | - | |
| 15 - 24 | 16.93 | 17.53 | 24.51 | 22.73 | 24.49 | 17.67 | 22.52 | 14.59 | 11.55 | 11.64 | 15.58 | 17.39 | |
| Males | 8.67 | 8.87 | 12.52 | 11.75 | 12.94 | 8.83 | 11.32 | 7.71 | 6.50 | 6.47 | 7.90 | 8.88 | |
| Females | 8.26 | 8.65 | 11.99 | 10.98 | 11.55 | 8.84 | 11.21 | 6.88 | 5.05 | 5.17 | 7.69 | 8.51 | |
| 25 - 34 | 16.87 | 19.24 | 22.44 | 21.10 | 24.76 | 19.44 | 23.35 | 33.49 | 29.59 | 22.34 | 23.12 | 26.64 | |
| Males | 7.93 | 8.96 | 10.53 | 9.61 | 11.79 | 8.01 | 10.68 | 14.27 | 13.26 | 11.33 | 10.56 | 12.59 | |
| Females | 8.94 | 10.29 | 11.92 | 11.49 | 12.97 | 11.42 | 12.66 | 19.22 | 16.33 | 11.01 | 12.56 | 14.04 | |
| 35 - 44 | 17.11 | 19.51 | 20.15 | 22.07 | 20.96 | 20.31 | 21.28 | 30.44 | 33.69 | 23.85 | 23.43 | 27.28 | |
| Males | 7.73 | 8.71 | 9.52 | 10.36 | 10.09 | 8.52 | 9.03 | 13.07 | 14.48 | 11.67 | 10.16 | 12.36 | |
| Females | 9.39 | 10.80 | 10.64 | 11.71 | 10.87 | 11.80 | 12.25 | 17.37 | 19.21 | 12.18 | 13.27 | 14.92 | |
| 45 - 54 | 11.87 | 13.58 | 11.02 | 12.72 | 11.83 | 10.04 | 12.46 | 15.59 | 17.11 | 16.84 | 15.45 | 17.34 | |
| Males | 5.41 | 6.17 | 5.82 | 6.60 | 6.50 | 5.01 | 5.79 | 8.03 | 9.30 | 8.27 | 7.11 | 8.60 | |
| Females | 6.46 | 7.40 | 5.20 | 6.12 | 5.33 | 5.03 | 6.68 | 7.56 | 7.81 | 8.57 | 8.34 | 8.73 | |
| 55 - 64 | 6.94 | 7.74 | 3.98 | 4.31 | 4.30 | 4.38 | 4.77 | 4.98 | 6.61 | 10.18 | 8.02 | 7.52 | |
| Males | 2.96 | 3.32 | 1.95 | 2.14 | 2.15 | 2.20 | 2.13 | 2.92 | 3.50 | 4.94 | 3.45 | 3.78 | |
| Females | 3.99 | 4.42 | 2.03 | 2.18 | 2.14 | 2.18 | 2.65 | 2.06 | 3.11 | 5.24 | 4.57 | 3.73 | |
| 65 - 74 | 4.47 | 4.82 | 0.72 | 0.68 | 0.74 | 0.96 | 1.44 | 0.91 | 1.29 | 6.00 | 4.62 | 3.13 | |
| Males | 1.85 | 1.99 | 0.33 | 0.34 | 0.34 | 0.37 | 0.56 | 0.27 | 0.52 | 2.96 | 1.76 | 1.65 | |
| Females | 2.61 | 2.83 | 0.38 | 0.33 | 0.39 | 0.59 | 0.88 | 0.64 | 0.77 | 3.04 | 2.86 | 1.48 | |
| 75 And Above | 2.68 | 2.44 | 0.10 | 0.09 | 0.10 | 0.12 | 0.14 | - | 0.16 | 3.34 | 1.98 | 0.70 | |
| Males | 0.85 | 0.78 | 0.07 | 0.09 | 0.05 | 0.12 | 0.04 | - | - | 1.23 | 0.53 | 0.29 | |
| Females | 1.83 | 1.66 | 0.04 | - | 0.05 | - | 0.10 | - | 0.16 | 2.11 | 1.46 | 0.41 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 35a: Individual Who Used Internet by Type of Internet Activities Performed, Gender, Location, Education Level And Employment Status, 2024

| Internet Activities | Gender | | | Location | |
|--|------------------|----------------|----------------|------------------|----------------|
| | All Individuals | Male | Female | Urban | Rural |
| Total Individuals | 1,808,164 | 846,286 | 961,878 | 1,245,035 | 563,129 |
| Individuals Who Used Internet | 1,038,962 | 481,494 | 557,468 | 830,642 | 208,320 |
| Individuals Who Used Internet By Type of Activities Done | | | | | |
| Getting information about goods or services | 548,981 | 250,623 | 298,358 | 464,584 | 84,397 |
| Seeking health-related information (e.g. on injury, disease, nutrition, improving health, etc.) | 389,119 | 160,852 | 228,267 | 324,682 | 64,437 |
| Getting information from general government Organizations | 308,318 | 140,974 | 167,344 | 253,999 | 54,319 |
| Using services related to travel or travel-related magazines, accommodation | 153,464 | 73,328 | 80,137 | 131,019 | 22,446 |
| Downloading software or applications | 501,155 | 248,482 | 252,673 | 410,108 | 91,046 |
| Reading or downloading online newspapers or magazines, electronic books | 433,976 | 208,105 | 225,870 | 353,469 | 80,506 |
| Sending or receiving e-mail | 445,981 | 213,876 | 232,105 | 384,182 | 61,799 |
| Making calls (telephoning over the Internet/ VoIP, using Skype, iTalk, , etc.; includes video calls via webcam e.g. Webex, MS Teams etc) | 732,854 | 331,229 | 401,625 | 595,493 | 137,360 |
| Participating in social networks | 814,201 | 372,713 | 441,488 | 650,824 | 163,378 |
| Making an appointment with a health practitioner via a website | 73,504 | 32,366 | 41,138 | 65,110 | 8,393 |
| Interacting with general government organizations | 154,164 | 73,232 | 80,932 | 128,829 | 25,335 |
| Taking part in online consultations or voting to define civic or political issues | 33,489 | 17,869 | 15,620 | 29,445 | 4,044 |
| Accessing or posting opinions on chat sites, blogs, newsgroups or online discussions | 208,668 | 93,819 | 114,849 | 174,697 | 33,971 |
| Purchasing or ordering goods or services | 143,057 | 66,047 | 77,010 | 124,364 | 18,694 |
| Selling goods or services (Via eBay, Alibaba, Facebook etc.) | 97,809 | 46,682 | 51,127 | 84,743 | 13,066 |
| Internet banking | 279,229 | 138,138 | 141,091 | 244,901 | 34,329 |
| Doing a formal online course (in any subject) | 75,882 | 34,390 | 41,492 | 69,358 | 6,523 |
| Consulting wikis (Wikipedia etc.), online encyclopedias or other websites for formal learning purposes | 243,592 | 113,746 | 129,846 | 209,023 | 34,569 |
| Looking for a job or sending/ submitting a job application | 275,622 | 127,454 | 148,168 | 236,261 | 39,362 |
| Participating in professional networks | 129,916 | 62,605 | 67,311 | 112,728 | 17,188 |
| Listening to web radio | 60,863 | 32,922 | 27,940 | 53,341 | 7,522 |
| Watching web television | 98,691 | 49,354 | 49,337 | 87,348 | 11,342 |
| Streaming or downloading images, movies, videos or music; playing or downloading games | 582,726 | 283,392 | 299,334 | 471,839 | 110,887 |
| Uploading self/user-created content to a website to be shared (E.g. Text, images, photos, videos, music, software, etc.) | 319,790 | 145,980 | 173,810 | 257,988 | 61,803 |
| Using storage space on the Internet to save documents, pictures, music, video or other files (e.g. Google Drive, Dropbox, Windows SkyDrive, iCloud, Amazon Cloud Drive.) | 332,101 | 162,285 | 169,816 | 288,946 | 43,155 |
| Using software run over the Internet for editing text documents, spreadsheets or presentations | 110,614 | 56,750 | 53,864 | 97,818 | 12,796 |

Source: Statistics Botswana, Information & Communication Technology Statistics
 Note: “-” denotes zero

Table 35a cont: Individual Who Used Internet by Type of Internet Activities Performed, Gender, Location, Education Level And Employment Status, 2024

| Internet Activities | Highest Education Level | | | | | Individual Employment Status | | | | | |
|--|-------------------------|-----------------|-----------------|-----------------------------------|--------------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|-----------------------------------|
| | Primary or Lower | Lower Secondary | Upper Secondary | Technical/ Vocational Training | Tertiary education | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/ Cattle-Post |
| Total Individuals | 549,388 | 534,018 | 277,169 | 48,056 | 283,797 | 613,863 | 966 | 159,224 | 29,096 | 4,291 | 29,811 |
| Individuals Who Used Internet | 144,406 | 334,848 | 235,330 | 42,502 | 277,012 | 446,714 | 316 | 111,015 | 24,963 | 2,627 | 6,585 |
| Individuals Who Used Internet By Type of Activities Done | | | | | | | | | | | |
| Getting information about goods or services | 24,389 | 136,860 | 133,905 | 29,244 | 223,684 | 285,494 | 92 | 69,470 | 19,269 | 1,003 | 3,009 |
| Seeking health-related information (e.g. on injury, disease, nutrition, improving health, etc.) | 10,044 | 83,098 | 86,679 | 17,973 | 190,190 | 220,576 | 112 | 44,827 | 12,961 | 740 | 2,822 |
| Getting information from general government Organizations | 5,127 | 60,907 | 65,526 | 15,782 | 160,325 | 183,532 | 204 | 36,562 | 12,901 | 445 | 2,353 |
| Using services related to travel or travel-related magazines, accommodation | 1,626 | 21,371 | 26,940 | 6,383 | 96,814 | 96,588 | - | 17,196 | 9,212 | 323 | 739 |
| Downloading software or applications | 21,765 | 121,564 | 135,338 | 22,861 | 198,237 | 249,337 | 92 | 55,292 | 16,096 | 1,325 | 2,564 |
| Reading or downloading online newspapers or magazines, electronic books | 11,872 | 101,276 | 105,202 | 24,558 | 190,535 | 240,982 | 296 | 51,641 | 16,384 | 546 | 3,632 |
| Sending or receiving e-mail | 5,682 | 69,534 | 101,833 | 26,095 | 242,419 | 257,124 | 92 | 46,810 | 18,083 | 957 | 2,077 |
| Making calls (telephoning over the Internet/ VoIP, using Skype, iTalk, , etc.; includes video calls via webcam e.g. Webex, MS Teams etc) | 69,881 | 213,824 | 176,047 | 32,107 | 237,966 | 353,431 | 316 | 84,091 | 20,963 | 1,804 | 4,645 |
| Participating in social networks | 66,674 | 251,779 | 204,256 | 37,963 | 250,191 | 388,464 | 316 | 95,531 | 22,095 | 1,751 | 5,693 |
| Making an appointment with a health practitioner via a website | 656 | 8,044 | 11,303 | 3,204 | 50,271 | 50,181 | - | 6,331 | 4,010 | 172 | 773 |
| Interacting with general government organizations | 1,222 | 17,929 | 27,050 | 8,288 | 99,444 | 96,468 | 92 | 18,375 | 8,293 | 50 | 1,171 |
| Taking part in online consultations or voting to define civic or political issues | - | 3,053 | 4,069 | 1,609 | 24,758 | 20,661 | - | 3,381 | 2,001 | 50 | 98 |
| Accessing or posting opinions on chat sites, blogs, newsgroups or online discussions | 4,025 | 45,530 | 50,410 | 8,093 | 100,507 | 120,036 | 92 | 23,913 | 8,201 | 1,034 | 718 |
| Purchasing or ordering goods or services | 1,419 | 14,035 | 25,650 | 7,774 | 93,787 | 86,048 | - | 20,284 | 9,075 | 246 | 808 |
| Selling goods or services (Via eBay, Alibaba, Facebook etc.) | 1,415 | 16,867 | 21,393 | 4,473 | 53,355 | 50,191 | 92 | 23,815 | 6,588 | 368 | 166 |
| Internet banking | 2,376 | 34,391 | 45,280 | 14,982 | 181,569 | 187,804 | 92 | 28,579 | 15,621 | 411 | 1,347 |
| Doing a formal online course (in any subject) | 531 | 5,221 | 9,223 | 2,461 | 58,446 | 49,614 | - | 7,273 | 2,495 | 50 | - |
| Consulting wikis (Wikipedia etc.), online encyclopedias or other websites for formal learning purposes | 20,120 | 47,260 | 48,391 | 7,999 | 119,583 | 110,680 | - | 19,770 | 8,442 | 373 | 349 |
| Looking for a job or sending/ submitting a job application | 3,547 | 56,862 | 73,403 | 15,249 | 126,174 | 160,165 | 92 | 31,696 | 5,834 | 706 | 824 |
| Participating in professional networks | 1,986 | 16,113 | 18,439 | 5,808 | 87,437 | 80,466 | - | 12,467 | 5,676 | 333 | 596 |
| Listening to web radio | 1,477 | 9,868 | 11,318 | 1,735 | 36,359 | 35,642 | - | 5,751 | 2,570 | 172 | 514 |
| Watching web television | 6,446 | 14,761 | 21,248 | 2,297 | 53,777 | 52,942 | - | 9,056 | 3,979 | 643 | 739 |
| Streaming or downloading images, movies, videos or music; playing or downloading games | 67,092 | 157,196 | 140,295 | 23,082 | 192,970 | 266,660 | 92 | 58,318 | 14,814 | 1,737 | 3,006 |
| Uploading self/user-created content to a website to be shared (E.g. Text, images, photos, videos, music, software, etc.) | 14,569 | 86,685 | 87,456 | 13,973 | 115,910 | 161,279 | 92 | 38,003 | 8,476 | 1,228 | 2,226 |
| Using storage space on the Internet to save documents, pictures, music, video or other files (e.g. Google Drive, Dropbox, Windows SkyDrive, iCloud, Amazon Cloud Drive.) | 5,538 | 58,479 | 79,504 | 14,624 | 173,537 | 179,211 | 92 | 35,604 | 13,397 | 1,208 | 1,089 |
| Using software run over the Internet for editing text documents, spreadsheets or presentations | 1,136 | 9,611 | 14,827 | 3,916 | 81,018 | 62,221 | - | 10,538 | 6,090 | 387 | 93 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 35b: Percentage of Individual Who Used Internet by Type of Internet Activities Performed, Gender, Location, Education Level And Employment Status, 2024

| Internet Activities | Gender | | | Location | |
|--|-----------------|--------------|--------------|--------------|--------------|
| | All Individuals | Male | Female | Urban | Rural |
| Total Individuals | 100.00 | 46.80 | 53.20 | 68.86 | 31.14 |
| Individuals Who Used Internet | 100.00 | 46.34 | 53.66 | 79.95 | 20.05 |
| Individuals Who Used Internet By Type of Activities Done | | | | | |
| Getting information about goods or services | 100.00 | 45.65 | 54.35 | 84.63 | 15.37 |
| Seeking health-related information (e.g. on injury, disease, nutrition, improving health, etc.) | 100.00 | 41.34 | 58.66 | 83.44 | 16.56 |
| Getting information from general government Organizations | 100.00 | 45.72 | 54.28 | 82.38 | 17.62 |
| Using services related to travel or travel-related magazines, accommodation | 100.00 | 47.78 | 52.22 | 85.37 | 14.63 |
| Downloading software or applications | 100.00 | 49.58 | 50.42 | 81.83 | 18.17 |
| Reading or downloading online newspapers or magazines, electronic books | 100.00 | 47.95 | 52.05 | 81.45 | 18.55 |
| Sending or receiving e-mail | 100.00 | 47.96 | 52.04 | 86.14 | 13.86 |
| Making calls (telephoning over the Internet/ VoIP, using Skype, iTalk, , etc.; includes video calls via webcam e.g. Webex, MS Teams etc) | 100.00 | 45.20 | 54.80 | 81.26 | 18.74 |
| Participating in social networks | 100.00 | 45.78 | 54.22 | 79.93 | 20.07 |
| Making an appointment with a health practitioner via a website | 100.00 | 44.03 | 55.97 | 88.58 | 11.42 |
| Interacting with general government organizations | 100.00 | 47.50 | 52.50 | 83.57 | 16.43 |
| Taking part in online consultations or voting to define civic or political issues | 100.00 | 53.36 | 46.64 | 87.92 | 12.08 |
| Accessing or posting opinions on chat sites, blogs, newsgroups or online discussions | 100.00 | 44.96 | 55.04 | 83.72 | 16.28 |
| Purchasing or ordering goods or services | 100.00 | 46.17 | 53.83 | 86.93 | 13.07 |
| Selling goods or services (Via eBay, Alibaba, Facebook etc.) | 100.00 | 47.73 | 52.27 | 86.64 | 13.36 |
| Internet banking | 100.00 | 49.47 | 50.53 | 87.71 | 12.29 |
| Doing a formal online course (in any subject) | 100.00 | 45.32 | 54.68 | 91.40 | 8.60 |
| Consulting wikis (Wikipedia etc.), online encyclopedias or other websites for formal learning purposes | 100.00 | 46.70 | 53.30 | 85.81 | 14.19 |
| Looking for a job or sending/ submitting a job application | 100.00 | 46.24 | 53.76 | 85.72 | 14.28 |
| Participating in professional networks | 100.00 | 48.19 | 51.81 | 86.77 | 13.23 |
| Listening to web radio | 100.00 | 54.09 | 45.91 | 87.64 | 12.36 |
| Watching web television | 100.00 | 50.01 | 49.99 | 88.51 | 11.49 |
| Streaming or downloading images, movies, videos or music; playing or downloading games | 100.00 | 48.63 | 51.37 | 80.97 | 19.03 |
| Uploading self/user-created content to a website to be shared (E.g. Text, images, photos, videos, music, software, etc.) | 100.00 | 45.65 | 54.35 | 80.67 | 19.33 |
| Using storage space on the Internet to save documents, pictures, music, video or other files (e.g. Google Drive, Dropbox, Windows SkyDrive, iCloud, Amazon Cloud Drive.) | 100.00 | 48.87 | 51.13 | 87.01 | 12.99 |
| Using software run over the Internet for editing text documents, spreadsheets or presentations | 100.00 | 51.30 | 48.70 | 88.43 | 11.57 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 35b cont: Percentage of Individual Who Used Internet by Type of Internet Activities Performed, Gender, Location, Education Level And Employment Status, 2024

| Internet Activities | Highest Education Level | | | | | Individual Employment Status | | | | | | |
|--|-------------------------|-----------------|-----------------|-----------------------------------|--------------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|-----------------------------------|--|
| | Primary or Lower | Lower Secondary | Upper Secondary | Technical/ Vocational Training | Tertiary education | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/ Cattle-Post | |
| Total Individuals | 30.38 | 29.53 | 15.33 | 2.66 | 15.70 | 33.95 | 0.05 | 8.81 | 1.61 | 0.24 | 1.65 | |
| Individuals Who Used Internet | 13.90 | 32.23 | 22.65 | 4.09 | 26.66 | 43.00 | 0.03 | 10.69 | 2.40 | 0.25 | 0.63 | |
| Individuals Who Used Internet By Type of Activities Done | | | | | | | | | | | | |
| Getting information about goods or services | 4.44 | 24.93 | 24.39 | 5.33 | 40.75 | 52.00 | 0.02 | 12.65 | 3.51 | 0.18 | 0.55 | |
| Seeking health-related information (e.g. on injury, disease, nutrition, improving health, etc.) | 2.58 | 21.36 | 22.28 | 4.62 | 48.88 | 56.69 | 0.03 | 11.52 | 3.33 | 0.19 | 0.73 | |
| Getting information from general government Organizations | 1.66 | 19.75 | 21.25 | 5.12 | 52.00 | 59.53 | 0.07 | 11.86 | 4.18 | 0.14 | 0.76 | |
| Using services related to travel or travel-related magazines, accommodation | 1.06 | 13.93 | 17.55 | 4.16 | 63.09 | 62.94 | - | 11.21 | 6.00 | 0.21 | 0.48 | |
| Downloading software or applications | 4.34 | 24.26 | 27.01 | 4.56 | 39.56 | 49.75 | 0.02 | 11.03 | 3.21 | 0.26 | 0.51 | |
| Reading or downloading online newspapers or magazines, electronic books | 2.74 | 23.34 | 24.24 | 5.66 | 43.90 | 55.53 | 0.07 | 11.90 | 3.78 | 0.13 | 0.84 | |
| Sending or receiving e-mail | 1.27 | 15.59 | 22.83 | 5.85 | 54.36 | 57.65 | 0.02 | 10.50 | 4.05 | 0.21 | 0.47 | |
| Making calls (telephoning over the Internet/ VoIP, using Skype, iTalk, , etc.; includes video calls via webcam e.g. Webex, MS Teams etc) | 9.54 | 29.18 | 24.02 | 4.38 | 32.47 | 48.23 | 0.04 | 11.47 | 2.86 | 0.25 | 0.63 | |
| Participating in social networks | 8.19 | 30.92 | 25.09 | 4.66 | 30.73 | 47.71 | 0.04 | 11.73 | 2.71 | 0.22 | 0.70 | |
| Making an appointment with a health practitioner via a website | 0.89 | 10.94 | 15.38 | 4.36 | 68.39 | 68.27 | - | 8.61 | 5.46 | 0.23 | 1.05 | |
| Interacting with general government organizations | 0.79 | 11.63 | 17.55 | 5.38 | 64.50 | 62.57 | 0.06 | 11.92 | 5.38 | 0.03 | 0.76 | |
| Taking part in online consultations or voting to define civic or political issues | - | 9.12 | 12.15 | 4.81 | 73.93 | 61.69 | - | 10.10 | 5.97 | 0.15 | 0.29 | |
| Accessing or posting opinions on chat sites, blogs, newsgroups or online discussions | 1.93 | 21.82 | 24.16 | 3.88 | 48.17 | 57.52 | 0.04 | 11.46 | 3.93 | 0.50 | 0.34 | |
| Purchasing or ordering goods or services | 0.99 | 9.81 | 17.93 | 5.43 | 65.56 | 60.15 | - | 14.18 | 6.34 | 0.17 | 0.56 | |
| Selling goods or services (Via eBay, Alibaba, Facebook etc.) | 1.45 | 17.24 | 21.87 | 4.57 | 54.55 | 51.32 | 0.09 | 24.35 | 6.74 | 0.38 | 0.17 | |
| Internet banking | 0.85 | 12.32 | 16.22 | 5.37 | 65.02 | 67.26 | 0.03 | 10.23 | 5.59 | 0.15 | 0.48 | |
| Doing a formal online course (in any subject) | 0.70 | 6.88 | 12.15 | 3.24 | 77.02 | 65.38 | - | 9.58 | 3.29 | 0.07 | - | |
| Consulting wikis (Wikipedia etc.), online encyclopedias or other websites for formal learning purposes | 8.26 | 19.40 | 19.87 | 3.28 | 49.09 | 45.44 | - | 8.12 | 3.47 | 0.15 | 0.14 | |
| Looking for a job or sending/ submitting a job application | 1.29 | 20.63 | 26.63 | 5.53 | 45.78 | 58.11 | 0.03 | 11.50 | 2.12 | 0.26 | 0.30 | |
| Participating in professional networks | 1.53 | 12.40 | 14.19 | 4.47 | 67.30 | 61.94 | - | 9.60 | 4.37 | 0.26 | 0.46 | |
| Listening to web radio | 2.43 | 16.21 | 18.60 | 2.85 | 59.74 | 58.56 | - | 9.45 | 4.22 | 0.28 | 0.84 | |
| Watching web television | 6.53 | 14.96 | 21.53 | 2.33 | 54.49 | 53.64 | - | 9.18 | 4.03 | 0.65 | 0.75 | |
| Streaming or downloading images, movies, videos or music; playing or downloading games | 11.51 | 26.98 | 24.08 | 3.96 | 33.12 | 45.76 | 0.02 | 10.01 | 2.54 | 0.30 | 0.52 | |
| Uploading self/user-created content to a website to be shared (E.g. Text, images, photos, videos, music, software, etc.) | 4.56 | 27.11 | 27.35 | 4.37 | 36.25 | 50.43 | 0.03 | 11.88 | 2.65 | 0.38 | 0.70 | |
| Using storage space on the Internet to save documents, pictures, music, video or other files (e.g. Google Drive, Dropbox, Windows SkyDrive, iCloud, Amazon Cloud Drive.) | 1.67 | 17.61 | 23.94 | 4.40 | 52.25 | 53.96 | 0.03 | 10.72 | 4.03 | 0.36 | 0.33 | |
| Using software run over the Internet for editing text documents, spreadsheets or presentations | 1.03 | 8.69 | 13.40 | 3.54 | 73.24 | 56.25 | - | 9.53 | 5.51 | 0.35 | 0.08 | |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 36a: Individuals With E-Skills by Type of Computer And Internet Related Activities Knowledgeable With, Gender, Location, Education Level And Employment Status, 2024

| E-Skills Activities | Gender | | | Location | |
|---|------------------|----------------|----------------|------------------|----------------|
| | All Individuals | Male | Female | Urban | Rural |
| Total Individuals | 1,808,164 | 846,286 | 961,878 | 1,245,035 | 563,129 |
| Individuals With E-Skills | 1,071,314 | 497,850 | 573,465 | 852,800 | 218,515 |
| Individuals With E-Skills By Type of Computer Related Skills | | | | | |
| Using copy and paste tools to duplicate or move data, information and content in digital environments | 467,691 | 229,794 | 237,897 | 404,288 | 63,403 |
| Sending messages (e.g. e-mail, messaging service, SMS) | 414,903 | 201,364 | 213,539 | 362,556 | 52,347 |
| Using basic arithmetic formulas in a spreadsheet | 262,142 | 127,101 | 135,041 | 232,649 | 29,493 |
| Connecting and installing new devices (For example, a modem, camera, printer) | 321,010 | 168,438 | 152,572 | 279,555 | 41,455 |
| Finding, downloading, installing and configuring software | 258,251 | 139,575 | 118,676 | 225,904 | 32,348 |
| Creating electronic presentations with presentation software (Including text, images, sound or video) | 203,565 | 101,919 | 101,646 | 180,284 | 23,281 |
| Transferring files or applications between a computer and other devices | 424,470 | 213,251 | 211,219 | 367,335 | 57,135 |
| Setting up effective security measures (e.g. strong passwords, log-in attempt notification) to protect devices and online accounts | 351,253 | 174,716 | 176,537 | 308,918 | 42,336 |
| Changing privacy settings on your device, account or app to limit the sharing of personal data and information (e.g. name, contact information, photos) | 304,626 | 155,834 | 148,792 | 267,590 | 37,037 |
| Verifying the reliability of information found online | 227,052 | 119,953 | 107,099 | 196,139 | 30,912 |
| Writing a computer program using a specialized programming language | 54,242 | 34,311 | 19,931 | 49,341 | 4,901 |
| Other activities | 65,686 | 33,329 | 32,357 | 52,176 | 13,510 |
| Individuals With E-Skills By Type of Internet Related Skills | | | | | |
| Using a search engine to find information | 867,187 | 410,501 | 456,686 | 706,837 | 160,350 |
| Sending e-mails with attached files (documents, pictures) | 507,567 | 243,523 | 264,044 | 434,284 | 73,283 |
| Posting messages to chat rooms, newsgroups or an online discussion forum (e.g. on websites for social networking) | 443,365 | 206,516 | 236,849 | 374,765 | 68,599 |
| Using the Internet to make telephone calls | 809,924 | 368,765 | 441,159 | 658,491 | 151,432 |
| Using peer-to-peer file sharing for exchanging movies, music, etc | 512,442 | 245,689 | 266,753 | 413,031 | 99,411 |
| Creating a web page | 82,979 | 45,980 | 36,999 | 71,262 | 11,717 |
| Uploading text, games, images, films or music to websites (e.g. to websites for social networking) | 430,639 | 206,130 | 224,509 | 355,448 | 75,191 |
| Modifying the security settings of internet browsers | 179,455 | 96,748 | 82,707 | 153,902 | 25,553 |
| Using word processing software | 482,530 | 228,929 | 253,601 | 399,262 | 83,268 |
| Using spreadsheet advanced functions to organise and analyse data, such sorting, filtering, using formulas, creating charts | 241,792 | 118,934 | 122,858 | 210,968 | 30,824 |
| Computer programming using a specialised language | 58,752 | 36,597 | 22,155 | 51,865 | 6,888 |
| Installing or replacing an operating system | 156,164 | 91,808 | 64,356 | 135,600 | 20,565 |
| Other activities | 46,278 | 23,812 | 22,466 | 36,299 | 9,980 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “-” denotes zero

Table 36a cont: Individuals With E-Skills by Type of Computer And Internet Related Activities Knowledgeable With, Gender, Location, Education Level And Employment Status, 2024

| E-Skills Activities | Highest Education Level | | | | | Individual Employment Status | | | | | |
|---|-------------------------|-----------------|-----------------|--------------------------------------|--------------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|-----------------------------------|
| | Primary or Lower | Lower Secondary | Upper Secondary | Technical/ Vocational Training | Tertiary education | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/ Cattle-Post |
| Total Individuals | 549,388 | 534,018 | 277,169 | 48,056 | 283,797 | 613,863 | 966 | 159,224 | 29,096 | 4,291 | 29,811 |
| Individuals With E-Skills | 156,045 | 350,831 | 238,735 | 42,971 | 277,677 | 449,499 | 316 | 112,085 | 25,076 | 2,627 | 6,833 |
| Individuals With E-Skills By Type of Computer Related Skills | | | | | | | | | | | |
| Using copy and paste tools to duplicate or move data, information and content in digital environments | 16,278 | 96,182 | 103,967 | 21,500 | 229,194 | 236,536 | 92 | 36,680 | 16,925 | 884 | 1,497 |
| Sending messages (e.g. e-mail, messaging service, SMS) | 11,937 | 63,204 | 87,781 | 21,285 | 230,306 | 229,764 | 92 | 36,123 | 16,838 | 932 | 1,433 |
| Using basic arithmetic formulas in a spreadsheet | 2,447 | 27,268 | 48,656 | 12,451 | 170,930 | 153,988 | - | 21,139 | 12,791 | 277 | 721 |
| Connecting and installing new devices (For example, a modem, camera, printer) | 6,334 | 44,506 | 66,542 | 15,441 | 187,725 | 179,784 | - | 28,956 | 13,488 | 717 | 1,183 |
| Finding, downloading, installing and configuring software | 4,035 | 32,115 | 52,632 | 13,722 | 155,356 | 142,015 | - | 24,613 | 11,767 | 717 | 1,088 |
| Creating electronic presentations with presentation software (Including text, images, sound or video) | 1,677 | 17,658 | 27,442 | 9,483 | 147,198 | 118,596 | - | 17,150 | 9,963 | 373 | 503 |
| Transferring files or applications between a computer and other devices | 13,551 | 76,988 | 95,336 | 19,425 | 218,810 | 220,475 | - | 35,046 | 16,234 | 824 | 1,464 |
| Setting up effective security measures (e.g. strong passwords, log-in attempt notification) to protect devices and online accounts | 6,561 | 55,540 | 80,250 | 15,546 | 192,966 | 191,187 | - | 29,894 | 14,724 | 802 | 1,169 |
| Changing privacy settings on your device, account or app to limit the sharing of personal data and information (e.g. name, contact information, photos) | 3,884 | 39,559 | 66,690 | 12,633 | 181,648 | 170,574 | - | 27,043 | 13,911 | 668 | 1,222 |
| Verifying the reliability of information found online | 2,300 | 25,739 | 41,345 | 10,160 | 147,294 | 127,561 | - | 21,637 | 11,308 | 633 | 1,087 |
| Writing a computer program using a specialized programming language | 639 | 3,273 | 7,981 | 1,753 | 40,597 | 29,162 | - | 6,854 | 3,100 | 93 | - |
| Other activities | 31,355 | 13,405 | 4,800 | 904 | 15,085 | 13,387 | - | 2,178 | 1,202 | 106 | - |
| Individuals With E-Skills By Type of Internet Related Skills | | | | | | | | | | | |
| Using a search engine to find information | 86,933 | 256,039 | 212,283 | 38,860 | 271,365 | 385,199 | 316 | 88,073 | 22,517 | 2,087 | 4,967 |
| Sending e-mails with attached files (documents, pictures) | 6,459 | 90,484 | 122,091 | 30,224 | 257,892 | 280,303 | 92 | 54,893 | 19,275 | 1,134 | 2,852 |
| Posting messages to chat rooms, newsgroups or an online discussion forum (e.g. on websites for social networking) | 13,549 | 115,503 | 113,151 | 19,734 | 180,237 | 236,376 | 92 | 54,308 | 13,677 | 1,369 | 2,339 |
| Using the Internet to make telephone calls | 77,365 | 242,124 | 195,666 | 34,864 | 256,405 | 382,212 | 316 | 92,582 | 22,781 | 2,033 | 5,163 |
| Using peer-to-peer file sharing for exchanging movies, music, etc | 23,821 | 150,056 | 133,972 | 22,016 | 180,896 | 247,764 | 112 | 56,371 | 14,061 | 1,267 | 2,721 |
| Creating a web page | 1,052 | 10,202 | 15,884 | 3,743 | 51,908 | 43,206 | - | 10,946 | 4,102 | 687 | 195 |
| Uploading text, games, images, films or music to websites (e.g. to websites for social networking) | 23,732 | 119,429 | 113,451 | 19,792 | 153,110 | 214,541 | 184 | 48,546 | 12,366 | 1,460 | 2,186 |
| Modifying the security settings of internet browsers | 1,908 | 26,608 | 41,111 | 6,927 | 102,355 | 95,938 | - | 21,115 | 8,156 | 1,194 | 511 |
| Using word processing software | 15,484 | 120,008 | 119,338 | 24,527 | 203,035 | 239,439 | 184 | 47,527 | 15,343 | 1,057 | 2,662 |
| Using spreadsheet advanced functions to organise and analyse data, such sorting, filtering, using formulas, creating charts | 2,196 | 27,094 | 45,394 | 11,244 | 155,686 | 140,071 | - | 22,367 | 11,392 | 620 | 1,158 |
| Computer programming using a specialised language | 848 | 4,429 | 10,055 | 2,129 | 41,290 | 29,556 | - | 8,569 | 2,372 | 93 | - |
| Installing or replacing an operating system | 1,684 | 18,349 | 32,367 | 7,959 | 95,521 | 85,338 | - | 21,155 | 7,272 | 289 | 128 |
| Other activities | 16,067 | 9,455 | 5,354 | 1,124 | 13,836 | 14,752 | - | 4,035 | 1,780 | 90 | 178 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 36b: Percentage of Individual With E-Skills by Type of Computer And Internet Related Activities Knowledgeable With, Gender, Location, Education Level And Employment Status, 2024

| E-Skills Activities | Gender | | | Location | |
|---|-----------------|--------------|--------------|--------------|--------------|
| | All Individuals | Male | Female | Urban | Rural |
| Total Individuals | 100.00 | 46.80 | 53.20 | 68.86 | 31.14 |
| Individuals With E-Skills | 100.00 | 46.47 | 53.53 | 79.60 | 20.40 |
| Individuals With E-Skills By Type of Computer Related Skills | | | | | |
| Using copy and paste tools to duplicate or move data, information and content in digital environments | 100.00 | 49.13 | 50.87 | 86.44 | 13.56 |
| Sending messages (e.g. e-mail, messaging service, SMS) | 100.00 | 48.53 | 51.47 | 87.38 | 12.62 |
| Using basic arithmetic formulas in a spreadsheet | 100.00 | 48.49 | 51.51 | 88.75 | 11.25 |
| Connecting and installing new devices (For example, a modem, camera, printer) | 100.00 | 52.47 | 47.53 | 87.09 | 12.91 |
| Finding, downloading, installing and configuring software | 100.00 | 54.05 | 45.95 | 87.47 | 12.53 |
| Creating electronic presentations with presentation software (Including text, images, sound or video) | 100.00 | 50.07 | 49.93 | 88.56 | 11.44 |
| Transferring files or applications between a computer and other devices | 100.00 | 50.24 | 49.76 | 86.54 | 13.46 |
| Setting up effective security measures (e.g. strong passwords, log-in attempt notification) to protect devices and online accounts | 100.00 | 49.74 | 50.26 | 87.95 | 12.05 |
| Changing privacy settings on your device, account or app to limit the sharing of personal data and information (e.g. name, contact information, photos) | 100.00 | 51.16 | 48.84 | 87.84 | 12.16 |
| Verifying the reliability of information found online | 100.00 | 52.83 | 47.17 | 86.39 | 13.61 |
| Writing a computer program using a specialized programming language | 100.00 | 63.26 | 36.74 | 90.96 | 9.04 |
| Other activities | 100.00 | 50.74 | 49.26 | 79.43 | 20.57 |
| Individuals With E-Skills By Type of Internet Related Skills | | | | | |
| Using a search engine to find information | 100.00 | 47.34 | 52.66 | 81.51 | 18.49 |
| Sending e-mails with attached files (documents, pictures) | 100.00 | 47.98 | 52.02 | 85.56 | 14.44 |
| Posting messages to chat rooms, newsgroups or an online discussion forum (e.g. on websites for social networking) | 100.00 | 46.58 | 53.42 | 84.53 | 15.47 |
| Using the Internet to make telephone calls | 100.00 | 45.53 | 54.47 | 81.30 | 18.70 |
| Using peer-to-peer file sharing for exchanging movies, music, etc | 100.00 | 47.94 | 52.06 | 80.60 | 19.40 |
| Creating a web page | 100.00 | 55.41 | 44.59 | 85.88 | 14.12 |
| Uploading text, games, images, films or music to websites (e.g. to websites for social networking) | 100.00 | 47.87 | 52.13 | 82.54 | 17.46 |
| Modifying the security settings of internet browsers | 100.00 | 53.91 | 46.09 | 85.76 | 14.24 |
| Using word processing software | 100.00 | 47.44 | 52.56 | 82.74 | 17.26 |
| Using spreadsheet advanced functions to organise and analyse data, such sorting, filtering, using formulas, creating charts | 100.00 | 49.19 | 50.81 | 87.25 | 12.75 |
| Computer programming using a specialised language | 100.00 | 62.29 | 37.71 | 88.28 | 11.72 |
| Installing or replacing an operating system | 100.00 | 58.79 | 41.21 | 86.83 | 13.17 |
| Other activities | 100.00 | 51.45 | 48.55 | 78.44 | 21.57 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “.” denotes zero

Table 36b cont: Percentage of Individual With E-Skills by Type of Computer And Internet Related Activities Knowledgeable With, Gender, Location, Education Level And Employment Status, 2024

| E-Skills Activities | Highest Education Level | | | | | Individual Employment Status | | | | | |
|---|-------------------------|-----------------|-----------------|--------------------------------------|--------------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|-----------------------------------|
| | Primary or Lower | Lower Secondary | Upper Secondary | Technical/ Vocational Training | Tertiary education | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/ Cattle-Post |
| Total Individuals | 30.38 | 29.53 | 15.33 | 2.66 | 15.70 | 33.95 | 0.05 | 8.81 | 1.61 | 0.24 | 1.65 |
| Individuals With E-Skills | 14.57 | 32.75 | 22.28 | 4.01 | 25.92 | 41.96 | 0.03 | 10.46 | 2.34 | 0.25 | 0.64 |
| Individuals With E-Skills By Type of Computer Related Skills | | | | | | | | | | | |
| Using copy and paste tools to duplicate or move data, information and content in digital environments | 3.48 | 20.57 | 22.23 | 4.60 | 49.01 | 50.58 | 0.02 | 7.84 | 3.62 | 0.19 | 0.32 |
| Sending messages (e.g. e-mail, messaging service, SMS) | 2.88 | 15.23 | 21.16 | 5.13 | 55.51 | 55.38 | 0.02 | 8.71 | 4.06 | 0.22 | 0.35 |
| Using basic arithmetic formulas in a spreadsheet | 0.93 | 10.40 | 18.56 | 4.75 | 65.21 | 58.74 | - | 8.06 | 4.88 | 0.11 | 0.28 |
| Connecting and installing new devices (For example, a modem, camera, printer) | 1.97 | 13.86 | 20.73 | 4.81 | 58.48 | 56.01 | - | 9.02 | 4.20 | 0.22 | 0.37 |
| Finding, downloading, installing and configuring software | 1.56 | 12.44 | 20.38 | 5.31 | 60.16 | 54.99 | - | 9.53 | 4.56 | 0.28 | 0.42 |
| Creating electronic presentations with presentation software (Including text, images, sound or video) | 0.82 | 8.67 | 13.48 | 4.66 | 72.31 | 58.26 | - | 8.42 | 4.89 | 0.18 | 0.25 |
| Transferring files or applications between a computer and other devices | 3.19 | 18.14 | 22.46 | 4.58 | 51.55 | 51.94 | - | 8.26 | 3.82 | 0.19 | 0.34 |
| Setting up effective security measures (e.g. strong passwords, log-in attempt notification) to protect devices and online accounts | 1.87 | 15.81 | 22.85 | 4.43 | 54.94 | 54.43 | - | 8.51 | 4.19 | 0.23 | 0.33 |
| Changing privacy settings on your device, account or app to limit the sharing of personal data and information (e.g. name, contact information, photos) | 1.28 | 12.99 | 21.89 | 4.15 | 59.63 | 55.99 | - | 8.88 | 4.57 | 0.22 | 0.40 |
| Verifying the reliability of information found online | 1.01 | 11.34 | 18.21 | 4.47 | 64.87 | 56.18 | - | 9.53 | 4.98 | 0.28 | 0.48 |
| Writing a computer program using a specialized programming language | 1.18 | 6.03 | 14.71 | 3.23 | 74.84 | 53.76 | - | 12.64 | 5.72 | 0.17 | - |
| Other activities | 47.73 | 20.41 | 7.31 | 1.38 | 22.97 | 20.38 | - | 3.32 | 1.83 | 0.16 | - |
| Individuals With E-Skills By Type of Internet Related Skills | | | | | | | | | | | |
| Using a search engine to find information | 10.02 | 29.53 | 24.48 | 4.48 | 31.29 | 44.42 | 0.04 | 10.16 | 2.60 | 0.24 | 0.57 |
| Sending e-mails with attached files (documents, pictures) | 1.27 | 17.83 | 24.05 | 5.95 | 50.81 | 55.22 | 0.02 | 10.81 | 3.80 | 0.22 | 0.56 |
| Posting messages to chat rooms, newsgroups or an online discussion forum (e.g. on websites for social networking) | 3.06 | 26.05 | 25.52 | 4.45 | 40.65 | 53.31 | 0.02 | 12.25 | 3.08 | 0.31 | 0.53 |
| Using the Internet to make telephone calls | 9.55 | 29.89 | 24.16 | 4.30 | 31.66 | 47.19 | 0.04 | 11.43 | 2.81 | 0.25 | 0.64 |
| Using peer-to-peer file sharing for exchanging movies, music, etc | 4.65 | 29.28 | 26.14 | 4.30 | 35.30 | 48.35 | 0.02 | 11.00 | 2.74 | 0.25 | 0.53 |
| Creating a web page | 1.27 | 12.29 | 19.14 | 4.51 | 62.56 | 52.07 | - | 13.19 | 4.94 | 0.83 | 0.23 |
| Uploading text, games, images, films or music to websites (e.g. to websites for social networking) | 5.51 | 27.73 | 26.34 | 4.60 | 35.55 | 49.82 | 0.04 | 11.27 | 2.87 | 0.34 | 0.51 |
| Modifying the security settings of internet browsers | 1.06 | 14.83 | 22.91 | 3.86 | 57.04 | 53.46 | - | 11.77 | 4.54 | 0.67 | 0.28 |
| Using word processing software | 3.21 | 24.87 | 24.73 | 5.08 | 42.08 | 49.62 | 0.04 | 9.85 | 3.18 | 0.22 | 0.55 |
| Using spreadsheet advanced functions to organise and analyse data, such sorting, filtering, using formulas, creating charts | 0.91 | 11.21 | 18.77 | 4.65 | 64.39 | 57.93 | - | 9.25 | 4.71 | 0.26 | 0.48 |
| Computer programming using a specialised language | 1.44 | 7.54 | 17.11 | 3.62 | 70.28 | 50.31 | - | 14.59 | 4.04 | 0.16 | - |
| Installing or replacing an operating system | 1.08 | 11.75 | 20.73 | 5.10 | 61.17 | 54.65 | - | 13.55 | 4.66 | 0.19 | 0.08 |
| Other activities | 34.72 | 20.43 | 11.57 | 2.43 | 29.90 | 31.88 | - | 8.72 | 3.85 | 0.19 | 0.38 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 37a: School Going Children Who Used ICTs At School By District And Type of ICTs, 2024

| District | All Individuals | School Going Children (5 Years And Over) | School Going Children Who Used ICTs At School | School Going Children Who Used ICTs By Type | | | | | | |
|-------------------|------------------|--|---|---|---------------|---------------------------------------|--------------------|---------------|---------------|---------------|
| | | | | Desktop computer | Laptop | Tablet (or similar handheld computer) | USB (memory) stick | Radio | Television | Internet |
| Gaborone | 202,417 | 47,659 | 28,881 | 20,483 | 6,096 | 2,462 | 6,796 | 4,764 | 5,933 | 16,481 |
| Francistown | 82,942 | 22,693 | 9,335 | 6,789 | 2,281 | 596 | 2,617 | 366 | 931 | 6,775 |
| Lobatse | 24,694 | 7,348 | 4,544 | 3,227 | 743 | 375 | 153 | 455 | 598 | 2,663 |
| Selibe-Phikwe | 29,318 | 8,923 | 2,377 | 1,419 | 672 | 209 | 523 | 99 | 284 | 1,438 |
| Orapa | 6,997 | 2,539 | 1,885 | 1,430 | 782 | 422 | 423 | 114 | 596 | 1,615 |
| Jwaneng | 13,213 | 3,557 | 664 | 447 | 109 | - | 109 | - | - | 688 |
| Sowa Town | 2,445 | 855 | 315 | 278 | 51 | - | 26 | - | 41 | 158 |
| Ngwaketse | 105,022 | 31,576 | 10,003 | 6,379 | 2,296 | 482 | 1,603 | 1,403 | 853 | 5,975 |
| Barolong | 45,414 | 13,271 | 4,234 | 1,865 | 667 | 1,130 | 294 | 480 | 674 | 3,044 |
| Ngwaketse West | 11,032 | 1,891 | 236 | 236 | - | - | - | - | - | - |
| South East | 77,642 | 15,465 | 9,569 | 6,967 | 1,245 | 1,064 | 1,984 | 2,244 | 1,601 | 4,500 |
| Kweneng East | 288,811 | 68,796 | 24,941 | 17,018 | 3,973 | 729 | 1,828 | 3,614 | 4,818 | 10,649 |
| Kweneng West | 30,159 | 6,833 | 887 | 587 | 52 | 145 | 26 | 156 | - | 50 |
| Kgatleng | 94,794 | 22,697 | 10,046 | 8,083 | 887 | 647 | 1,323 | 872 | 1,680 | 3,980 |
| Central Serowe | 161,789 | 47,998 | 17,717 | 9,032 | 1,651 | 2,674 | 1,405 | 3,603 | 3,092 | 8,665 |
| Central Mahalapye | 93,313 | 23,785 | 8,329 | 5,699 | 1,463 | 161 | 2,316 | 2,243 | 2,645 | 3,944 |
| Central Bobonong | 56,590 | 16,310 | 2,786 | 1,234 | 1,036 | 262 | 188 | 350 | 153 | 927 |
| Central Boteti | 64,661 | 16,562 | 4,988 | 2,226 | 669 | - | 561 | 2,079 | 1,593 | 1,239 |
| Central Tutume | 123,955 | 42,631 | 9,452 | 6,819 | 2,835 | 199 | 1,115 | 84 | 612 | 5,473 |
| North East | 56,122 | 18,144 | 5,704 | 3,326 | 1,740 | 1,020 | 358 | 99 | 368 | 3,407 |
| Ngami East | 91,587 | 27,037 | 8,335 | 5,187 | 970 | 1,186 | 727 | 775 | 1,666 | 2,924 |
| Ngami West | 43,977 | 13,312 | 2,643 | 2,176 | 526 | 73 | 68 | - | 224 | 1,381 |
| Chobe | 24,005 | 4,499 | 990 | 780 | 571 | 124 | 85 | 85 | 177 | 737 |
| Ghanzi | 34,018 | 9,591 | 2,298 | 639 | 993 | 285 | 173 | 343 | 272 | 1,400 |
| Kgalagadi South | 26,865 | 5,948 | 480 | 61 | 154 | 177 | 61 | - | 88 | 304 |
| Kgalagadi North | 16,382 | 4,929 | 2,176 | 1,339 | 127 | 443 | 45 | 324 | 1,061 | 588 |
| Total | 1,808,164 | 484,849 | 173,815 | 113,723 | 32,592 | 14,864 | 24,807 | 24,552 | 29,961 | 89,007 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 37b: Percentage of School Going Children Who Used ICTs At School By District And Type of ICTs, 2024

| District | All Individuals | School Going Children (5 Years And Over) | School Going Children Who Used ICTs At School | School Going Children Who Used ICTs By Type | | | | | | |
|-------------------|-----------------|--|---|---|---------------|---------------------------------------|--------------------|---------------|---------------|---------------|
| | | | | Desktop computer | Laptop | Tablet (or similar handheld computer) | USB (memory) stick | Radio | Television | Internet |
| Gaborone | 11.19 | 9.83 | 16.62 | 18.01 | 18.70 | 16.56 | 27.40 | 19.40 | 19.80 | 18.52 |
| Francistown | 4.59 | 4.68 | 5.37 | 5.97 | 7.00 | 4.01 | 10.55 | 1.49 | 3.11 | 7.61 |
| Lobatse | 1.37 | 1.52 | 2.61 | 2.84 | 2.28 | 2.52 | 0.62 | 1.85 | 2.00 | 2.99 |
| Selibe-Phikwe | 1.62 | 1.84 | 1.37 | 1.25 | 2.06 | 1.41 | 2.11 | 0.40 | 0.95 | 1.62 |
| Orapa | 0.39 | 0.52 | 1.08 | 1.26 | 2.40 | 2.84 | 1.71 | 0.46 | 1.99 | 1.81 |
| Jwaneng | 0.73 | 0.73 | 0.38 | 0.39 | 0.33 | - | 0.44 | - | - | 0.77 |
| Sowa Town | 0.14 | 0.18 | 0.18 | 0.24 | 0.16 | - | 0.10 | - | 0.14 | 0.18 |
| Ngwaketse | 5.81 | 6.51 | 5.75 | 5.61 | 7.04 | 3.24 | 6.46 | 5.71 | 2.85 | 6.71 |
| Barolong | 2.51 | 2.74 | 2.44 | 1.64 | 2.05 | 7.60 | 1.19 | 1.96 | 2.25 | 3.42 |
| Ngwaketse West | 0.61 | 0.39 | 0.14 | 0.21 | - | - | - | - | - | - |
| South East | 4.29 | 3.19 | 5.51 | 6.13 | 3.82 | 7.16 | 8.00 | 9.14 | 5.34 | 5.06 |
| Kweneng East | 15.97 | 14.19 | 14.35 | 14.96 | 12.19 | 4.90 | 7.37 | 14.72 | 16.08 | 11.96 |
| Kweneng West | 1.67 | 1.41 | 0.51 | 0.52 | 0.16 | 0.98 | 0.10 | 0.64 | - | 0.06 |
| Kgatleng | 5.24 | 4.68 | 5.78 | 7.11 | 2.72 | 4.35 | 5.33 | 3.55 | 5.61 | 4.47 |
| Central Serowe | 8.95 | 9.90 | 10.19 | 7.94 | 5.07 | 17.99 | 5.66 | 14.67 | 10.32 | 9.73 |
| Central Mahalapye | 5.16 | 4.91 | 4.79 | 5.01 | 4.49 | 1.08 | 9.34 | 9.14 | 8.83 | 4.43 |
| Central Bobonong | 3.13 | 3.36 | 1.60 | 1.09 | 3.18 | 1.76 | 0.76 | 1.43 | 0.51 | 1.04 |
| Central Boteti | 3.58 | 3.42 | 2.87 | 1.96 | 2.05 | - | 2.26 | 8.47 | 5.32 | 1.39 |
| Central Tutume | 6.86 | 8.79 | 5.44 | 6.00 | 8.70 | 1.34 | 4.49 | 0.34 | 2.04 | 6.15 |
| North East | 3.10 | 3.74 | 3.28 | 2.92 | 5.34 | 6.86 | 1.44 | 0.40 | 1.23 | 3.83 |
| Ngami East | 5.07 | 5.58 | 4.80 | 4.56 | 2.98 | 7.98 | 2.93 | 3.16 | 5.56 | 3.29 |
| Ngami West | 2.43 | 2.75 | 1.52 | 1.91 | 1.61 | 0.49 | 0.27 | - | 0.75 | 1.55 |
| Chobe | 1.33 | 0.93 | 0.57 | 0.69 | 1.75 | 0.83 | 0.34 | 0.35 | 0.59 | 0.83 |
| Ghanzi | 1.88 | 1.98 | 1.32 | 0.56 | 3.05 | 1.92 | 0.70 | 1.40 | 0.91 | 1.57 |
| Kgalagadi South | 1.49 | 1.23 | 0.28 | 0.05 | 0.47 | 1.19 | 0.25 | - | 0.29 | 0.34 |
| Kgalagadi North | 0.91 | 1.02 | 1.25 | 1.18 | 0.39 | 2.98 | 0.18 | 1.32 | 3.54 | 0.66 |
| Total | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 | 100.00 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 38a: School Going Children (5 Years And Over) Who Use Internet At School by Type of Activities Carried Out, Frequency Of Use, Gender, Location And Education Level, 2024

| | Gender | | | Location | | Highest Education Level | | |
|--|-----------------|---------|---------|----------|---------|-------------------------|-----------------|-----------------|
| | All Individuals | Male | Female | Urban | Rural | Primary or Lower | Lower Secondary | Upper Secondary |
| School Going Children Internet Usage At School | | | | | | | | |
| School Going Children (5 Years And Over) | 484,849 | 239,742 | 245,107 | 331,195 | 153,654 | 345,215 | 104,992 | 34,642 |
| School Going Children Who Used The Internet At School | 89,007 | 41,821 | 47,186 | 71,979 | 17,028 | 22,164 | 44,821 | 22,022 |
| School Going Children Who Used The Internet By Internet Based Activities Done At School | | | | | | | | |
| Chatting on line at school | 10,335 | 3,947 | 6,388 | 7,866 | 2,469 | 1,453 | 4,184 | 4,698 |
| Using email at school | 9,321 | 4,197 | 5,123 | 8,225 | 1,096 | 1,381 | 2,915 | 5,024 |
| Browsing the Internet for schoolwork | 77,904 | 36,747 | 41,157 | 62,843 | 15,061 | 17,331 | 39,611 | 20,962 |
| Downloading, uploading or browsing material from the school's website (e.g. Intranet) | 29,582 | 14,876 | 14,707 | 24,777 | 4,806 | 3,563 | 14,002 | 12,018 |
| Posting your work on the school's website | 9,031 | 4,191 | 4,840 | 8,000 | 1,031 | 1,670 | 4,190 | 3,171 |
| Playing simulations at school | 5,382 | 3,327 | 2,055 | 4,729 | 653 | 3,158 | 858 | 1,367 |
| Practicing and drilling, such as for foreign language learning or mathematics | 8,955 | 4,810 | 4,144 | 7,889 | 1,065 | 3,381 | 3,363 | 2,211 |
| Doing homework on a school computer | 56,946 | 26,284 | 30,662 | 45,551 | 11,395 | 11,755 | 29,034 | 16,157 |
| Using school computers for group work and communication with other students | 38,874 | 17,757 | 21,117 | 31,472 | 7,403 | 6,307 | 19,108 | 13,459 |
| School Going Children Who Used The Internet By Frequency of Using The Internet At School | | | | | | | | |
| Every day | 14,798 | 7,727 | 7,071 | 13,196 | 1,602 | 1,523 | 4,117 | 9,158 |
| Once a week | 53,768 | 24,902 | 28,866 | 42,048 | 11,720 | 13,532 | 32,675 | 7,561 |
| Several times a week but not daily | 12,464 | 6,065 | 6,399 | 10,234 | 2,230 | 3,728 | 4,687 | 4,050 |
| Once in a while | 7,977 | 3,127 | 4,850 | 6,501 | 1,476 | 3,381 | 3,342 | 1,254 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 38b: Percentage of School Going Children (5 Years And Over) Who Use Internet At School by Type of Activities Carried Out, Frequency Of Use, Gender,

| Internet Activities | Gender | | | Location | | Highest Education Level | | |
|--|-----------------|-------|--------|----------|-------|-------------------------|-----------------|-----------------|
| | All Individuals | Male | Female | Urban | Rural | Primary or Lower | Lower Secondary | Upper Secondary |
| School Going Children (5 Years And Over) | 100.00 | 49.45 | 50.55 | 68.31 | 31.69 | 71.20 | 21.65 | 7.14 |
| School Going Children Who Used The Internet At School | 100.00 | 46.99 | 53.01 | 80.87 | 19.13 | 24.90 | 50.36 | 24.74 |
| School Going Children Who Used The Internet By Internet Based Activities Done At School | | | | | | | | |
| Chatting on line at school | 100.00 | 38.19 | 61.81 | 76.11 | 23.89 | 14.06 | 40.48 | 45.46 |
| Using email at school | 100.00 | 45.03 | 54.96 | 88.24 | 11.76 | 14.82 | 31.27 | 53.90 |
| Browsing the Internet for schoolwork | 100.00 | 47.17 | 52.83 | 80.67 | 19.33 | 22.25 | 50.85 | 26.91 |
| Downloading, uploading or browsing material from the school's website (e.g. Intranet) | 100.00 | 50.29 | 49.72 | 83.76 | 16.25 | 12.04 | 47.33 | 40.63 |
| Posting your work on the school's website | 100.00 | 46.41 | 53.59 | 88.58 | 11.42 | 18.49 | 46.40 | 35.11 |
| Playing simulations at school | 100.00 | 61.82 | 38.18 | 87.87 | 12.13 | 58.68 | 15.94 | 25.40 |
| Practicing and drilling, such as for foreign language learning or mathematics | 100.00 | 53.71 | 46.28 | 88.10 | 11.89 | 37.76 | 37.55 | 24.69 |
| Doing homework on a school computer | 100.00 | 46.16 | 53.84 | 79.99 | 20.01 | 20.64 | 50.99 | 28.37 |
| Using school computers for group work and communication with other students | 100.00 | 45.68 | 54.32 | 80.96 | 19.04 | 16.22 | 49.15 | 34.62 |
| School Going Children Who Used The Internet By Frequency of Using The Internet At School | | | | | | | | |
| Every day | 100.00 | 52.22 | 47.78 | 89.17 | 10.83 | 10.29 | 27.82 | 61.89 |
| Once a week | 100.00 | 46.31 | 53.69 | 78.20 | 21.80 | 25.17 | 60.77 | 14.06 |
| Several times a week but not daily | 100.00 | 48.66 | 51.34 | 82.11 | 17.89 | 29.91 | 37.60 | 32.49 |
| Once in a while | 100.00 | 39.20 | 60.80 | 81.50 | 18.50 | 42.38 | 41.90 | 15.72 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 39a: Individuals Who Used Internet Protection Tools In Their Devices By Type of Protection Tool, Frequency Of Updating Or Changing Them, Gender, Location, Education Level And Employment Status, 2024

| Individual Use of Internet Protection Tools | Gender | | Location | | Highest Education Level | | | | Individual Employment Status | | | | | | | |
|---|------------------|----------------|----------------|------------------|-------------------------|------------------|-----------------|-----------------|-------------------------------|--------------------|-----------------------|-----------------------|---------------------------------|------------------------------|----------------------|----------------------------------|
| | All Individuals | Male | Female | Urban | Rural | Primary or Lower | Lower Secondary | Upper Secondary | Technical/Vocational Training | Tertiary education | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/Cattle-Post |
| | | | | | | | | | | | | | | | | |
| Total Individuals | 1,808,164 | 846,286 | 961,878 | 1,245,035 | 563,129 | 549,388 | 534,018 | 277,169 | 48,056 | 283,797 | 613,863 | 966 | 159,224 | 29,096 | 4,291 | 29,811 |
| Individuals Who Used Internet Protection Tools | 766,919 | 355,905 | 411,014 | 615,500 | 151,419 | 33,878 | 231,444 | 203,499 | 36,190 | 257,219 | 396,491 | 335 | 96,638 | 22,598 | 2,158 | 6,007 |
| Individuals Who Used Internet Protection Tools In Their Devices By Type of Internet Protection Tools | | | | | | | | | | | | | | | | |
| Software (e.g. firewall, antivirus, antispyware, etc.) | 311,555 | 160,630 | 150,925 | 272,309 | 39,245 | 4,669 | 53,763 | 70,435 | 14,975 | 166,645 | 169,187 | 184 | 35,535 | 13,508 | 991 | 1,871 |
| Strong password authentication (letters, numbers & special characters) | 749,739 | 348,804 | 400,935 | 600,485 | 149,253 | 32,387 | 225,700 | 198,612 | 35,463 | 253,052 | 389,039 | 335 | 93,631 | 22,139 | 2,158 | 5,710 |
| Safety copy/ back up files on external devices or servers (including cloud) | 278,578 | 139,572 | 139,006 | 235,962 | 42,616 | 2,002 | 43,367 | 69,397 | 14,448 | 149,078 | 156,719 | 92 | 29,704 | 11,021 | 1,052 | 1,872 |
| Individuals Who Used Internet Protection Tools In Their Devices By Frequency Of Updating Or Changing Them | | | | | | | | | | | | | | | | |
| Frequently | 104,030 | 55,508 | 48,522 | 89,538 | 14,492 | 1,326 | 19,989 | 21,714 | 5,173 | 55,411 | 58,293 | - | 12,404 | 3,896 | 122 | 609 |
| Sometimes/Rarely | 576,070 | 260,493 | 315,577 | 459,548 | 116,522 | 23,100 | 178,780 | 159,677 | 27,775 | 184,888 | 298,403 | 335 | 70,780 | 17,395 | 1,416 | 4,399 |
| Never | 86,818 | 39,904 | 46,914 | 66,414 | 20,404 | 9,453 | 32,675 | 22,108 | 3,242 | 16,920 | 39,795 | - | 13,454 | 1,308 | 620 | 999 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 39b: Percentage of Individuals Who Used Protection Tools In Their Devices By Type of Internet Protection Tool, Frequency Of Updating Or Changing Them, Gender, Location, Education Level And Employment Status, 2024

| Internet Activities | Gender | | Location | | Highest Education Level | | | | Individual Employment Status | | | | | | | |
|---|-----------------|--------------|--------------|--------------|-------------------------|------------------|-----------------|-----------------|-------------------------------|--------------------|-----------------------|-----------------------|---------------------------------|------------------------------|----------------------|----------------------------------|
| | All Individuals | Male | Female | Urban | Rural | Lower Primary or | Lower Secondary | Upper Secondary | Technical/Vocational/Training | Tertiary Education | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/Cattle-Post |
| Total Individuals | 100.00 | 46.80 | 53.20 | 68.86 | 31.14 | 30.38 | 29.53 | 15.33 | 2.66 | 15.70 | 33.95 | 0.05 | 8.81 | 1.61 | 0.24 | 1.65 |
| Individuals Who Used Internet Protection Tools | 100.00 | 46.41 | 53.59 | 80.26 | 19.74 | 4.42 | 30.18 | 26.53 | 4.72 | 33.54 | 51.70 | 0.04 | 12.60 | 2.95 | 0.28 | 0.78 |
| Individuals Who Used Internet Protection Tools In Their Devices By Type of Internet Protection Tools | | | | | | | | | | | | | | | | |
| Software (e.g. firewall, antivirus, antispyware, etc.) | 100.00 | 51.56 | 48.44 | 87.40 | 12.60 | 1.50 | 17.26 | 22.61 | 4.81 | 53.49 | 54.30 | 0.06 | 11.41 | 4.34 | 0.32 | 0.60 |
| Strong password authentication (letters, numbers & special characters) | 100.00 | 46.52 | 53.48 | 80.09 | 19.91 | 4.32 | 30.10 | 26.49 | 4.73 | 33.75 | 51.89 | 0.04 | 12.49 | 2.95 | 0.29 | 0.76 |
| Safety copy/ back up files on external devices or servers (including cloud) | 100.00 | 50.10 | 49.90 | 84.70 | 15.30 | 0.72 | 15.57 | 24.91 | 5.19 | 53.51 | 56.26 | 0.03 | 10.66 | 3.96 | 0.38 | 0.67 |
| Individuals Who Used Internet Protection Tools In Their Devices By Frequency Of Updating Or Changing Them | | | | | | | | | | | | | | | | |
| Frequently | 100.00 | 53.36 | 46.64 | 86.07 | 13.93 | 1.27 | 19.21 | 20.87 | 4.97 | 53.26 | 56.03 | - | 11.92 | 3.75 | 0.12 | 0.59 |
| Sometimes/Rarely | 100.00 | 45.22 | 54.78 | 79.77 | 20.23 | 4.01 | 31.03 | 27.72 | 4.82 | 32.09 | 51.80 | 0.06 | 12.29 | 3.02 | 0.25 | 0.76 |
| Never | 100.00 | 45.96 | 54.04 | 76.50 | 23.50 | 10.89 | 37.64 | 25.46 | 3.73 | 19.49 | 45.84 | - | 15.50 | 1.51 | 0.71 | 1.15 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 40a: Individuals Who Encountered Cyber Security Incidents When Using The Internet By Type of Incident, Actions Taken Following The Incident, Gender, Location, Education Level And Employment Status, 2024

| | Gender | | | Location | |
|---|-----------------|---------|---------|-----------|---------|
| | All Individuals | Male | Female | Urban | Rural |
| Individuals Who Encountered Cyber Security Incidents When Using The Internet | | | | | |
| Total Individuals | 1,808,164 | 846,286 | 961,878 | 1,245,035 | 563,129 |
| Individuals Who Encountered Cyber Security Incidents | 137,274 | 72,560 | 64,714 | 118,135 | 19,138 |
| Individuals Who Encountered Cyber Security Incidents When Using The Internet By Type | | | | | |
| Catching a virus or other computer infection (e.g. worm or Trojan) resulting in loss of information, time or device damaging | 20,997 | 11,939 | 9,058 | 19,639 | 1,358 |
| Abuse of personal information sent on the Internet and/or other privacy violations (e.g. abuse of pictures, videos, personal data uploaded on community websites) | 10,647 | 4,319 | 6,329 | 8,812 | 1,835 |
| Financial loss as a result of receiving fraudulent messages (phishing) or getting redirected to fake websites asking for personal information (pharming) | 13,185 | 7,367 | 5,818 | 11,902 | 1,282 |
| Financial loss due to fraudulent payment (credit or debit) card use | 10,131 | 5,182 | 4,949 | 9,150 | 980 |
| Identity theft | 11,238 | 4,543 | 6,695 | 9,218 | 2,020 |
| Received fraudulent emails or other messages | 57,364 | 29,942 | 27,422 | 49,419 | 7,945 |
| Hacked accounts or fraudulent messages sent from your accounts | 59,572 | 32,644 | 26,928 | 51,340 | 8,232 |
| Loyalty program points fraud | 8,314 | 4,195 | 4,119 | 7,417 | 897 |
| Other incidents | 3,590 | 1,727 | 1,863 | 3,128 | 462 |
| Individuals Who Encountered Cyber Security Incidents By Type of Actions Taken Following The Incident | | | | | |
| Notified the incident to a governmental authority (e.g. Police, data protection authority) | 13,596 | 7,012 | 6,584 | 11,973 | 1,623 |
| Notified the incident to my Internet Service Provider (ISP) | 17,576 | 8,097 | 9,479 | 15,946 | 1,630 |
| Changed my ISP (where the incident was due to the ISP) | 5,566 | 3,066 | 2,500 | 5,000 | 565 |
| Installed, upgraded or subscribed to a protection software | 15,833 | 9,423 | 6,410 | 14,873 | 960 |
| Changed passwords more frequently | 40,369 | 22,414 | 17,955 | 36,772 | 3,597 |
| Stopped providing personal information at online social networks | 23,975 | 12,289 | 11,686 | 21,097 | 2,878 |
| Started reading carefully the terms and conditions before subscribing online services or installing software or applications | 9,249 | 4,780 | 4,469 | 8,420 | 830 |
| Deleted accounts associated with the security incidents | 42,110 | 21,970 | 20,140 | 36,460 | 5,650 |
| Changed credit or debit card number associated with the incidents | 4,878 | 2,451 | 2,427 | 3,958 | 920 |
| Did not take any measure | 32,309 | 16,327 | 15,982 | 26,279 | 6,030 |
| Other actions | 9,115 | 4,918 | 4,197 | 7,963 | 1,151 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 40a cont: Individuals Who Encountered Cyber Security Incidents When Using The Internet By Type of Incident, Actions Taken Following The Incident, Gender, Location, Education Level And Employment Status, 2024

| Individuals Who Encountered Cyber Security Incidents When Using The Internet | Highest Education Level | | | | | Individual Employment Status | | | | | |
|---|-------------------------|-----------------|-----------------|-----------------------------------|--------------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|-----------------------------------|
| | Primary or Lower | Lower Secondary | Upper Secondary | Technical/ Vocational Training | Tertiary education | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/ Cattle-Post |
| Total Individuals | 549,388 | 534,018 | 277,169 | 48,056 | 283,797 | 613,863 | 966 | 159,224 | 29,096 | 4,291 | 29,811 |
| Individuals Who Encountered Cyber Security Incidents | 3,613 | 34,784 | 36,321 | 7,554 | 54,620 | 75,962 | - | 19,950 | 5,793 | 299 | 811 |
| Individuals Who Encountered Cyber Security Incidents When Using The Internet By Type | | | | | | | | | | | |
| Catching a virus or other computer infection (e.g. worm or Trojan) resulting in loss of information, time or device damaging | 95 | 2,340 | 3,660 | 767 | 14,134 | 12,988 | - | 2,064 | 1,558 | 93 | - |
| Abuse of personal information sent on the Internet and/or other privacy violations (e.g. abuse of pictures, videos, personal data uploaded on community websites) | 214 | 1,862 | 2,833 | 433 | 5,306 | 5,989 | - | 1,012 | 145 | - | 102 |
| Financial loss as a result of receiving fraudulent messages (phishing) or getting redirected to fake websites asking for personal information (pharming) | 450 | 3,102 | 2,377 | 623 | 6,634 | 7,534 | - | 1,591 | 640 | - | 211 |
| Financial loss due to fraudulent payment (credit or debit) card use | 533 | 2,442 | 1,773 | 315 | 5,067 | 5,377 | - | 1,300 | 889 | - | 211 |
| Identity theft | 447 | 2,229 | 3,355 | 786 | 4,421 | 5,258 | - | 1,596 | 472 | - | 102 |
| Received fraudulent emails or other messages | 2,011 | 12,134 | 13,531 | 3,895 | 25,793 | 34,303 | - | 7,331 | 2,750 | 205 | 139 |
| Hacked accounts or fraudulent messages sent from your accounts | 660 | 16,222 | 17,169 | 3,297 | 21,842 | 33,232 | - | 8,949 | 2,636 | - | 461 |
| Loyalty program points fraud | 317 | 1,840 | 1,321 | 803 | 4,034 | 4,825 | - | 1,394 | 593 | - | - |
| Other incidents | - | 954 | 802 | 316 | 1,519 | 1,993 | - | 522 | - | - | - |
| Individuals Who Encountered Cyber Security Incidents By Type of Actions Taken Following The Incident | | | | | | | | | | | |
| Notified the incident to a governmental authority (e.g. Police, data protection authority) | 416 | 2,531 | 2,318 | 617 | 7,608 | 7,538 | - | 2,232 | 633 | - | 313 |
| Notified the incident to my Internet Service Provider (ISP) | - | 2,679 | 3,085 | 1,171 | 10,641 | 10,919 | - | 1,619 | 1,547 | - | 190 |
| Changed my ISP (where the incident was due to the ISP) | 95 | 617 | 558 | 288 | 4,007 | 3,333 | - | 484 | 342 | - | - |
| Installed, upgraded or subscribed to a protection software | - | 1,055 | 2,565 | 699 | 11,515 | 9,681 | - | 1,315 | 1,387 | 93 | - |
| Changed passwords more frequently | 391 | 8,414 | 9,053 | 2,384 | 20,000 | 23,434 | - | 5,603 | 2,474 | - | 181 |
| Stopped providing personal information at online social networks | 523 | 5,097 | 5,121 | 1,353 | 11,881 | 13,876 | - | 3,540 | 1,062 | 118 | 139 |
| Started reading carefully the terms and conditions before subscribing online services or installing software or applications | 51 | 1,184 | 1,680 | 464 | 5,870 | 5,674 | - | 1,080 | 762 | - | 51 |
| Deleted accounts associated with the security incidents | 646 | 11,366 | 11,537 | 2,746 | 15,540 | 24,425 | - | 5,292 | 1,770 | - | 204 |
| Changed credit or debit card number associated with the incidents | 83 | 532 | 609 | 114 | 3,541 | 3,275 | - | 354 | 325 | - | 114 |
| Did not take any measure | 1,819 | 9,987 | 9,429 | 1,630 | 9,444 | 16,388 | - | 5,026 | 780 | 87 | - |
| Other actions | 194 | 2,095 | 2,771 | 308 | 3,746 | 5,224 | - | 1,346 | - | - | - |

Source: Statistics Botswana, Information & Communication Technology Statistics
Note: "-" denotes zero

Table 40b: Percentage of Individuals Who Encountered Cyber Security Incidents When Using The Internet By Type of Incident, Actions Taken Following The Incident, Gender, Location, Education Level And Employment Status, 2024

| Internet Activities | Gender | | | Location | |
|---|-----------------|-------|--------|----------|-------|
| | All Individuals | Male | Female | Urban | Rural |
| Total Individuals | 100.00 | 46.80 | 53.20 | 68.86 | 31.14 |
| Individuals Who Encountered Cyber Security Incidents | 100.00 | 52.86 | 47.14 | 86.06 | 13.94 |
| Individuals Who Encountered Cyber Security Incidents When Using The Internet By Type | | | | | |
| Catching a virus or other computer infection (e.g. worm or Trojan) resulting in loss of information, time or device damaging | 100.00 | 56.86 | 43.14 | 93.53 | 6.47 |
| Abuse of personal information sent on the Internet and/or other privacy violations (e.g. abuse of pictures, videos, personal data uploaded on community websites) | 100.00 | 40.57 | 59.44 | 82.77 | 17.23 |
| Financial loss as a result of receiving fraudulent messages (phishing) or getting redirected to fake websites asking for personal information (pharming) | 100.00 | 55.87 | 44.13 | 90.27 | 9.72 |
| Financial loss due to fraudulent payment (credit or debit) card use | 100.00 | 51.15 | 48.85 | 90.32 | 9.67 |
| Identity theft | 100.00 | 40.43 | 59.57 | 82.03 | 17.97 |
| Received fraudulent emails or other messages | 100.00 | 52.20 | 47.80 | 86.15 | 13.85 |
| Hacked accounts or fraudulent messages sent from your accounts | 100.00 | 54.80 | 45.20 | 86.18 | 13.82 |
| Loyalty program points fraud | 100.00 | 50.46 | 49.54 | 89.21 | 10.79 |
| Other incidents | 100.00 | 48.11 | 51.89 | 87.13 | 12.87 |
| Individuals Who Encountered Cyber Security Incidents By Type of Actions Taken Following The Incident | | | | | |
| Notified the incident to a governmental authority (e.g. Police, data protection authority) | 100.00 | 51.57 | 48.43 | 88.06 | 11.94 |
| Notified the incident to my Internet Service Provider (ISP) | 100.00 | 46.07 | 53.93 | 90.73 | 9.27 |
| Changed my ISP (where the incident was due to the ISP) | 100.00 | 55.08 | 44.92 | 89.83 | 10.15 |
| Installed, upgraded or subscribed to a protection software | 100.00 | 59.51 | 40.49 | 93.94 | 6.06 |
| Changed passwords more frequently | 100.00 | 55.52 | 44.48 | 91.09 | 8.91 |
| Stopped providing personal information at online social networks | 100.00 | 51.26 | 48.74 | 88.00 | 12.00 |
| Started reading carefully the terms and conditions before subscribing online services or installing software or applications | 100.00 | 51.68 | 48.32 | 91.04 | 8.97 |
| Deleted accounts associated with the security incidents | 100.00 | 52.17 | 47.83 | 86.58 | 13.42 |
| Changed credit or debit card number associated with the incidents | 100.00 | 50.25 | 49.75 | 81.14 | 18.86 |
| Did not take any measure | 100.00 | 50.53 | 49.47 | 81.34 | 18.66 |
| Other actions | 100.00 | 53.96 | 46.04 | 87.36 | 12.63 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 40b cont: Percentage of Individuals Who Encountered Cyber Security Incidents When Using The Internet By Type of Incident, Actions Taken Following The Incident, Gender, Location, Education Level And Employment Status, 2024

| Internet Activities | Highest Education Level | | | | | Individual Employment Status | | | | | | |
|---|-------------------------|-----------------|-----------------|-------------------------------|--------------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|----------------------------------|--|
| | Primary or Lower | Lower Secondary | Upper Secondary | Technical/Vocational Training | Tertiary education | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/Cattle-Post | |
| Total Individuals | 30.38 | 29.53 | 15.33 | 2.66 | 15.70 | 33.95 | 0.05 | 8.81 | 1.61 | 0.24 | 1.65 | |
| Individuals Who Encountered Cyber Security Incidents | 2.63 | 25.34 | 26.46 | 5.50 | 39.79 | 55.34 | - | 14.53 | 4.22 | 0.22 | 0.59 | |
| Individuals Who Encountered Cyber Security Incidents When Using The Internet By Type | | | | | | | | | | | | |
| Catching a virus or other computer infection (e.g. worm or Trojan) resulting in loss of information, time or device damaging | 0.45 | 11.14 | 17.43 | 3.65 | 67.31 | 61.86 | - | 9.83 | 7.42 | 0.44 | - | |
| Abuse of personal information sent on the Internet and/or other privacy violations (e.g. abuse of pictures, videos, personal data uploaded on community websites) | 2.01 | 17.49 | 26.61 | 4.07 | 49.84 | 56.25 | - | 9.51 | 1.36 | - | 0.96 | |
| Financial loss as a result of receiving fraudulent messages (phishing) or getting redirected to fake websites asking for personal information (pharming) | 3.41 | 23.53 | 18.03 | 4.73 | 50.31 | 57.14 | - | 12.07 | 4.85 | - | 1.60 | |
| Financial loss due to fraudulent payment (credit or debit) card use | 5.26 | 24.10 | 17.50 | 3.11 | 50.01 | 53.07 | - | 12.83 | 8.78 | - | 2.08 | |
| Identity theft | 3.98 | 19.83 | 29.85 | 6.99 | 39.34 | 46.79 | - | 14.20 | 4.20 | - | 0.91 | |
| Received fraudulent emails or other messages | 3.51 | 21.15 | 23.59 | 6.79 | 44.96 | 59.80 | - | 12.78 | 4.79 | 0.36 | 0.24 | |
| Hacked accounts or fraudulent messages sent from your accounts | 1.11 | 27.23 | 28.82 | 5.53 | 36.66 | 55.78 | - | 15.02 | 4.42 | - | 0.77 | |
| Loyalty program points fraud | 3.81 | 22.13 | 15.89 | 9.66 | 48.52 | 58.03 | - | 16.77 | 7.13 | - | - | |
| Other incidents | - | 26.57 | 22.34 | 8.80 | 42.31 | 55.52 | - | 14.54 | - | - | - | |
| Individuals Who Encountered Cyber Security Incidents By Type of Actions Taken Following The Incident | | | | | | | | | | | | |
| Notified the incident to a governmental authority (e.g. Police, data protection authority) | 3.06 | 18.62 | 17.05 | 4.54 | 55.96 | 55.44 | - | 16.42 | 4.66 | - | 2.30 | |
| Notified the incident to my Internet Service Provider (ISP) | - | 15.24 | 17.55 | 6.66 | 60.54 | 62.12 | - | 9.21 | 8.80 | - | 1.08 | |
| Changed my ISP (where the incident was due to the ISP) | 1.71 | 11.09 | 10.03 | 5.17 | 71.99 | 59.88 | - | 8.70 | 6.14 | - | - | |
| Installed, upgraded or subscribed to a protection software | - | 6.66 | 16.20 | 4.41 | 72.73 | 61.14 | - | 8.31 | 8.76 | 0.59 | - | |
| Changed passwords more frequently | 0.97 | 20.84 | 22.43 | 5.91 | 49.54 | 58.05 | - | 13.88 | 6.13 | - | 0.45 | |
| Stopped providing personal information at online social networks | 2.18 | 21.26 | 21.36 | 5.64 | 49.56 | 57.88 | - | 14.77 | 4.43 | 0.49 | 0.58 | |
| Started reading carefully the terms and conditions before subscribing online services or installing software or applications | 0.55 | 12.80 | 18.16 | 5.02 | 63.47 | 61.35 | - | 11.68 | 8.24 | - | 0.55 | |
| Deleted accounts associated with the security incidents | 1.53 | 26.99 | 27.40 | 6.52 | 36.90 | 58.00 | - | 12.57 | 4.20 | - | 0.48 | |
| Changed credit or debit card number associated with the incidents | 1.70 | 10.91 | 12.48 | 2.34 | 72.59 | 67.14 | - | 7.26 | 6.66 | - | 2.34 | |
| Did not take any measure | 5.63 | 30.91 | 29.18 | 5.05 | 29.23 | 50.72 | - | 15.56 | 2.41 | 0.27 | - | |
| Other actions | 2.13 | 22.98 | 30.40 | 3.38 | 41.10 | 57.31 | - | 14.77 | - | - | - | |

Source: Statistics Botswana, Information & Communication Technology Statistics
Note: "-" denotes zero

Table 41a: Individuals Who Did Not Use ICTs by Reasons For Non-Use, Gender And Location, 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | Gender | | | Location | | | | | |
|---|------------------|----------------|----------------|------------------|----------------|----------------|----------------|----------------|----------------|
| | Total | M | F | Urban | | | Rural | | |
| | | | | Total | M | F | Total | M | F |
| Total Individuals | 1,808,164 | 846,286 | 961,878 | 1,245,035 | 569,482 | 675,553 | 563,129 | 276,804 | 286,325 |
| Individuals Who Did Not Use/Own Mobile Tele-phones | 286,481 | 144,294 | 142,186 | 163,090 | 80,696 | 82,393 | 123,392 | 63,599 | 59,793 |
| Individuals Who Did Not Use/Own Mobile Telephones By Reasons For That | | | | | | | | | |
| No need to own/ use one | 26,510 | 13,271 | 13,238 | 18,638 | 9,141 | 9,497 | 7,872 | 4,131 | 3,741 |
| Can't use one | 33,223 | 16,311 | 16,912 | 15,477 | 6,912 | 8,565 | 17,746 | 9,399 | 8,346 |
| Phone costs | 73,738 | 38,543 | 35,195 | 35,067 | 18,578 | 16,489 | 38,671 | 19,965 | 18,706 |
| Network not available | 1,517 | 904 | 612 | 225 | 95 | 130 | 1,292 | 809 | 483 |
| Too complicated to use | 8,096 | 3,947 | 4,149 | 3,439 | 1,612 | 1,827 | 4,657 | 2,335 | 2,322 |
| Not allowed to use mobile phones | 70,631 | 34,482 | 36,149 | 40,555 | 19,882 | 20,674 | 30,076 | 14,600 | 15,476 |
| Too young to use mobile phone | 121,225 | 59,429 | 61,796 | 72,467 | 35,257 | 37,210 | 48,758 | 24,172 | 24,586 |
| Other reasons | 38,446 | 20,045 | 18,402 | 18,885 | 9,489 | 9,397 | 19,561 | 10,556 | 9,005 |
| Individuals Who Did Not Use A Computer | 1,226,375 | 560,920 | 665,456 | 751,426 | 327,962 | 423,464 | 474,949 | 232,957 | 241,992 |
| Desktop | 1,492,105 | 692,819 | 799,286 | 975,352 | 438,445 | 536,907 | 516,753 | 254,374 | 262,379 |
| Laptop | 1,394,162 | 637,477 | 756,685 | 884,741 | 389,384 | 495,357 | 509,421 | 248,093 | 261,329 |
| Tablet | 1,708,766 | 800,785 | 907,981 | 1,157,430 | 529,791 | 627,640 | 551,336 | 270,994 | 280,342 |
| Individuals Who Did Not Use A Computer By Reasons For That | | | | | | | | | |
| No need to use one | 130,999 | 58,832 | 72,167 | 96,677 | 42,599 | 54,078 | 34,321 | 16,233 | 18,088 |
| Lack of computer skills | 510,811 | 233,860 | 276,952 | 273,183 | 117,114 | 156,069 | 237,628 | 116,746 | 120,882 |
| Cannot afford one | 259,736 | 115,708 | 144,028 | 141,828 | 59,574 | 82,253 | 117,909 | 56,134 | 61,775 |
| Not available | 814,220 | 369,365 | 444,855 | 476,922 | 205,393 | 271,529 | 337,299 | 163,973 | 173,326 |
| Lack of electricity | 123,482 | 61,616 | 61,865 | 40,585 | 18,374 | 22,211 | 82,897 | 43,242 | 39,655 |
| Other reasons | 107,576 | 52,330 | 55,247 | 68,159 | 33,429 | 34,729 | 39,418 | 18,900 | 20,517 |
| Individuals Who Did Not Use Internet | 769,202 | 364,791 | 404,411 | 414,393 | 186,451 | 227,942 | 354,809 | 178,340 | 176,468 |
| Individual Who Did Not Use Internet By Reasons For Not Using It | | | | | | | | | |
| Do not need the Internet (not useful, not interesting) | 51,988 | 23,177 | 28,811 | 33,504 | 13,036 | 20,467 | 18,485 | 10,141 | 8,344 |
| Do not know how to use it | 362,317 | 168,959 | 193,358 | 181,924 | 79,089 | 102,835 | 180,393 | 89,870 | 90,523 |
| Cost of Internet use is too high (service charges, etc.) | 137,358 | 65,955 | 71,402 | 69,251 | 31,929 | 37,322 | 68,106 | 34,026 | 34,080 |
| Privacy or security concerns | 7,026 | 2,774 | 4,252 | 4,838 | 1,719 | 3,119 | 2,188 | 1,054 | 1,134 |
| Internet service is not available in the area | 48,378 | 26,690 | 21,688 | 14,753 | 6,725 | 8,028 | 33,624 | 19,965 | 13,659 |
| Cultural reasons (e.g. exposure to harmful content) | 10,172 | 4,205 | 5,968 | 5,327 | 1,924 | 3,403 | 4,845 | 2,281 | 2,564 |
| Don't know what Internet is | 159,372 | 70,981 | 88,390 | 71,031 | 30,414 | 40,617 | 88,340 | 40,567 | 47,773 |
| Not allowed to use the Internet | 66,007 | 31,502 | 34,504 | 44,747 | 21,239 | 23,507 | 21,260 | 10,263 | 10,997 |
| Lack of local content | 12,486 | 5,594 | 6,892 | 6,919 | 2,730 | 4,189 | 5,567 | 2,864 | 2,703 |
| Too young to use the phone | 104,426 | 52,181 | 52,245 | 66,085 | 32,994 | 33,091 | 38,341 | 19,187 | 19,154 |
| Other reasons | 143,964 | 69,794 | 74,170 | 72,906 | 33,124 | 39,782 | 71,058 | 36,670 | 34,388 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 41b: Percentage of Individuals Who Did Not Use ICTs by Reasons For Non-Use, Gender And Location, 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | Gender | | | Location | | | | | |
|---|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | M | F | Urban | | | Rural | | |
| | | | | Total | M | F | Total | M | F |
| Total Individuals | 100.00 | 46.80 | 53.20 | 68.86 | 31.50 | 37.36 | 31.14 | 15.31 | 15.84 |
| Individuals Who Did Not Use/Own Mobile Telephones | 100.00 | 50.37 | 49.63 | 56.93 | 28.17 | 28.76 | 43.07 | 22.20 | 20.87 |
| Individuals Who Did Not Use/Own Mobile Telephones By Reasons For That | | | | | | | | | |
| No need to own/ use one | 100.00 | 50.06 | 49.94 | 70.31 | 34.48 | 35.82 | 29.69 | 15.58 | 14.11 |
| Can't use one | 100.00 | 49.10 | 50.90 | 46.59 | 20.80 | 25.78 | 53.41 | 28.29 | 25.12 |
| Phone costs | 100.00 | 52.27 | 47.73 | 47.56 | 25.19 | 22.36 | 52.44 | 27.08 | 25.37 |
| Network not available | 100.00 | 59.61 | 40.35 | 14.84 | 6.26 | 8.57 | 85.19 | 53.34 | 31.85 |
| Too complicated to use | 100.00 | 48.75 | 51.25 | 42.48 | 19.91 | 22.57 | 57.52 | 28.84 | 28.68 |
| Not allowed to use mobile phones | 100.00 | 48.82 | 51.18 | 57.42 | 28.15 | 29.27 | 42.58 | 20.67 | 21.91 |
| Too young to use mobile phone | 100.00 | 49.02 | 50.98 | 59.78 | 29.08 | 30.69 | 40.22 | 19.94 | 20.28 |
| Other reasons | 100.00 | 52.14 | 47.86 | 49.12 | 24.68 | 24.44 | 50.88 | 27.46 | 23.42 |
| Individuals Who Did Not Use A Computer | 100.00 | 45.74 | 54.26 | 61.27 | 26.74 | 34.53 | 38.73 | 19.00 | 19.73 |
| Desktop | 100.00 | 46.43 | 53.57 | 65.37 | 29.38 | 35.98 | 34.63 | 17.05 | 17.58 |
| Laptop | 100.00 | 45.72 | 54.28 | 63.46 | 27.93 | 35.53 | 36.54 | 17.80 | 18.74 |
| Tablet | 100.00 | 46.86 | 53.14 | 67.73 | 31.00 | 36.73 | 32.27 | 15.86 | 16.41 |
| Individuals Who Did Not Use A Computer By Reasons For That | | | | | | | | | |
| No need to use one | 100.00 | 44.91 | 55.09 | 73.80 | 32.52 | 41.28 | 26.20 | 12.39 | 13.81 |
| Lack of computer skills | 100.00 | 45.78 | 54.22 | 53.48 | 22.93 | 30.55 | 46.52 | 22.86 | 23.66 |
| Cannot afford one | 100.00 | 44.55 | 55.45 | 54.60 | 22.94 | 31.67 | 45.40 | 21.61 | 23.78 |
| Not available | 100.00 | 45.36 | 54.64 | 58.57 | 25.23 | 33.35 | 41.43 | 20.14 | 21.29 |
| Lack of electricity | 100.00 | 49.90 | 50.10 | 32.87 | 14.88 | 17.99 | 67.13 | 35.02 | 32.11 |
| Other reasons | 100.00 | 48.64 | 51.36 | 63.36 | 31.07 | 32.28 | 36.64 | 17.57 | 19.07 |
| Individuals Who Did Not Use Internet | 100.00 | 47.42 | 52.58 | 53.87 | 24.24 | 29.63 | 46.13 | 23.19 | 22.94 |
| Individual Who Did Not Use Internet By Reasons For Not Using It | | | | | | | | | |
| Do not need the Internet (not useful, not interesting) | 100.00 | 44.58 | 55.42 | 64.45 | 25.07 | 39.37 | 35.56 | 19.51 | 16.05 |
| Do not know how to use it | 100.00 | 46.63 | 53.37 | 50.21 | 21.83 | 28.38 | 49.79 | 24.80 | 24.98 |
| Cost of Internet use is too high (service charges, etc.) | 100.00 | 48.02 | 51.98 | 50.42 | 23.25 | 27.17 | 49.58 | 24.77 | 24.81 |
| Privacy or security concerns | 100.00 | 39.48 | 60.52 | 68.86 | 24.47 | 44.39 | 31.14 | 15.00 | 16.14 |
| Internet service is not available in the area | 100.00 | 55.17 | 44.83 | 30.50 | 13.90 | 16.59 | 69.50 | 41.27 | 28.23 |
| Cultural reasons (e.g. exposure to harmful content) | 100.00 | 41.34 | 58.67 | 52.37 | 18.91 | 33.45 | 47.63 | 22.42 | 25.21 |
| Don't know what Internet is | 100.00 | 44.54 | 55.46 | 44.57 | 19.08 | 25.49 | 55.43 | 25.45 | 29.98 |
| Not allowed to use the Internet | 100.00 | 47.73 | 52.27 | 67.79 | 32.18 | 35.61 | 32.21 | 15.55 | 16.66 |
| Lack of local content | 100.00 | 44.80 | 55.20 | 55.41 | 21.86 | 33.55 | 44.59 | 22.94 | 21.65 |
| Too young to use the phone | 100.00 | 49.97 | 50.03 | 63.28 | 31.60 | 31.69 | 36.72 | 18.37 | 18.34 |
| Other reasons | 100.00 | 48.48 | 51.52 | 50.64 | 23.01 | 27.63 | 49.36 | 25.47 | 23.89 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 41a Cont.: Individuals Who Did Not Use ICTs by Reasons For Non-Use, Gender And Location, 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | Gender | | | Location | | | | | |
|--|------------------|----------------|----------------|------------------|----------------|----------------|----------------|----------------|----------------|
| | Total | M | F | Urban | | | Rural | | |
| | | | | Total | M | F | Total | M | F |
| Total Individuals | 1,808,164 | 846,286 | 961,878 | 1,245,035 | 569,482 | 675,553 | 563,129 | 276,804 | 286,325 |
| Individuals Who Did Not Use e-Commerce | 465,454 | 212,647 | 252,807 | 337,047 | 151,779 | 185,268 | 128,407 | 60,868 | 67,539 |
| Individuals Who Did Not Use E-Commerce By Reasons For Not Using It | | | | | | | | | |
| Not interested | 81,986 | 40,340 | 41,646 | 61,987 | 29,756 | 32,231 | 19,999 | 10,584 | 9,415 |
| Prefer to shop in person | 248,820 | 111,790 | 137,030 | 180,255 | 79,328 | 100,926 | 68,565 | 32,462 | 36,104 |
| Security concerns (e.g. about giving debit or credit card details) | 78,378 | 36,664 | 41,714 | 60,434 | 27,651 | 32,782 | 17,944 | 9,013 | 8,932 |
| Privacy concerns (e.g. about giving personal details) | 57,051 | 26,655 | 30,395 | 39,638 | 18,475 | 21,163 | 17,413 | 8,180 | 9,233 |
| Technical concerns | 13,712 | 6,151 | 7,561 | 8,711 | 3,816 | 4,896 | 5,000 | 2,335 | 2,665 |
| Trust concerns (e.g. about warranties, receiving or returning products) | 88,993 | 39,709 | 49,284 | 63,661 | 29,146 | 34,515 | 25,332 | 10,563 | 14,769 |
| Lack of confidence, knowledge or skills | 99,929 | 43,058 | 56,871 | 66,030 | 27,530 | 38,499 | 33,899 | 15,528 | 18,371 |
| Other reasons | 50,056 | 23,241 | 26,815 | 34,676 | 15,753 | 18,922 | 15,380 | 7,487 | 7,893 |
| Individuals Who Did Not Use E-Government | 454,165 | 207,074 | 247,091 | 333,163 | 149,767 | 183,396 | 121,002 | 57,307 | 63,695 |
| Individuals Who Did Not Use E-Government By Reasons For Not Using It | | | | | | | | | |
| No need to submit official forms | 76,377 | 34,703 | 41,675 | 59,246 | 26,332 | 32,914 | 17,132 | 8,371 | 8,761 |
| No online service available | 7,492 | 3,863 | 3,629 | 4,502 | 2,504 | 1,997 | 2,990 | 1,359 | 1,631 |
| Prefer personal contact (e.g. to get information) | 220,834 | 99,001 | 121,832 | 162,068 | 72,082 | 89,985 | 58,766 | 26,919 | 31,847 |
| Immediate response is missing | 23,023 | 10,124 | 12,899 | 15,133 | 6,618 | 8,516 | 7,890 | 3,507 | 4,383 |
| Trust more submitting by paper | 74,073 | 31,678 | 42,395 | 49,766 | 21,340 | 28,425 | 24,308 | 10,338 | 13,970 |
| Technical failure (e.g. system or network failure while sending or filling-in forms) | 16,633 | 7,913 | 8,720 | 10,905 | 5,210 | 5,695 | 5,729 | 2,704 | 3,025 |
| Lack of skills or knowledge | 81,830 | 37,172 | 44,659 | 54,470 | 23,328 | 31,142 | 27,361 | 13,844 | 13,516 |
| Concerns about protection and security of personal data | 17,384 | 7,619 | 9,765 | 12,280 | 5,546 | 6,734 | 5,104 | 2,073 | 3,032 |
| Another person did it on my behalf (e.g. consultant, tax advisor, relative or family member) | 7,162 | 3,776 | 3,386 | 4,903 | 2,391 | 2,511 | 2,259 | 1,384 | 875 |
| Have never heard of it | 12,699 | 6,927 | 5,772 | 10,408 | 5,291 | 5,116 | 2,292 | 1,636 | 656 |
| Other reasons | 51,650 | 25,279 | 26,372 | 37,657 | 18,319 | 19,338 | 13,993 | 6,960 | 7,033 |
| Individuals Who Did Not Use Internet Protection Tools | 544,869 | 244,181 | 300,688 | 318,926 | 134,207 | 184,718 | 225,943 | 109,974 | 115,970 |
| Individuals Who Did Not Use Internet Protection Tools By Reasons For Not Using Them | | | | | | | | | |
| Price too high | 47,690 | 21,970 | 25,720 | 29,081 | 13,024 | 16,057 | 18,609 | 8,946 | 9,663 |
| Doubts on their efficiency | 20,500 | 9,831 | 10,669 | 16,261 | 7,934 | 8,327 | 4,239 | 1,898 | 2,341 |
| No need | 311,976 | 140,758 | 171,218 | 173,565 | 72,456 | 101,109 | 138,410 | 68,301 | 70,109 |
| Lack of knowledge about IT protection tools | 205,833 | 88,904 | 116,929 | 118,836 | 46,703 | 72,133 | 86,997 | 42,201 | 44,796 |
| Other reasons | 75,431 | 34,101 | 41,330 | 46,250 | 20,491 | 25,759 | 29,181 | 13,610 | 15,571 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 41b Cont.: Percentage of Individuals Who Did Not Use ICTs by Reasons For Non-Use, Gender And Location, 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | Gender | | | Location | | | | | |
|--|---------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | M | F | Urban | | | Rural | | |
| | | | | Total | M | F | Total | M | F |
| Total Individuals | 100.00 | 46.80 | 53.20 | 68.86 | 31.50 | 37.36 | 31.14 | 15.31 | 15.84 |
| Individuals Who Did Not Use e-Commerce | 100.00 | 45.69 | 54.31 | 72.41 | 32.61 | 39.80 | 27.59 | 13.08 | 14.51 |
| Individuals Who Did Not Use E-Commerce By Reasons For Not Using It | | | | | | | | | |
| Not interested | 100.00 | 49.20 | 50.80 | 75.61 | 36.29 | 39.31 | 24.39 | 12.91 | 11.48 |
| Prefer to shop in person | 100.00 | 44.93 | 55.07 | 72.44 | 31.88 | 40.56 | 27.56 | 13.05 | 14.51 |
| Security concerns (e.g. about giving debit or credit card details) | 100.00 | 46.78 | 53.22 | 77.11 | 35.28 | 41.83 | 22.89 | 11.50 | 11.40 |
| Privacy concerns (e.g. about giving personal details) | 100.00 | 46.72 | 53.28 | 69.48 | 32.38 | 37.10 | 30.52 | 14.34 | 16.18 |
| Technical concerns | 100.00 | 44.86 | 55.14 | 63.53 | 27.83 | 35.71 | 36.47 | 17.03 | 19.44 |
| Trust concerns (e.g. about warranties, receiving or returning products) | 100.00 | 44.62 | 55.38 | 71.53 | 32.75 | 38.78 | 28.47 | 11.87 | 16.60 |
| Lack of confidence, knowledge or skills | 100.00 | 43.09 | 56.91 | 66.08 | 27.55 | 38.53 | 33.92 | 15.54 | 18.38 |
| Other reasons | 100.00 | 46.43 | 53.57 | 69.27 | 31.47 | 37.80 | 30.73 | 14.96 | 15.77 |
| Individuals Who Did Not Use E-Government | 100.00 | 45.59 | 54.41 | 73.36 | 32.98 | 40.38 | 26.64 | 12.62 | 14.02 |
| Individuals Who Did Not Use E-Government By Reasons For Not Using It | | | | | | | | | |
| No need to submit official forms | 100.00 | 45.44 | 54.56 | 77.57 | 34.48 | 43.09 | 22.43 | 10.96 | 11.47 |
| No online service available | 100.00 | 51.56 | 48.44 | 60.09 | 33.42 | 26.66 | 39.91 | 18.14 | 21.77 |
| Prefer personal contact (e.g. to get information) | 100.00 | 44.83 | 55.17 | 73.39 | 32.64 | 40.75 | 26.61 | 12.19 | 14.42 |
| Immediate response is missing | 100.00 | 43.97 | 56.03 | 65.73 | 28.75 | 36.99 | 34.27 | 15.23 | 19.04 |
| Trust more submitting by paper | 100.00 | 42.77 | 57.23 | 67.18 | 28.81 | 38.37 | 32.82 | 13.96 | 18.86 |
| Technical failure (e.g. system or network failure while sending or filling-in forms) | 100.00 | 47.57 | 52.42 | 65.56 | 31.32 | 34.24 | 34.44 | 16.26 | 18.19 |
| Lack of skills or knowledge | 100.00 | 45.43 | 54.58 | 66.56 | 28.51 | 38.06 | 33.44 | 16.92 | 16.52 |
| Concerns about protection and security of personal data | 100.00 | 43.83 | 56.17 | 70.64 | 31.90 | 38.74 | 29.36 | 11.92 | 17.44 |
| Another person did it on my behalf (e.g. consultant, tax advisor, relative or family member) | 100.00 | 52.72 | 47.28 | 68.46 | 33.39 | 35.06 | 31.54 | 19.32 | 12.22 |
| Have never heard of it | 100.00 | 54.55 | 45.45 | 81.96 | 41.66 | 40.29 | 18.05 | 12.88 | 5.17 |
| Other reasons | 100.00 | 48.94 | 51.06 | 72.91 | 35.47 | 37.44 | 27.09 | 13.48 | 13.62 |
| Individuals Who Did Not Use Internet Protection Tools | 100.00 | 44.81 | 55.19 | 58.53 | 24.63 | 33.90 | 41.47 | 20.18 | 21.28 |
| Individuals Who Did Not Use Internet Protection Tools By Reasons For Not Using Them | | | | | | | | | |
| Price too high | 100.00 | 46.07 | 53.93 | 60.98 | 27.31 | 33.67 | 39.02 | 18.76 | 20.26 |
| Doubts on their efficiency | 100.00 | 47.96 | 52.04 | 79.32 | 38.70 | 40.62 | 20.68 | 9.26 | 11.42 |
| No need | 100.00 | 45.12 | 54.88 | 55.63 | 23.22 | 32.41 | 44.37 | 21.89 | 22.47 |
| Lack of knowledge about IT protection tools | 100.00 | 43.19 | 56.81 | 57.73 | 22.69 | 35.04 | 42.27 | 20.50 | 21.76 |
| Other reasons | 100.00 | 45.21 | 54.79 | 61.31 | 27.17 | 34.15 | 38.69 | 18.04 | 20.64 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: “.” denotes zero

Table 42a: Individuals Who Did Not Use ICTs by Reasons For Non-Use And Age Group

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Age Group of Individuals | | | | | | | |
|---|------------------|--------------------------|----------------|----------------|----------------|----------------|----------------|---------------|---------------|
| | | Less Than 15 | 15-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65-74 | 75 and above |
| Total Individuals | 1,808,164 | 418,175 | 306,127 | 305,017 | 309,441 | 214,645 | 125,563 | 80,756 | 48,439 |
| Individuals Who Did Not Use/Own Mobile Telephones | 286,364 | 187,721 | 39,368 | 12,153 | 12,611 | 8,037 | 7,723 | 7,375 | 11,376 |
| Individuals Who Did Not Use/Own Mobile Telephones By Reasons For That | | | | | | | | | |
| No need to own/ use one | 26,510 | 14,390 | 3,202 | 1,822 | 2,462 | 990 | 874 | 541 | 2,230 |
| Can't use one | 33,223 | 18,636 | 1,670 | 653 | 1,221 | 1,150 | 1,890 | 2,631 | 5,372 |
| Phone costs | 73,738 | 22,933 | 22,157 | 7,328 | 6,492 | 3,847 | 4,199 | 3,662 | 3,121 |
| Network not available | 1,517 | 233 | 312 | 223 | 154 | 95 | - | 218 | 280 |
| Too complicated to use | 8,096 | 2,758 | 791 | 426 | 613 | 422 | 704 | 816 | 1,567 |
| Not allowed to use mobile phones | 70,631 | 64,143 | 6,488 | - | - | - | - | - | - |
| Too young to use mobile phone | 121,225 | 116,503 | 4,722 | - | - | - | - | - | - |
| Other reasons | 38,446 | 14,380 | 7,926 | 3,338 | 3,275 | 2,854 | 1,739 | 1,560 | 3,374 |
| Individuals Who Did Not Use A Computer | 1,226,375 | 318,862 | 163,513 | 174,436 | 192,206 | 150,525 | 102,411 | 76,590 | 47,833 |
| Desktop | 1,492,105 | 51,504 | 71,850 | 66,693 | 69,754 | 40,207 | 13,638 | 2,144 | 270 |
| Laptop | 1,394,162 | 53,144 | 101,382 | 102,490 | 86,781 | 48,969 | 17,788 | 3,043 | 404 |
| Tablet | 1,708,766 | 26,905 | 17,563 | 19,322 | 20,193 | 9,980 | 4,357 | 954 | 124 |
| Individuals Who Did Not Use A Computer By Reasons For That | | | | | | | | | |
| No need to use one | 130,999 | 31,784 | 13,684 | 14,739 | 19,964 | 16,546 | 13,360 | 10,431 | 10,490 |
| Lack of computer skills | 510,811 | 157,283 | 35,713 | 33,385 | 64,450 | 71,396 | 61,156 | 52,815 | 34,613 |
| Cannot afford one | 259,736 | 40,461 | 42,721 | 44,822 | 46,954 | 35,309 | 23,418 | 14,555 | 11,498 |
| Not available | 814,220 | 199,943 | 127,407 | 131,851 | 132,188 | 95,842 | 60,275 | 41,209 | 25,505 |
| Lack of electricity | 123,482 | 28,564 | 18,053 | 17,202 | 20,189 | 15,330 | 12,113 | 6,470 | 5,561 |
| Other reasons | 107,576 | 39,687 | 10,787 | 12,514 | 12,374 | 10,729 | 8,120 | 5,940 | 7,425 |
| Individuals Who Did Not Use Internet | 769,202 | 272,360 | 72,138 | 62,470 | 88,355 | 85,181 | 75,962 | 65,779 | 46,957 |
| Individual Who Did Not Use Internet By Reasons For Not Using It | | | | | | | | | |
| Do not need the Internet (not useful, not interesting) | 51,988 | 7,557 | 4,221 | 4,420 | 6,729 | 9,581 | 8,683 | 5,304 | 5,493 |
| Do not know how to use it | 362,317 | 116,801 | 20,461 | 17,867 | 34,138 | 44,287 | 49,959 | 46,701 | 32,101 |
| Cost of Internet use is too high (service charges, etc.) | 137,358 | 17,040 | 22,939 | 20,784 | 27,831 | 22,007 | 13,663 | 7,881 | 5,211 |
| Privacy or security concerns | 7,026 | 1,650 | 435 | 371 | 916 | 689 | 1,507 | 792 | 667 |
| Internet service is not available in the area | 48,378 | 8,216 | 7,973 | 7,994 | 7,340 | 6,382 | 4,455 | 3,445 | 2,573 |
| Cultural reasons (e.g. exposure to harmful content) | 10,172 | 5,206 | 151 | - | 468 | 1,105 | 1,191 | 1,004 | 1,047 |
| Don't know what Internet is | 159,372 | 55,998 | 5,363 | 5,073 | 10,392 | 15,352 | 23,673 | 23,340 | 20,181 |
| Not allowed to use the Internet | 66,007 | 58,868 | 5,430 | 177 | 162 | 86 | 494 | 260 | 530 |
| Lack of local content | 12,486 | 2,760 | 1,007 | 1,542 | 2,066 | 1,618 | 1,869 | 606 | 1,020 |
| Too young to use the phone | 104,426 | 101,597 | 2,828 | - | - | - | - | - | - |
| Other reasons | 143,964 | 26,237 | 23,288 | 21,203 | 25,914 | 18,181 | 11,804 | 8,398 | 8,938 |

Source: Statistics Botswana, Information & Communication Technology Statistics
Note: "-" denotes zero

Table 42b: Percentage of Individuals Who Did Not Use ICTs by Reasons For Non-Use And Age Group

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Age Group of Individuals | | | | | | | |
|---|-----------------|--------------------------|-------|-------|-------|-------|-------|-------|--------------|
| | | Less Than 15 | 15-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65-74 | 75 and above |
| Total Individuals | 100.00 | 23.13 | 16.93 | 16.87 | 17.11 | 11.87 | 6.94 | 4.47 | 2.68 |
| Individuals Who Did Not Use/Own Mobile Telephones | 100.00 | 65.55 | 13.75 | 4.24 | 4.40 | 2.81 | 2.70 | 2.58 | 3.97 |
| Individuals Who Did Not Use/Own Mobile Telephones By Reasons For That | | | | | | | | | |
| No need to own/ use one | 100.00 | 54.28 | 12.08 | 6.87 | 9.29 | 3.73 | 3.30 | 2.04 | 8.41 |
| Can't use one | 100.00 | 56.09 | 5.03 | 1.97 | 3.68 | 3.46 | 5.69 | 7.92 | 16.17 |
| Phone costs | 100.00 | 31.10 | 30.05 | 9.94 | 8.80 | 5.22 | 5.69 | 4.97 | 4.23 |
| Network not available | 100.00 | 15.36 | 20.57 | 14.70 | 10.15 | 6.26 | - | 14.37 | 18.46 |
| Too complicated to use | 100.00 | 34.07 | 9.77 | 5.26 | 7.57 | 5.21 | 8.70 | 10.08 | 19.35 |
| Not allowed to use mobile phones | 100.00 | 90.81 | 9.19 | - | - | - | - | - | - |
| Too young to use mobile phone | 100.00 | 96.10 | 3.90 | - | - | - | - | - | - |
| Other reasons | 100.00 | 37.40 | 20.62 | 8.68 | 8.52 | 7.42 | 4.52 | 4.06 | 8.78 |
| Individuals Who Did Not Use A Computer | 100.00 | 26.00 | 13.33 | 14.22 | 15.67 | 12.27 | 8.35 | 6.25 | 3.90 |
| Desktop | 100.00 | 3.45 | 4.82 | 4.47 | 4.67 | 2.69 | 0.91 | 0.14 | 0.02 |
| Laptop | 100.00 | 3.81 | 7.27 | 7.35 | 6.22 | 3.51 | 1.28 | 0.22 | 0.03 |
| Tablet | 100.00 | 1.57 | 1.03 | 1.13 | 1.18 | 0.58 | 0.25 | 0.06 | 0.01 |
| Individuals Who Did Not Use A Computer By Reasons For That | | | | | | | | | |
| No need to use one | 100.00 | 24.26 | 10.45 | 11.25 | 15.24 | 12.63 | 10.20 | 7.96 | 8.01 |
| Lack of computer skills | 100.00 | 30.79 | 6.99 | 6.54 | 12.62 | 13.98 | 11.97 | 10.34 | 6.78 |
| Cannot afford one | 100.00 | 15.58 | 16.45 | 17.26 | 18.08 | 13.59 | 9.02 | 5.60 | 4.43 |
| Not available | 100.00 | 24.56 | 15.65 | 16.19 | 16.23 | 11.77 | 7.40 | 5.06 | 3.13 |
| Lack of electricity | 100.00 | 23.13 | 14.62 | 13.93 | 16.35 | 12.41 | 9.81 | 5.24 | 4.50 |
| Other reasons | 100.00 | 36.89 | 10.03 | 11.63 | 11.50 | 9.97 | 7.55 | 5.52 | 6.90 |
| Individuals Who Did Not Use Internet | 100.00 | 35.41 | 9.38 | 8.12 | 11.49 | 11.07 | 9.88 | 8.55 | 6.10 |
| Individual Who Did Not Use Internet By Reasons For Not Using It | | | | | | | | | |
| Do not need the Internet (not useful, not interesting) | 100.00 | 14.54 | 8.12 | 8.50 | 12.94 | 18.43 | 16.70 | 10.20 | 10.57 |
| Do not know how to use it | 100.00 | 32.24 | 5.65 | 4.93 | 9.42 | 12.22 | 13.79 | 12.89 | 8.86 |
| Cost of Internet use is too high (service charges, etc.) | 100.00 | 12.41 | 16.70 | 15.13 | 20.26 | 16.02 | 9.95 | 5.74 | 3.79 |
| Privacy or security concerns | 100.00 | 23.48 | 6.19 | 5.28 | 13.04 | 9.81 | 21.45 | 11.27 | 9.49 |
| Internet service is not available in the area | 100.00 | 16.98 | 16.48 | 16.52 | 15.17 | 13.19 | 9.21 | 7.12 | 5.32 |
| Cultural reasons (e.g. exposure to harmful content) | 100.00 | 51.18 | 1.48 | - | 4.60 | 10.86 | 11.71 | 9.87 | 10.29 |
| Don't know what Internet is | 100.00 | 35.14 | 3.37 | 3.18 | 6.52 | 9.63 | 14.85 | 14.65 | 12.66 |
| Not allowed to use the Internet | 100.00 | 89.18 | 8.23 | 0.27 | 0.25 | 0.13 | 0.75 | 0.39 | 0.80 |
| Lack of local content | 100.00 | 22.10 | 8.06 | 12.35 | 16.55 | 12.96 | 14.97 | 4.85 | 8.17 |
| Too young to use the phone | 100.00 | 97.29 | 2.71 | - | - | - | - | - | - |
| Other reasons | 100.00 | 18.22 | 16.18 | 14.73 | 18.00 | 12.63 | 8.20 | 5.83 | 6.21 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 42a Cont.: Individuals Who Did Not Use ICTs by Reasons For Non-Use And Age Group, 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Age Group of Individuals | | | | | | | |
|--|-----------------|--------------------------|---------|---------|---------|---------|---------|--------|--------------|
| | | Less Than 15 | 15-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65-74 | 75 and above |
| Total Individuals | 1,808,164 | 418,175 | 306,127 | 305,017 | 309,441 | 214,645 | 125,563 | 80,756 | 48,439 |
| Individuals Who Did Not Use e-Commerce | 465,454 | - | 133,676 | 120,274 | 107,765 | 65,889 | 27,456 | 9,711 | 684 |
| Individuals Who Did Not Use E-Commerce By Reasons For Not Using It | | | | | | | | | |
| Not interested | 81,986 | - | 21,677 | 22,235 | 18,569 | 13,272 | 4,384 | 1,633 | 216 |
| Prefer to shop in person | 248,820 | - | 66,016 | 67,189 | 58,398 | 36,401 | 15,972 | 4,446 | 396 |
| Security concerns (e.g. about giving debit or credit card details) | 78,378 | - | 14,044 | 22,253 | 21,684 | 12,417 | 5,538 | 2,146 | 296 |
| Privacy concerns (e.g. about giving personal details) | 57,051 | - | 10,581 | 16,782 | 16,222 | 7,708 | 3,863 | 1,803 | 92 |
| Technical concerns | 13,712 | - | 2,231 | 3,667 | 4,319 | 2,579 | 569 | 255 | 92 |
| Trust concerns (e.g. about warranties, receiving or returning products) | 88,993 | - | 17,849 | 25,894 | 25,092 | 13,474 | 4,937 | 1,553 | 195 |
| Lack of confidence, knowledge or skills | 99,929 | - | 34,392 | 19,758 | 22,521 | 14,400 | 6,104 | 2,690 | 63 |
| Other reasons | 50,056 | - | 20,876 | 11,600 | 9,856 | 4,556 | 2,198 | 970 | - |
| Individuals Who Did Not Use E-Government | 454,165 | - | 131,895 | 118,800 | 104,570 | 63,821 | 25,538 | 9,105 | 436 |
| Individuals Who Did Not Use E-Government By Reasons For Not Using It | | | | | | | | | |
| No need to submit official forms | 76,377 | - | 26,126 | 20,223 | 15,559 | 9,813 | 3,459 | 1,198 | - |
| No online service available | 7,492 | - | 1,941 | 1,739 | 2,263 | 1,252 | 296 | - | - |
| Prefer personal contact (e.g. to get information) | 220,834 | - | 51,764 | 61,176 | 55,638 | 34,845 | 13,158 | 4,150 | 103 |
| Immediate response is missing | 23,023 | - | 5,512 | 5,948 | 5,677 | 3,748 | 1,357 | 780 | - |
| Trust more submitting by paper | 74,073 | - | 16,273 | 21,736 | 18,879 | 11,200 | 4,462 | 1,523 | - |
| Technical failure (e.g. system or network failure while sending or filling-in forms) | 16,633 | - | 2,439 | 4,775 | 5,358 | 2,973 | 983 | 106 | - |
| Lack of skills or knowledge | 81,830 | - | 28,728 | 17,630 | 17,221 | 10,865 | 4,474 | 2,912 | - |
| Concerns about protection and security of personal data | 17,384 | - | 4,103 | 4,959 | 5,282 | 2,284 | 756 | - | - |
| Another person did it on my behalf (e.g. consultant, tax advisor, relative or family member) | 7,162 | - | 2,048 | 1,127 | 1,998 | 1,152 | 604 | 110 | 124 |
| Have never heard of it | 12,699 | - | 7,886 | 2,093 | 1,533 | 431 | 301 | 355 | 101 |
| Other reasons | 51,650 | - | 19,591 | 13,686 | 9,978 | 5,722 | 1,948 | 616 | 109 |
| Individuals Who Did Not Use Internet Protection Tools | 544,869 | - | 100,278 | 78,441 | 103,048 | 92,762 | 74,529 | 60,333 | 35,479 |
| Individuals Who Did Not Use Internet Protection Tools By Reasons For Not Using Them | | | | | | | | | |
| Price too high | 47,690 | - | 9,304 | 8,612 | 9,056 | 8,718 | 5,734 | 3,783 | 2,482 |
| Doubts on their efficiency | 20,500 | - | 5,011 | 3,824 | 4,244 | 3,552 | 2,235 | 906 | 728 |
| No need | 311,976 | - | 51,183 | 45,451 | 62,987 | 52,325 | 42,470 | 35,758 | 21,802 |
| Lack of knowledge about IT protection tools | 205,833 | - | 27,785 | 21,657 | 32,918 | 40,295 | 35,172 | 30,169 | 17,836 |
| Other reasons | 75,431 | - | 22,385 | 11,549 | 13,124 | 8,802 | 8,251 | 6,303 | 5,017 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 42b Cont.: Percentage of Individuals Who Did Not Use ICTs by Reasons For Non-Use And Age Group, 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Age Group of Individuals | | | | | | | |
|--|-----------------|--------------------------|--------------|--------------|--------------|--------------|-------------|-------------|--------------|
| | | Less Than 15 | 15-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65-74 | 75 and above |
| Total Individuals | 100.00 | 23.13 | 16.93 | 16.87 | 17.11 | 11.87 | 6.94 | 4.47 | 2.68 |
| Individuals Who Did Not Use e-Commerce | 100.00 | - | 28.72 | 25.84 | 23.15 | 14.16 | 5.90 | 2.09 | 0.15 |
| Individuals Who Did Not Use E-Commerce By Reasons For Not Using It | | | | | | | | | |
| Not interested | 100.00 | - | 26.44 | 27.12 | 22.65 | 16.19 | 5.35 | 1.99 | 0.26 |
| Prefer to shop in person | 100.00 | - | 26.53 | 27.00 | 23.47 | 14.63 | 6.42 | 1.79 | 0.16 |
| Security concerns (e.g. about giving debit or credit card details) | 100.00 | - | 17.92 | 28.39 | 27.67 | 15.84 | 7.07 | 2.74 | 0.38 |
| Privacy concerns (e.g. about giving personal details) | 100.00 | - | 18.55 | 29.42 | 28.43 | 13.51 | 6.77 | 3.16 | 0.16 |
| Technical concerns | 100.00 | - | 16.27 | 26.74 | 31.50 | 18.81 | 4.15 | 1.86 | 0.67 |
| Trust concerns (e.g. about warranties, receiving or returning products) | 100.00 | - | 20.06 | 29.10 | 28.20 | 15.14 | 5.55 | 1.75 | 0.22 |
| Lack of confidence, knowledge or skills | 100.00 | - | 34.42 | 19.77 | 22.54 | 14.41 | 6.11 | 2.69 | 0.06 |
| Other reasons | 100.00 | - | 41.71 | 23.17 | 19.69 | 9.10 | 4.39 | 1.94 | - |
| Individuals Who Did Not Use E-Government | 100.00 | - | 29.04 | 26.16 | 23.02 | 14.05 | 5.62 | 2.00 | 0.10 |
| Individuals Who Did Not Use E-Government By Reasons For Not Using It | | | | | | | | | |
| No need to submit official forms | 100.00 | - | 34.21 | 26.48 | 20.37 | 12.85 | 4.53 | 1.57 | - |
| No online service available | 100.00 | - | 25.91 | 23.21 | 30.21 | 16.71 | 3.95 | - | - |
| Prefer personal contact (e.g. to get information) | 100.00 | - | 23.44 | 27.70 | 25.19 | 15.78 | 5.96 | 1.88 | 0.05 |
| Immediate response is missing | 100.00 | - | 23.94 | 25.83 | 24.66 | 16.28 | 5.89 | 3.39 | - |
| Trust more submitting by paper | 100.00 | - | 21.97 | 29.34 | 25.49 | 15.12 | 6.02 | 2.06 | - |
| Technical failure (e.g. system or network failure while sending or filling-in forms) | 100.00 | - | 14.66 | 28.71 | 32.21 | 17.87 | 5.91 | 0.64 | - |
| Lack of skills or knowledge | 100.00 | - | 35.11 | 21.54 | 21.04 | 13.28 | 5.47 | 3.56 | - |
| Concerns about protection and security of personal data | 100.00 | - | 23.60 | 28.53 | 30.38 | 13.14 | 4.35 | - | - |
| Another person did it on my behalf (e.g. consultant, tax advisor, relative or family member) | 100.00 | - | 28.60 | 15.74 | 27.90 | 16.09 | 8.43 | 1.54 | 1.73 |
| Have never heard of it | 100.00 | - | 62.10 | 16.48 | 12.07 | 3.39 | 2.37 | 2.80 | 0.80 |
| Other reasons | 100.00 | - | 37.93 | 26.50 | 19.32 | 11.08 | 3.77 | 1.19 | 0.21 |
| Individuals Who Did Not Use Internet Protection Tools | 100.00 | - | 18.40 | 14.40 | 18.91 | 17.02 | 13.68 | 11.07 | 6.51 |
| Individuals Who Did Not Use Internet Protection Tools By Reasons For Not Using Them | | | | | | | | | |
| Price too high | 100.00 | - | 19.51 | 18.06 | 18.99 | 18.28 | 12.02 | 7.93 | 5.20 |
| Doubts on their efficiency | 100.00 | - | 24.44 | 18.65 | 20.70 | 17.33 | 10.90 | 4.42 | 3.55 |
| No need | 100.00 | - | 16.41 | 14.57 | 20.19 | 16.77 | 13.61 | 11.46 | 6.99 |
| Lack of knowledge about IT protection tools | 100.00 | - | 13.50 | 10.52 | 15.99 | 19.58 | 17.09 | 14.66 | 8.67 |
| Other reasons | 100.00 | - | 29.68 | 15.31 | 17.40 | 11.67 | 10.94 | 8.36 | 6.65 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 43a: Individuals Who Did Not Use ICTs by Reasons For Non-Use And Education Level 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Individual Education Level | | | | |
|---|------------------|----------------------------|-----------------|-----------------|-------------------------------|--------------------|
| | | Primary or Lower | Lower Secondary | Upper Secondary | Technical/Vocational Training | Tertiary education |
| Total Individuals | 1,808,164 | 549,388 | 534,018 | 277,169 | 48,056 | 283,797 |
| Individuals Who Did Not Use/Own Mobile Telephones | 286,364 | 181,808 | 54,228 | 10,740 | 779 | 3,107 |
| Individuals Who Did Not Use/Own Mobile Telephones By Reasons For That | | | | | | |
| No need to own/ use one | 26,510 | 15,104 | 4,186 | 1,685 | 99 | 2,174 |
| Can't use one | 33,223 | 19,071 | 1,264 | 287 | - | - |
| Phone costs | 73,738 | 29,141 | 27,646 | 5,602 | 369 | 285 |
| Network not available | 1,517 | 560 | 224 | - | - | 73 |
| Too complicated to use | 8,096 | 3,822 | 653 | 562 | 99 | - |
| Not allowed to use mobile phones | 70,631 | 55,916 | 11,837 | 1,245 | - | - |
| Too young to use mobile phone | 121,225 | 103,584 | 9,391 | 714 | - | - |
| Other reasons | 38,446 | 16,971 | 10,047 | 2,326 | 311 | 692 |
| Individuals Who Did Not Use A Computer | 1,226,375 | 483,555 | 399,182 | 159,275 | 24,468 | 45,013 |
| Desktop | 1,492,105 | 25,796 | 83,256 | 55,732 | 12,500 | 138,670 |
| Laptop | 1,394,162 | 39,510 | 69,516 | 85,986 | 17,155 | 201,088 |
| Tablet | 1,708,766 | 21,272 | 15,809 | 12,728 | 2,670 | 46,706 |
| Individuals Who Did Not Use A Computer By Reasons For That | | | | | | |
| No need to use one | 130,999 | 50,247 | 32,301 | 20,185 | 4,056 | 8,888 |
| Lack of computer skills | 510,811 | 272,885 | 127,644 | 20,050 | 4,551 | 2,153 |
| Cannot afford one | 259,736 | 85,192 | 101,746 | 34,399 | 4,603 | 7,454 |
| Not available | 814,220 | 298,343 | 292,439 | 116,409 | 16,320 | 27,438 |
| Lack of electricity | 123,482 | 55,212 | 39,978 | 7,022 | 1,013 | 1,311 |
| Other reasons | 107,576 | 49,224 | 22,079 | 12,780 | 2,603 | 7,916 |
| Individuals Who Did Not Use Internet | 769,202 | 404,983 | 199,170 | 41,839 | 5,553 | 6,785 |
| Individual Who Did Not Use Internet By Reasons For Not Using It | | | | | | |
| Do not need the Internet (not useful, not interesting) | 51,988 | 22,868 | 15,881 | 3,915 | 801 | 341 |
| Do not know how to use it | 362,317 | 213,220 | 66,835 | 5,429 | 1,507 | 838 |
| Cost of Internet use is too high (service charges, etc.) | 137,358 | 45,276 | 59,357 | 16,586 | 1,237 | 1,832 |
| Privacy or security concerns | 7,026 | 3,488 | 1,538 | 756 | - | 92 |
| Internet service is not available in the area | 48,378 | 18,718 | 20,853 | 4,385 | 513 | 357 |
| Cultural reasons (e.g. exposure to harmful content) | 10,172 | 6,487 | 1,137 | 98 | - | - |
| Don't know what Internet is | 159,372 | 94,111 | 14,426 | 1,268 | 615 | 382 |
| Not allowed to use the Internet | 66,007 | 52,272 | 11,196 | 838 | - | - |
| Lack of local content | 12,486 | 5,174 | 4,348 | 1,221 | - | 128 |
| Too young to use the phone | 104,426 | 91,547 | 6,226 | 552 | - | - |
| Other reasons | 143,964 | 47,316 | 57,754 | 15,977 | 1,966 | 3,885 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 43b: Percentage of Individuals Who Did Not Use ICTs by Reasons For Non-Use And Education Level 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Individual Education Level | | | | |
|---|-----------------|----------------------------|-----------------|-----------------|-------------------------------|--------------------|
| | | Primary or Lower | Lower Secondary | Upper Secondary | Technical/Vocational Training | Tertiary education |
| Total Individuals | 100.00 | 30.38 | 29.53 | 15.33 | 2.66 | 15.70 |
| Individuals Who Did Not Use/Own Mobile Telephones | 100.00 | 63.49 | 18.94 | 3.75 | 0.27 | 1.08 |
| Individuals Who Did Not Use/Own Mobile Telephones By Reasons For That | | | | | | |
| No need to own/ use one | 100.00 | 56.98 | 15.79 | 6.36 | 0.37 | 8.20 |
| Can't use one | 100.00 | 57.40 | 3.80 | 0.86 | - | - |
| Phone costs | 100.00 | 39.52 | 37.49 | 7.60 | 0.50 | 0.39 |
| Network not available | 100.00 | 36.92 | 14.77 | - | - | 4.81 |
| Too complicated to use | 100.00 | 47.21 | 8.07 | 6.94 | 1.22 | - |
| Not allowed to use mobile phones | 100.00 | 79.17 | 16.76 | 1.76 | - | - |
| Too young to use mobile phone | 100.00 | 85.45 | 7.75 | 0.59 | - | - |
| Other reasons | 100.00 | 44.14 | 26.13 | 6.05 | 0.81 | 1.80 |
| Individuals Who Did Not Use A Computer | 100.00 | 39.43 | 32.55 | 12.99 | 2.00 | 3.67 |
| Desktop | 100.00 | 1.73 | 5.58 | 3.74 | 0.84 | 9.29 |
| Laptop | 100.00 | 2.83 | 4.99 | 6.17 | 1.23 | 14.42 |
| Tablet | 100.00 | 1.24 | 0.93 | 0.74 | 0.16 | 2.73 |
| Individuals Who Did Not Use A Computer By Reasons For That | | | | | | |
| No need to use one | 100.00 | 38.36 | 24.66 | 15.41 | 3.10 | 6.78 |
| Lack of computer skills | 100.00 | 53.42 | 24.99 | 3.93 | 0.89 | 0.42 |
| Cannot afford one | 100.00 | 32.80 | 39.17 | 13.24 | 1.77 | 2.87 |
| Not available | 100.00 | 36.64 | 35.92 | 14.30 | 2.00 | 3.37 |
| Lack of electricity | 100.00 | 44.71 | 32.38 | 5.69 | 0.82 | 1.06 |
| Other reasons | 100.00 | 45.76 | 20.52 | 11.88 | 2.42 | 7.36 |
| Individuals Who Did Not Use Internet | 100.00 | 52.65 | 25.89 | 5.44 | 0.72 | 0.88 |
| Individual Who Did Not Use Internet By Reasons For Not Using It | | | | | | |
| Do not need the Internet (not useful, not interesting) | 100.00 | 43.99 | 30.55 | 7.53 | 1.54 | 0.66 |
| Do not know how to use it | 100.00 | 58.85 | 18.45 | 1.50 | 0.42 | 0.23 |
| Cost of Internet use is too high (service charges, etc.) | 100.00 | 32.96 | 43.21 | 12.08 | 0.90 | 1.33 |
| Privacy or security concerns | 100.00 | 49.64 | 21.89 | 10.76 | - | 1.31 |
| Internet service is not available in the area | 100.00 | 38.69 | 43.10 | 9.06 | 1.06 | 0.74 |
| Cultural reasons (e.g. exposure to harmful content) | 100.00 | 63.77 | 11.18 | 0.96 | - | - |
| Don't know what Internet is | 100.00 | 59.05 | 9.05 | 0.80 | 0.39 | 0.24 |
| Not allowed to use the Internet | 100.00 | 79.19 | 16.96 | 1.27 | - | - |
| Lack of local content | 100.00 | 41.44 | 34.82 | 9.78 | - | 1.03 |
| Too young to use the phone | 100.00 | 87.67 | 5.96 | 0.53 | - | - |
| Other reasons | 100.00 | 32.87 | 40.12 | 11.10 | 1.37 | 2.70 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 43a Cont.: Individuals Who Did Not Use ICTs by Reasons For Non-Use And Education Level, 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Individual Education Level | | | | |
|--|------------------|----------------------------|-----------------|-----------------|-------------------------------|--------------------|
| | | Primary or Lower | Lower Secondary | Upper Secondary | Technical/Vocational Training | Tertiary education |
| Total Individuals | 1,808,164 | 549,388 | 534,018 | 277,169 | 48,056 | 283,797 |
| Individuals Who Did Not Use e-Commerce | 465,454 | 23,844 | 178,120 | 137,463 | 22,764 | 100,769 |
| Individuals Who Did Not Use E-Commerce By Reasons For Not Using It | | | | | | |
| Not interested | 81,986 | 3,277 | 32,150 | 24,974 | 4,338 | 17,061 |
| Prefer to shop in person | 248,820 | 13,824 | 93,544 | 74,079 | 12,957 | 53,304 |
| Security concerns (e.g. about giving debit or credit card details) | 78,378 | 2,561 | 22,152 | 21,542 | 4,654 | 27,287 |
| Privacy concerns (e.g. about giving personal details) | 57,051 | 2,566 | 17,498 | 16,233 | 3,516 | 16,996 |
| Technical concerns | 13,712 | 475 | 5,869 | 3,130 | 661 | 3,576 |
| Trust concerns (e.g. about warranties, receiving or returning products) | 88,993 | 3,420 | 29,711 | 26,984 | 5,384 | 23,375 |
| Lack of confidence, knowledge or skills | 99,929 | 9,751 | 50,212 | 25,943 | 5,121 | 7,816 |
| Other reasons | 50,056 | 1,630 | 20,680 | 15,369 | 1,805 | 10,366 |
| Individuals Who Did Not Use E-Government | 454,165 | 23,908 | 176,519 | 133,788 | 23,600 | 93,856 |
| Individuals Who Did Not Use E-Government By Reasons For Not Using It | | | | | | |
| No need to submit official forms | 76,377 | 2,369 | 29,542 | 23,503 | 4,089 | 16,700 |
| No online service available | 7,492 | 96 | 2,619 | 1,913 | 1,133 | 1,731 |
| Prefer personal contact (e.g. to get information) | 220,834 | 12,047 | 79,834 | 65,503 | 12,782 | 50,039 |
| Immediate response is missing | 23,023 | 700 | 8,193 | 6,764 | 1,268 | 6,098 |
| Trust more submitting by paper | 74,073 | 3,700 | 28,782 | 20,560 | 3,472 | 17,264 |
| Technical failure (e.g. system or network failure while sending or filling-in forms) | 16,633 | 224 | 5,370 | 3,445 | 857 | 6,737 |
| Lack of skills or knowledge | 81,830 | 7,951 | 43,559 | 22,140 | 2,857 | 4,279 |
| Concerns about protection and security of personal data | 17,384 | 417 | 6,666 | 3,997 | 1,199 | 5,106 |
| Another person did it on my behalf (e.g. consultant, tax advisor, relative or family member) | 7,162 | - | 2,028 | 2,091 | 495 | 2,521 |
| Have never heard of it | 12,699 | 1,043 | 6,622 | 4,018 | 493 | 524 |
| Other reasons | 51,650 | 1,677 | 20,599 | 16,291 | 3,064 | 9,520 |
| Individuals Who Did Not Use Internet Protection Tools | 544,869 | 147,952 | 218,994 | 68,340 | 11,169 | 26,449 |
| Individuals Who Did Not Use Internet Protection Tools By Reasons For Not Using Them | | | | | | |
| Price too high | 47,690 | 12,385 | 20,011 | 5,925 | 1,413 | 1,925 |
| Doubts on their efficiency | 20,500 | 2,637 | 9,073 | 3,960 | 687 | 3,134 |
| No need | 311,976 | 86,862 | 123,336 | 41,393 | 5,999 | 15,009 |
| Lack of knowledge about IT protection tools | 205,833 | 68,915 | 73,379 | 16,123 | 3,364 | 6,804 |
| Other reasons | 75,431 | 16,543 | 33,918 | 9,368 | 1,587 | 4,512 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 43b Cont.: Percentage of Individuals Who Did Not Use ICTs by Reasons For Non-Use And Education Level, 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Individual Education Level | | | | |
|--|-----------------|----------------------------|-----------------|-----------------|-------------------------------|--------------------|
| | | Primary or Lower | Lower Secondary | Upper Secondary | Technical/Vocational Training | Tertiary education |
| Total Individuals | 100.00 | 30.38 | 29.53 | 15.33 | 2.66 | 15.70 |
| Individuals Who Did Not Use e-Commerce | 100.00 | 5.12 | 38.27 | 29.53 | 4.89 | 21.65 |
| Individuals Who Did Not Use E-Commerce By Reasons For Not Using It | | | | | | |
| Not interested | 100.00 | 4.00 | 39.21 | 30.46 | 5.29 | 20.81 |
| Prefer to shop in person | 100.00 | 5.56 | 37.60 | 29.77 | 5.21 | 21.42 |
| Security concerns (e.g. about giving debit or credit card details) | 100.00 | 3.27 | 28.26 | 27.48 | 5.94 | 34.81 |
| Privacy concerns (e.g. about giving personal details) | 100.00 | 4.50 | 30.67 | 28.45 | 6.16 | 29.79 |
| Technical concerns | 100.00 | 3.46 | 42.80 | 22.83 | 4.82 | 26.08 |
| Trust concerns (e.g. about warranties, receiving or returning products) | 100.00 | 3.84 | 33.39 | 30.32 | 6.05 | 26.27 |
| Lack of confidence, knowledge or skills | 100.00 | 9.76 | 50.25 | 25.96 | 5.12 | 7.82 |
| Other reasons | 100.00 | 3.26 | 41.31 | 30.70 | 3.61 | 20.71 |
| Individuals Who Did Not Use E-Government | 100.00 | 5.26 | 38.87 | 29.46 | 5.20 | 20.67 |
| Individuals Who Did Not Use E-Government By Reasons For Not Using It | | | | | | |
| No need to submit official forms | 100.00 | 3.10 | 38.68 | 30.77 | 5.35 | 21.87 |
| No online service available | 100.00 | 1.28 | 34.96 | 25.53 | 15.12 | 23.11 |
| Prefer personal contact (e.g. to get information) | 100.00 | 5.46 | 36.15 | 29.66 | 5.79 | 22.66 |
| Immediate response is missing | 100.00 | 3.04 | 35.59 | 29.38 | 5.51 | 26.49 |
| Trust more submitting by paper | 100.00 | 5.00 | 38.86 | 27.76 | 4.69 | 23.31 |
| Technical failure (e.g. system or network failure while sending or filling-in forms) | 100.00 | 1.35 | 32.28 | 20.71 | 5.15 | 40.50 |
| Lack of skills or knowledge | 100.00 | 9.72 | 53.23 | 27.06 | 3.49 | 5.23 |
| Concerns about protection and security of personal data | 100.00 | 2.40 | 38.34 | 22.99 | 6.90 | 29.37 |
| Another person did it on my behalf (e.g. consultant, tax advisor, relative or family member) | 100.00 | - | 28.32 | 29.20 | 6.91 | 35.20 |
| Have never heard of it | 100.00 | 8.21 | 52.14 | 31.64 | 3.88 | 4.13 |
| Other reasons | 100.00 | 3.25 | 39.88 | 31.54 | 5.93 | 18.43 |
| Individuals Who Did Not Use Internet Protection Tools | 100.00 | 27.15 | 40.19 | 12.54 | 2.05 | 4.85 |
| Individuals Who Did Not Use Internet Protection Tools By Reasons For Not Using Them | | | | | | |
| Price too high | 100.00 | 25.97 | 41.96 | 12.42 | 2.96 | 4.04 |
| Doubts on their efficiency | 100.00 | 12.86 | 44.26 | 19.32 | 3.35 | 15.29 |
| No need | 100.00 | 27.84 | 39.53 | 13.27 | 1.92 | 4.81 |
| Lack of knowledge about IT protection tools | 100.00 | 33.48 | 35.65 | 7.83 | 1.63 | 3.31 |
| Other reasons | 100.00 | 21.93 | 44.97 | 12.42 | 2.10 | 5.98 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 44a: Individuals Who Did Not Use ICTs by Reasons For Non-Use And Employment Status

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Individual Employment Status | | | | | |
|---|------------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|-----------------------------------|
| | | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/ Cattle-Post |
| Total Individuals | 1,808,164 | 613,863 | 966 | 159,224 | 29,096 | 4,291 | 29,811 |
| Individuals Who Did Not Use/Own Mobile Telephones | 286,364 | 21,826 | - | 2,839 | 1,053 | 320 | 1,785 |
| Individuals Who Did Not Use/Own Mobile Telephones By Reasons For That | | | | | | | |
| No need to own/ use one | 26,510 | 3,435 | - | 690 | 543 | - | 127 |
| Can't use one | 33,223 | 1,354 | - | 92 | - | - | 20 |
| Phone costs | 73,738 | 12,442 | - | 1,048 | 197 | 91 | 1,009 |
| Network not available | 1,517 | 616 | - | - | - | - | 95 |
| Too complicated to use | 8,096 | 547 | - | 338 | 279 | - | - |
| Other reasons | 38,446 | 6,688 | - | 972 | 34 | 229 | 679 |
| Individuals Who Did Not Use A Computer | 1,226,375 | 355,783 | 874 | 116,986 | 11,013 | 3,191 | 28,219 |
| Desktop | 1,492,105 | 451,930 | 874 | 141,806 | 18,972 | 3,507 | 28,912 |
| Laptop | 1,394,162 | 424,744 | 874 | 125,109 | 13,049 | 3,504 | 28,475 |
| Tablet | 1,708,766 | 571,697 | 966 | 154,271 | 24,775 | 3,971 | 29,717 |
| Individuals Who Did Not Use A Computer By Reasons For That | | | | | | | |
| No need to use one | 130,999 | 36,957 | 171 | 10,579 | 2,075 | 225 | 2,722 |
| Lack of computer skills | 510,811 | 131,683 | 454 | 40,142 | 3,119 | 840 | 16,713 |
| Cannot afford one | 259,736 | 95,791 | 363 | 23,526 | 1,060 | 1,668 | 6,080 |
| Not available | 814,220 | 252,435 | 811 | 78,567 | 7,181 | 2,156 | 18,384 |
| Lack of electricity | 123,482 | 39,677 | 278 | 6,454 | 589 | 851 | 5,189 |
| Other reasons | 107,576 | 23,763 | - | 8,175 | 1,204 | 361 | 1,651 |
| Individuals Who Did Not Use Internet | 769,202 | 167,149 | 651 | 48,209 | 4,134 | 1,664 | 23,226 |
| Individual Who Did Not Use Internet By Reasons For Not Using It | | | | | | | |
| Do not need the Internet (not useful, not interesting) | 51,988 | 14,633 | 63 | 4,033 | 656 | 145 | 1,845 |
| Do not know how to use it | 362,317 | 79,169 | 528 | 19,832 | 2,015 | 435 | 14,990 |
| Cost of Internet use is too high (service charges, etc.) | 137,358 | 43,717 | 236 | 14,233 | 799 | 283 | 4,791 |
| Privacy or security concerns | 7,026 | 1,237 | 103 | 340 | 176 | - | 399 |
| Internet service is not available in the area | 48,378 | 17,995 | 122 | 3,532 | - | 682 | 1,734 |
| Cultural reasons (e.g. exposure to harmful content) | 10,172 | 634 | 187 | 612 | 94 | - | 384 |
| Don't know what Internet is | 159,372 | 33,336 | 284 | 6,438 | 235 | 377 | 5,414 |
| Not allowed to use the Internet | 66,007 | 346 | 94 | - | - | - | - |
| Lack of local content | 12,486 | 3,833 | - | 743 | 56 | - | 494 |
| Other reasons | 143,964 | 43,887 | 207 | 14,002 | 1,441 | 334 | 3,499 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 44b: Percentage of Individuals Who Did Not Use ICTs by Reasons For Non-Use And Employment Status

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Individual Employment Status | | | | | |
|---|-----------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|----------------------------------|
| | | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/Cattle-Post |
| Total Individuals | 100.00 | 33.95 | 0.05 | 8.81 | 1.61 | 0.24 | 1.65 |
| Individuals Who Did Not Use/Own Mobile Telephones | 100.00 | 7.62 | - | 0.99 | 0.37 | 0.11 | 0.62 |
| Individuals Who Did Not Use/Own Mobile Telephones By Reasons For That | | | | | | | |
| No need to own/ use one | 100.00 | 12.96 | - | 2.60 | 2.05 | - | 0.48 |
| Can't use one | 100.00 | 4.08 | - | 0.28 | - | - | 0.06 |
| Phone costs | 100.00 | 16.87 | - | 1.42 | 0.27 | 0.12 | 1.37 |
| Network not available | 100.00 | 40.64 | - | - | - | - | 6.27 |
| Too complicated to use | 100.00 | 6.75 | - | 4.17 | 3.45 | - | - |
| Other reasons | 100.00 | 17.40 | - | 2.53 | 0.09 | 0.59 | 1.77 |
| Individuals Who Did Not Use A Computer | 100.00 | 29.01 | 0.07 | 9.54 | 0.90 | 0.26 | 2.30 |
| Desktop | 100.00 | 30.29 | 0.06 | 9.50 | 1.27 | 0.24 | 1.94 |
| Laptop | 100.00 | 30.47 | 0.06 | 8.97 | 0.94 | 0.25 | 2.04 |
| Tablet | 100.00 | 33.46 | 0.06 | 9.03 | 1.45 | 0.23 | 1.74 |
| Individuals Who Did Not Use A Computer By Reasons For That | | | | | | | |
| No need to use one | 100.00 | 28.21 | 0.13 | 8.08 | 1.58 | 0.17 | 2.08 |
| Lack of computer skills | 100.00 | 25.78 | 0.09 | 7.86 | 0.61 | 0.16 | 3.27 |
| Cannot afford one | 100.00 | 36.88 | 0.14 | 9.06 | 0.41 | 0.64 | 2.34 |
| Not available | 100.00 | 31.00 | 0.10 | 9.65 | 0.88 | 0.26 | 2.26 |
| Lack of electricity | 100.00 | 32.13 | 0.22 | 5.23 | 0.48 | 0.69 | 4.20 |
| Other reasons | 100.00 | 22.09 | - | 7.60 | 1.12 | 0.34 | 1.53 |
| Individuals Who Did Not Use Internet | 100.00 | 21.73 | 0.08 | 6.27 | 0.54 | 0.22 | 3.02 |
| Individual Who Did Not Use Internet By Reasons For Not Using It | | | | | | | |
| Do not need the Internet (not useful, not interesting) | 100.00 | 28.15 | 0.12 | 7.76 | 1.26 | 0.28 | 3.55 |
| Do not know how to use it | 100.00 | 21.85 | 0.15 | 5.47 | 0.56 | 0.12 | 4.14 |
| Cost of Internet use is too high (service charges, etc.) | 100.00 | 31.83 | 0.17 | 10.36 | 0.58 | 0.21 | 3.49 |
| Privacy or security concerns | 100.00 | 17.61 | 1.46 | 4.84 | 2.51 | - | 5.68 |
| Internet service is not available in the area | 100.00 | 37.20 | 0.25 | 7.30 | - | 1.41 | 3.58 |
| Cultural reasons (e.g. exposure to harmful content) | 100.00 | 6.24 | 1.84 | 6.01 | 0.92 | - | 3.78 |
| Don't know what Internet is | 100.00 | 20.92 | 0.18 | 4.04 | 0.15 | 0.24 | 3.40 |
| Not allowed to use the Internet | 100.00 | 0.52 | 0.14 | - | - | - | - |
| Lack of local content | 100.00 | 30.70 | - | 5.95 | 0.45 | - | 3.95 |
| Other reasons | 100.00 | 30.49 | 0.14 | 9.73 | 1.00 | 0.23 | 2.43 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 44a Cont.: Individuals Who Did Not Use ICTs by Reasons For Non-Use And Employment Status, 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Individual Employment Status | | | | | |
|--|------------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|----------------------------------|
| | | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/Cattle-Post |
| Total Individuals | 1,808,164 | 613,863 | 966 | 159,224 | 29,096 | 4,291 | 29,811 |
| Individuals Who Did Not Use e-Commerce | 465,454 | 210,395 | 316 | 57,620 | 8,926 | 985 | 4,930 |
| Individuals Who Did Not Use E-Commerce By Reasons For Not Using It | | | | | | | |
| Not interested | 81,986 | 37,839 | 112 | 8,750 | 1,906 | 238 | 1,443 |
| Prefer to shop in person | 248,820 | 112,036 | 112 | 32,047 | 4,971 | 628 | 2,512 |
| Security concerns (e.g. about giving debit or credit card details) | 78,378 | 41,853 | - | 10,853 | 2,073 | 249 | 1,005 |
| Privacy concerns (e.g. about giving personal details) | 57,051 | 30,367 | - | 7,787 | 1,196 | 249 | 409 |
| Technical concerns | 13,712 | 7,478 | - | 1,292 | 345 | - | 80 |
| Trust concerns (e.g. about warranties, receiving or returning products) | 88,993 | 47,575 | 296 | 13,181 | 1,690 | 214 | 661 |
| Lack of confidence, knowledge or skills | 99,929 | 42,328 | - | 13,436 | 1,670 | 328 | 1,470 |
| Other reasons | 50,056 | 19,014 | - | 5,067 | 645 | - | 455 |
| Individuals Who Did Not Use E-Government | 454,165 | 203,848 | 224 | 57,299 | 9,368 | 1,181 | 4,566 |
| Individuals Who Did Not Use E-Government By Reasons For Not Using It | | | | | | | |
| No need to submit official forms | 76,377 | 33,889 | 112 | 8,608 | 1,135 | - | 849 |
| No online service available | 7,492 | 3,884 | - | 921 | 343 | 119 | 332 |
| Prefer personal contact (e.g. to get information) | 220,834 | 100,239 | 112 | 30,004 | 4,955 | 869 | 2,388 |
| Immediate response is missing | 23,023 | 10,236 | - | 3,530 | 624 | 237 | 458 |
| Trust more submitting by paper | 74,073 | 36,427 | 92 | 9,431 | 1,832 | 118 | 698 |
| Technical failure (e.g. system or network failure while sending or filling-in forms) | 16,633 | 9,309 | - | 1,305 | 429 | - | 92 |
| Lack of skills or knowledge | 81,830 | 34,895 | - | 10,332 | 1,782 | 448 | 1,005 |
| Concerns about protection and security of personal data | 17,384 | 9,229 | - | 1,757 | 248 | - | - |
| Another person did it on my behalf (e.g. consultant, tax advisor, relative or family member) | 7,162 | 4,085 | - | 566 | 297 | - | 187 |
| Have never heard of it | 12,699 | 4,232 | - | 780 | 157 | - | 57 |
| Other reasons | 51,650 | 23,380 | - | 6,047 | 477 | 103 | 571 |
| Individuals Who Did Not Use Internet Protection Tools | 544,869 | 199,038 | 537 | 60,430 | 6,101 | 1,728 | 22,019 |
| Individuals Who Did Not Use Internet Protection Tools By Reasons For Not Using Them | | | | | | | |
| Price too high | 47,690 | 18,677 | 113 | 5,896 | 567 | 119 | 2,462 |
| Doubts on their efficiency | 20,500 | 8,484 | - | 1,810 | 322 | - | 395 |
| No need | 311,976 | 114,650 | 361 | 34,466 | 3,092 | 1,229 | 12,835 |
| Lack of knowledge about IT protection tools | 205,833 | 72,733 | 177 | 21,380 | 2,329 | 569 | 10,769 |
| Other reasons | 75,431 | 26,927 | 113 | 7,854 | 483 | 190 | 1,914 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Table 44b Cont.: Percentage of Individuals Who Did Not Use ICTs by Reasons For Non-Use And Employment Status, 2024

| Individual Non-Usage of ICTs And Reasons For Non-Use | All Individuals | Individual Employment Status | | | | | |
|--|-----------------|------------------------------|-----------------------|---------------------------------|------------------------------|----------------------|----------------------------------|
| | | Employee Paid In Cash | Employee Paid In Kind | Self-Employed With No Employees | Self-Employed With Employees | Unpaid Family Helper | Working In Own Lands/Cattle-Post |
| Total Individuals | 100.00 | 33.95 | 0.05 | 8.81 | 1.61 | 0.24 | 1.65 |
| Individuals Who Did Not Use e-Commerce | 100.00 | 45.20 | 0.07 | 12.38 | 1.92 | 0.21 | 1.06 |
| Individuals Who Did Not Use E-Commerce By Reasons For Not Using It | | | | | | | |
| Not interested | 100.00 | 46.15 | 0.14 | 10.67 | 2.32 | 0.29 | 1.76 |
| Prefer to shop in person | 100.00 | 45.03 | 0.04 | 12.88 | 2.00 | 0.25 | 1.01 |
| Security concerns (e.g. about giving debit or credit card details) | 100.00 | 53.40 | - | 13.85 | 2.65 | 0.32 | 1.28 |
| Privacy concerns (e.g. about giving personal details) | 100.00 | 53.23 | - | 13.65 | 2.10 | 0.44 | 0.72 |
| Technical concerns | 100.00 | 54.54 | - | 9.42 | 2.51 | - | 0.59 |
| Trust concerns (e.g. about warranties, receiving or returning products) | 100.00 | 53.46 | 0.33 | 14.81 | 1.90 | 0.24 | 0.74 |
| Lack of confidence, knowledge or skills | 100.00 | 42.36 | - | 13.45 | 1.67 | 0.33 | 1.47 |
| Other reasons | 100.00 | 37.99 | - | 10.12 | 1.29 | - | 0.91 |
| Individuals Who Did Not Use E-Government | 100.00 | 44.88 | 0.05 | 12.62 | 2.06 | 0.26 | 1.01 |
| Individuals Who Did Not Use E-Government By Reasons For Not Using It | | | | | | | |
| No need to submit official forms | 100.00 | 44.37 | 0.15 | 11.27 | 1.49 | - | 1.11 |
| No online service available | 100.00 | 51.84 | - | 12.30 | 4.58 | 1.58 | 4.43 |
| Prefer personal contact (e.g. to get information) | 100.00 | 45.39 | 0.05 | 13.59 | 2.24 | 0.39 | 1.08 |
| Immediate response is missing | 100.00 | 44.46 | - | 15.33 | 2.71 | 1.03 | 1.99 |
| Trust more submitting by paper | 100.00 | 49.18 | 0.12 | 12.73 | 2.47 | 0.16 | 0.94 |
| Technical failure (e.g. system or network failure while sending or filling-in forms) | 100.00 | 55.97 | - | 7.85 | 2.58 | - | 0.55 |
| Lack of skills or knowledge | 100.00 | 42.64 | - | 12.63 | 2.18 | 0.55 | 1.23 |
| Concerns about protection and security of personal data | 100.00 | 53.09 | - | 10.11 | 1.42 | - | - |
| Another person did it on my behalf (e.g. consultant, tax advisor, relative or family member) | 100.00 | 57.04 | - | 7.90 | 4.15 | - | 2.61 |
| Have never heard of it | 100.00 | 33.33 | - | 6.14 | 1.23 | - | 0.45 |
| Other reasons | 100.00 | 45.27 | - | 11.71 | 0.92 | 0.20 | 1.11 |
| Individuals Who Did Not Use Internet Protection Tools | 100.00 | 36.53 | 0.10 | 11.09 | 1.12 | 0.32 | 4.04 |
| Individuals Who Did Not Use Internet Protection Tools By Reasons For Not Using Them | | | | | | | |
| Price too high | 100.00 | 39.16 | 0.24 | 12.36 | 1.19 | 0.25 | 5.16 |
| Doubts on their efficiency | 100.00 | 41.39 | - | 8.83 | 1.57 | - | 1.93 |
| No need | 100.00 | 36.75 | 0.12 | 11.05 | 0.99 | 0.39 | 4.11 |
| Lack of knowledge about IT protection tools | 100.00 | 35.34 | 0.09 | 10.39 | 1.13 | 0.28 | 5.23 |
| Other reasons | 100.00 | 35.70 | 0.15 | 10.41 | 0.64 | 0.25 | 2.54 |

Source: Statistics Botswana, Information & Communication Technology Statistics

Note: "-" denotes zero

Botswana Household Access and Individual Use of ICTs

Stats Brief - 2024



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